

REGISTRATION BROCHURE

APPENDIX 1

EARLYBIRD
REGISTRATION
DEADLINE:
12 APRIL 2001

ACCOMMODATION
BOOKING
DEADLINE:
29 APRIL 2001

Public Sector Risk Management Conference

The public sectors in Australia - turning risk into opportunity

29-31 May 2001 Sheraton Brisbane Hotel & Towers, Queensland, Australia

Host



Principal Sponsor



INVITATION TO ATTEND

With great pleasure, we invite you to Brisbane to attend the Public Sector Risk Management Conference to be held 29-31 May 2001 at the Sheraton Brisbane Hotel and Towers, Queensland.

The conference offers a challenging program encompassing the theme *The public sectors in Australia - Turning risk into opportunity*. The program is designed to attract senior managers, risk management practitioners, security managers, financial controllers, and specialists in workplace safety.

The program includes a trade exhibition featuring the latest offerings available to risk managers.

The program is designed to provide opportunities and maximise enjoyment of Brisbane's relaxed hospitality.

The program is designed to attract distinguished guest speakers. It is intended to be a dynamic and informative event.

For more information, please contact the Conference Secretariat.

David Wilkinson
Conference Chair

Chair

David Wilkinson
NSW Health

Sponsorship & Trade

Kevin Knight
Education Queensland

Business Program

Tom Walker
Auburn Council, NSW

Rod Lawrence
Department of Employment,
Training and Industrial Relations, QLD



Risk Wizard is an Australian owned company specialising in world class risk management software. Our products are intuitive, rich in functionality, easy to use and provide a wealth of risk management information. All products are fully compliant with the AS/NZS 4360:1999 Risk Management Standard. We also have a range of professional services providing total risk management solutions, ranging from running workshops to implementing risk management programs. Visit us at www.riskwizard.com.

MARSH
An MMC Company



Queensland Government
Department of Employment, Training
and Industrial Relations



Adrian Savage joined the QRMCI team as Managing Director from the role of Director of the Legal and Risk Management Business Unit of the Department of Employment, Training and Industrial Relations (DETIR) in the Queensland Government. Preceding this role he spent ten years as a full time educator in the engineering faculties within TAFE Queensland, and prior to joining the Department was State Maintenance Engineer with Mitchell Engineering Company. Previous experience included six years as an electrical engineering officer in the British Merchant Navy. Adrian established an extensive Risk Management Program throughout the TAFE Queensland sector and extended this system to include all Programs within DETIR. His recent work with QRMCI has extended across State and Federal government departments, local governments and the private sector. His range of work has encompassed a broad spectrum of risk management activities from full organisational risk assessments and the establishment of risk management programs, to the conduct of self-insurance audits. Adrian lectures extensively in Risk Management and is on the part-time academic staff of Queensland University of Technology and Griffith University. He has written a number of papers on the subject and is currently on the executive of the Association of Risk and Insurance Managers of Australasia Queensland Chapter. In August 1997 Adrian was awarded the Public Sector Risk Manager of the Year for Australasia at the ARIMA Conference. In 1998 he received the Australia Day Council Achievement Medal for service to the Queensland Government.



Senator the Honourable Eric Abetz was chosen by the Parliament of Tasmania on the 22nd February, 1994 to fill the casual Senate vacancy brought about by the resignation of Liberal Senator Brian Archer. He was subsequently sworn into the Senate on 23rd February, 1994 and made his first speech in the Senate on 14th March, 1994. He was re-elected on October 3rd, 1998. Prior to entering Parliament he was State President of the Liberal Party of Australia, Tasmanian Division for three and a half years from 1990-94 and practiced as a Barrister and

Solicitor in the legal partnership of Abetz, Curtis and Docking. Senator Abetz was educated at the University of Tasmania where he graduated with an Arts Degree in 1978 and a Law Degree in 1981. He was admitted as a Barrister and Solicitor of the Supreme Court of Tasmania on 29th August, 1983 and admitted to the High Court of Australia in 1986 and became a Commissioner of the Supreme Court of Tasmania in 1987. Senator Abetz has served as Chairman of the Senate Legal and Constitutional Affairs Legislation Committee (3.3.1997-9.11.1998) and as the Chairman of the Joint Statutory Committee on Native Title and the Aboriginal and Torres Strait Islander Land Fund (19.6.1996-4.6.1997). Senator Abetz has also served as Chairman of the Attorney-General and Justice Government Members' Committee. Senator Abetz was appointed to the Howard Government's second Ministry as Parliamentary Secretary to the Minister for Defence in December 1998 and promoted to the position of Special Minister of State on the 30th January, 2001.

