

Agenda

Seniors Interests Advisory Committee

A MEETING WILL BE HELD IN

CONFERENCE ROOM 3
JOONDALUP CIVIC CENTRE
BOAS AVENUE, JOONDALUP

ON

WEDNESDAY, 1 OCTOBER 2008

COMMENCING AT

9.30 am

Note:

Clause 77 of the City's Standing Orders Local Law 2005 states:

“Unless otherwise provided in this local law, the provisions of this local law shall apply to meetings of committees with the exception of:

- (a) clause 29 (Members seating;) and
- (b) clause 54 (Limitation on members speaking.)”

GARRY HUNT
Chief Executive Officer
19 September 2008

www.joondalup.wa.gov.au

CITY OF JOONDALUP

Notice is hereby given that a meeting of the **SENIORS INTERESTS ADVISORY COMMITTEE** will be held in Conference Room 3, Joondalup Civic Centre, Boas Avenue, Joondalup on **WEDNESDAY, 1 OCTOBER 2008** commencing at **9.30 am**.

GARRY HUNT
Chief Executive Officer
19 September 2008

Joondalup
Western Australia

AGENDA

Committee Members

<i>Cr Brian Corr</i>	<i>Presiding Person</i>	<i>South Ward</i>
<i>Cr Fiona Diaz</i>	<i>Deputy Presiding Person</i>	<i>South-East Ward</i>
<i>Ms Margaret March</i>		<i>Community Member</i>
<i>Ms Joy Coleman</i>		<i>Community Member</i>
<i>Ms Valerie Corey</i>		<i>Community Member</i>
<i>Ms Patricia Geary</i>		<i>Community Member</i>
<i>Mr Allyn Bryant</i>		<i>Association of Independent Retirees</i>
<i>Ms Maria Bunn</i>		<i>Multicultural Aged Care Services WA</i>
<i>Ms Lynda Waterman</i>		<i>Senior Community Liaison Officer</i>
<i>Mr Alex Cilia La Corte</i>		<i>National Seniors</i>
<i>Mr Patrick Wyburn</i>		<i>WA Retirement Complexes Association</i>
<i>Ms Anne Pike</i>		<i>Advocare Inc</i>

Terms of Reference

- To oversee the strategic coordination of all seniors' issues across Council.
- To provide advice to Council to ensure that the concerns of seniors are adequately represented in the City's planning processes and the strategic directions being developed for older people across the City.

DECLARATION OF OPENING

APOLOGIES/LEAVE OF ABSENCE

CONFIRMATION OF MINUTES

MINUTES OF THE SENIORS INTERESTS ADVISORY COMMITTEE HELD 6 AUGUST 2008

RECOMMENDATION

That the minutes of the meeting of the Seniors Interests Advisory Committee held on 6 August 2008 be confirmed as a true and correct record.

ANNOUNCEMENTS BY THE PRESIDING PERSON WITHOUT DISCUSSION

DECLARATIONS OF INTEREST

IDENTIFICATION OF MATTERS FOR WHICH THE MEETING MAY SIT BEHIND CLOSED DOORS

PETITIONS AND DEPUTATIONS

REPORTS

Item 1	Presentation - New Trends in Seniors Housing Research – [55511]	Page 4
Item 2	Presentation - University of The Third Age [55511]	Page 5
Item 3	Seniors Plan Review Progress – [55511]	Page 6
Item 4	Art of Ageing Events Update – [55511]	Page 10

MOTIONS OF WHICH PREVIOUS NOTICE HAS BEEN GIVEN

REQUESTS FOR REPORTS FOR FUTURE CONSIDERATION

CLOSURE

ITEM 1 PRESENTATION - NEW TRENDS IN SENIORS HOUSING RESEARCH – [55511]

WARD: All

RESPONSIBLE Mr Clayton Higham

DIRECTOR: Planning and Community Development

Representatives of Re-vision and AAAJ Consulting Group, will attend the meeting to provide Committee members with a broad overview of the issues faced by seniors in relation to housing and Local Government's role in addressing these issues.

Re-vision offers a range of services that aim to promote personal and social solutions to retirement. Re-vision's philosophy is that traditional ideas about retirement need readjusting now that so many seniors are healthy and active for decades beyond the traditional retirement age.

Understanding the aspirations and needs of local residents aged 50+ is a central concern of Local Government. The Re-vision team has initiated work with a number of Local Governments to explore the best mechanisms for acquiring such understanding and at the same time building social capital.

