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ATTACHMENT 1

City of Joondalup

Community Safety and Crime Prevention Plan 2009-2011

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1.0 INTRODUCTION

The City of Joondalup recognises the importance of minimising the impacts of crime and promoting safety within the community.

In achieving these outcomes, the City has entered into a partnership arrangement with the Government of Western Australia to facilitate the successful delivery of crime prevention and safety initiatives.

A Community Safety and Crime Prevention Partnership Agreement, provided as Appendix 8.1, has been co-signed by the City of Joondalup and the Government of Western Australia. This agreement acknowledges that the State Government has a primary responsibility in law enforcement, policing, community safety and crime prevention. The City's role is a complimentary one, which has been reflected in this document.

The Office of Crime Prevention has provided the City with the necessary tools and frameworks required to develop and implement this Plan at a local level. The Plan has been developed with the involvement of State Government agencies, relevant local organisations and the community. A diagram illustrating the planning framework is provided at Section 1.5.

1.1 Purpose

The purpose of the Community Safety and Crime Prevention Plan 2009-2011 (CSCPP) is to highlight current community safety programs and services within the City and to identify areas for improvement to guide future direction.

The objectives of the CSCPP are to:

- Sustain a partnership between the City of Joondalup, State Government agencies, the community and business to work towards community safety outcomes.
- Identify community safety and crime prevention priorities for the City of Joondalup by researching current criminal and anti-social activity and consulting with the community.
- Set up a process for monitoring and evaluating crime prevention initiatives and strategies that form part of the plan.
- Facilitate safer communities though community connectedness and community ownership.

The objectives of the City's CSCPP are consistent with the Western Australian Government's strategy *Preventing Crime: The State Community Safety and Crime Prevention Strategy 2004-2007.*

The City has utilised the five goals of *Preventing Crime* to guide the development of the CSCPP:

- 1. Supporting families, children and young people.
- 2. Empowering communities and regenerating neighbourhoods.
- 3. Identifying and tackling priority offences in Western Australia.
- 4. Reducing repeat offending.
- 5. 'Designing-out' crime and using technology.

1.2 What is 'Community Safety'

Community safety can be linked to 'quality of life' where a high level of community safety enables residents to pursue all aspects of their lives without fear or hindrance from crime or anti-social behaviour. Community safety and crime prevention tackles issues that are both real and perceived, and as such, includes issues for addressing the fear of crime as well as actual incidence of crime.

While a 'safe community' can be difficult to define, improvements in real or perceived levels of personal/community safety in an area can support an attractive quality of life with a reduced fear and incidence of crime. The World Health Organisation "Manifesto for Safe Communities" defines that "Safety is considered a fundamental human right, all people should have an equal opportunity to live and work in safe communities".

1.3 What is 'Crime Prevention'

Crime Prevention refers to any measure taken to prevent crime and anti-social behaviour before it occurs. Risk factors such as age, education, income, employment and alcohol abuse are strong indicators of people at risk of both committing crimes and becoming victims of crime.

Social crime prevention is about reducing the desire to commit crime through strategies and programs that address risk factors. Situational crime prevention is about reducing the opportunities for crime to occur.

1.4 Partnership Approach

The prevention and reduction of crime and its causes is the responsibility of each and every Western Australian. As such, undertaking these responsibilities is best achieved through partnership arrangements involving the WA Police, State Government agencies, local government and the community. This way, the whole community is contributing and working collaboratively to make the community safer and to prevent crime. The following external agencies are also in a position take a leadership role in community safety and crime prevention:

- State Government bodies including, but not limited to:
 - WA Office of Crime Prevention
 - · WA Police
 - WA Alcohol and Drug Authority
 - WA Department for Child Protection
 - WA Department for Communities
 - WA Department of Corrective Services
 - · WA Department of Health
 - WA Department of Housing and Works
 - WA Department of Racing, Gaming and Liquor
 - WA Department of the Attorney General
 - WA Fire and Emergency Services Authority
 - WA Public Transport Authority
- Commonwealth Government bodies including, but not limited to:
 - Attorney-General's Department
 - Australian Institute of Criminology
 - Centrelink
 - Department of Families, Housing, Community Services and Indigenous Affairs
 - Department of Health and Ageing

- Other local government authorities
- Co-agencies, working and technical reference groups
- Young people, families and senior persons
- Local primary, secondary and tertiary schools
- Local businesses
- Community groups
- Media
- Persons with disabilities
- The community at large, etc.

On 27 March 2008, the City of Joondalup and the Government of Western Australia signed *A Community Safety and Crime Prevention Partnership Agreement* (Appendix 8.1). This Partnership Agreement clearly defines the roles and responsibilities of each of the partners.

1.4.1 What is the Role of State Government in Community Safety and Crime Prevention

The State Government has primary responsibility for law enforcement, policing, community safety and crime prevention. The role of the State Government is to provide leadership and direction. Under the Partnership Agreement, the State Government acknowledges that all State Government departments and agencies have a role to play in community safety and crime prevention.

1.4.2 What is the Role of Local Government in Community Safety and Crime Prevention

Local government has an important, complementary role to play in the area of community safety and crime prevention. As the sphere of government closest to the community, local government is well-placed to have a pivotal role in addressing some of the issues surrounding community safety and crime prevention.

The City of Joondalup is committed to assisting the State Government in the delivery of the programs, projects and services outlined in this document.

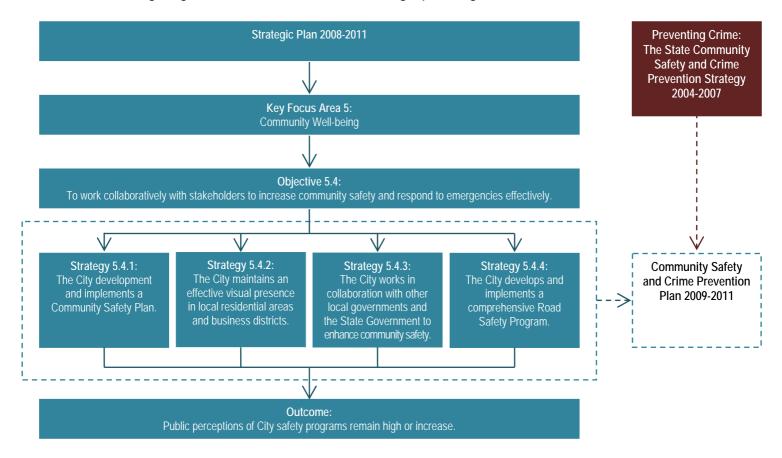
1.5 Link to Strategic Plan 2008-2011

The City's *Strategic Plan 2008-2011* drives the development of the CSCPP through the inclusion of specific objectives and strategies. The State's *Preventing Crime: The State Community Safety and Crime Prevention Strategy 2004-2007* informs the structure and content of the City's CSCPP. Both the City's Strategic Plan and partnership with the Government of Western Australia commit the City to co-ordinating the development of a CSCPP.

