1 EXECUTIVE SUMMARY

This study addresses the Social and Recreational needs of Older Persons within the City of Joondalup.

The study has focused on four main avenues of enquiry, these being:

- Social Profile
- Community Consultation
- Facility Inventory and Assessment
- Issue Identification

These areas have been supplemented with information gleaned from other reports pertaining to sport, recreation and seniors, relevant overseas information and our personal knowledge of facility planning and management issues within the Western Australia leisure industry.

1.1 Social Profile

The Study Area consists of a total population of 156,482; with a total of 13.9% over 55 years of age.

A total of 26.2% of the population are contained within the 40-54 age group, this will have a major impact on services and facilities over the next 10 years.

The population projections indicate that little growth is anticipated.

1.2 Community Consultation

An extensive consultation process was undertaken in order to gain an understanding of the older aged communities needs as individuals and as organised groups.

Methods used included surveys to leisure and community centres, all retirement villages and hostels, clubs and associations, a shopping centre survey and an advertisement in the local paper calling for submissions. Information gained from the consultation has provided an insight into what older people currently do, where they do it and what they would like to do.

A follow up survey was undertaken at the request of the Strategic Advisory Committee – Seniors Interest in June 2002 to test the initial findings of the study undertaken in December 2000.

1.3 Facility Inventory and Assessment

Site inspections of all facilities within the City of Joondalup were completed that revealed the following issues:

- The large number of facilities
- There is a duplication of facilities between government and private facilities
- Lack of accessibility
- Exclusivity or age specific facilities appears to breed segregation/isolation
- Costs to participate
- Inappropriate location in terms of need
- Poor acoustics in multi use facilities
- Lack of storage facilities in multi use facilities
- Remote locations

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1.4 Issue Identification

A range of issues has been identified and discussed leading to the determination of an implementation plan and recommendations.

2 THE BRIEF AND THE PROCESS

2.1 The Brief

The City of Joondalup commissioned Jill Powell and Associates to conduct a study to aid decision-making pertaining to the provision of facilities to meet the recreation, leisure and social needs of its older population.

The project outcomes required:

- An assessment of community need;
- ❖ An indication of the need for future facility provision and its location;
- The recommendation of a management strategy for the use of civic facilities;
 and
- ❖ An estimate of both capital and operating cost estimates, including potential funding sources.

2.2 The Process

The process used to meet the requirements of the brief consisted of:

- ❖ A review of a number of relevant reports held by the City of Joondalup, Office of Seniors Interest and other relevant organisations.
- ❖ An identification of current and future participation trends.
- ❖ Detailed demographic data was compiled from City of Joondalup, Australian Bureau of Statistics and Ministry of Planning Sources. The summary of this data is shown in section 4 of this report.
- The circulation of a survey directed at older adults living in the study area. A copy of the survey is shown as an appendix. The outcomes of the survey are detailed in section 7 of this report.
- A survey was sent to all sporting clubs and organisations within the City of Joondalup. These clubs are listed within the appendix at the conclusion of this report.
- An inventory of the facilities that currently exist in the area that can be used by older people was prepared. It is detailed in section 6 of this report.
- ❖ An assessment of "issues", and "gaps and duplications" has been identified and taken into consideration in the development of the recommendations.

3 REVIEW OF PREVIOUS REPORTS

To work from an informed position a detailed review of a range of planning documents has been conducted. This review has provided a framework onto which the process of analysis and ultimately the formulation of recommendations can be tied.

The review has considered the following documents:

- Shaping Up, A Review of Commonwealth Involvement In Sport and Recreation in Australia
- ❖ Beyond 2000 Discussion Paper, Australian Sports Commission
- ❖ Time On Our Side- A Five Year Plan For Western Australia's Maturing Population, 1998-2003
- National Strategy On Healthy Ageing
- North Metropolitan Region Sport and Recreation Facilities Strategy, 1997
- City Of Joondalup Strategic Plan, 2000/2005
- Principal Activity Plan, 2000/2001-2004/2005
- Council Policies

3.1 SHAPING UP-A REVIEW OF COMMONWEALTH INVOLVEMENT IN SPORT AND RECREATION IN AUSTRALIA

As a precursor to the development of a sport and recreation policy which would take Australia beyond the Year 2000 the Minister of Sport and Tourism appointed the Sport 2000 task force to conduct a comprehensive review of Commonwealth involvement in Australian sport and recreation.