As the title of the recent Council on the Ageing (COTA) (WA) Forum on Housing – *Affordable, Accessible, Appropriate Housing for Older Western Australians* – suggests, housing for seniors is a complex and multifaceted issue. Despite the very pressing issues of housing affordability and rental stress some consistent and positive ideas for working through the complexity emerged. They include:

- having a well developed and articulated set of principles as the foundation for local strategy and actions, a way of keeping all aspects aligned with the high level planning;
- meeting people's deep wish to 'age in place': what technology and universal design have to offer;
- the character of communities that enhance the vitality of seniors: the place of urban design and zoning and the importance of intergenerational engagement;
- time to collect 'rich and thick' data about the lives lived in each community both to understand existing patterns and to shape future community attitudes;
- opportunities opening up through changes in the policies and perceived roles of the Commonwealth and State Governments.

The presentation will outline these developments and discuss how these ideas and other pressing issues in seniors interests more broadly apply in the Joondalup context. One of key points from the COTA Forum and international research is that issues associated with housing and their solutions are specific and unique to each community in which they arise.

RECOMMENDATION

That the Seniors Interests Advisory Committee NOTES the presentation on New Trends in Seniors Housing Research.

ITEM 2 PRESENTATION - UNIVERSITY OF THE THIRD AGE – [55511]

WARD: All

RESPONSIBLE DIRECTOR: Mr Clayton Higham
Planning and Community Development

The President of the University of the Third Age in Western Australia will provide Committee members with information about the University of the Third Age (U3A).

The U3A provides learning opportunities for people in their retirement years that live within the Perth metropolitan area. The aim is to offer its members opportunities to interact through learning and teaching and foster the intellectual, cultural and creative abilities of its members by giving opportunities to develop new interests and learn new subjects.

In addition to activities held centrally, U3A Inc has nine regional groups. Each has a committee which organises activities and provides members with a local meeting place. U3A Inc is researching the possibility of establishing the tenth regional group within the Joondalup area. There are links to the Seniors Interests Advisory Committee through its knowledge of seniors' interests within the community and the City of Joondalup objective of promoting lifelong learning opportunities.

ATTACHMENTS

Attachment 1 University of the Third Age Information Sheet

RECOMMENDATION

That the Seniors Interests Advisory Committee NOTES the presentation on University of the Third Age.

ITEM 3 SENIORS PLAN REVIEW PROGRESS – [55511]

WARD: All

RESPONSIBLE DIRECTOR: Mr Clayton Higham
Planning and Community Development

PURPOSE

To provide the Seniors Interests Advisory Committee (SIAC) with information about the progress of the current Seniors Plan Review.

EXECUTIVE SUMMARY

The Seniors Plan, which was developed to guide the City in its work with seniors, is required to be reviewed every three years. The SIAC is integral to the review process and one of its objectives is to ensure that seniors' concerns are adequately represented in planning and strategic processes being developed by the City. The SIAC participated in discussions in 2007 and identified areas of priority for the City's seniors.

It is recommended that the Seniors Interests Advisory Committee:

- 1 *NOTES progress with the review of the current Seniors Plan;*
- 2 *CONTINUES to contribute to the review of the Seniors Plan 2004 – 2008.*

BACKGROUND

The City of Joondalup Seniors Plan Review is currently underway and key findings are forming through consultation trends which will be important in the development of the new Seniors Plan.

The *Age-Friendly Communities: A Western Australian Approach* framework has been used as a research tool for industry and community consultation which will form the basis for the new Seniors Plan 2009-2011. This framework, developed by the Department of Communities, is based on the process and key findings of the City of Melville Age-Friendly Melville Strategy: Directions for seniors and the World Health Organisation's Global Age-Friendly Cities initiative.

DETAILS

Research has been undertaken in the following areas: Outdoor Spaces and Buildings, Transportation, Housing, Respect and Inclusion, Social Participation, Communication and Information, Civic Participation and Employment and Community Support and Health Services.

Relevant City of Joondalup staff members, private organisations, not for profit and government agencies have been consulted in the development of the Plan including:

<ul style="list-style-type: none"> - Seniors Interests Advisory Committee - Office for Seniors Interests and Carers - Centrelink - Edith Cowan University - Public Transport Authority - Chronic Disease Management Team - WA Police - University of the Third Age - Commonwealth Carelink - Community Vision - Act Belong Commit - Citizen's Advice Bureau - Volunteering WA 	<ul style="list-style-type: none"> - Older People's Rights Service - WA Retirement Complexes Residents Association - Telecross (Red Cross program) - Council on the Ageing - Aged and Community Services WA - Community Newspapers - Sorrento Bowling Club - Lakeside Shopping City - Imperial Ballroom - Joondalup Health Campus - Vario Health Institute - Advocare - Concordia Lutheran Church
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The findings from the consultation process will be collated into a draft Plan which will be available for public comment. Public comment will be actively sought and considered in the final draft process. The final draft Seniors Plan 2009 - 2011 will be submitted to Council for approval by December 2008.