The City also has other Plans that do not relate specifically to community safety or crime prevention, but contain various actions and strategies that are relevant to this Plan. The City's CSCPP aims to consolidate these actions and strategies into one overarching document.

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The following diagram illustrates the broader strategic planning context:



2.0 REPORTED INCIDENCE OF CRIME – STATISTICAL PROFILE

The City of Joondalup has access to various data including: the 2006 Census of Population and Housing from the Australian Bureau of Statistics (ABS); the Community Safety and Crime Prevention Profile 2006-07 from the Office of Crime Prevention; quarterly offence data by suburb from the WA Police, and the City's own data from incident reports to City Watch. These data have provided information on the City's demographics, socio-economic indicators and actual incidence

2.1 Demographics and Socio-Economic Indicators

of crime.

The City of Joondalup is located in the northern suburbs of the metropolitan region, approximately 25 kilometres north of the Perth CBD. The City of Joondalup is bounded by the City of Wanneroo in the north and east, the City of Stirling in the south and the Indian Ocean in the west.

The City of Joondalup is predominantly residential, with some commercial and light industrial areas. The City encompasses a total land area of approximately 97 square kilometres, including substantial areas of coastline, parkland, foreshore reserves and bushland. The City of Joondalup includes the suburbs of Beldon, Burns Beach, Connolly, Craigie, Currambine, Duncraig, Edgewater, Greenwood, Heathridge, Hillarys, Iluka, Joondalup, Kallaroo, Kingsley, Kinross, Marmion, Mullaloo, Ocean Reef, Padbury, Sorrento, Warwick and Woodvale.

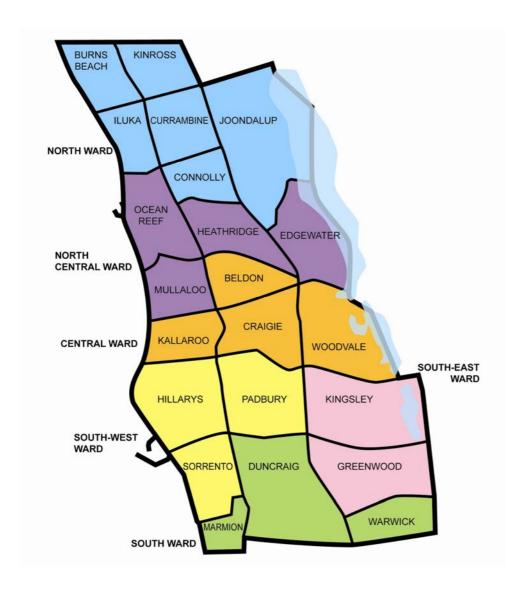
Area resource information drawn from the 2006 Census of Population and Housing through the City's Community Profile software indicates that the City has a significantly higher than average income rate compared to the greater metropolitan region and a high percentage of families with teenage or adult children. The majority of residents in the City are homeowners, with a lower than average renting population. Approximately a quarter of the City's resident population are between 35 and 49 with almost 30% over the age of 50. Approximately 15% of the resident population are under 12, 10% between 12 and 17, and 20% between the ages of 18 and 24.

Socio-cultural data indicates that the City of Joondalup has a significantly high percentage of 'first-generation' immigrants, particularly from the UK, as well as higher than average English literacy. The cultural make-up of the City is therefore predominantly Australian- and UK-born. Higher Education levels of residents are also slightly higher than average, chiefly at the Vocational and Diploma levels. Less than half of the adult population have no qualifications, slightly less than the greater metropolitan region. Additionally, the City has a low unemployment rate of 3% with a large proportion of residents working in the industries of retail trade (12%), health care and assistance (11%) and construction (11%).

2.2 Actual Incidence of Crime

According to the *Community Safety and Crime Prevention Profile 2006-07*, a total of 13,018 offences were recorded in the City of Joondalup in 2006-07, 7.7% more than in 2005-06. The most commonly recorded offences were 'other theft' (30.5%), 'property damage' (16.8%) and 'residential burglary' (7.1%). The rate of offence (ie: offences per 1000 persons) was lower across all categories compared to the wider North Metropolitan Region.

Long-term trends in the crime rate indicate that the City of Joondalup has experienced less crime than the wider North Metropolitan Region across all categories (with the exception of property damage from 1997-1998 to 1999-2000)



The key issues identified from the Profile include:

- Higher average in the category of 'aggravated robbery' than in the North Metropolitan Region.
- Higher average in the category of 'other theft' than in the North Metropolitan Region.
- Higher average in the category of 'threatening behaviour' than in the North Metropolitan Region.
- A significant percentage increase in the categories of 'dealing or trafficking in illicit drugs' and 'possessing and/or using illicit drugs' since the 2005-2006 period.

Statistical data from the WA Police shows that the highest number of offences were recorded in Hillarys and Joondalup*.

^{*} It should be noted that these two suburbs contain significant tourist facilities and are popular 'night life' areas within the City.

The following table details the number of offences in each suburb of the City of Joondalup in 2008:

SUBURB	TOTAL NUMBER OF OFFENCES	NUMBER OF OFFENCES PER 1000 OF USUAL RESIDENT POPULATION	% OF ALL OFFENCES ROUNDED	
Beldon	403	10	4.7%	
Burns Beach	81	36	17%	
Connolly	195	05	2.4%	
Craigie	416	07	3.3%	
Currambine	501	08	3.8%	
Duncraig	757	05	2.4%	
Edgewater	292	06	2.8%	
Greenwood	738	08	3.8%	
Heathridge	464	07	3.3%	
Hillarys*	1465	14	6.6%	
Iluka	204	05	2.4%	
Joondalup*	1949	23	10.8%	
Kallaroo	476	09	4.2%	
Kingsley	684	05	2.4%	
Kinross	348	05	2.4%	
Marmion	99	05	2.4%	
Mullaloo	462	08	3.8%	
Ocean Reef	481	06	2.8%	
Padbury	572	07	3.3%	
Sorrento	478	07	3.3%	
Warwick	814	21	9.9%	
Woodvale	502	05	2.4%	
		212		

The key issues identified from this statistical data include:

- Significantly higher rates of theft in the suburbs of Hillarys and Joondalup compared to other suburbs in the City*.
- Significantly higher rates of assault in the suburbs of Hillarys and Joondalup compared to other suburbs in the City.
- A significantly higher rate of property damage in the suburb of Joondalup compared to other suburbs in the City.

In addition to statistical data provided by the Office of Crime Prevention and the WA Police, the City of Joondalup records each occurrence of incident reporting to City Watch.

