

SAFER COMMUNITY PROGRAM

1999/2000 END OF YEAR REPORT



PARTNERSHIPS



GRAFFITI CONTROL



URBAN DESIGN



CITY WATCH

PARTNERSHIPS



Neighbourhood Watch

The City provided a financial grant to Neighbourhood Watch (NHW) to the sum of \$13,578 and administrative support through the Community Development Directorate and the Strategic Planning area. The aim of the program is to encourage the community to become involved in crime prevention strategies that are specific to their local needs.

The financial support included expenses for meetings, signs and decals, printing of brochures, minor furniture plant and equipment, notice boards for local shopping centres displays and sundry items.

Projected Outcomes of Neighbourhood Watch (NHW) 1999 – 2000

1. To increase the number of participating suburbs within the City of Joondalup.

At the commencement of the 1999/2000 financial years there were 17 suburbs active in NHW within the Joondalup Police District. This was not an easy task with a number of Suburb Managers (7) resigning throughout the year.

Local Authority	Number of Suburbs	Managers as at 1 July 1999	Resignations	Managers as at 30 June 2000	Increase/ Decrease
City of Joondalup	22	17	7	18	+1

2. Promote the objectives of Neighbourhood Watch through the production and circulation of newsletters.

The objectives of NHW have been widely promoted through the distribution of Neighbourhood Watch newsletters.

In 1999/2000 a total of 210,000 Neighbourhood Watch Newsletters were distributed throughout the Police District. The printing of these newsletters was completed at both the City of Joondalup and the Resource Centre. The newsletters were distributed through the Community Newspaper and by members of NHW.

3. Run training courses for Suburb Managers and Area Co-ordinators.

A training package for Suburb Managers is currently being developed by the Resource Centre. When a new Suburb Manager commences he or she is provided with one on one training at the office.

4. Reduce the instances of reported crime.

Statistics provided by the Joondalup District Police office for the period July 1999 to May 2000 all indicate instances of crime have been reduced over the years:-

House Burglary:	1996/97	4045 offences
	1999/2000	3993 offences – down 1.3% for period
Commercial Burglary:	1997/98	1403 offences
	1999/2000	1339 offences – down 4.6% for period
Robbery offences (unarmed):	1997/98	106 offences
	1999/2000	104 offences – down 1.9% for period
Robbery offences (armed):	1997/98	103 offences
	1999/2000	94 offences – down 8.7% for period
Graffiti offences:	1998/99	3676 offences
	1999/2000	2822 offences – down 23.2% for period

All Assault offence categories have fallen including:

- Aggravated Sexual Penetration offences
- Indecent Assault offences
- Sexual Penetration offences
- Assault (General) offences

The only key category offence to increase was motor vehicle theft which increased from 1458 offences in 1998/99 to 1620 in 1999/2000 and increase of 11% for the eleven month period.

5. Promote the support of the City of Joondalup/Wanneroo

All Neighbourhood Watch Newsletters distributed throughout the City of Joondalup showed their support through the printing of their logo's on the newsletter.

OTHER STRATEGIES IMPLEMENTED 1999/00

The sale of NHW number plates, personal alarms, key rings. Also the distribution of newsletters and members participating in promotional programs have assisted in the educational process of NHW.

Police

Staff from the City of Joondalup meet on a regular basis with the Police from both Warwick and Joondalup Police Stations to discuss crime trends and our partnership role in crime prevention programs.

The Security Ranger operations liaise and work closely with Police whilst carrying out their duties.

Safer WA Joondalup Committee

Safer WA is a partnership between the key areas of the public and private sectors, the State Government, Local Government, the Police, professionals, the business community, community groups and volunteers and provides a forum for the exchange of information between agencies and the community at large.

The Safer WA Joondalup Committee undertook a number of projects such as the Stop Burglary Campaign and the development of a Code of Practice for Audible Security Alarms. Some projects have attracted funding from the State Council of the Safer WA Committee.

Other projects provided were the Hillarys Youth Project Enquiry (HYPE) Program which was very successful at Sorrento in reducing youth anti-social behaviour problems, particularly on Friday and Saturdays nights, the Driver Reviver Program, truancy programs and a Youthball program aimed at breaking down barriers between the Police and youth. Furthermore, in conjunction with the Police and the Safer WA Joondalup Committee, a joint cinema advertising campaign was developed to advertise a pro-active crime prevention message.

The Safer WA Joondalup Committee is represented by a number of people from the community and government agencies as well as the City's Strategic Co-ordinator Community Security & Safety and two Elected Members.

Local Government Industry

The City's Strategic Co-ordinator of Community Security & Safety initiated an operational and development group with representatives from other local authorities. The primary purpose of this group is to hear and learn from each Council on how they are providing services to their community in the field of security and safety and the issues facing local government.

Originally 17 metropolitan local authorities were involved and the group has grown further with representatives from WAMA, Safer WA and the Department of Local Government also participating in the working group and continue to meet on a regular basis sharing ideas and information on current and future directions.

Community Connections Project

The Community Connections Project deals with increasing awareness in the community of issues that affect our lifestyle. One of these issues is safety and security and an amount of \$21,000 was allocated to this area.