Key themes from the Seniors Review focus groups include:

Transport

A main concern for seniors is transport, especially for one-off medical appointments. Taxis are considered expensive and often unreliable. The main barrier for seniors to participate in community events is the lack of transport. To ensure their participation, accessible transport must be available.

For those with their own vehicle, parking is the main problem. More accessible bays are requested. Several participants believe the introduction of paid parking in the City will decrease the number of senior visitors.

Intergenerational Community Participation

Intergenerational activities have been suggested as a way to help break down barriers between age groups. Many seniors feel they are "separated as a different species" in community events, with the generational gap growing larger.

Social Isolation

Social isolation has been highlighted as a major concern keeping many seniors from participating in their community. Findings indicate that more emphasis needs to be put on the benefits of remaining involved in the community in terms of health, well-being and the prevention of depression.

Public Spaces and Facilities

Participants suggested that green spaces and public facilities available in the City are under utilised. They are considered to be inviting and attractive, but more planning is

required to ensure spaces and facilities are utilised to capacity. Lack of or insufficient seating has been identified by participants.

Ideas giving different uses to the parks and public facilities included:

- the installation of outdoor gyms with accompanying programs to encourage usage;
- increased seating in public spaces, which is important to seniors for resting;
- increased numbers of barbeques and communal areas;
- provide appropriate access public facilities (i.e. provision of ramps).

Link to Strategic Plan:

The provision of services, events and activities for seniors by the City is linked to the Strategic Plan through the outcomes, objectives and strategies under the Strategic Plan Key Focus Area- Community Wellbeing; The City of Joondalup is committed to enhancing the wellbeing of all people in the community – socially, emotionally, culturally and physically.

Legislation – Statutory Provisions:

Not Applicable.

Risk Management considerations:

The City has an ageing population and by implementing the tasks of the Seniors Plan, it is implementing measures that will benefit residents now and in the future, as well as assisting in preventing relevant issues from escalating.

Financial/Budget Implications:

Budget Amount: \$ 2000

Associated costs of the review will include advertising and printing of posters and pamphlets to promote the review to community members. Funds have been allocated in the 2008/09 budget to assist with the implementation of the Seniors Plan.

Any future initiatives that may be undertaken by the City as a result of their inclusion in the Seniors Plan would need to seek funding approval through normal Council budget allocation processes.

Policy implications:

The existing policies that are deemed to have the most impact on seniors are:

- access and inclusion (access to community facilities and public space: overcoming barriers that could prevent participation in community activities);
- rates (reduced rates for seniors);
- fees and charges (reduced fees for seniors for some services);
- use of community facilities (accommodation provided free of charge to seniors groups under the “subsidised use” policy).

Regional Significance:

Not Applicable.

Sustainability implications:

Not Applicable.

Consultation:

A consultation plan has been developed to ensure that the Plan captures current issues, trends and concerns.

COMMENT

The community-wide consultation process designed to review the Seniors Plan 2004 –2008 has been well received from all stakeholders. A reviewed plan, delivered after wide consultation, will provide the City with a working document, aligned with other components of the Community Development Strategy.

ATTACHMENTS

Attachment 1 Seniors Plan 2004 -2008

VOTING REQUIREMENTS

Simple Majority.

RECOMMENDATION

That the Seniors Interests Advisory Committee:

- 1 NOTES progress with the review of the current Seniors Plan;**
- 2 CONTINUES to contribute to the review of the Seniors Plan 2004 – 2008.**

ITEM 4 ART OF AGEING EVENTS UPDATE – [55511]

WARD: All

RESPONSIBLE Mr Clayton Higham

DIRECTOR: Planning and Community Development

PURPOSE

To provide the Seniors Interests Advisory Committee (SIAC) with an update on the City of Joondalup Art of Ageing seniors events.

EXECUTIVE SUMMARY

The Art of Ageing events reflect the objectives of the Seniors Plan 2004 –2008 to hold an annual seniors event for residents of the City. The events continue to promote the principles of holistic positive active ageing, with a theme, activities and a name complementing this concept.

Interested members of the SIAC Committee are involved in the organising team on a voluntary basis.

The Art of Ageing in 2008 comprises of two half day senior events held four times a year in May, August, October and December:

- Tuesday 13 & Thursday 15 May
- Tuesday 12 & Friday 15 August
- Monday 13 & Wednesday 15 October
- Thursday 4 & Friday 5 December.