The task force was asked to look at issues ranging from participation levels to future funding and to prepare a report that would contribute to the development of the Government's sport and recreation policy for the new millennium.

The report found that there were a number of achievements in the sporting arena but did identify some weaknesses with the existing system, these being:

- Commonwealth policy has focussed largely on organised sport. The trend is toward non-organised sport, increasingly people are taking up activities in fitness, community sport and outdoor recreation. The Commonwealth should extend its charter to include these groups and activities.
- More than half of the Australian population is physically inactive
- It (government) must address new strategies to get people physically active
- Statistical data relating to sport and recreation has major contradictions, which prevents detailed analysis of the industry. For the industry to grow, planning and decisions need to be made on the basis of up-to-date, reliable and relevant statistics
- National sporting organisations need to take some responsibility about the structure and placement of their programmes
- The dependence by sport on government funding and the need for government to assist groups towards greater self reliance and viability
- ❖ There is a need to better fund grassroots development in sport and recreation.

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Having identified these issues the Task Force proposed a vision of a new system that:

- Increases the levels of participation
- Serves the higher expectations of elite sport
- Contributes to overall development and growth of the industry
- Identifies new methods of increasing off budget funding
- Strengthens linkages and partnerships between stakeholders; and
- Develops strategies for the future

Of particular significance to this study was a section aimed at Older Persons where it was stated (in part)

"...strategies to increase the proportion of older Australians involved in sport and physical activities are critical. As examined earlier in this report, there are enormous benefits to be gained from physical activity in terms of health, social and economic improvements for the individual and local community. These benefits are even more applicable to the aged.

The Task Force is aware of the activities undertaken by the ASC through Active Australia to highlight the benefits of being physically active. These include the Never Too Late program, Research for Older Women, Active Australia Awards and the Indigenous Sports Program. With an ageing population the Government needs to recognise the link between physical activity and physical and mental health, and to incorporate physical activity into preventative health strategies."

In concluding the task force recommended that a restructure of the Commonwealths involvement in sport and recreation should be based on:

- "More emphasis should be placed on recreation and physical activity. Therefore the charter of the Governments main co-ordinating body should be expanded to include recreation.
- Four business units should be established:
 - Australian Sport and Recreation Development
 - Active Australia
 - High Performance Sport
 - Australian Institute of Sport
- ❖ A shift in emphasis and resources by putting more resources into participation activities, education and training programmes, statistical collection and analysis and information technology.
- New off budget funding sources need to be found:
 - Internet based gaming
 - National football tipping pools
 - Pay TV
 - Athlete Contribution Scheme"

The implications for Local Authorities need to be assessed in light of their current involvement, predominantly with community sport and recreation, and any shift in

Commonwealth involvement, which may provide resources at the local level to avoid duplication of programmes and services.

3.2 BEYOND 2000 DISCUSSION PAPER - AUSTRALIAN SPORTS COMMISSION

The Beyond 2000 Discussion Paper was prepared by the Australian Sports Commission in an attempt to set direction post Sydney 2000 Olympic Games. It concentrates on the Commonwealth role in two specific areas, these being elite performance and community participation.

Whilst the Elite Performance area is important as the pinnacle of Leisure involvement, it is in the area of community participation that bears the greatest relevance to the development of the City of Joondalup's Older Persons Leisure Plan.

The Australian Sports Commission

"values widespread access to sport and recognises the need to assist disadvantaged groups in our community obtain meaningful sporting opportunities. It is conscious of the government's sports policy objectives to:

- further assist disability sport
- increase the regional focus of Active Australia
- encourage participation of older Australians
- encourage greater female participation
- ❖ deliver efficient sports programmes to indigenous communities and
- improve delivery mechanisms for socially disadvantaged groups"

As part of the Action Agenda contained within the discussion paper action 28 states:

"Under the Active Australia Framework, the ASC will ensure that sufficient resources are provided so that disadvantaged and targeted populations' sporting needs are met"

This could have specific benefits to the City in terms of assistance in its service provision particularly to the older persons target groups.