The following table details the number of incidents reported to City Watch in each suburb of the City of Joondalup in 2008:

SUBURB	NUMBER OF INCIDENTS			
Beldon	85			
Burns Beach	49			
Connolly	143			
Craigie	330			
Currambine	161			

SUBURB	NUMBER OF INCIDENTS
Joondalup	891
Kallaroo	108
Kingsley	291
Kinross	232
Marmion	34

Duncraig	379
Edgewater	243
Greenwood	178
Heathridge	300
Hillarys	364
lluka	153

Mullaloo	227
Ocean Reef	215
Padbury	222
Sorrento	192
Warwick	124
Woodvale	417

The following table details the number of each type of report to City Watch in 2008:

TYPE OF REPORT	NUMBER OF REPORTS
Additional Patrols	59
Customer Requests	223
Anti-social Behaviour	1079
Assault	7
Alarms / Premises Insecure (Other)	247
Drugs	17
Fire	88
Medical Assistance	6
Missing Persons	8
Recovered Property	15
Noise Complaint	1008
Offender Detained	0

TYPE OF REPORT	NUMBER OF REPORTS
Ranger / Parking / Dogs	45
Suspicious Activity	374
Traffic Incident	34
Vandalism / Damage	464
Alarms / Premise Insecure (Council)	1250
Burglary	55
Environment	19
Graffiti	83
Maintenance Request	168
Stealing	23
Trespass	26
Motor Vehicle Abandoned / Theft	40

The key issues identified from this statistical data include:

- A significantly higher number of reports relating to the suburbs of **Joondalup** and **Woodvale** compared to other suburbs in the City.
- A significantly higher number of reports relating to alarms / premised being insecure (for City-controlled buildings) compared to other types of incidents reported in the City.
- A significantly higher number of reports relating to noise complaints compared to other types of incidents reported in the City.
- A significantly higher number of reports relating to anti-social behaviour compared to other types of incidents reported in the City.

The following table details the number of graffiti removals carried out by the City in each suburb of the City of Joondalup in 2008:

SUBURB	NUMBER OF REMOVALS
Beldon	161
Burns Beach	27
Connolly	70
Craigie	247
Currambine	158
Duncraig	396
Edgewater	52
Greenwood	187
Heathridge	283
Hillarys	331
Iluka	14

SUBURB	NUMBER OF REMOVALS
Joondalup	410
Kallaroo	127
Kingsley	267
Kinross	152
Marmion	29
Mullaloo	113
Ocean Reef	142
Padbury	182
Sorrento	118
Warwick	107
Woodvale	295

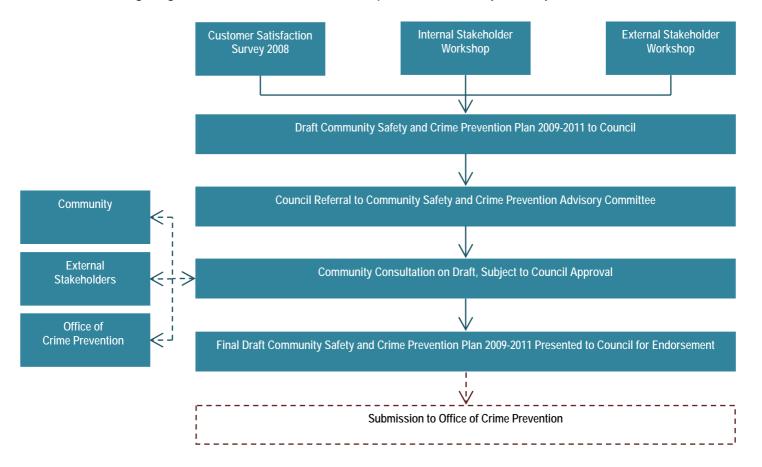
The key issues identified from this statistical data include:

- A significantly higher number of graffiti removals carried out in the suburbs of Craigie, Kingsley, Heathridge, Hillarys, Duncraig and Joondalup compared to other suburbs in the City.
- A significantly lower number of graffiti removals carried out in the suburbs of Iluka, Burns Beach, Marmion and Edgewater compared to other suburbs in the City.

3.0 COMMUNITY PERCEPTIONS OF CRIME - CONSULTATION

The City's CSCPP has been informed by consultation at various levels, all of which contributed to the Plan's development.

The following diagram illustrates the consultation process utilised by the City:



3.1 Customer Satisfaction Survey

The Customer Satisfaction Survey (CSS) is an annual survey conducted by an independent market research company to measure the views of residents on the services provided by the City. The CSS is wide-ranging and deals with, among other things, community perceptions of various aspects of safety and crime prevention.

Results of the 2008 CSS rate the following services:

Ranger Services: 79.6%

Mobile Security Patrols: 63.3%

Graffiti Removal Services: 74.4%

Management and Control of Traffic: 77.9%

The table below summarises comments received from residents in relation to City services relevant to community safety and crime prevention. On occasion, the views expressed are contradictory, (eg: *need more mobile security patrols*) and *don't need mobile security patrols*), these comments indicate the wide range of attitudes held by the community.

RANGER SERVICES	 enforce the laws need more rangers, never see them need to be proactive
GRAFFITI REMOVAL SERVICES	 remove faster / better response time get rid of it / clean it up need more prevention better inspection / reporting catch them & punish them don't like glass in bus shelters provide them with other things to do
MANAGEMENT AND CONTROL OF TRAFFIC	 need to increase traffic calming more policing / lots of hoons particular locations consult with residents need better planning / rethink what they have too many traffic calming restrictions more road signs need bigger / wider roads parking issues
MOBILE SECURITY PATROLS	 never see them / need more / be more obvious need to be more accountable / responsive don't need / get rid of them / not effective don't have enough power need to be more focused need police instead need more advertising / information

3.2 Internal Stakeholder Workshop

A cross-organisational workshop was conducted in April 2009 with key City of Joondalup staff from a range of different Business Units. Representatives attended from: Rangers, Parking and Community Safety; Infrastructure Management Services; Asset Management; Approvals, Planning and Environmental Services; Leisure and Cultural Services; Community Development and Libraries; and Strategic Development.

3.3 External Stakeholder Workshop

A workshop was conducted in April 2009 with representatives from various external organisations relevant to community safety and crime prevention in the City of Joondalup. The following organisations were contacted and invited to attend the workshop: Joondalup Police Station; Warwick Police Station; Hillarys Police Station; WA Police North-West Metropolitan District Crime Prevention Unit; WA Police Liquor Enforcement Unit; Lakeside Joondalup Shopping Centre; Department of Education and Training; Department for Child Protection; and the Public Transport Authority. Excepting the WA Police Liquor Enforcement Unit and the Department of Education and Training, all other invited stakeholders were in attendance. Those not in attendance were provided with the opportunity to comment during the community consultation process to ensure their views were incorporated in the development of the Plan.