BACKGROUND

The August Art of Ageing events proved to be as popular as the May events with over 200 participants.

The first event which was held on 12 August 2008 was hosted by the Woodvale Senior High School with the students assisting in setting up the event, ushering participants to the auditorium and preparing and serving morning tea. The event commenced with a uniquely African cultural experience. *Azazu*, a drumming, singing and dancing group of newly arrived African students from Koondoola Primary School delighted the seniors. The children later joined in collaboration from African Drumming Workshop facilitator Russell Burrows from *African Rhythms*. Students from the Woodvale Senior High school Specialist Music Program impressed the audience with their unique and talented performances. The event concluded with a free sausage sizzle. A mini expo featured intergenerational programs and other relevant information from several service providers:

- City of Joondalup Community Information
- School Volunteer Program
- Tales of Times Past

- Older Peoples Rights Service
- Commonwealth Carelink Centre
- Independent Living Centre
- CLAN (Care Leavers Of Australia Network)

The second event on 15 August 2008 was held at the City's Reception Centre. The event commenced with a special performance by the popular singing performer James Dee, winner of the Al Martino Award, followed by morning tea and a screening of classic feature film Roman Holiday starring Gregory Peck and Audrey Hepburn. The event included a mini expo with giveaways from WA recreation and holiday providers and other services providers including:

- City of Joondalup Community Information
- Platinum 50 Plus
- Department of Environment and Conservation
 - Nearest to Nature
 - Health Parks Healthy People
- Botanic Golf
- The Maze
- Joondalup Resort
- Tourist Bureau
- Have a Go news
- Seniors Recreation Council
- Experience Perth
- Commonwealth Respite and Carelink Centre
- CLAN (Care Leavers Of Australia Network)
- Joondalup Volunteer Resource Centre
- Tales of Times Past
- Older Peoples Rights Service
- Seniors Card
- Australian Tourist Times Newspaper

DETAILS

Promotion is currently underway for the October Art of Ageing events.

Monday 13 October 9:30am – 12:30pm

October Art of Ageing events will be held at the Kingsley Park Clubrooms. The event will include an informative session on the topic of arthritis, and a performance by production group Agelink Theatre. *As Ships Pass By* celebrates life along the waters edge in Perth during the first 50 years of the last century. The event will feature a mini health expo in the foyer.

Wednesday 15 October 9:30am – 12:30pm

The event will include a session outlining City of Joondalup services for seniors and a variety show by local comedic theatre group Bullseye Productions.

A morning tea will be provided on both dates.

Planning is in progress for December Art of Ageing Events.

Issues and options considered:

Not Applicable.

Link to Strategic Plan:

The provision of services, events and activities for seniors by the City is linked to the Strategic Plan through the outcomes, objectives and strategies under the Strategic Plan Key Focus Area- Community Wellbeing; The City of Joondalup is committed to enhancing the wellbeing of all people in the community – socially, emotionally, culturally and physically.

Legislation – Statutory Provisions:

Not Applicable.

Risk Management considerations:

Not Applicable.

Financial/Budget Implications:

Account No:	434-A4314-3364-4310
Budget Item	Production Costs, Printing and Advertising
Budget Amount:	\$15,385
YTD Amount:	\$ 6,988

Policy implications:

Not Applicable.

Regional Significance:

Not Applicable.

Sustainability implications:

Not Applicable.

Consultation:

Not Applicable.

COMMENT

The new two half day format has proved to be a good format for seniors and has been well received by the community.

ATTACHMENTS

Nil.

VOTING REQUIREMENTS

Simple Majority

RECOMMENDATION

That the Seniors Interests Advisory Committee NOTES the information provided in the Report.



**APPENDICES FOR AGENDA OF
SENIORS INTERESTS ADVISORY COMMITTEE**

ITEM	TITLE	APPENDIX	PAGE
Item 2	Presentation - University of The Third Age – [5551 - University of the Third Age Information Sheet	1	1
Item 3	Seniors Plan Review Progress – [55511] - Seniors Plan 2004 -2008	2	3

UNIVERSITY OF THE THIRD AGE (UWA) Inc.
U3A (UWA) Inc.

Aims and Objectives

U3A (UWA) was founded in 1986 to provide learning opportunities for people in their retirement years who live in the Perth Metropolitan area. It is open to anyone over the age of 50 who is no longer in full time employment and aims to give members the opportunity to develop new interests and learn new subjects. U3A (UWA) aims to offer its members opportunities to interact through learning and teaching, without distinction between those who learn and those who teach, and thereby foster the intellectual, cultural and creative abilities of its members.