3.3 TIME ON OUR SIDE- A FIVE YEAR PLAN FOR WESTERN AUSTRALIA'S MATURING POPULATION, 1998-2003

The development of a coordinated whole of government approach to meet the challenges of our ageing population through a process of detailed consultation resulted in the publication of the report "Time on Our Side"

The government's stated vision is:

"Our vision is a Western Australia for all ages, where seniors lead safe and independent lives, where the relationships between the generation continue to grow stronger and our ageing population is secure and healthy."

A number of strategies were identified for implementation over the five-year period in the following areas:

- Attitudes towards older people
- Policies, programmes and services
- Information and Communication
- ❖ Health and Wellbeing
- Family and Carers
- Housing and Independence

- Leisure and Social Activity Needs

 Safety and Security
 - Transport
 - ❖ Mature Employment
 - Education and Training
 - ❖ Financial Independence
 - Mature Market Opportunities

Specific strategies directly relevant to this study included:

- ❖ Development of an active Ageing Framework for WA to promote healthy lifestyles, recreation and community participation
- Encouraging local governments to incorporate security features in the design of public and community facilities
- ❖ Work with local government to ensure consistent, clear road and community signs identifying facilities for people with disabilities
- Engage local government in planning for their ageing population through special seeding grants

3.4 NATIONAL STRATEGY ON HEALTHY AGEING

The Commonwealth, State and Territory Strategy for Healthy Ageing stated vision is:

"A fair society where all older people can lead satisfying and productive lives which maximise their independence and well being."

Six universal principles of healthy ageing will guide the implementation of the Strategy. They are to:

- "support independence;
- encourage a good quality life for Australians as they age;
- promote fairness and equity;
- recognise interdependence;
- · recognise and respond to Australia's growing diversity and
- encourage personal responsibility while providing support for those most in need."

A range of strategies has been identified in a number of areas.

The strategies, which are important to this study, are contained within the section on Health and Wellbeing, where it is stated:

"Outcome Sought: Improved health and wellbeing for all older Australians.

Initiatives which encourage older people to remain active, to continue their contribution to family and community life and plan for later life, will contribute significantly to their health and wellbeing.

Areas for Action:

Develop health and wellbeing promotional initiatives targeting older people and health professionals. This should include physical, psychological, social and emotional factors.

Develop a range of health promotion initiatives which incorporate the benefits of healthy ageing of physical activity, sport, recreation and leisure activities

Leisure and Social Activity Needs

Establish links with other initiatives relevant to the health and wellbeing of older people (Active Australia, for example)"

3.5 NORTH METROPOLITAN REGION SPORT AND RECREATION FACILITIES STRATEGY PLAN

The North Metropolitan Region Sport and Recreation Facilities Strategy Plan was a review of existing facilities and future population growth and demographics, to determine a plan for the development of facilities on a regional basis. Key areas that were examined included:

- Demographics, social and economic characteristics and the future implications of the needs and trends of the population.
- Key factors that will influence participation in the area
- Existing facilities in terms of nature, distribution, capacity, condition and public or private operation, identify any gaps or over provision of services
- Identify in broad terms future requirements for regional community recreational and sport facilities
- ❖ Identify opportunities for joint funding, construction and management of community recreation and sport facilities between Local Government Authorities

The review recommended a series of strategies regarding the development and management of regional facilities.

Specific recommendations were made in relation to facility development relevant to each Local Authority. No specific recommendations were made regarding specific target markets such as "young peoples needs" or "older adults needs":

3.6 CITY OF JOONDALUP STRATEGIC PLAN 2000/2005

The City of Joondalup's Strategic Plan is a document that clearly stipulates the Vision, Values, Mission, Roles, Aims and Actions of the City.

The mission of the City of Joondalup is to

"Develop partnerships to enhance growth, economic vitality and diversity of lifestyle, through leadership."