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This Workshop was conducted in an open discussion format and stakeholders were asked to complete a survey outlining the programs, projects and services administered from their organisation. Given the broad nature of many of these organisations, only programs, projects and services where the City of Joondalup is a partner have been incorporated into this Plan. Relevant information received through the survey process have been included as actions in Section 5.0.

3.4 Public Submissions

This section will be completed following the public submission process.

4.0 IDENTIFIED PRIORITIES

This section will be compiled from the statistical profile (Section 2.0), and community perceptions of crime (Section 3.0). It will be completed following the public submission process.

5.0 ACTIONS

Outlined in the following Actions are the programs, projects and services relating to community safety and crime prevention that the City of Joondalup currently co-ordinates and those the City is currently involved in with an external partner(s). These Actions have been categorised under the five goals of the Western Australian Government's strategy *Preventing Crime: The State Community Safety and Crime Prevention Strategy 2004-2007*:

- 5.1 Supporting families, children and young people.
- 5.2 Empowering communities and regenerating neighbourhoods.
- 5.3 Identifying and tackling priority offences in Western Australia.
- 5.4 Reducing repeat offending.
- 5.5 'Designing-out' crime and using technology.

It is recognised that various external agencies are also involved in the delivery of programs, projects and services relating to community safety and crime prevention. However, given the limitations of the CSCPP, the Actions included in this Plan are restricted to those in which the City of Joondalup is directly involved.

Note

black text denotes programs / projects / services co-ordinated by the City of Joondalup **blue** text denotes programs / projects / services co-ordinated by an external organisation

5.1 Supporting Families, Children and Young People

1	PROGRAM / PROJECT / SERVICE & DESCRIPTION	RELATED PLANS / STRATEGIES / GUIDELINES	CO-ORDINATING STAKEHOLDER	PARTNERS	CITY OF JOONDALUP ROLE	TIMEFRAME	EXTERNAL FUNDING / GRANT	ANNUAL BUDGET
YOUNG PEOPLE & FAMILIES	#.# Youth Outreach Program A range of services to assist young people in the community, including advocating on behalf of young people, providing diversionary programs to reduce anti-social behaviour, and providing information about relevant services.	Strategic Plan 2008-2011 (CoJ) Community Development Strategy 2006-2011 (CoJ) Youth Plan 2006-2011 (CoJ)	City of Joondalup	Juvenile Justice Team (Dept. Corrective Services (WA)) Path Transit (WA) Dept. Education (WA)	 Support and assist with issues presented in public spaces. Provide information about services of relevance to young people. Advocate on behalf of young people. Provide diversionary programs to reduce antisocial behaviour. Refer young people to external providers. Provide issue-based activities to address social problems that can lead to crime. 	ongoing	N/A	\$185,000 (2009/10)
YOUNG PEOPLE & FAMILIES	#.# Anchors YouthLinx A prevention and early intervention program that supports young people aged 11 to 16 and their families to build self-reliance, strengthen their family relationships and encourage community involvement.	Strategic Plan 2008-2011 (CoJ) Community Development Strategy 2006-2011 (CoJ) Youth Plan 2006-2011 (CoJ)	City of Joondalup	Office for Youth (Dept. Education, Employment and Workplace Relations (AUS))	 Provide information sessions for young people and families. Advocate on behalf of young people. 	ongoing	\$34,310 (2009/10 – Dept of Education, Employment and Workplace Relations (AUS))	\$87,000 (2009/10)
YOUNG PEOPLE & FAMILIES	#.# Lakeside Joondalup Shopping Centre Youth Liaison Program A service to assist young people accessing Lakeside Joondalup Shopping Centre. Youth Workers interact with young people to provide support and reduce the likelihood of anti-social behaviour.	Strategic Plan 2008-2011 (CoJ)	Savills Australia (Lakeside Joondalup Shopping Centre)	City of Joondalup Public Transport Authority (WA) WA Police	 Support and assist with issues relating to young people at Lakeside Joondalup Shopping Centre. Advocate / mediate between shopping centre management, young people and security. 	ongoing (extra Youth Workers present during busy periods (eg: school holidays))	\$20,040 (2009/10 – Savills Australia)	N/A

1	PROGRAM / PROJECT / SERVICE & DESCRIPTION	RELATED PLANS / STRATEGIES / GUIDELINES	CO-ORDINATING STAKEHOLDER	PARTNERS	CITY OF JOONDALUP ROLE	TIMEFRAME	EXTERNAL FUNDING / GRANT	ANNUAL BUDGET
YOUNG PEOPLE & FAMILIES	#.# Youth Mobile The Youth Mobile operates from a converted bus and visits different locations in the City after school hours. It offers young people activities such as computer and board games, wheeled and ball sports, as well as structured programs and activities.	Strategic Plan 2008-2011 (CoJ) Community Development Strategy 2006-2011 (CoJ) Youth Plan 2006-2011 (CoJ)	City of Joondalup	Path Transit (WA) Savills Australia (Lakeside Joondalup Shopping Centre)	 Advocate on behalf of young people. Support and assist with issues presented in public spaces. 	ongoing	N/A	\$71,915 (2009/10)
YOUNG PEOPLE & FAMILIES	#.# Youth Centre School Holiday Program A program that provides diversionary activities to promote positive behaviour, specifically over the school holiday period.	Strategic Plan 2008-2011 (CoJ) Community Development Strategy 2006-2011 (CoJ) Youth Plan 2006-2011 (CoJ)	City of Joondalup	Dept. Child Protection (WA)	 Provide information about services of relevance to young people. Advocate on behalf of young people. Role-model positive behaviour Provide diversionary activities to reduce antisocial behaviour 	ongoing (during school holidays)	\$3,000 (2009/10 – Dept. Child Protection (WA))	\$88,783 (2009/10)
YOUNG PEOPLE & FAMILIES	#.# Youth Projects Annual projects and events that promote intergenerational relationships and positive behaviour.	Strategic Plan 2008-2011 (CoJ) Community Development Strategy 2006-2011 (CoJ) Youth Plan 2006-2011 (CoJ)	City of Joondalup City of Stirling	Healthway (Dept. Health (WA)) Be Active (Dept. Sport and Recreation (WA))	 Assist in the provision of various projects and events for young people, including BMX / skate competitions, Youth Forums, Battle of the Bands competitions and music festivals) 	annual (subject to successful grant application(s))	\$5,000 (2009/10 – Healthway) \$1,000 (2009/10 – Office of Youth (WA))	\$101,065 (2009/10)
YOUNG PEOPLE & FAMILIES	#.# Blue Light Program An early intervention program that assists in the development of young people into responsible community citizens. Blue Light Events provide safe, healthy, supervised entertainment for young people in an environment which excludes drugs, alcohol consumption and violence.	Strategic Plan 2008-2011 (CoJ)	Federation of Western Australian Police and Community Youth Centres	City of Joondalup WA Police Wanneroo Blue Light	 Provide venues and access for Blue Light events. Provide promotional support for Blue Light events. 	ongoing	N/A	operational (in-kind support)