History of U3A

Some people find the title University misleading. It is based on the mediaeval word 'universitas', that is a group of people getting together to learn for the sheer pleasure of learning. Started in Toulouse, France in 1972, its object is to provide learning opportunities for seniors in an informal and unstructured environment quite different from that provided by professional educational organisations. The concept became so popular that U3A groups began to develop in many European countries and are now found throughout the world. U3A was introduced into Australia at Monash University, Victoria in 1985 and has since spread throughout Australia to every state as well as the Northern Territory.

U3A was founded in Western Australia in 1986 through the foresight and energy of a staff member of the Extension Services of the University of Western Australia, hence the title U3A (UWA). Although we are an autonomous, voluntary body, the University of Western Australia assists us in many ways.

Entry Requirements

No entry qualifications are required and no examinations or diplomas are given. People who have never had the opportunity to continue their studies discover latent talents both as students and course leaders. U3A is an entirely voluntary organisation and its success depends on the willing participation of members at all levels, be it in helping to run a course, helping with the administration of the organisation, as an occasional speaker to groups or simply by taking part in what is offered. The success of U3A at any given time depends entirely on what its members are able and willing to do.

What does U3A (UWA) Offer?

We run study groups, occasional workshops and seminars, lectures and from time to time educational outings. Members of U3A (UWA) are eligible to attend any of these activities, subject to availability. Other activities include:

U3A in the City Courses held at the Alexander Library in Perth Cultural centre run fortnightly or monthly for four or eight sessions over a period of two semesters - March to June and August to November. All tutors come from our own members who offer their services voluntarily. Subjects vary widely but have included: Languages, Mediaeval European History and the Pre Columbian History of Peru, Creative Writing, Aboriginal Culture, Algebra, Chess, Geology, Literature, Chemistry for the Layman, Play Reading, Poetry, Art Appreciation, Western Philosophy and Public Speaking. Currently there are more than 20 different courses on offer in these City Courses and where there is a demand for a particular course every effort is made to introduce it.

Monthly Sunday Lecture on UWA campus

A lecture is held on the first Sunday in the month in a UWA lecture theatre. Professional speakers give their time freely to speak to us on a theme topic. Past themes have been 'The Challenges of Change', 'Concepts of Culture', 'Aspects of the 20th Century' and 'Ethics'. These lectures are free to U3A (UWA) members; a charge of \$2 is made to visitors.

Monthly Citiplace Lecture

Lectures are now held on the fourth Tuesday of each month at the Citiplace Community Centre, City Station Complex, Perth. This step was taken to accommodate those members who find it impossible to attend the Sunday lectures. Past themes have been 'Communication', 'Caring for the Environment'.

Seminar

For some years we have held a one day seminar with Guest Speakers, and together with lunch and morning and afternoon tea the cost about \$20. Visitors are welcome and pay a small surcharge. Past seminars have included 'Improving with Age - Growing Older in Fine Style', 'The Future of Dance & Drama in Western Australia', 'Humour', 'Fashion'.

Newsletter

A quarterly newsletter keeps members informed of matters of general interest and includes a calendar of events for the whole organisation.

REGIONS

In addition to activities held centrally, U3A (UWA) has nine regional groups. The activities are organised by Regional Committees and give members a meeting place near to where they live. Our Regions offer general meetings weekly, fortnightly, or monthly. These usually include a guest speaker or a talk by a member of the organisation. They also run special interest study groups, the number and subjects vary from region to region. Occasional educational outings also form part of the regional programmes. As with all U3A (UWA) activities regional activities are open to all members subject to availability.

Cost

Annual membership is \$30 and covers the monthly Weatherburn and Citiplace lectures, newsletter, and general administration. Our membership year is from 1st January to 31st December. A small charge, usually \$1-2 a time is made at regional meetings and for U3A in the City courses to cover hire of premises, photocopying etc. Pre-enrolment for U3A in the City courses is essential and full payment is made on enrolment day.