Our vision is to:

Be a major regional community for the 21st Century which is:

- ❖ An international leader; a trailblazer new and fresh.
- A sustainable community with a wide range of opportunities for leisure, education, business development and employment.

Create a place where people choose to live -

- ❖ A place in balance with the natural environment of coast, lakes, bushland and undulating landscape.
- A safe and healthy place to live.

Create local neighbourhood precincts which have:

- Their own distinctive character, identity and community spirit.
- Easy access to high quality, local services.
- Neighbourhood design that encourages walking, cycling, jogging where it's easy to get around and enjoy a healthy lifestyle.

Develop a unique City Centre which is:

- A vibrant, living place, filled with people day and night, with employment, entertainment, shopping, restaurants, arts, culture and university life.
- ❖ A high technology business environment, taking advantage of leadingedge opportunities to stimulate economic growth.
- A viable alternative to CBD Perth.

Specific objectives have been developed in the four areas identified within the vision. Of particular relevance to the social and leisure needs of the older adults within the community are contained within the section on lifestyle.

"Lifestyle

Objective

Our objective is to:

Create the opportunities for a range of lifestyles.

Performance measures:

We will measure the achievement of this objective by:

- > Community satisfaction in relation to lifestyle
- "Safer community" indicators
- Indicators of the state of the environment in the region"

Strategies to achieve this objective include:

"Strategy 2.1

Develop and implement Community Plans

To achieve this we will:

- Identify precincts of common interest or focus
- Involve each community in developing Precinct Action Plans
- Enhance standards of infrastructure to meet changing community needs and expectations
- Implement the Lifezone marketing and activities program to promote a healthy lifestyle and to meet the changing needs of the community.

Strategy 2.5

Work with the community and key stakeholders to enhance safety and security.

To achieve this we will:

Develop a comprehensive range of strategies which provide a safer environment."

3.7 PRINCIPAL ACTIVITY PLAN, 2000/2001-2004/2005

The Principal Activity Plan contains information on each area of operation of the City and its services. The Leisure and Ranger Services states:

"Leisure and Ranger Services

Key Objectives

- To ensure a wide range of affordable and accessible programmes are available to address the recreational, sporting and cultural needs of the community.
- To ensure the benefits of leisure, for and to the community, and all services, programmes and facilities are known to a maximum number of residents and visitors
- To ensure the provision of services, facilities and programmes where there is a proven need based on valid research and assessment

Description of Activity

Leisure Services

The Unit's role and responsibility is to:

- Manage and provide a diverse range of leisure opportunities such as leisure centres and recreation and cultural programmes for groups such as seniors and young people. These initiatives facilitate quality of life, community participation and celebration, and personal and community development.
- Support and encourage active lifestyles, personal expression and the development of a cultural identity through equitable access to available resources.
- Increase service levels in the areas of club development and services to young people and seniors through the development and delivery of programmes which achieve the physical, social, cultural and intellectual well being of the community, both local and regionally

3.8 COUNCIL POLICIES

A review of the City's Policy Manual reveals that there is no specific "Seniors Leisure Policy". However the City does have a Leisure Policy (Policy 4.3.1) as well as a Community Service Provision and Obligations Policy (Policy 4.5.1).

Both of these policies contain generic reference to the target group of this study and are shown in their entirety as an appendix to this report.

3.9 SUMMARY

The review of previous reports and background information indicates that Seniors Issues have been the subject of numerous reports over the past four years.

The reports, conducted by different organisations, contained a common element, that is, the ageing population and the need to provide recreation and leisure opportunities for older people within the area.

The future generation of "baby boomers" is a concern due to their needs and expectations being different to previous generations.

All levels of government are aware of the issue, namely:

- Larger numbers
- ❖ A more cognitive aged society
- ❖ A bigger demand for top class programmes
- ❖ A higher expectation of excellent facilities

All of the issues raised will be considered within the proposed strategies for the development of an Older Persons Leisure Plan.

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4 DEMOGRAPHICS

When assessing the community needs of a particular area, it is necessary to gain some understanding of the demographic profile of the study area. This assessment assists in determining the likely participation rates and future trends that may occur.