PROGRAM / PROJECT / SERVICE & DESCRIPTION	RELATED PLANS / STRATEGIES / GUIDELINES	CO-ORDINATING STAKEHOLDER	PARTNERS	CITY OF JOONDALUP ROLE	TIMEFRAME	EXTERNAL FUNDING / GRANT	ANNUAL BUDGET
	<i>Strategic Plan</i> 2008-2011 (CoJ)	Constable Care Child Safety Foundation (WA)	City of Joondalup local primary-schools WA Police Dept. Education and Training (WA) Office of Crime Prevention (WA) National Community Crime Prevention Program (Attorney General's Dept. (AUS)) Working with Children Check DrugAware (Drug and Alcohol Office (WA)) Lotterywest Vodafone	Provide financial support for the program to deliver information, resources and child safety performances in local schools.	ongoing	N/A	\$22,000 (2009/10)

1	PROGRAM / PROJECT / SERVICE & DESCRIPTION	RELATED PLANS / STRATEGIES / GUIDELINES	CO-ORDINATING STAKEHOLDER	PARTNERS	CITY OF JOONDALUP ROLE	TIMEFRAME	EXTERNAL FUNDING / GRANT	ANNUAL BUDGET
CHILDREW'S SAFETY	#.#. Safety House Program is an organised preventative method of protecting children. The program is community-based and consists of a network of Safety Houses where children can go if they require help or protection. The program aims to provide children with the skills and confidence to feel safe. The program also acts as a deterrent to undesirable people who may come into an area and approach children whilst they are in transit to and from school.	Strategic Plan 2008-2011 (CoJ)	Safety House Association of WA	City of Joondalup WA Police local schools local businesses Dept. Education and Training (WA) State School Teachers Union of WA WA Council of State School Organisations	 Provide financial support to local schools to carry out the Safety House Program. Provide promotion opportunities and support to carry out the Safety House Program 	ongoing	N/A	\$4,000 (2009/10)

5.2 Empowering Communities and Regenerating Neighbourhoods

2	PROGRAM / PROJECT / SERVICE & DESCRIPTION	RELATED PLANS / STRATEGIES / GUIDELINES	CO-ORDINATING STAKEHOLDER	PARTNERS	CITY OF JOONDALUP ROLE	TIMEFRAME	EXTERNAL FUNDING / GRANT	ANNUAL BUDGET
COMMUNITY SAFETY	#.# Neighbourhood Watch Program Neighbourhood Watch is a community-based program aimed at reducing the incidence of preventable crime in residential areas through neighbour co-operation. The program also delivers information about basic crime deterrent measures, community safety information and events.	Strategic Plan 2008-2011 (CoJ) Neighbourhood Watch WA Operations Manual 2007 (Neighbourhood Watch WA)	Neighbourhood Watch WA (WA Police)	City of Joondalup WA Police RAC Insurance WIN Television	 Provide contact details for Neighbourhood Watch as required. Provide assistance with some promotional activities. Co-operate with street and area co-ordinators in local suburbs. Erect Neighbourhood Watch signs and distribute program information in the community. 	ongoing	N/A	operational
COMMUNITY	#.# Home Security Audit Service This service offers home visits to local residents and businesses to provide independent and unbiased crime deterrent advice and resources.	Strategic Plan 2008-2011 (CoJ)	WA Police	City of Joondalup	 Accompany Police on visits to provide residents and businesses with advice and information on City crime deterrent resources (eg: City Watch Services). 	ongoing	N/A	operational
ROAD SAFETY	#.# School Road Safety Program This program provides advice and guidance to local primary-schools to help them deal with local traffic management issues.	Strategic Plan 2008-2011 (CoJ) Towards Zero: Road Safety Strategy 2008-2020 (Office of Road Safety (WA))	City of Joondalup	local primary-schools	Conduct school visits to discuss local road safety issues with Principals and P&C Committees.	ongoing	N/A	operational
ROAD SAFETY	#.# School Road Safety Art Competition The School Road Safety Art Competition aims to raise awareness of road safety issues. Primary-school students create A3 artworks on specific road safety themes. The winners of the competition are presented with prizes and certificates at a ceremony.	Strategic Plan 2008-2011 (CoJ) Towards Zero: Road Safety Strategy 2008-2020 (Office of Road Safety (WA))	City of Joondalup	local primary-schools	 Co-ordinate School Road Safety Art Competition with local primary-schools. Provide judging expertise for competition entries. Conduct ceremonies and present competition winners with prizes and certificates. 	ongoing	N/A	\$3,000 (2009/10)

2	PROGRAM / PROJECT / SERVICE & DESCRIPTION	RELATED PLANS / STRATEGIES / GUIDELINES	CO-ORDINATING STAKEHOLDER	PARTNERS	CITY OF JOONDALUP ROLE	TIMEFRAME	EXTERNAL FUNDING / GRANT	ANNUAL BUDGET
ROAD SAFETY	# RoadWise Program The RoadWise Program is WALGA's community road safety program which aims to contribute to the long-term vision of the Road Safety Council in eliminating road crashes as a major cause of premature death and injury.	2008-2020 (Office of Road	Roadwise (WALGA) Office of Road Safety (WA)	City of Joondalup local primary-schools	 Distribute Guidelines for Road Safety Around Schools to local primary-schools. 	ongoing	Guidelines for Road Safety Around Schools provided by Roadwise	operational
ROAD SAFETY	#.# White Ribbons for Road Safety Program Program distributes symbolic white ribbons to remind residents to drive safely over the Christmas and New Year period.	Strategic Plan 2008-2011 (CoJ) Towards Zero: Road Safety Strategy 2008-2020 (Office of Road Safety (WA))	Roadwise (WALGA)	City of Joondalup	 Provide white ribbons at the City's Customer Service Centres. Encourage City staff to distribute digital white ribbons via email. 	ongoing	ribbons provided by RoadWise	operational