For further information please contact:

U3A (UWA) Inc.
University Extension
The University of Western Australia
CRAWLEY 6009

Telephone 6488 1857
E-mail: info@u3auwa.org
Website: www.u3auwa.org



SENIORS PLAN 2004 - 2008

Seniors Plan 2004 - 2008

COMMUNITY WELL BEING

OUTCOME: The City of Joondalup is recognized globally as a community that values and facilitates Lifelong Learning
 OBJECTIVE 1.1 To develop, provide and promote a diverse range of lifelong learning opportunities
 STRATEGY 1.1.3 Support whole-of-life learning and creation of knowledge opportunities

ACTION	TASKS	TIME FRAME	RESOURCES	PERFORMANCE INDICATOR	BUSINESS UNIT RESPONSIBLE
Engage the City's Economic Development Officer to link with Learning Cities project	<ul style="list-style-type: none"> Continue to use a Learning Cities model to meet the ongoing learning needs of seniors 	Ongoing	Existing Resources	Seniors needs are considered in all Learning City projects	Library and Information Services
	<ul style="list-style-type: none"> Support research conducted by Tertiary Institutions 	Ongoing	Existing Resources	Finalised research documents obtained by the City	& Strategic and Sustainable Development
Continue to support initiatives that specifically meet the education and training needs of seniors	<ul style="list-style-type: none"> Continue to support and develop programmes that address the needs of seniors i.e. Information Technology workshops 	Ongoing	Existing Resources	Seniors needs are considered in the development of all library programmes	Library and Information Services

Seniors Plan 2004 - 2008

COMMUNITY WELL BEING

OUTCOME: The City of Joondalup provides social opportunities that meet community needs
OBJECTIVE 1.3 To continue to provide services that meet changing needs of a diverse and growing community
STRATEGY 1.3.1 Provide leisure and recreational activities aligned to community expectations, incorporating innovative opportunities for today's environment

ACTION	TASKS	TIME FRAME	RESOURCES	PERFORMANCE INDICATOR	BUSINESS UNIT RESPONSIBLE
Council to review all policies that affect seniors	<ol style="list-style-type: none"> 1. Report to Executive with proposal to review Community Development policies that affect seniors 2. Produce project brief 3. Develop draft policies 4. Submit draft policy to Executive Management 5. Amend draft policy as required 	March 2005	Existing Resources	Policies endorsed by Executive	Community Development Services & Property Management Working Group
Conduct consultation on the draft policy	<ol style="list-style-type: none"> 1. Prepare a consultation strategy 2. Implement consultation strategy 3. Amend the policies as required 4. Submit policies to Council for endorsement 	June 2005	\$1000	Policies endorsed by Council	Community Development Services Property Management Working Group

Seniors Plan 2004 - 2008

<p>Develop information sheet to assist programmers within the City</p>	<ul style="list-style-type: none"> Based on the consultation and findings of the Seniors Master Plan – Leisure and Social Activity Needs establish a user-friendly guide with checklists for programmers to follow and comply with. 	<p>Dec 2004</p>	<p>Existing Resources</p>	<p>Checklists completed and distributed</p>	<p>Community Development Services</p>
<p>Conduct regular reviews of the seniors plan</p>	<ul style="list-style-type: none"> Conduct a review of this plan every three years 	<p>Jan 2007</p>	<p>\$1000</p>	<p>Review report finalized with recommendations</p>	<p>Community Development Services</p>

Seniors Plan 2004 - 2008

COMMUNITY WELL BEING

- OUTCOME: The City of Joondalup provides social opportunities that meet community needs
- OBJECTIVE 1.3 To continue to provide services that meet changing needs of diverse and growing community
- STRATEGY 1.3.1 Provide leisure and recreational activities aligned to community expectations, incorporating innovative opportunities for today's environment
- STRATEGY 1.3.2 Provide quality of life opportunities for all community members
- STRATEGY 1.3.3 Provide support, information and resources

ACTION	TASKS	TIME FRAME	RESOURCES	PERFORMANCE INDICATOR	BUSINESS UNIT RESPONSIBLE
Challenge negative ageing stereotypes through media and publications and the involvement of community groups in promoting positive ageing	<ul style="list-style-type: none"> • Assist key seniors stakeholders in undertaking a regional lifestyle event • Establish a user-friendly Guide with checklist to follow and comply with (as detailed in access and inclusion plan) 	Ongoing	Initial \$10 000 then \$2000 each year	Evaluation report with recommendations completed	Community Development Services & Marketing, Communications and Council Support
Promote the development of intergenerational activities	<ul style="list-style-type: none"> • Intergenerational activities (ie; storytelling in the libraries) • Continue to support the Absolutely Everybody program 	Ongoing	Existing Resources	Evaluation report completed	Library and Information Services
		Ongoing	\$1000	Evaluation report completed with recommendations	Community Development Services