In this instance it is opportune to consider the demographics from the National level through the State level and finally the City of Joondalup situation.

4.1 AUSTRALIA

4.1.1 Taking account of older Australians-Australian Bureau of Statistics 1999

A booklet produced by the Australian Bureau of Statistics in 1999 presented a selection of statistics about ageing and older Australians and provides a snapshot of their circumstances and wellbeing. Older people are defined here as those 65 years and over.

Australia's population is ageing

In 1998 there were 2.3 million Australians-12% of the total population, aged 65 years and over. By 2051 the number of older people is projected to rise to 6 million-24% of the population.

Older women outnumber older men. In 1998, of people aged 65 and over, 56% were women. Of people aged 85 and over, 70% were women.

In 1996, 704,900 people aged 65 and over had been born overseas, 38% of these were born in the UK and Ireland.¹

People are living longer

At the turn of the century, life expectancy was below the age of 60. In contrast, females born in 1995-97 can expect to live to 81 and males to 76 years of age.²

Increasing opportunities for recreation and leisure

In 1997, older people spent about a fifth of their week in leisure activities, including TV watching, reading and participating in sport and outdoor activities

The proportion of time that people spend by themselves increases as they age. However, in 1997, few people aged 65 and over felt, they had too much spare time $(6\%)^3$.

4.2 WEST AUSTRALIA

The "Time on Our Side" report provided a selection of statistics about West Australians senior population. Older people are defined here as those 60 years and over.

4.2.1 Key Western Australian statistics

❖ In June 1998 in Western Australia, 14% of our population was aged 60 and over. That is, around 260,000 people. By 2021, seniors will compromise nearly a quarter (22%) of the WA population. This means that there will be almost as many seniors as young people aged 19 years and under.

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¹ ABS unpublished data, 1996 Census of Population and Housing

² Office of the Australian Government Actuary 1980-82; Deaths, Australia 1997

³ ABS, unpublished data, Time Use Survey, 1997

❖ Some localities are older than others. While seniors comprise 14% of WA's overall population, their proportion is as high as 23% in some areas. These include long established inner metropolitan suburbs, and southwest coastal towns favoured as retirement destinations.

Statistical Local Area	% of Total Population
Claremont (Town)	23
Victoria Park (Town)	23
Albany (Town)	22
Mandurah (City)	22
Stirling (City) South Eastern	22
Belmont (City)	21
Beverley (Shire)	20
Cambridge (Town)	20
Nedlands (City)	20
Busselton (Shire)	20

- ❖ Today, women aged 60 can expect to live to about 84 years and men aged 60 to about 80 years
- ❖ There are more female than male seniors in all age groups from 65-69 years onwards.
- Overall about one in eight seniors is still in the labour force
- Only around one in twenty seniors lives in a nursing home or hostel for the aged.
- ❖ Nearly one quarter of volunteers in WA are aged 55 years or more.

4.2.2 The impact of our ageing population

As the proportion of seniors increases, this shift will have a substantial impact on our social structure and institutions. Population ageing can be expected to have considerable effects on such areas as:

- Health and disability services and facilities;
- Retirement planning and incomes;
- Work force participation;
- Leisure and recreation;
- Technology education for all ages;
- Transport and other access issues; and
- Safety and security.

4.3 CITY OF JOONDALUP

4.3.1 Current Population

The population figures for the City of Joondalup have been compiled from figures provided by the City of Joondalup and based on the 1996 Census.

The City of Joondalup encompasses the suburbs of:

❖ Beldon
❖ Burns Beach
❖ Connolly
❖ Duncraig

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*	Edgewater	*	Kinross
*	Greenwood	*	Marmion
*	Heathridge	*	Mullaloo
*	Hillarys	*	Ocean Reef
*	lluka	*	Padbury
*	Joondalup	*	Sorrento
*	Kallaroo	*	Warwick
*	Kingsley	*	Woodvale