A number of different strategies have been developed that tackle the target groups of youth, seniors and the general community. Performance indicators were set for the first year to evaluate the progress and the initial success of these measures:

- Development of a school based program that tackles antisocial behaviour, graffiti, vandalism and road safety;
- Promotion of existing school based programs that aim to tackle antisocial behaviour, graffiti, vandalism and road safety at school;
- Number of schools that become involved in school based programs focused on safety and security;
- The development and support of an elder protection network;
- The development of programs for seniors to promote safety and security through positive empowerment and education;
- The involvement in events and promotions focused on safety and security;
- Community involvement in safety and security initiatives;
- Development of noise information for the general community.

Youth Initiatives

Constable Care and Safety House Portfolios

The Community Education Co-ordinator is managing both the Constable Care and Safety House Association projects. Council reports for funding this financial year were completed and submitted for the Council Meeting on 7 December 1999. All recommendations proposing the funding allocations were approved.

The City is sponsoring Constable Care through age appropriate, interactive educational plays for years 5 to 7. Specific issues to be addressed include protective behaviours, bullying, graffiti and value for property as a continued theme of respect. The Junior Ranger theme will also be included. A total of 110 shows will be performed in 45 schools across the City reaching approximately 10,500 children. The cost of the sponsorship to the City was \$19,110, which included the production and performances of the plays as well as the development of product resources that were used as merit awards at each of the plays.

The Safety House Association produced 15,000 Safety House school identification stickers for students within the City of Joondalup primary schools to serve as a visual reminder of the protection behind the safety house logo. The stickers included the name of the City as a sponsor and were produced at a cost to the City of \$2,000. The stickers were well received both by students, parents and teachers.

The City of Joondalup Junior Ranger Program

The City of Joondalup Junior Ranger Program is a new initiative developed on the basis of promoting social, civic and environmental responsibility. It focuses on rewarding and recognising positive behaviour and active citizenship in primary school aged children. The Community Education Co-ordinator developed the program with Ranger Services and is implemented by both.

To begin the program, schools register with the Community Education Co-ordinator who visits the schools and provides the more detailed information on the program. The school nominates a Co-ordinator(s) to be a contact within the school.

The program is very simple. Students are encouraged to identify any graffiti, vandalism or hazard such as broken footpaths on their way to school. They then report their findings to a Co-ordinator(s) at the school.

The School Co-ordinator completes a report sheet and faxes it to the City's Ranger Services and then rewards the reporting student with a Junior Ranger Sticker. Ranger Services then action the reports.

Once a month a student is selected to be "Junior Ranger of the Month". This involves a presentation of a medallion and a small prize to the student at a school assembly and a photo with one of the Rangers and Ward Councillor(s) for the Community News. At the end of the year, a prize will be given to the school that shows the greatest commitment to the program.

At present there are three schools registered with the program, Bambara Primary, Creaney Primary and Edgewater Primary. There was an initial peak in the number of reports, but as these have been corrected, we have seen a decline in the number of reports since April/May. On discussion with the school Co-ordinators, there appears to be a decline in the problems to report in the local areas.

School Watch

The City of Joondalup is supporting the State Government Program "School Watch". School Watch is a community crime prevention program developed to safeguard West Australian schools against vandalism, theft and arson. It aims to work with schools to foster a spirit of community ownership and pride in our schools and also improve security management practices at school level.

The City is involved in promoting the School Watch program through the Education 2000 Program and through contact with schools experiencing vandalism problems.

Graffiti Vandalised Areas – Schools

Schools are often the target of graffiti and the City is providing practical advice to help schools deal with the problem. One measure used in local schools is the introduction of a No Tolerance Graffiti Policy which Belridge Senior High School and Edgewater Primary School have already implemented. Ocean Reef Primary School is in the developmental stages of their policy.

The Community Education Co-ordinator has been involved in speaking to these schools about graffiti policies. Each school has implemented it according to their own direction and ideas. Some of the issues discussed included:

- Graffiti Vandalism versus Mural Art;
- Description of Graffiti Vandalism;
- Student and Parent Input;
- Zero Tolerance – Workable or not;
- Actions taken for Graffiti Vandalism.

The Community Education Co-ordinator has also advised schools about the use of the City's Mural Art Program to deal with constantly targeted areas within a school. The Mural Arts Co-ordinator has worked with Springfield Primary School who has had great success using murals in the undercover area to beat graffiti vandalism. It has been so successful that they are continuing to expand the program in 2000 to include the four toilet blocks.

Other schools that the Mural Arts Co-ordinator worked with are Craigie Senior High School in 1999 and Warwick Senior High School in 2000. The Mural Arts Co-ordinator has planned to work with Hawker Primary School later this year.

Road Safety

The Safe Routes to School initiative is continuing to grow in the region. Fifteen schools are now with the program that is a collaborative effort between the City of Joondalup, Roadwise, WA Police and Main Roads.

The program has been designed to deal with congestion problems and parking around schools, particularly during peak times where students are being dropped off and picked up.

It involves identification of the specific problems and coordination between the school and appropriate organisations to plan and develop the necessary strategies to resolve the problems.