2		// PROJECT / SERVICE DESCRIPTION	RELATED PLANS / STRATEGIES / GUIDELINES	CO-ORDINATING STAKEHOLDER	PARTNERS	CITY OF JOONDALUP ROLE	TIMEFRAME	EXTERNAL FUNDING / GRANT	ANNUAL BUDGET
BEACH & OCEAN	(WVSRG) serves providing a 24-l	Colunteer Sea Rescue Service the local boating community by your support base, community ublic educational facilities for the	Strategic Plan 2008-2011 (CoJ)	Whitfords Volunteer Sea Rescue Group	City of Joondalup Town of Cambridge St John Ambulance (WA) Dept. Planning and Infrastructure (WA) Bureau of Meteorology (WA) Metropolitan Volunteer Sea Rescue Alliance Fremantle Volunteer Sea Rescue Group Cockburn Volunteer Sea Rescue Group Castrol Konica Minolta SGIO Insurance Australia Hutchison Telecoms Challenge Marine	■ Provide financial support to the WVSRG.	ongoing	N/A	(CoJ contribution subject to successful grant application(s) by WVSRG)

2	PROGRAM / PROJECT / SERVICE & DESCRIPTION	RELATED PLANS / STRATEGIES / GUIDELINES	CO-ORDINATING STAKEHOLDER	PARTNERS	CITY OF JOONDALUP ROLE	TIMEFRAME	EXTERNAL FUNDING / GRANT	ANNUAL BUDGET
				Just Propellers WA				
				West Australian Networks				
				National Australia Bank				
				Hillarys Boat Shop				
				Get Smart Clothing				
				Taylor Marine				
	#.# Sea Rescue Service (cont.)			Nautilus Marine				
				Bunnings				
				Peter Ward LLB				
				A.B. Sheehan & Co.				
				Quality Campers Osborne Park				
				Legend Boat Builders				
				Mark Ellis Marine Design				

:	2	PROGRAM / PROJECT / SERVICE & DESCRIPTION	RELATED PLANS / STRATEGIES / GUIDELINES	CO-ORDINATING STAKEHOLDER	PARTNERS	CITY OF JOONDALUP ROLE	TIMEFRAME	EXTERNAL FUNDING / GRANT	ANNUAL BUDGET
BEACH & OCEAN	MANAGEMENT		STRATEGIES /		City of Joondalup TYR Sport Mullaloo Beach Hotel Greg Kelleher Homes The Mortgage Gallery Peard & Associates Hays Recruitment XXXX Gold Marmion Angling and Aquatic Club WA Woolworths Chevron Barbagallo Group	 CITY OF JOONDALUP ROLE Provide financial support to the surf-lifesaving clubs located in the City. 	TIMEFRAME	FUNDING /	
					Accor Première Vacation Club Carpet Choice				
					Kerri Russel Garden Design RBD Building & Maintenance				

	2	PROGRAM / PROJECT / SERVICE & DESCRIPTION	RELATED PLANS / STRATEGIES / GUIDELINES	CO-ORDINATING STAKEHOLDER	PARTNERS	CITY OF JOONDALUP ROLE	TIMEFRAME	EXTERNAL FUNDING / GRANT	ANNUAL BUDGET
BEACH & OCEAN	MANAGEMENT	#.# Additional Summer Surf-lifesaving Services The City supplies additional surf-lifesaving services along Mullaloo and Sorrento beaches on weekdays during the summer period. Contracted lifeguards patrol the beaches and maintain a safe environment for the community.	Strategic Plan 2008-2011 (CoJ) Strategic Plan (Surf Life Saving Association Western Australia)	City of Joondalup	Surf Life-saving Western Australia Sorrento Surf- lifesaving Club Mullaloo Surf- lifesaving Club	 Organise life-saving service contract through appropriate tender processes. Ensure weekday lifeguard service is available during summer period at Mullaloo and Sorrento beaches. 	ongoing (November – March)	N/A	\$113,000 (2009/10)
		## WorkSafe Promoting and supporting safe working practices within the City of Joondalup	The principal objective of the Occupational Safety and Health Act 1984 is to promote and secure the safety and health of persons in the workplace	WorkSafe	Injury Control Council City of Joondalup	Provide access to educational material Provide Health Inspection Services			
		## PubWatch	PubWatch Strategy	Licenses premises operators collective in the Joondalup CBD	Licenses premises operators collective in the Joondalup CBD	 Engage positively with patrons in licensed premises in the CBD Agree collectively to ban former patrons whose demonstrated behaviour is considered too risky to other patrons 			

5.3 Identifying and Tackling Priority Offences in Western Australia

3	PROGRAM / PROJECT / SERVICE & DESCRIPTION	RELATED PLANS / STRATEGIES / GUIDELINES	CO-ORDINATING STAKEHOLDER	PARTNERS	CITY OF JOONDALUP ROLE	TIMEFRAME	EXTERNAL FUNDING / GRANT	ANNUAL BUDGET
VANDALISM	#.# Graffiti Reporting and Removal Program This Program addresses graffiti vandalism in local areas through a graffiti removal service and the provision of graffiti deterrent information to local residents and businesses.	Strategic Plan 2008-2011 (CoJ) Graffiti Vandalism Reduction Strategy 2007-2010 (Office of Crime Prevention (WA))	City of Joondalup	WA Police	 Report and record requests for graffiti removal. Remove graffiti from privately-owned buildings (with owners' permission) Provide rapid 'paint outs' to City-controlled assets. Provide information to residents and businesses regarding methods of deterring graffiti vandalism. 	ongoing	N/A	\$345,000 (2009/10)
VANDALISM	#.# Give20 Community Service Program Give20 is a community service program for WA high-school students that is a requirement to achieve the WA Certificate of Education. Students need to perform at least 20 hours of community service between years 10-12 in order to graduate.	Community Service Guidelines (Curriculum Council (WA))	Dept. Education and Training (WA)	City of Joondalup Curriculum Council (WA) local high-schools Volunteering WA	 Work with local high-school volunteers from the Give20 Community Service Program to remove and/or 'paint out' graffiti vandalism on City-controlled property. 	ongoing	N/A	N/A
ROAD SAFETY	#.# Community Speedwatch Program Residents are encouraged to report 'hoon' and speed issues which are then forwarded on to the North Metropolitan Traffic Police.	Strategic Plan 2008-2011 (CoJ) Towards Zero: Road Safety Strategy 2008-2020 (Office of Road Safety (WA))	City of Joondalup	WA Police	 Provide residents with information and resources to report 'hoon' and speed issues. Forward on reports from residents to the North Metropolitan Traffic Police. 	ongoing	N/A	operational
ROAD SAFETY	#.# Community Safe Speed Promise Program Program encourages residents to sign a promise to commit to the speed limit. Participants are provided with a rear-window sticker for their car to encourage other drivers to keep to the speed limit.	Strategic Plan 2008-2011 (CoJ) Towards Zero: Road Safety Strategy 2008-2020 (Office of Road Safety (WA))	City of Joondalup City of Stirling	Roadwise (WALGA)	 Provide information to residents on the Community Safe Speed Promise Program. Collect signatures and distribute bumper stickers to residents who sign the Community Safe Speed Promise. Advertise the Program in the local media. 	ongoing	\$48,610 (2009/10– Roadwise Community Road Safety Grant)	operational