Opening Plenary Speaker



Brendan Butler SC is Chairperson of the Queensland Criminal Justice Commission. Prior to his appointment as Chairperson in late 1998, Mr Butler practised as a criminal barrister for 22 years. In 1994 he was accorded the status of Senior Counsel. Mr Butler's legal career spanned periods both as a Crown Prosecutor and as a barrister in private practice. From 1989 to 1996 he held the position of Deputy Director of Public Prosecutions. From June 1987 to September 1989, Mr Butler was Counsel Assisting the Fitzgerald Commission of

Inquiry, the forerunner of the CJC. In 1990 Mr Butler was the principal Counsel Assisting the Ward 10B Commission of Inquiry in Townsville. Mr Butler holds the degrees of Bachelor of Arts, Bachelor of Laws and Master of Laws from the University of Queensland. Mr Butler was the co-author of the 10th and 11th editions of Carter's Criminal Law of Queensland.

Ken Barker has worked for the NSW Health Department for 16 years and for around 14 years has been the Chief Financial Officer of NSW Health with responsibility for:

- controlling and monitoring recurrent expenditure (\$7.4 billion, 2000/01), and revenue (\$2.8 billion)
- establishing NSW Health's financial management policy and strategy
- Commercial Services involving private sector initiatives and benchmarking of public hospital support services
- Purchasing and Accounting Services (executive sponsor of Peak Purchasing Council)

Ken is also a member of the State Contracts Control Board and is Chairman of NSW Treasury Managed Fund Advisory Board, Chairman of the National Indemnity Reference Group of the Australian Red Cross Blood Service and is NSW Health's Energy Manager.

Pat Barrett AM is a career public servant who was appointed Auditor-General for the Commonwealth of Australia on 2 May 1995. He has been in Senior Executive positions in the Australian Public Service since 1972 in a range of departments and authorities and as Chair and/or Member of a number of high-level public service committees, including as Trustee on three Commonwealth Superannuation Board of Trustees. In the last 20 years he has presented well over 300 papers (some published) and spoken at numerous conferences and seminars to both public and private sector audiences, mainly on economic, financial, audit and information technology issues, public management and budget policies and practice; and government/business interfaces. Pat was awarded the insignia of Member of the Order of Australia (AM) in the 1992 Australia Day Honours List for his contribution to public administration.

Professor Jean Cross has a degree and PhD in Physics from the UK, where she worked as a consultant on dust explosions. She emigrated to Australia in 1981 and worked for CSIRO on air pollution control. Since 1988 she has been Professor of Safety Engineering at the University of New South Wales teaching Safety Engineering and Risk Management in both safety and other technical applications. She is chair of the Australian Standards Committee OB7 which developed AS/NZS 4360 Risk Management.

Wayne Goss is Managing Partner for Deloitte Touche Tohmatsu in Queensland. He was admitted as a Solicitor in 1973 and was Premier of Queensland from 1989 to 1996. Wayne has a Bachelor of Laws and MBA from Queensland University. Wayne is Chairman of the Queensland Art Gallery; the Goodwill Games Brisbane, Lincoln Scott Pty Ltd, a director of Peplin Biotech and an Adjunct Professor at the University of Queensland.

Mick Keelty is Deputy Commissioner of the Australian Federal Police, ACT. Mick's police career began in 1974 with the Australian Federal Police, where he served in a variety of operational and training posts. In 1987 he was seconded to the National Crime Authority in Sydney, engaged in the investigation of organised crime and corruption in South Australia and New South Wales. In 1992 he was appointed superintendent in charge of Drug Operations, Eastern Region, followed by Commander of the Intelligence Division, then Assistant Commissioner of the Australian Federal Police in December 2000 responsible for the national and international operations of the AFP. He holds a Master's Degree in Public Policy and Administration from Charles Sturt University and is a graduate of the FBI National Academy. He is also a Fellow of the Australian Institute of Management. In 1997 he was appointed by the Attorney General, Commonwealth Ombudsman and AFP Commissioner to implement the findings of a major police corruption inquiry arising from the Royal Commission into NSW Police.