The schools that have completed the program are:

- Camberwarra Primary School;
- Connolly Primary School;
- Dalmain Primary School;
- Edgewater Primary School;
- Joondalup Primary School;
- Kinross Primary School;

- Lake Joondalup Baptist College;
- Mullaloo Heights Primary School;
- Padbury Catholic primary School;
- South Padbury Primary School;
- Springfield Primary School;
- St Stephens School;
- West Greenwood Primary School;
- Whitford Catholic Primary School;
- Bambara Primary School is in the process of registering with the program.

Safety Week

The City of Joondalup was invited to be involved in Bambara Primary School's safety week organised by the school's Safety House Committee from Monday 8th May to Friday 12th May. The City's Mayor launched the week at their official assembly on the Monday at the invitation of the school principal.

The City also organised two Security Rangers to speak to the two classes of year 6 students at the school. The feedback from the Security Rangers involved, students and teachers was very positive and there has been encouragement for the development of a structured ranger education workshop for schools.

Senior Initiatives

Elder Protection Network

Objective of the Network

To develop and promote an inter-agency approach to achieve successful and coordinated outcomes for older people living in the City of Joondalup who are being abused or who are at risk of abuse.

Achievements July 1999 – June 2000

1. Membership of the network includes representatives from a number of organisations who attend monthly meetings and are committed to stopping elder abuse within the City of Joondalup. At the meetings members
 - hear guest speakers with expertise in the field;
 - have an opportunity to discuss incidents that concern them in order to find better ways to respond;
 - access training on elder protection for their organisation;
 - receive support from other people working in the area and work with others to address particular types of abuse.

Members of the network include:

- Council on the Ageing;
- City of Joondalup.
- *Office of the Public Advocate*;
- Alzheimers Association;
- Osborne Park Aged Care Assessment Team;
- Osborne Park Division of General Practice;
- The Carers Association;
- Advocare;
- Centrelink;
- Disabilities Services Commission;
- Edith Cowan University;
- Joondalup Domestic Violence Unit – Police;
- The Northern Suburbs Migrant Resource Centre;
- Ministry of Housing;
- Office of Seniors Interests;
- Silver Chain;
- North Metro Health Promotions
- Pat Giles Centre.

2. Development of marketing plan to promote the network and increase membership with support from Dr Nadine Henley from Edith Cowan University's School of Business.
3. Opportunities to speak on elder abuse and the activities of the City of Joondalup Elder Protection Network on ABC Stateline, in the journal "Australian Doctor" and at three conferences – the National Respite for Carers Conference, the Association of Social Workers (WA) Conference and the Local Government Community Services Conference.
4. 1999 Best Practice in Local Government Awards – the 1999 Innovation Award for the City of Joondalup Elder Abuse Strategy.
5. The network is in the process of designing a pamphlet to increase local membership which will be ready for distribution to other community groups and organisations in the next financial year.

Creating A Safer Community -Linking Seniors & Youth

Project OUTLINE

This project is designed to reduce fear of crime, stereotyping of young and old and to bring generations together to explore ways of feeling safer and being safer in the communities where they live. An allocation of \$9,500.00 was allocated to this project. There are two major components of the project:

- A promotional video – "Feeling Safe and Being Safe in Joondalup";
- 14 intergenerational workshops to be held at local High Schools.

Objective

To provide factual and anecdotal information about crime in Joondalup through the eyes of old and young and to introduce the concept of intergenerational workshops as one way of creating a safer community.

Project Detail

The video has been produced to create a sense of community identity for region and its people – in this case the young and the old. It focuses on the issue of crime, how it affects them and what can be done about it. The video will be shown in schools and to community groups to promote participation in intergenerational workshops.

The workshops use a protective behaviours format to bring the generations together. The session is designed to be interactive, maximising opportunities for individual and group problem-solving. The workshops have been developed in partnership with Joondalup Family and Children's Services. They will be held in all the wards of the City of Joondalup and coordinated with local high schools and senior citizens groups.

Progress To Date

The video is now complete and will be promoted at a regional High School Forum within the next two months. Dates for the workshops will be set in conjunction with the school curricula. Project evaluation will be conducted immediately after each of the 14 workshops. The results will be collated and reported on as they occur and the cumulative outcome recorded at the end of the financial year.

Stop Burglary Program

The Stop Burglary program was launched in 1999 and continues to grow among the business community. The program has the full support of the local Police, City of Joondalup, Business Community, Neighbourhood Watch, and the Drug Awareness Program. Other community/service groups and potential volunteers are being recruited to assist with the program.

The basis of the program is to encourage:

- the public to take responsibility for engraving their belongings; and
- local businesses to assist with engraving valuables at point of sale.

The City's Officers were involved in speaking to community/service groups (such as Neighbourhood Watch) to promote the program, obtain support and recruit volunteers.

On 23 June 1999, the official launch occurred at the North West Metro Business Group's breakfast meeting. Approximately 200 local businesses were encouraged to take up point of sale engraving as part of their customer service. They were presented with Burglary Awareness packages comprising a Certificate of Merit, a Customer Information Pack containing sheets for recording details of items purchased and an engraving kit. Following the presentation on Burglary Awareness, a presentation on Drug Awareness was given to alert retailers to the issues of drug abuse in shopping centres.