	PROGRAM / PROJECT / SERVICE STRATEGIES / GUIDELINES	CO-ORDINATING STAKEHOLDER	PARTNERS	CITY OF JOONDALUP ROLE	TIMEFRAME	EXTERNAL FUNDING / GRANT	ANNUAL BUDGET
avoa	#.# Road Safety Bin Sticker Program Program supplies residents with 'Please Slow Down Consider Our Kids' stickers to place on their green rubbish bins. The stickers are intended to remind motorists to drive carefully in residential streets. Strategic Plan 2008-2011 (CoJ) Towards Zero: Roa Safety Strategy 2008-2020 (Office of Road Safety (WA))	Roadwise (WALGA)	City of Joondalup	 Distribute 'Please Slow Down Consider Our Kids' stickers to residents. 	ongoing	N/A	\$4,500 (2009/10)
VIII	#.# City Watch Community Patrol Service The City Watch Patrol Service operates 24-hours a day patrolling the City of Joondalup in four patrolling zones. The City Watch team operates with an observe & report emphasis, providing a physical presence in the community, acting as a visual deterrent to anti-social situations and providing assistance to local Police as required. Strategic Plan 2008-2011 (CoJ)	City of Joondalup	WA Police City of Wanneroo	 Act as a deterrent to anti-social and/or illegal behaviour. Respond to calls for assistance from community members. Observe and report suspicious and/or illegal behaviour to the relevant authority (ie: Police, City Rangers, State Government Departments). Report vandalism damage to City administration. Collect dangerous sharp objects (eg: syringes) as recovered in the course of patrols. Check City buildings, parks, reserves and facilities to ensure security. Attend to noise complaints on behalf of City Environmental Health Officers as required. Meet regularly with Police and City of Wanneroo representatives to provide updates and exchange information. 	ongoing	N/A	\$1,332,000 (security contract) operational (administration etc.)

	3	PROGRAM / PROJECT / SERVICE & DESCRIPTION	RELATED PLANS / STRATEGIES / GUIDELINES	CO-ORDINATING STAKEHOLDER	PARTNERS	CITY OF JOONDALUP ROLE	TIMEFRAME	EXTERNAL FUNDING / GRANT	ANNUAL BUDGET
CITY	WATCH	#.# City Watch Holiday Alert Service A service which offers additional City Watch Patrols to registered properties while the occupants are away.	Strategic Plan 2008-2011 (CoJ)	City of Joondalup	WA Police	 Provide a registration service for residents who are going on holiday. Conduct additional patrols around registered properties. 	ongoing	N/A	operational (as part of security contract for City Watch Regular Patrol Service (see above)) operational (administration etc.)
ALIO	WATCH	#.# City Watch Party Alert Service A service which offers additional City Watch Patrols to registered properties that are having a party.	Strategic Plan 2008-2011 (CoJ)	City of Joondalup	WA Police	 Provide a registration service for residents who are having a party. Conduct additional patrols around registered properties. 	ongoing	N/A	operational (as part of security contract for City Watch Regular Patrol Service(see above)) operational (administration etc.)
COMMAINITY	SAFETY	#.# Eyes on the Street Program This program encourages and enables State Government agencies, local governments and businesses to identify and record possible criminal activities and suspicious behaviour to report to police.	Strategic Plan 2008-2011 (CoJ)	Office of Crime Prevention (WA)	City of Joondalup WA Police	 Observe and report suspicious and/or illegal behaviour to the WA Police during the course of City Watch, Parking Officer and Ranger Patrols. 	ongoing	N/A	operational (as part of security contract for City Watch Regular Patrol Service(see above)) operational (administration etc.)

3	PROGRAM / PROJECT / SERVICE & DESCRIPTION	RELATED PLANS / STRATEGIES / GUIDELINES	CO-ORDINATING STAKEHOLDER	PARTNERS	CITY OF JOONDALUP ROLE	TIMEFRAME	EXTERNAL FUNDING / GRANT	ANNUAL BUDGET
RANGER SERVICES	#.# Ranger Services City Rangers provide a range of services, some of which are related to community safety and crime prevention. These include services relating to littering, fire safety, regulation of animals, abandoned vehicles and the placement of signage.	Strategic Plan 2008-2011 (CoJ)	City of Joondalup	WA Police City of Wanneroo	 Enforce specific State laws relating to community safety and crime prevention, including the Bush Fires Act 1954, Litter Act 1979, Dog Act 1976 and Control of Vehicles (Off-Road Areas) Act 1978. Enforce City of Joondalup local laws. Assist Police as required. Conduct regular patrols to act as a deterrent to anti-social and/or illegal behaviour. Conduct targeted patrols at known 'hot spots' to deter anti-social and/or illegal behaviour. Conduct targeted patrols around schools to enforce parking restrictions and encourage a safe environment for all road users. Remove and impound abandoned and/or obstructing vehicles from City streets and public places. Remove and impound abandoned shopping trolleys from City streets and public places. Inspect vacant land and developed properties to check fire breaks comply with legal requirements. Respond to calls for assistance from community members. Meet regularly with Police and City of Wanneroo representatives to provide updates and exchange information. 	ongoing	N/A	operational

3	PROGRAM / PROJECT / SERVICE & DESCRIPTION	RELATED PLANS / STRATEGIES / GUIDELINES	CO-ORDINATING STAKEHOLDER	PARTNERS	CITY OF JOONDALUP ROLE	TIMEFRAME	EXTERNAL FUNDING / GRANT	ANNUAL BUDGET
rs Ment	#.# Events Management Community Safety Planning		T CHV OF TOODOAILID	(partners dependent upon specific event)	■ Provide appropriate security at community events.	ongoing	(external funding / grant dependent upon specific event)	
EVENTS MANAGEME	Community safety planning is an element of events management for all City-managed community events (eg: Valentines Concert, Joondalup Festival etc.)	2008-2011 (C03)			 Organise access and availability of appropriate emergency services for community events. 			operational