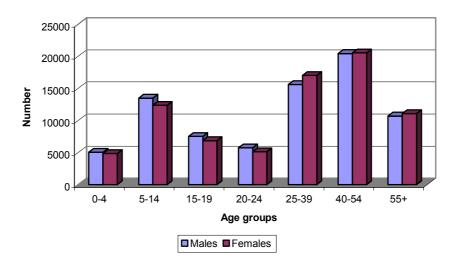
The area consists of a total population of 156,482, and this has been broken down into the following age groups:

0-4	25-39
5-14	40-54
15-19	55+
20-24	

This breakdown is shown in the table and the graph below:

Age Group	Male	Female	Total
0-4	5067	4067	9934
5-14	13487	12364	25851
15-19	7521	6861	14382
20-24	5746	5133	10879
25-39	15601	17040	32641
40-54	20446	20553	40999
55+	10703	11093	21796
Totals	78571	77911	156482

Age - Sex Breakdown of City Population



The distribution of males to females is 50.2% male to 49.8% female.

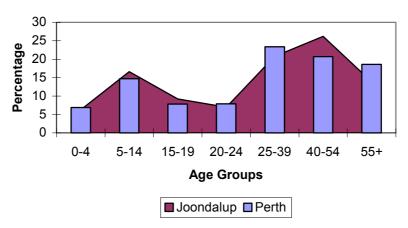
For the City of Joondalup the following totals and percentages are evident:

Age	0-4	5-14	15-19	20-24	25-39	40-54	55+
Total	9934	25851	14382	10879	32641	40999	21796
%	6.3	16.6	9.2	7.0	20.8	26.2	13.9

When one compares these figures to Metropolitan Perth, the commensurate percentages are shown in the table below:

Age	0-4	5-14	15-19	20-24	25-39	40-54	55+
Joondalup	6.3	16.6	9.2	7.0	20.8	26.2	13.9
Perth	6.9	14.7	7.8	7.9	23.4	20.7	18.6
Variation	-0.6	+1.9	+1.4	-0.9	-2.6	+5.5	-4.7

Study Area Comparison Chart



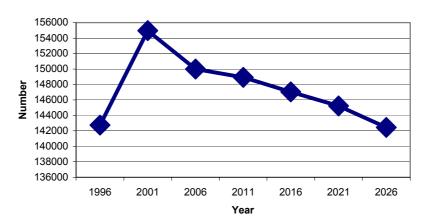
4.3.2 Population Projections

Population projections published by the City of Joondalup give the following projections:

Locality	1996	2001	2006	2011	2016	2021	2026
Beldon	4520	4221	3644	3573	3578	3625	3542
Burns Beach	934	4363	4753	4753	4525	4286	4170
Connolly	3812	4392	3988	3837	3681	3543	3439
Craigie	6912	6401	5755	5495	5477	5532	5553
Currambine	3777	5716	6569	6267	5906	5581	5314
Duncraig	16176	15582	15458	15298	14758	14814	14220
Edgewater	4788	5835	5105	4905	4783	4660	4505
Greenwood	10898	9369	8314	8053	8280	8470	8721
Heathridge	7304	7189	6244	6077	5993	6017	5859
Hillarys	8037	9112	9508	10124	10489	10436	10148
lluka	898	2680	4812	6407	6129	5762	5469
Joondalup	5138	7208	8546	9467	9642	9178	8857
Kallaroo	5422	5498	5386	5415	5633	5581	5595

	,						
Locality	1996	2001	2006	2011	2016	2021	2026
Kingsley	14361	14475	12737	11649	11529	11671	11565
Kinross	3975	7741	7317	6933	6708	6366	6190
Marmion	2184	2109	1908	1891	1803	1839	1851
Mullaloo	5896	5608	4962	4791	4727	4769	4827
Ocean Reef	7445	7003	6262	6011	5745	5548	5420
Padbury	9246	8754	8035	7711	7864	7814	7690
Sorrento	7463	7544	7745	7989	7931	8055	8176
Warwick	4394	4212	4135	4124	4108	4268	4170
Woodvale	9179	9950	8825	8140	7744	7428	7147
Total	142759	154962	150008	148910	147033	145243	142428

Total Population Projections



4.4 PARTICIPATION TRENDS

The Australian Bureau of Statistics conducted a quarterly household survey called a Population Survey Monitor during 1999-2000.