Annual Graffiti Audit

From Monday 13 to Friday 17 of September 1999 the City of Joondalup conducted an Annual Community Graffiti Audit as part of a statewide Graffiti Week of Action.

Its focus was on members of the community helping in a graffiti audit of their local area. Four people became Co-ordinators for their local suburb and the areas of Ocean Reef, Currambine and Duncraig were audited for graffiti.

Graffiti reports were documented with Ranger Services, photographed and passed onto the Joondalup Police for investigation and the removal of the graffiti was organised. There was very positive feedback from the people involved in the audit, especially as those areas were attended to by the end of the month.

Police Week

Police Week was conducted from 28 September to 2 of October 1999 and was a very successful joint initiative with the Police, Fire and Rescue and State Emergency Service at Lakeside Joondalup Shopping Centre.

The City was involved in displays and activities and distributed over 2,500 brochures, stickers and fridge magnets. A Nasty Parker Colouring Competition for 3 to 12 year olds was also conducted. Over 100 competitions were received and the 12 finalists' entries are being displayed in the administration building and the City's libraries. Information presented at the event included information on road safety, dogs, noise, bushfires, school watch, security levy and Neighbourhood Watch.

Noise Initiatives

The City's Community Education Co-ordinator and Health Services has introduced new information brochures for the community in relation to neighbourhood noise, music and party noise, and specified equipment noise. These brochures focus on the responsibilities and rights the community has in regard to noise and have been extremely popular.

A draft Code of Practice for Intruder Alarms has also been developed and it is intended that this be released in 2000.

The feedback from the brochures has been very positive and at information displays these brochures are one of the most popular handouts.

Evaluation

As can be observed, a number of different strategies were developed to tackle the issues of safety and security from a community education perspective. All of these strategies are new and have been in place for less than 12 months, many have been in place fewer than 3 -6 months.

Considering this, the initial success and progress of these strategies is very satisfactory. Evidence of this can be seen in the evaluation against the set performance indicators.

Safety and Security

1. Development of a school based program that tackles antisocial behaviour, graffiti, vandalism and road safety:
 - Junior Ranger Program.
2. Promotion of existing school based programs that aim to tackle antisocial behaviour, graffiti, vandalism and road safety at school:
 - School Watch;
 - No Tolerance Graffiti Policies;
 - Road Safety Program - Safe Routes to School;
 - Constable Care;
 - Safety House.
3. Number of schools that become involved in school based programs focused on safety and security
 - 19 schools
4. The development and support of an elder protection network
5. The development of programs for seniors to promote safety and security through positive empowerment and education.
 - Elder Protection Network Initiatives.

Creating A Safer Community - Linking Seniors & Youth

6. The involvement in events and promotions focused on safety and security
 - Safety Week;
 - Stop Burglary Program;
 - Annual Graffiti Audit;
 - Police Week.
7. Community involvement in safety and security initiatives
 - Safety Week - Whole of Bambara Primary School students and teachers. Parents from the Bambara Safety House Committee;
 - Annual Graffiti Audit - Four Co-ordinators nominated and 3 suburbs audited;
 - Police Week - Over 2,500 brochures etc distributed on safety and security and 100 competition entries received.

8. Development of noise information for the general community

- Noise brochures dealing with neighbourhood noise, noise from music and parties and noise from specified equipment.

GRAFFITI CONTROL



OUTLINE

During 1998 the City recognised that graffiti vandals are targeting private and commercial face brick structures because the graffiti lasts longer as there is some reluctance from the property owners to remove the graffiti. An amount of \$112,746 was spent in the cleanup program.

Consequently, the Joondalup Area Graffiti Campaign was established in August 1998 as a pilot scheme between the former City of Wanneroo and the State Government to assist property owners in removing graffiti from walls and fences adjoining roads, accessways and public recreation areas, free of charge.

As part of the initial agreement between the two parties, the former City contributed plant, vehicles, equipment and consumables such as paint, with the State Government providing staff to allow the formation of removal crews. The former City also supplied a Customer Service Officer at the Graffiti Task Force Offices in Mirrabooka, to administer telephone calls, provide advice to residents and send waivers to property owners.

The Graffiti Campaign not only removes graffiti through logistical and alternative initiatives, but also educates and encourages the general community to prevent and report graffiti incidents.

OBJECTIVES

The objectives of the graffiti campaign are:

- Eliminate graffiti vandalism;
- Remove graffiti within a 24-48 hour period;
- Encourage the community to report graffiti vandalism;
- Educate the community on graffiti issues and their property;
- Establish pride in the environmental and community appearance;
- Promote Mural Arts program.

ACHIEVEMENTS

The Graffiti Campaign obtains waivers from property owners who have suffered graffiti vandalism on their fences adjoining roads, accessways and recreational reserves and is removed by paint outs, chemical means or garnet blasting.

During the 1999/2000 financial year, the graffiti Campaign has received approximately 526 calls, 954 Ranger reports and undertaken 1864 removals consisting of 11,300 tags. This is equivalent to an area of 12,250 square metres of surface area cleaned by one of the above methods.

The City expended approximately \$76,747 during the 1999/2000 financial year which equates to approximately \$6.26 per square metre cleaned.