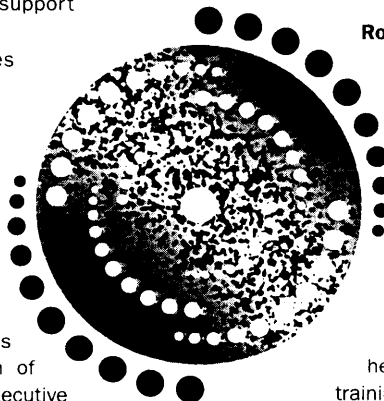
Conrad Lohe joined the Department of Justice in 1969. He was appointed a Crown Prosecutor in 1972 and prosecuted a wide range of criminal cases throughout Queensland. In 1985 Conrad was appointed to Crown Law as an Assistant Crown Solicitor and over many years has provided legal advice to the highest levels of government and the bureaucracy. In 1991 he was appointed Deputy Crown Solicitor with responsibility for the Commercial Law Branch. Conrad was appointed Queensland's 21st Crown Solicitor and Chief Executive Officer of Crown Law in May 2000.

Rob Seljack obtained his Bachelor of Arts Degree from the University of Toronto in Canada majoring in Philosophy in 1979. He obtained a law degree (L.L.B.) from Queen's University in 1982 and is a member of the Bar in Ontario, Canada and the Northern Territory, Australia. He was awarded a Master of Business from the Queensland University of Technology in 1996 completing a thesis in industrial relations. Rob joined the Division of Workplace Health and Safety in 1989 and left in 1992 as Manager of the Division's industry consultation program. Since then Rob has held senior positions in the vocational education and training and industrial relations fields. He rejoined the Division in July 1998 as General Manager and is the Queensland member of the National Occupational Health and Safety Commission and an honorary member of the Safety Institute of Australia.

Christine Tonkin has worked in the area of government procurement for over five years, the last four as Director of Queensland Purchasing. Her expertise is in policy analysis, organisational review and change. Christine's particular interests are in procurement related cost reduction, formation of effective supplier relationships and in the development and retention of procurement and contract management skills within the government sector. Her academic background, at an undergraduate level is in psychology and statistics (BA). She has an MBA (Accountancy stream) from Queensland University of Technology and has completed a Graduate Diploma of Procurement Management at Griffith University. In early 1990, Christine came to Queensland from Western Australia and commenced working for the Queensland Government in the field of regional development. She was later appointed to the Review Division of the Public Sector Management Commission. During her time at the Commission, Christine was seconded to the Office of the Cabinet and later to the Office of Rural Communities as well as to the Public Trust. She joined the Department of Administrative Services (now Public Works) in 1995.

Keith Warburton is Director of Risk Wizard, a company that specialises in risk management software for public and private sector organisations. His role encompasses strategic and financial management, product development and consulting. Keith has over ten years experience in risk management and internal audit, including five years working in the UK public sector within district council, health and government training bodies.

Cath Wood is the General Manager of Q-COMP, the regulatory services of WorkCover Queensland. Cath has had extensive experience within the Queensland workers' compensation scheme including a leading involvement in workers' compensation legislative and policy development since 1994. Prior to this regulatory role, Cath was instrumental in the development and establishment of the first industry and workplace-based rehabilitation initiatives for the Queensland scheme. This involvement included the establishment of the South Brisbane rehabilitation facility in 1986.



Program

*Provisional program – subject to change

0800–0815 Registration

0915 Moderator **Adrian Savage** Queensland Risk Management Consultants, Qld

0920 Welcome **Bruce Ferguson** President of ARIMA, Sydney Water Corporation, NSW

0925 Opening **Senator the Honourable Eric Abetz** Special Minister of State, ACT

0945 *The vital role of the CJC in fostering public integrity* **Brendan Butler** Chairperson, Queensland Criminal Justice Commission, Qld

1030 Morning Tea

1100 *Strategic risks in outsourcing and tendering* **Conrad Lohe** Crown Law, Qld

1145 *The financial management of risk in a large Government Department* **Ken Barker** NSW Health, NSW

1215 **Diane Ferguson** Public Sector Risk Manager of the Year 2000, City of Wodonga, VIC

1230 Lunch

1330 *Stress at work – from prevention to rehabilitation* **Rob Seljak** Division of Workplace Health and Safety, Qld and **Cath Wood** Q-COMP, Qld

1500 Afternoon Tea

1530 Concurrent Workshops/Seminars

Creating healthy work environments **Mark Griffin** Queensland University of Technology and **Malcolm Douglas** Department of Employment Training and Industrial Relations, Qld

Workplace bullying – strategies for prevention **Cath Rafferty** Queensland Working Women's Service and **Patricia Mandel** Department of Employment Training and Industrial Relations, Qld