The survey obtained data on the participation of persons in sport and physical activities.

Specific data relevant to Western Australia has been extracted in order to undertake some comparative assessment with the study area.

4.4.1 Participation Characteristics

During the 12 months prior to interview in 1999-2000:

- ❖ 54.7% of people aged 18 years and over (7,541,700) participated in sport or physical activities, down from 59.4% in 1998-99
- ❖ Males had a higher participation rate (58.5%) than females (50.9%)
- ❖ Participation rates were highest for the 18-24 age group (73.5%) and declined steadily with age. The rate for persons aged 65 years and over was 33.8%
- ❖ Australian born persons were more likely to participate than persons born overseas (57.6% compared with 47.1%)

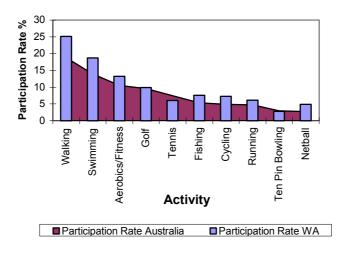
- ❖ The highest participation rates for States and Territories were achieved in the Australian Capital Territory (65.3) and Western Australia (64.5%). The lowest rates occurred in South Australia (50.1%), Tasmania (51.3%) and New South Wales (52.7%).
- ❖ 28.9% of persons (3,986,600) had participated in sport or physical activities organized by a club or association. More than half of these (2,192,600) persons or 15.9% of all persons aged 18 years and over also took part in non-organised activities
- ❖ 25.8% of persons (3,555,000) participated solely in non-organised activities

4.4.2 Sport and Physical Activities with Most Participants⁴

Sport and Physical Activity	Number '000	Participation Rate %5
Walking	2598.7	18.8
Swimming	1911.6	13.9
Aerobics/Fitness	1444.9	10.5
Golf	1324.8	9.6
Tennis	1020.4	7.4
Fishing	729.8	5.3
Cycling	678.9	4.9
Running	655.0	4.7
Ten Pin Bowling	400.6	2.9
Netball	376.0	2.7

Prior to the 1997-98 issue of this publication the data related primarily to organized sport and physical activities. A change to the PSM questionnaire since 1997-98 has enabled estimates of all participation to be produced (ie including both organized and non organized), resulting in significantly higher participation rates than those shown in the earlier series.

Participation Rates Comparative Assessment Australia/WA



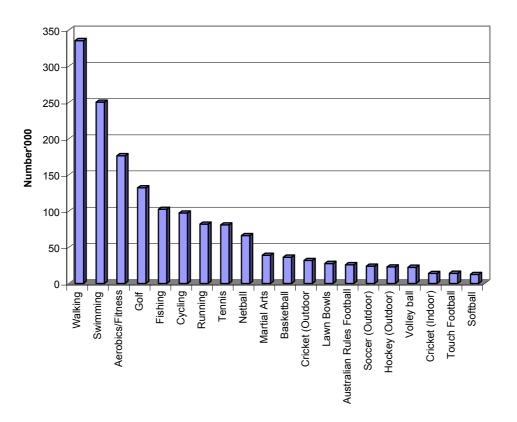
⁴ Relates to participation by persons aged 18 years and over in organized and non organized activities during a 12 month period prior to interview in 1999-2000

⁵ Percentage of the civilian population aged 18 years and over

4.4.3 Western Australia Participation Rates

Sport and Physical Activity	Number '000	Participation Rate %
Aerobics/Fitness	176.2	13.2
Australian Rules Football	25.8	1.9
Basketball	36.2	2.7
Cricket (Indoor)	13.9	1.0
Cricket (Outdoor	31.8	2.4
Cycling	97.2	7.3
Fishing	102.2	7.6
Golf	132.1	9.9
Hockey (Outdoor)	22.7	1.7
Lawn Bowls	27.6	2.1
Martial Arts	38.9	2.9
Netball	66.2	4.9
Running	81.9	6.1
Soccer (Outdoor)	23.8	1.8
Softball	12.3	0.9
Swimming	250.2	18.7
Tennis	80.8	6.0
Touch Football	14.0	1.0
Volley ball	22.2	1.7
Walking	335.3	25.1

Participation in Sport and Physical Activities - WA



4.5 SUMMARY

The demography of the Study Area as at the 1996 Census indicates that the population comprises 156,482 people, with a distribution of 50.2% male to 49.8% female.