5.4 Reducing Repeat Offending

4	PROGRAM / PROJECT / SERVICE & DESCRIPTION	RELATED PLANS / STRATEGIES / GUIDELINES	CO-ORDINATING STAKEHOLDER	PARTNERS	CITY OF JOONDALUP ROLE	TIMEFRAME	EXTERNAL FUNDING / GRANT	ANNUAL BUDGET
ALCOHOL	#.# DrugArm Street Van Outreach Service The Street Van Outreach Service is a mobile outreach service which supports street-present young people who are at risk. The Service provides mobile advice and information to young people on drugs and alcohol.	Strategic Plan 2008-2011 (CoJ)	DrugArm (WA)	City of Joondalup	 Assist in the provision of advice, information and support to drug-affected young people within the Joondalup City Centre. 	ongoing	N/A	operational
ALCOHOL	#.# Responsible Serving of Alcohol in Licensed Premises The Liquor Control Act 1988 (WA) places an obligation on licensees in the City of Joondalup to sell and supply liquor in a responsible manner. The WA Police are responsible for enforcing this Act and City Officers provides assistance, as required, in obtaining data and information.	Strategic Plan 2008-2011 (CoJ) Responsible Promotion of Liquor for Consumption on Premises and for Take-away Packaged Liquor: Industry Guidelines 2008 (Dept. Racing, Gaming and Liquor (WA))	Department of Racing, Gaming and Liquor WA Police	City of Joondalup	 Co-operate with WA Police on a case-by-case basis to provide data and information relating to issues in and around licensed premises. 	ongoing	N/A	operational
VANDALISM	#.# Local Graffiti Removal Volunteer Program This Program provides support to community volunteers to 'paint-out' graffiti on bus shelters, footpaths and other City-controlled assets to reduce the 'reward' for offenders through tag exposure.	Strategic Plan 2008-2011 (CoJ) Graffiti Vandalism Reduction Strategy 2007-2010 (Office of Crime Prevention (WA))	City of Joondalup	local schools	 Provide advice, information and support to community volunteers conducting rapid 'paint- outs' of City-controlled assets. 	ongoing	N/A	\$7,000 (2009/10)

4	PROGRAM / PROJECT / SERVICE & DESCRIPTION	RELATED PLANS / STRATEGIES / GUIDELINES	CO-ORDINATING STAKEHOLDER	PARTNERS	CITY OF JOONDALUP ROLE	TIMEFRAME	EXTERNAL FUNDING / GRANT	ANNUAL BUDGET
VANDALISM	#.# Mural Art Program The Mural Arts Program engages different sections of the community in the development of new mural artworks which reflect the culture and lifestyles of people living in the City of Joondalup. The program enables a number of community groups and individuals to participate and incorporate a wide range of artistic styles. The Mural Arts Program aims to combat the incidence of illegal graffiti and to provide community access to high quality mural arts for education and appreciation purposes.	Policy 1.2: Public Participation (CoJ)	City of Joondalup	artists local schools local businesses local community groups	 Provide financial support and guidance for the development of mural art projects. Co-ordinate and monitor mural art projects. Maintain and preserve current and future mural art. 	ongoing	N/A	\$30,811 (2009/10)

5.5 'Designing-out' Crime and Using Technology

5	PROGRAM / PROJECT / SERVICE & DESCRIPTION	RELATED PLANS / STRATEGIES / GUIDELINES	CO-ORDINATING STAKEHOLDER	PARTNERS	CITY OF JOONDALUP ROLE	TIMEFRAME	EXTERNAL FUNDING / GRANT	ANNUAL BUDGET
ROAD SAFETY	#.# Provision of Traffic Treatments As part of the Capital Works Program, the City of Joondalup installs, upgrades and maintains traffic treatments.	Strategic Plan 2008-2011 (CoJ) Towards Zero: Getting There Together Road Safety Strategy 2008 -2020 (Office of Road Safety (WA))	City of Joondalup	Main Roads (WA) Black Spot Program (Dept. Infrastructure, Transport, Regional Development and Local Government (AUS))	 Investigate problem traffic areas and give a ranking according to priority. Apply for funding from the Black Spot Program. Apply traffic treatments to identified priority traffic areas. 	ongoing	subject to successful grant application(s) (Black Spot Program Funding)	(CoJ contribution subject to successful grant application(s))
ROAD SAFETY	#.# Anti-hoon Speed Hump Program This Program provides funding to local governments to install speed cushions in problem traffic areas.	Strategic Plan 2008-2011 (CoJ) Towards Zero: Road Safety Strategy 2008-2020 (Office of Road Safety (WA))	Main Roads (WA)	City of Joondalup	 Investigate problem traffic areas that could benefit from the installation of a speed cushion and give a ranking according to priority. Apply for funding from Anti-hoon Speed Hump Program. Apply speed cushions to identified priority traffic areas. 	ongoing	subject to successful grant application(s) (Anti-hoon Speed Hump Program)	(CoJ contribution subject to successful grant application(s))

Ę	PROGRAM / PROJECT / SERVICE & DESCRIPTION	RELATED PLANS / STRATEGIES / GUIDELINES	CO-ORDINATING STAKEHOLDER	PARTNERS	CITY OF JOONDALUP ROLE	TIMEFRAME	EXTERNAL FUNDING / GRANT	ANNUAL BUDGET
DESIGNING-OUT	#.# Crime Prevention Through Environmental Design (CPTED) CPTED promotes effective planning and use of the built environment to reduce the fear and incidence of crime.	Strategic Plan 2008-2011 (CoJ) Policy 7-16: Pedestrian Accessways (CoJ) Designing Out Crime Planning Guidelines 2006 (WA Planning Commission)	City of Joondalup	WA Planning Commission Office of Crime Prevention (WA)	 Apply CPTED principles to the design of new City buildings. Encourage private developers to apply CPTED principles to large mix-used, commercial and residential developments. 	ongoing	N/A	operational
VIDEO	#.# Public Areas Video Surveillance Project This project involves installing video surveillance in suitable public areas to deter criminal, anti-social and suspicious behaviour, and to view and record images of such activity in progress. Relevant surveillance images will be referred to local Police to assist their investigations.	Strategic Plan 2008-2011 (CoJ)	City of Joondalup	WA Police Office of Crime Prevention (WA)	 Install video surveillance in public areas in the Joondalup City Centre. Install video surveillance in selected Cityowned vehicles. Refer relevant surveillance images to local Police to assist their investigations. 	installation complete June 2009	\$100,000 (grant from Office of Crime Prevention (WA))	\$7,000 (2009/10 – CoJ contribution)

7.0 MONITORING AND REPORTING MECHANISMS

The CSCPP is a working document that is subject to review in response to community and stakeholder needs. The Plan will be reviewed annually to determine its relevance and focus. Its achievements are ascertainable through the annual Customer Satisfaction Survey (CSS) and the Annual Report. All programs, projects and services that the City is involved with are also evaluated annually as part of the City's budgeting process to ensure efficient and effective use of public funds.

The Community Safety and Crime Prevention Committee (CSCPC), which act in an advisory role to Council, is comprised of various sections of the community and raises issues on behalf of the people they represent. The CSCPC will discuss actions identified in this Plan and will assist in identifying future priorities.

Statistical information provided by the Office of Crime Prevention's *Community Safety and Crime Prevention Profile*, quarterly offence data provide by the WA Police, the City's CSS and City Watch data will be used to measure changes in community perceptions and actual incidence of crime.