Rehabilitation and claims management strategies

1630 *Panel – Workshop findings and future directions*

1730 Sessions conclude

1800–1930 Welcome Reception

0830 Governance and compliance **Pat Barrett AM** Australian National Audit Office, ACT

0915 The new Queensland State Purchasing Policy **Christine Tonkin** Queensland Purchasing, Qld

1000 Morning Tea

1030 Concurrent workshops/seminars

<i>Recent trends in occupational health and safety prosecutions</i> Will Murphy Bartier Perry Solicitors, NSW	<i>Self-insurance – the best method of managing risk</i> Jonathon Broome Proclaim, VIC	<i>Risk management and outsourcing – an integrated approach</i> Dennis Goodwin Broadleaf Capital International, ACT	<i>Applying risk management to enhance corporate governance</i> Graham Carpenter BDO Kendalls, Qld	<i>Business continuity or bust – non-stop service in a public sector agency</i> Ann Aboud DETIR, Qld
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1130 Delegates move to plenary session

Session sponsored by Risk Wizard

1145 Risk management – whose responsibility is it? **Keith Warburton** Risk Wizard, Vic

1230 The fraud control policy of the Commonwealth **Mick Keelty** Australian Federal Police, ACT

1315 Lunch

1445 Concurrent workshops/seminars

<i>Healthy risk management</i> Toby Ford Wesley Corporate Health, Qld	<i>Public liability issues facing local councils</i> Milton Orkopoulos Public Bodies Review Committee, NSW	<i>Risk management within a competitive tendering model</i> Jerome Sheppard Land Information New Zealand, NZ	<i>Corporate governance</i> David Grace Hunt & Hunt Lawyers, Qld	<i>Risk management in education – a practical approach</i> Barry Duck Education Department of Western Australia, WA
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1545 Afternoon Tea

1615 Concurrent workshops/seminars

<i>Risk management as the basis for integration of management systems</i> William Danaher Risk Management Intercontinental, Qld	<i>Public liability issues from the local council perspective</i> Kelvin Spiller Maroochy Shire Council, Qld & Sean O'Brien Baulkham Hills Shire Council, NSW (invited)	<i>Implementation of risk management information systems</i> Geraldine Wood Attorney Generals Department, SA	<i>Implementation of risk management process in public sector organisations</i> Dale Cooper Broadleaf Capital International, NSW	<i>Business continuity management guidelines</i> Neil Porter Surgam Management Group, ACT
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1715 Sessions conclude

1900 Conference dinner

0830	<i>Risk management in the public sectors</i> – panel presentation and discussion Graham Glover South Australian Government Captive Insurance Corporation, SA Neil Doyle Queensland Department of Main Roads, Qld Robert Butterworth Department of The Environment & Heritage, ACT Neil Porter Surgam Management Group, ACT				
1000	Morning Tea				
1030	<i>Occupational Health and Safety</i> Professor Jean Cross University of New South Wales, NSW				
1115	Move to concurrent sessions				
1130	Concurrent workshops/seminars				
	<i>A formula to cope with potential outcomes of the NSW Workcover Authorities imminent Occupational Health and Safety Risk Management legislation</i> Byron Longstaff Total Occupational Safe Systems, NSW	<i>A profile for success – systematic management of risk</i> Simon Illiffe Wollongong City Council, NSW	<i>Trends in outsourcing</i> Harry Rosenthal Wyatt Gallagher Bassett, NSW	<i>Using risk to build value</i> Nick Chlpman Pricewaterhouse Coopers, VIC	<i>Crisis management for a major city</i> Michael Byrne Brisbane City Council, Qld
1230	Lunch				
1330	Concurrent workshops/seminars				
	<i>Risk management – an exploration of its links to other disciplines</i> Patrick Doonan ARIMA NSW Chapter, NSW	<i>Implementing a risk management program in a regional council</i> Dianne Ferguson City of Wodonga, VIC	<i>Training – cost benefit analysis, why do we train and how do we know it is effective?</i> Frank Breckenridge Marsh, NSW	<i>Managing risk – the role of a centralised Fund</i> Lesley Anderson Motor Accident Insurance Commission, Qld	<i>Email and internet usage – effectively managing the risks</i> John Boyd Criminal Justice Commission, Qld
1430	Afternoon Tea				
1500	<i>Risk management in Australian organisations: perception versus reality</i> Adrian Savage Queensland Risk Management Consultants, Qld				
1545	<i>Outsourcing – was it good for you?</i> Wayne Goss Deloitte Touche Tohmatsu, Qld				
1630	Conference close				

The trade exhibition will be an integral part of the conference featuring the latest in risk management services and technologies. To acknowledge the trade exhibition's importance, the conference program has been structured to ensure delegates have ample time for inspection. The welcome reception and daily refreshment breaks will be held in the trade exhibition.