The Graffiti Campaign during the 1998/99 fiscal year undertook 2146 removals consisting of 14,744 tags. 22,689 square metres of surface area was cleaned although this period consisted of an initial clean up of graffiti vandalism.

By interpreting these figures, it can be concluded that the amount and prevalence of graffiti on private property has decreased, but still remains a problem for residences throughout the City.

BENEFITS

The Graffiti Campaign since its establishment, has provided a valuable service for those property owners who continually suffer graffiti damage on the walls and fences. By removing the graffiti as soon as possible it reduces the chance of recurrence on the structure and thereby reducing the amount of graffiti damage in a particular area.

In relation to the removal of graffiti within a specific time frame this information was not available by the Graffiti Taskforce however work is progressing to provide this type of information in the future.

Advice is supplied to residents on target hardening their structures by effective planting in front of fences and/ or protective graffiti coatings. Some residents have become volunteers to remove graffiti in which paint and materials are supplied to those volunteers. This creates a feeling of pride within the community and emphasizes that graffiti vandalism is a global problem rather than a local one.

The education and clean up program offered by the Graffiti Campaign provides a valuable service for the community which will hopefully reduce the amount of graffiti throughout the district.

Mural Arts Program

Projects undertaken throughout the year were:-

- Bus Shelters – 4;
- Underpasses – 2;
- Extreme Expo Mural and Workshops;
- Joondalup Festival Mural and Workshops;
- Mural Arts Challenge and Workshops;
- Wall Mural - Hawker Park;
- Mural Arts Monthly Workshops – 12;
- Mural Arts Database.

Bus Shelters

Over the last twelve months four bus shelters have been painted. Two along Marmion Avenue that involved two youths from the Mural Arts Programmes' Monthly workshops, and another two outside Warwick Senior High School that involved ten year nine graphic arts students.

Underpasses

The painting of two underpasses have been initiated. The underpasses, located in Joondalup run underneath Moore Drive and the other underneath Connolly Drive. The Moore Drive underpass is completed and involved eight young people who regularly attend the monthly workshops. The Connolly Drive underpass has involved six young people from the monthly workshops.

Costs for painting four Bus Shelters and two underpasses: \$15,624

Extreme Expo Mural and Workshop

A mural was painted as part of the Extreme Expo held at Craigie Leisure Centre. Prior to the event a workshop was held to compile ideas and designs. The workshop was attended by six young people from surrounding areas. Four of these six young people carried on to be involved in painting the mural with assistance from the Mural Arts Co-ordinator.

Costs for running a workshop and painting the mural: \$3,735

Joondalup Festival Mural and Workshops

The Joondalup Festival Mural was a similar project to the Extreme Expo Mural but on a much larger scale. As it was a much higher profile mural more experienced artists were used to create the piece of work. Five artists in total were involved in the mural process.

A series of design workshops were run as a forum for the artists to meet and discuss ideas and themes for the mural. Each artist then went away and used the ideas discussed to develop designs.

The resulting designs were then brought back to the workshop to be developed into one design for the Festival wall. The painting of the wall, located in Joondalup CBD, took place over three days beginning on the Friday before the Festival and ending on the last day of the Festival. This was a great opportunity for the public to see how the Mural progressed from beginning to end.

Cost for running the workshops and painting the murals: \$7,446.80

Mural Arts Challenge and Workshop

The Mural Arts Challenge was a design based mural competition organized by Youth Development Officer Belinda Martin. A design workshop was run to assist interested competitors with the development of their designs. Once all the designs were submitted a selection panel chose the winning design. The design was then painted on a wall located inside Anchors Youth Centre. There were six young people who are frequent users of the Youth Centre involved in the painting of the mural.

Costs for running the workshop and painting the mural: \$1,250

Wall Mural

A mural was produced on a tennis hit up wall at Hawker Park in Warwick as a way of combating one of the City's graffiti problem spots. Ten young people that frequently attend the monthly workshops developed the designs and painted the mural with assistance from the Mural Arts Co-ordinator.

Costs for painting the wall: \$1,500

Mural Arts Programme Monthly Workshops

An ongoing series of workshops, that provides a forum for exchange with young people in the City. These workshops provide the opportunity for practice and development of skills and techniques. Personal development is also used throughout these workshops. The workshops are held at Anchors Youth Centre in Heathridge and are facilitated by the Mural Arts Co-ordinator. Workshops attract anywhere between five and twenty young people each month.

Twelve workshops cost: \$1,080

Mural Arts Database

The Mural Arts Database was a review of all the existing murals within the City that had been created as part of the Mural Arts Programme. This review involved making a list of all the murals within the City then traveling to each individual site and evaluating the murals. The evaluation consisted of taking photos of the murals, making notes on the condition of the mural and whether the mural needed to be repainted. The database will aid the effective management of murals within the City and ensure they are repainted when required.

Costs of database \$65.90

Mural Arts Co-ordinator

The Mural Arts Co-ordinator manages all the murals produced for the City of Joondalup. This involves seeing the projects through from the beginning stages of design development to working out colours, having the site prepared, ordering and picking up paint, overseeing the painting of the mural and assisting with the mural painting.