Seniors Plan 2004 - 2008

<p>Implement a strategy to help community groups and seniors organisations increase their capacity to deliver services to seniors</p>	<ul style="list-style-type: none"> • Develop contacts and networks • Promote volunteering through the Joondalup Volunteer Centre 	<p>Ongoing</p> <p>Ongoing</p>	<p>Existing Resources</p> <p>Existing Resources</p>	<p>List of contacts established</p> <p>Regular promotion of Volunteer Centre to seniors</p>	<p>Community Development Services</p>
<p>Provide services and resources to meet the information, recreation and lifelong learning needs of seniors</p>	<ul style="list-style-type: none"> • Continue directory for seniors detailing organisations, recreational bodies, resource and advice centres. • Resources in alternative formats (as detailed in the Access and Inclusion Plan) • Continue books on wheel service to housebound members of the community • Seniors week events • Monthly seniors circle 	<p>Aug 2005</p> <p>Ongoing</p>	<p>\$10 000</p> <p>Existing Resources</p>	<p>Directory completed and distributed</p> <p>Evaluation report completed</p>	<p>Community Development Services</p> <p>Library and Information Services</p>

Seniors Plan 2004 - 2008

	<ul style="list-style-type: none"> • Continue Growing Old and Living Dangerously (GOLD) and other recreation programs • Continue the Network for the Prevention of Elder Abuse 	<p>Ongoing</p> <p>Ongoing</p>	<p>\$16 000</p> <p>Existing resources</p>	<p>200 participants per term</p> <p>At least 4 meetings held annually</p>	<p>Community Development Services</p>
<p>Review and formalize hairdressing services at the City's facilities</p>	<ul style="list-style-type: none"> • Investigate current arrangements • Produce a position paper detailing all findings with recommendations • Forward to the Seniors Interest Advisory Committee for comment • Forward to executive for endorsement • Undertake recommendations 	<p>Aug 2004</p>	<p>Existing Resources</p>	<p>Hairdressing services are formalized</p>	<p>Community Development Services</p> <p>&</p> <p>Property Management Working Group</p>

Seniors Plan 2004 - 2008

Financial Counsellor to undertake a range of financial workshops to assist Seniors in managing their finances	<ul style="list-style-type: none">• Implement a course of forums to assist seniors in managing their finances• Review external funding options to undertake forums	June 2004	External Funding	Forums undertaken and an evaluation report is completed	Community Development Services
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Seniors Plan 2004 - 2008

COMMUNITY WELL BEING

OUTCOME: The City of Joondalup is a safe and healthy environment
OBJECTIVE 1.4 To work with the community to enhance safety and security in a healthy environment
STRATEGY 1.4.1 Continue to implement the Safer Community Programme

ACTION	TASKS	TIME FRAME	RESOURCES	PERFORMANCE INDICATOR	BUSINESS UNIT RESPONSIBLE
In conjunction with City Watch work to reduce the perceived risk of crime	<ul style="list-style-type: none"> • Develop, implement and evaluate forums to educate seniors on personal safety • Increase awareness of existing services such as City Watch 	Ongoing	Existing Resources	Forums documented and evaluations completed	Community Development Services

Seniors Plan 2004 - 2008

CITY DEVELOPMENT

OUTCOME: The City of Joondalup has well-maintained assets and built environment

OBJECTIVE 3.1 To develop and maintain the City of Joondalup's assets and built environment

STRATEGY 3.1.1 Plan the timely design, development, upgrade and maintenance of the City's infrastructure

ACTION	TASKS	TIME FRAME	RESOURCES	PERFORMANCE INDICATOR	BUSINESS UNIT RESPONSIBLE
Development of a Storage Standards Paper and strategy	<ol style="list-style-type: none"> 1. Identify aspects to be covered 2. Determine desired level of community responsibility 3. Determine Council responsibility 4. Draft standards paper 5. Submit to Executive Management team 6. Submit for Council approval 7. List funding required (if any) for consideration on Draft budget 	June 2005	Existing Resources	Standards approved by Council	Community Development Services & Property Management Working Group

Seniors Plan 2004 - 2008

CITY DEVELOPMENT

OUTCOME: The City of Joondalup has well-maintained assets and built environment
OBJECTIVE 3.1 To develop and maintain the City of Joondalup's assets and built environment
STRATEGY 3.1.1 Plan the timely design, development, upgrade and maintenance of the City's infrastructure
STRATEGY 3.1.3 Create and maintain parklands that incorporate nature and cultural activities accessible to residents and visitors

ACTION	TASKS	TIME FRAME	RESOURCES	PERFORMANCE INDICATOR	BUSINESS UNIT RESPONSIBLE
Develop passive facilities throughout City	<ol style="list-style-type: none"> 1. Future Directions for passive facilities are incorporated into the Leisure Planning process 2. Formulate a plan to establish or modify passive facilities into existing and new infrastructure. 3. Submit to Executive Management team 4. Submit for Council approval 5. List funding required for consideration on Draft budget 	June 2005	Existing Resources	Plan has been adopted, funds have been allocated and works have begun.	Community Development Services & Property Management Working Group