Organisations interested in participating should contact the conference secretariat for information on psec01@im.com.au.

Social Program

Lunches

All lunches are included for fulltime delegates. Lunches on Tuesday and Thursday will be held in the trade exhibition to enable delegates to view the exhibition and network with colleagues during the break. Additional tickets are available for AUD\$30 per person. Lunch on Wednesday will be a seated function and additional tickets are available for AUD\$45 per person.

Business Dinner

Welcome Reception 1800–1930 hours

After the first day of the conference, catch up with friends and colleagues at the welcome reception in the trade exhibition. Dress: business attire. Included for fulltime delegates. Additional tickets: AUD\$50.

Conference Dinner *Sponsored by Risk Wizard* 1900–2230 hours

Enjoy an evening of fine food and networking with colleagues in a relaxed environment and elegant surroundings. Dress: business attire. Included for fulltime delegates. Additional tickets: AUD\$90 per person – includes food and beverages.

Ticket Refunds

Refunds for optional function and additional social function tickets will be available if participation is cancelled more than 48 hours prior to the function.

Disclaimer

The conference host body, organising committee and Intermedia Convention & Event Management Pty Ltd and their agents act only as organisers of these activities and do not accept responsibility for any act or omission on the part of the service providers. No liability is accepted for inaccuracy, misdescription, delay, damage, personal injury or death.



has been appointed by the committee as the conference official airline and will offer the best available domestic fares. The committee urges you to support Qantas when travelling to the conference. Qantas is offering a special conference fare – up to 45% discount off the full economy airfare excluding taxes at the time of booking. This fare has limited conditions and is subject to availability in group class so please book as early as possible. You should quote the following association profile number when making your reservation to receive the applicable discount or any special fares available at the time. The applicable discount is available for domestic travel within Australia only and is subject to payment and ticketing conditions:

**For reservations and ticketing,
telephone 1800 684 880 (Australia wide)**

Quote association profile number: 2992693 and the name, destination and dates of the conference when booking your flights.

Travel Insurance

The conference organisers recommend delegates purchase travel insurance including cover for non-refundable conference registration fees.

Visas

International visitors to Australia require a visa or an electronic travel authority. It is your responsibility to ensure documentation is correct and completed before you start your journey. Information on obtaining visas and ETAs can be found on the website <http://www.immi.gov.au/visitors/visas.htm>

Airport/Hotel Transfers

Transfers by taxi from Brisbane Airport to the city centre take approximately 30 minutes and cost approximately AUD\$25.

Alternatively, Coachtrans operates a shuttle service every half hour between Brisbane airport and the Roma Street Transit Centre. The service runs every 30 minutes from 0500 hours to 2030 hours daily. The cost is AUD\$9.00 one way.

A new Airtrain rail service will operate from the domestic and international airports into the city from 7 May 2001. The service runs four times an hour and stops at five key CBD stations including Brisbane Central (underneath the Sheraton Hotel, the conference venue). The service will take 22 minutes and cost approximately AUD\$9.00 one way. For full details check out their website www.airtrain.com.au

Registration

Please read the following information carefully.

Registration Fees	Before	After	After
	12 April 2001	12 April 2001	29 April 2001
Fulltime delegate	AUD\$845	AUD\$895	AUD\$915
Day registration	AUD\$425	AUD\$475	AUD\$495

*****Late registrations made after 29 April 2001 will incur an extra AUD\$20 handling fee as indicated above.**

The registration fee includes 10% GST (goods and services tax) which may be claimed by registered Australian businesses as an input tax credit (ITC). A tax invoice will be forwarded to all Australian delegates on receipt of a completed registration form. ARIMA's ABN is 88 001 355 620.

A tax invoice for accommodation will be issued by the hotel upon checkout.

Fulltime registration

Fulltime registration includes session admission, welcome reception, conference dinner, daily morning and afternoon teas, daily lunches, the combined handbook/proceedings, and a satchel containing conference material.

Day registration

Day registration includes session admission, morning and afternoon tea and lunch on the day of attendance, the combined handbook/proceedings, plus a satchel containing conference material. Evening functions are not included.