The program has successfully:

- developed the design and technical skill levels of the young people involved by giving them the opportunity to work with a highly skilled artist;
- actively involve the community in beautifying their environment;
- given the people involved a sense of ownership within the community;
- increased the community's acceptance of legal aerosol art as a form of artistic expression;
- encouraged "hard-core" graffiti taggers away from illegal activity;
- reduced the amount of illegal graffiti vandalism within the City and reduce council's annual graffiti removal cost's.

Certain projects within the program, for example the display workshops at the Joondalup Festival and Craigie Leisure Centre, have also:

- recruited young people who may be at risk of being involved in illegal graffiti;
- set standards for young people involved in the Mural Arts Programme to aspire towards.

URBAN DESIGN



“Improving street lighting, public accessways, landscaping, building design and infrastructure safety”

Two specific projects were undertaken, being a public accessway in Craigie and a street lighting project in Kingsley.

Project No 1. Cordova Ct to Cox Pl - Public Accessway, Craigie

OUTLINE

Public Accessway between Cordova Court and Cox Place, Craigie. Four adjacent residents complained of extensive anti-social behaviour in the PAW.

An illumination Consultant was commissioned to investigate alternatives and design and document a solution. Bollards were installed but the lighting failed at different times and were subsequently vandalised. Poles and special luminaires were installed 27 June 2000 and are now on trial but appear to be working successfully.

The project was funded by a grant from Dept Local Government Safer WA Security Program round of funding for \$15,000 and \$2,000 from the City's Budget.

OBJECTIVES

The objectives of the project were –

- a reduction in anti-social behaviour acceptable to the adjacent ratepayers;
- a guide to the type of luminaires and illumination levels suitable for PAWs by various means – poles or bollards or both;
- if effective – reporting to the City’s Urban Design Services as an input into subdivisional planning process;
- a method of resolving anti-social behaviour experienced in many PAWs currently requested for closure.

OUTCOMES

Outcomes from this project at this point in time are –

- Bollard lighting can work but it requires substantial engineering of the bollard perhaps beyond the cost of an economical installation;

- pole lighting appears to be the better solution now that suitably modified luminaires are available. However, the current installation is still considered a trial site and requires another 9 months of installation time to properly determine its effectiveness during the summer night time walking period;
- Resident feedback indicated that when illuminated, anti-social behaviour is reduced or eliminated and the residents feel safer in their houses. An assault occurred near the PAW as a result of a car break-in when the lighting was in-operative;
- the lighting installation must be kept operative at all times with faults repaired within 24 – 48hrs;

BENEFITS

The benefits of the project at this time are –

- Lighting of Public Accessways to resolve anti-social behaviour can now be more confidently approached because of this on-going project;
- Other location for anti-social behaviour could be targeted using similarly modified luminaires and poles.

OVERALL RESULTS

The overall result of this project is positive. It is to be regarded as a project to determine a means of illuminating PAW's and until more time is given to evaluate the installation it cannot be regarded as either success or failure. However, at this time the results appear promising. Performance indicators are therefore incomplete but for this project will focus on residents comments on the installation, recorded incidents in the PAW and illumination levels in the PAW and adjacent properties. These will be reviewed when the trial installation has more data to assess.

Project No 2. Improvements to Cadogan Street Streetlighting, Kingsley

OUTLINE

The City received a request from the P & C Association of Goollelal Primary School in Cadogan Drive Kingsley for improvements to the street lighting outside the school. An investigation indicated uneven pole spacing and illumination along Cadogan Street from Barridale Drive to the School. Additional or relocation of poles in front of properties along Cadogan Street was object to by some residents. The scheme was downgraded to providing additional lighting in front of the school. An order was placed with Western Power on 9 June 2000. The project was funded from the Safer Community Program.

OBJECTIVES

To improve footpath, property and roadside illumination along the developed school frontage and increase personal security for night time school users.

OUTCOMES

The main outcome will be the increased illumination within the school building zone enabling safer access to that area and increased personal safety for users as well as person using the pathways and roads.

BENEFITS

Increased road user and community safety and reduced property damage on that side facing Cadogan Street.

OVERALL RESULTS

Road reserve users will benefit with additional benefits flowing to after hours school users and building maintenance.

Other Projects

Other lighting projects have been funded from the Capital Works 99/00 Budget and Half Year Review which, whilst they were not directly funded by the Safer Community Program, they do compliment the objectives of the overall program.

CITY WATCH



Mobile Security Ranger Patrols

With the adoption of the Safer Community Program the security operation has now become known as “City Watch” with the service provided by the City’s multi skilled security rangers. A total amount of \$765,250 was expended to this operation.

Initially the City Watch operation began at the start of the 1999/00 financial year with 13 full time security rangers however due to an increase in demand from the community an additional 7 casual security rangers were employed to boost the patrol operations. This particular operations model is currently under review for the 2000/01 financial year.

The following statistics and key performance indicators outline the operations of the security patrol service for the past financial year:

- Total kms travelled for the year = 415,202;
- Average kms per day – 1137.54 (City of Joondalup Area (sq km) – 96.6);
- Total hours patrolled for the year = 23,432;
- Average hours patrolled per day = 64.19;
- Total number of patrols for the year = 2,929;
- Average number of patrols per day = 8.02;
- Average response time for the year = 11 minutes.