Seniors Plan 2004 - 2008

<p>Review the City's Community Transport Programme</p>	<ol style="list-style-type: none"> 1. Examine existing programme 2. Determine desired level of service 3. Determine bus type 4. Identify gaps in service provision 5. Draft management and service requirements agreement 	<p>March 2004</p>	<p>Existing Resources</p>	<p>Evaluation completed and recommendations actioned</p>	<p>Community Development Services</p>
<p>Within the work of the Urban Design, integrate the needs of seniors as integral to the ongoing development and sustainability of communities</p>	<p>In conjunction with the City's Sustainability Officer and Urban Designers review the sustainability needs of the community</p>	<p>Ongoing</p>	<p>Existing Resources</p>	<ul style="list-style-type: none"> • List of needs identified • Needs are considered in future development 	<p>Strategic and Sustainable Development & Approvals, Planning and Environmental Services – Urban Design</p>

Seniors Plan 2004 - 2008

CITY DEVELOPMENT

OUTCOME: The City of Joondalup recognizes the changing demographic needs of the community

OBJECTIVE 3.3 To continue to meet changing demographic needs

STRATEGY 3.3.1 Provide residential living choices

ACTION	TASKS	TIME FRAME	RESOURCES	PERFORMANCE INDICATOR	BUSINESS UNIT RESPONSIBLE
Work to bring together various aged care service providers with a view to help inform the City of future residential facilities and services requirements	<ul style="list-style-type: none"> A representative for seniors accommodation is included in the Seniors Interest Advisory Committee membership 	June 2004	\$500	Representative regularly attending committee meetings	Community Development Services
	<ul style="list-style-type: none"> Review the needs of the community as a strategy to identify and plan future needs 	July 2005	Existing Resources	Report completed	
Undertake consultation with the Commonwealth and State governments with a view to ascertaining their future plans for the provision of residential facilities and services	<ul style="list-style-type: none"> Develop links and networks with relevant State and Commonwealth government department in relation to seniors accommodation, facilities and services 	Ongoing	Existing Resources	Network formed	Community Development Services
	<ul style="list-style-type: none"> Review relevant State and Commonwealth government strategic plans 	Ongoing	Existing Resources	Strategic plans taken into account in future planning	

Seniors Plan 2004 - 2008

	<p>for seniors accommodation, facilities and services and provide feedback</p> <ul style="list-style-type: none">• Develop partnerships and alliances with stakeholders and neighbouring Local Govt. Authorities				
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Seniors Plan 2004 - 2008

CITY DEVELOPMENT

OUTCOME: The City of Joondalup recognised the changing demographic needs of the community
OBJECTIVE 3.3 To continue to meet changing demographic needs
STRATEGY 3.3.2 Integrate plans to support community and business development

ACTION	TASKS	TIME FRAME	RESOURCES	PERFORMANCE INDICATOR	BUSINESS UNIT RESPONSIBLE
Identify the long term strategic impact of an ageing population on health services	<ul style="list-style-type: none">Review and identify community needs	Ongoing	Existing Resources	Report completed and constantly updated	Community Development Services

Seniors Plan 2004 - 2008

ORGANISATIONAL DEVELOPMENT

OUTCOME: The City of Joondalup is an interactive community
 OBJECTIVE 4.3 To ensure the City responds to and communicates with the community
 STRATEGY 4.3.1 Provide effective and clear community consultation
 OBJECTIVE 4.3.2 Provide accessible community information

ACTION	TASKS	TIME FRAME	RESOURCES	PERFORMANCE INDICATOR	BUSINESS UNIT RESPONSIBLE
Assist seniors to access information and services through the Internet by expanding existing programs and services	<ul style="list-style-type: none"> • Incorporate access and inclusion best practice into the planning of all future online services as appropriate (as detailed in the Access and Inclusion Plan) 	Ongoing	Existing Resources	As detailed in access and inclusion plan	Information Management
Investigate the needs of seniors born overseas to overcome existing problems in accessing aged care and other services	<ul style="list-style-type: none"> • Develop strategies to address barriers to access • Train internal staff to implement strategies to address barriers to access 				Community Development Services

Seniors Plan 2004 - 2008

Increase awareness across the organisation of the specific information needs of seniors	<ul style="list-style-type: none">Develop and provide in-house training for staff on the specific information requirements of seniors (As detailed in the Access and Inclusion plan)	June 2004			Human Resource Services
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