Registration cancellation policy

Registration cancellations will not be accepted unless made in writing. Cancellations made **before 20 April 2001** will be refunded less 25% to cover administration costs. No registration refunds will be given after this date. As an alternative to cancellation, your registration may be transferred to another person. **The conference secretariat must be advised of the transfer in writing.**

Special discounted room rates have been negotiated with the Sheraton Brisbane Hotel & Towers. To take advantage of these rates, please read the following information carefully.

- These rates are available only by booking through the conference secretariat.
- To confirm your accommodation, complete and return the registration form with a deposit equivalent to at least one night's tariff. Alternatively, your credit card details can be passed on to the hotel to guarantee your reservation.
- **Early reservations are encouraged** to secure your preferred hotel. Reservations received **after 29 April 2001** are subject to availability and cannot be guaranteed. Special delegate rates cannot be guaranteed for late registrants.
- Rooms are not guaranteed for check in before 1400 hours. To ensure your immediate occupation in your room on arrival, you are required to pre-register your room (book and pay for the night before). For international delegates arriving on early morning flights, this is advisable. Please indicate on your booking form if you would like to pre-register your room.
- The special conference accommodation rate is available for extended stays.
- **Accommodation cancellations** in whole or in part, giving less than 48 hours' notice, may incur a penalty at the discretion of the accommodation venue.

New accommodation bookings, or changes to accommodation bookings made after 29 April 2001 will incur an extra AUD\$20 processing fee.

Sheraton Brisbane Hotel & Towers ★★★★★

249 Turbot Street, Brisbane

Sheraton Brisbane Hotel & Towers, the conference venue, has provided special heavily discounted rates for delegates. The hotel is located above Central Railway Station and is one of Brisbane's best international hotels. Located in the city centre, the hotel boasts three restaurants, three bars, a gymnasium, sauna, heated outdoor pool and spa. The executive room rate includes a full buffet breakfast each day.

Room	Rate per room per night
Standard room (single/twin/double) room only	AUD\$132
Executive room (single/twin/double) including breakfast	AUD\$197
Executive suite (single/twin/double) room only	AUD\$197

Novotel Brisbane Hotel ★★★

200 Creek Street, Brisbane

The 4 star Novotel Brisbane Hotel is located within easy walking distance of the conference venue and the CBD. The hotel has two restaurants; a lobby bar; swimming pool and gymnasium.

Room	Rate per room per night
Standard room (single/twin/double)	AUD\$164

Hotel Rendezvous ★★★★★

255 Ann Street, Brisbane

Hotel Rendezvous is located opposite Central Railway Station and is within walking distance of the conference venue. The deluxe boutique style apartments are located within one of Brisbane's most historically significant hotels and boast an a la carte restaurant and private guest lounge and bar.

Room	Rate per room per night
Standard hotel room (single/twin/double)	AUD\$105
1 Bedroom Apartment	AUD\$126
2 Bedroom Apartment	AUD\$196

Conference Venue

Sheraton Brisbane Hotel & Towers

249 Turbot Street

Brisbane QLD 4000

Australia

Telephone: +61 (0)7 3835 3535

Facsimile: +61 (0)7 3835 4960

Email:

sheraton_brisbane@sheraton.com

Conference Office

Registration will be at the conference office located in the Directors Boardroom, Sheraton Brisbane Hotel & Towers, during the following times:

Tue 29 May 2001	0815–1800 hours
Wed 30 May 2001	0800–1700 hours
Thur 31 May 2001	0800–1630 hours

Messages

A message board will be located outside the conference office. Please advise potential callers to contact the Sheraton Brisbane Hotel and Towers (Telephone: +61 (0)7 3835 3535) and ask for the Public Sector Risk Management Conference office. No guarantee can be given to deliver messages personally.

Personal Mail

The conference organisers do not accept responsibility for personal mail. Please have mail sent to your accommodation address.

Dress

A jacket may be required in air-conditioned meeting rooms during sessions. Business attire is appropriate for conference sessions, the welcome reception, and for the conference dinner.

Climate

Brisbane's subtropical climate affords sunshine for an average of 300 days a year and is recognised as one of the most desirable climates in the world. During May, temperatures range from 15 to 26 degrees Celsius.

Payment

All prices are in Australian dollars including 10% GST. Cheques or drafts must be in Australian currency, drawn on an Australian bank and free of all charges. Alternatively, payment by credit card is acceptable. Faxed registration forms are acceptable only if payment is by credit card. Please note that debits to your credit card will appear as Intermedia on your credit card statement.

Conference Secretariat

Intermedia Convention and Event

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