**SECURITY REFERRALS DIRECTED BY
COMMUNITY 1999/2000**

Alarms	1245
Damage	233
Noise	34
TOTAL	2969

Anti Social Behaviour	664
General Patrol	689
Suspicious Person/Vehicle	104

**SECURITY REFERRALS DIRECTED BY
COMMUNITY SUBURB TOTALS**

Beldon	42
Connolly	30
Currambine	26
Edgewater	41
Heathridge	141
Iluka	31
Kallaroo	40
Kinross	60
Mullaloo	81
Padbury	89
Warwick	59
TOTAL	2,969

Burns	4
Craigie	101
Duncraig	207
Greenwood	58
Hillarys	202
Joondalup	1113
Kingsley	206
Marmion	29
Ocean Reef	103
Sorrento	82
Woodvale	224

**SECURITY REFERRALS DIRECTED BY
COMMUNITY SUBURB BREAKDOWN**

Beldon	
Alarms	2
Anti Social Behaviour	14
Damage	8
<i>General Patrol</i>	18
Noise	
Suspicious Person/Vehicle	
TOTAL	42

Burns	
Alarms	
Anti Social Behaviour	2
Damage	
<i>General Patrol</i>	2
Noise	
Suspicious Person/Vehicle	
TOTAL	4

Connolly	
Alarms	
Anti Social Behaviour	8
Damage	2
<i>General Patrol</i>	16
Noise	
Suspicious Person/Vehicle	4
TOTAL	30

Craigie	
Alarms	36
Anti Social Behaviour	19
Damage	8
<i>General Patrol</i>	35
Noise	
Suspicious Person/Vehicle	3
TOTAL	101

Currambine	
Alarms	1
Anti Social Behaviour	12
Damage	2
<i>General Patrol</i>	8
Noise	1
Suspicious Person/Vehicle	2
TOTAL	26

Duncraig	
Alarms	51
Anti Social Behaviour	69
Damage	22
<i>General Patrol</i>	56
Noise	4
Suspicious Person/Vehicle	5
TOTAL	207

Edgewater	
Alarms	1
Anti Social Behaviour	13
Damage	5
<i>General Patrol</i>	17
Noise	
Suspicious Person/Vehicle	5
TOTAL	41

Greenwood	
Alarms	1
Anti Social Behaviour	13
Damage	8
<i>General Patrol</i>	33
Noise	
Suspicious Person/Vehicle	3
TOTAL	58

Heathridge	
Alarms	30
Anti Social Behaviour	38
Damage	20
<i>General Patrol</i>	45
Noise	
Suspicious Person/Vehicle	8
TOTAL	141

Hillarys	
Alarms	86
Anti Social Behaviour	42
Damage	11
<i>General Patrol</i>	53
Noise	3
Suspicious Person/Vehicle	7
TOTAL	202

Iuka	
Alarms	1
Anti Social Behaviour	10
Damage	3
<i>General Patrol</i>	10
Noise	1
Suspicious Person/Vehicle	6
TOTAL	31

Joondalup	
Alarms	963
Anti Social Behaviour	35
Damage	18
<i>General Patrol</i>	77
Noise	9
Suspicious Person/Vehicle	11
TOTAL	1,113

Kallaroo	
Alarms	
Anti Social Behaviour	10
Damage	7
<i>General Patrol</i>	17
Noise	4
Suspicious Person/Vehicle	2
TOTAL	40

Kingsley	
Alarms	24
Anti Social Behaviour	76
Damage	33
<i>General Patrol</i>	56
Noise	4
Suspicious Person/Vehicle	13
TOTAL	206

Kinross	
Alarms	13
Anti Social Behaviour	15
Damage	4
<i>General Patrol</i>	23
Noise	2
Suspicious Person/Vehicle	3
TOTAL	60

Marmion	
Alarms	1
Anti Social Behaviour	16
Damage	5
<i>General Patrol</i>	6
Noise	
Suspicious Person/Vehicle	1
TOTAL	29

Mullaloo	
Alarms	2
Anti Social Behaviour	34
Damage	13
<i>General Patrol</i>	28
Noise	
Suspicious Person/Vehicle	4
TOTAL	81

Ocean Reef	
Alarms	2
Anti Social Behaviour	47
Damage	10
<i>General Patrol</i>	40
Noise	1
Suspicious Person/Vehicle	3
TOTAL	103

Padbury	
Alarms	1
Anti Social Behaviour	39
Damage	9
<i>General Patrol</i>	34
Noise	1
Suspicious Person/Vehicle	5
TOTAL	89

Sorrento	
Alarms	4
Anti Social Behaviour	34
Damage	11
<i>General Patrol</i>	29
Noise	2
Suspicious Person/Vehicle	2
TOTAL	82

Warwick	
Alarms	19
Anti Social Behaviour	12
Damage	9
<i>General Patrol</i>	15
Noise	1
Suspicious Person/Vehicle	3
TOTAL	59

Woodvale	
Alarms	7
Anti Social Behaviour	106
Damage	25
<i>General Patrol</i>	71
Noise	1
Suspicious Person/Vehicle	4
TOTAL	224

FIELD REPORTS BY SECURITY RANGERS 1999/2000

Alarms	203.5
Incident	50
Suspicious Person/Vehicle	183
TOTAL	949

Damage	462
Loitering	48
Western Power Streetlights	3

FIELD REPORTS BY SECURITY RANGERS 1999/2000 SUBURB BREAKDOWN

Beldon	
Alarms	
Damage	8
Incident	
Loitering	1
Suspicious Person/Vehicle	
Western Power Streetlights	
TOTAL	8

Burns	
Alarms	
Damage	1
Incident	2
Loitering	
Suspicious Person/Vehicle	1
Western Power Streetlights	
TOTAL	4

Currambine	
Alarms	1
Damage	5
Incident	1
Loitering	
Suspicious Person/Vehicle	2
Western Power Streetlights	
TOTAL	9

Connolly	
Alarms	
Damage	13
Incident	3
Loitering	1
Suspicious Person/Vehicle	
Western Power Streetlights	
TOTAL	17

<u>Craigie</u>	
Alarms	2
Damage	36
Incident	1
Loitering	3
Suspicious Person/Vehicle	12
Western Power Streetlights	
TOTAL	54

<u>Duncraig</u>	
Alarms	14
Damage	30
Incident	3
Loitering	2
Suspicious Person/Vehicle	11
Western Power Streetlights	
TOTAL	60

<u>Edgewater</u>	
Alarms	
Damage	15
Incident	3
Loitering	
Suspicious Person/Vehicle	7
Western Power Streetlights	
TOTAL	25

<u>Greenwood</u>	
Alarms	
Damage	16
Incident	2
Loitering	
Suspicious Person/Vehicle	5
Western Power Streetlights	
TOTAL	23

<u>Heathridge</u>	
Alarms	5
Damage	23
Incident	3
Loitering	2.5
Suspicious Person/Vehicle	6.5
Western Power Streetlights	
TOTAL	40

<u>Hillarvys</u>	
Alarms	15
Damage	31
Incident	6
Loitering	1
Suspicious Person/Vehicle	29
Western Power Streetlights	
TOTAL	82

<u>Iluka</u>	
Alarms	
Damage	10
Incident	1
Loitering	
Suspicious Person/Vehicle	1
Western Power Streetlights	1
TOTAL	13

<u>Joondalup</u>	
Alarms	156.5
Damage	41
Incident	3
Loitering	2
Suspicious Person/Vehicle	31.5
Western Power Streetlights	1
TOTAL	234

<u>Kallaroo</u>	
Alarms	
Damage	6
Incident	2
Loitering	
Suspicious Person/Vehicle	
Western Power Streetlights	
TOTAL	8

<u>Kingsley</u>	
Alarms	5
Damage	50
Incident	3
Loitering	2
Suspicious Person/Vehicle	4
Western Power Streetlights	
TOTAL	64

<u>Kinross</u>	
Alarms	2
Damage	8
Incident	
Loitering	2
Suspicious Person/Vehicle	5
Western Power Streetlights	
TOTAL	17

<u>Marmion</u>	
Alarms	
Damage	7
Incident	1
Loitering	
Suspicious Person/Vehicle	4
Western Power Streetlights	
TOTAL	12

<u>Mullaloo</u>	
Alarms	
Damage	15
Incident	4
Loitering	4
Suspicious Person/Vehicle	9
Western Power Streetlights	
TOTAL	32

<u>Ocean Reef</u>	
Alarms	
Damage	47.5
Incident	2
Loitering	1
Suspicious Person/Vehicle	15.5
Western Power Streetlights	
TOTAL	66

<u>Padbury</u>	
Alarms	
Damage	35
Incident	4
Loitering	
Suspicious Person/Vehicle	3
Western Power Streetlights	
TOTAL	42

<u>Sorrento</u>	
Alarms	
Damage	15
Incident	
Loitering	
Suspicious Person/Vehicle	1
Western Power Streetlights	
TOTAL	16

<u>Warwick</u>	
Alarms	2
Damage	17
Incident	1
Loitering	
Suspicious Person/Vehicle	8
Western Power Streetlights	
TOTAL	28

<u>Woodvale</u>	
Alarms	1
Damage	32
Incident	5
Loitering	26.5
Suspicious Person/Vehicle	27.5
Western Power Streetlights	1
TOTAL	93

%	NUMBER OF FIELD REPORTS FORWARDED BY THE SECURITY RANGERS TO:	TOTAL No.
19.03	Police	84.5
22.86	Main Roads Western Australia	101.5
39.86	Infrastructure Management	177
9.01	Operation Services	40
2.59	Building and Fleet Maintenance	11.5
0.45	Health Services	2
0.68	Environmental Waste Services	3
1.24	Western Power	5.5
0.45	Department of Transport	2
0.45	Streetside Advertising	2
2.70	Actioned by a Ranger	12
0.23	Conservation and Land Management	1
0.23	Water Authority	1
0.23	Traffic	1

Total reports forwarded by Security Rangers = 444

The City Watch component of the Safer Community Program forms the major part the City's crime prevention strategy both in terms of expenditure and visibility. Community demands and expectations have risen over the past twelve months and the Council has met the challenge it faces by reviewing the operations model for the forthcoming financial year to improve customer service and adhere to demands of the community.