The City of Joondalup shows only a slight decline from these statistics over the next 20 years.

A total of 59.9% of the population are under 39 years of age which, when one compares this to the participation trends, would indicate that the study area has a highly active community.

Conversely 13.9% of the population are over 55 years of age. The larger concern would be the 26.2% of the population in the 40-55 age group which is 5.5% higher than the Perth Metropolitan area and has implications for the City of Joondalup to ensure that this portion of the community are catered for.

The demographic data has provided an overview of the community composition which will provide a sound basis to aid the decision making process when considered with the other data compiled during this study.

The overall study area indicates a large "baby boomer" community and as such facilities and services need to be cognisant of this fact in planning for the future.

Stereotypes of Baby Boomers as a confident, independent, optimistic, and somewhat self-involved group are supported by numerous social research studies. One particular study undertaken by Roper Starch Worldwide Inc. surveyed the baby boomer generation to gain information for social planners which revealed:

Baby Boomers are conscious of the differences between their generation and previous ones. For example, compared to other generations, Baby Boomers admit that:

- Their generation needs more money than their parents' generation to live comfortably (84%);
- Their generation is more self-indulgent than their parents' (75%):
- Their generation will live longer (67%);
- Their generation will be healthier during retirement (56%).

The survey provides insight into other ways Baby Boomers expect to define their retirement years.

- Close to half (49%) say they expect to devote more time to community service or volunteer activities during retirement.
- More than seven in ten Baby Boomers (73%) say they expect to have a hobby or special interest that they will dedicate a lot of time to when they are retired.
- Family, it seems, will play an important role in the Baby Boomer retirement: 57% expect to live near at least one of their children; seven in ten (70%) say they look forward to being a grandparent.

5 TRENDS IN SPORT AND RECREATION

Prior to determining a Sport and Recreation Strategy it is important to understand the trends which are currently evident within Sport and Recreation.

Recent reports published by the Australian Sports Commission, Sport 2000 Task Force and the WA Sport and Recreation Council has identified numerous trends and "Forces for Change" over the past two years during the compilation of their respective reports.

These trends need to be clearly understood in terms of their impact on the participation of residents and visitors to the City of Joondalup facilities and are identified as follows:

5.1 TECHNOLOGY

Globalisation and technological development is bringing rapid change to society.

Some of the possibilities include:

- voice-activated computers and equipment;
- virtual reality systems;
- computerised venues and facilities;
- faster travel; and
- renewable energy sources.

This development is expected to accelerate.

5.2 ENVIRONMENT

Environmental degradation/sustainability is a growing concern for both the community and government. The possibility of increased regulation and control over usage of parks and reserves may impact the growing nature-based tourism industry and specific sport and recreation participation options.

5.3 ECONOMIC

A raft of reforms/events impact on the sport and recreation industry. These include:

- tax reform;
- globalisation of sport
- competition policy; and
- reducing trade barriers.

5.4 DEMOGRAPHY

Sport and recreation providers will need to adapt to the changing requirements of our population.

Demographics:

- ageing population;
- percentage of immigrants from non-English speaking background is increasing; and
- decreasing proportion of young children.

Leisure and Social Activity Needs

Family

The traditional family structure is changing structures to include:

- increase in the number of families with both parents working;
- increase in one-parent families;
- children staying at home longer;
- older first-time mothers;
- lessening commitment to extended families and more involvement with networking of friends; and
- increase in defacto relationships.

5.5 EMPLOYMENT

More flexible forms of employment including part-time work and self-employment are replacing the traditional job for life. Market place competitiveness and industrial relations reform has resulted in longer working hours. Labour force trends indicate:

- full-time workers are working longer;
- increased percentage of part-time workers;
- increased participation by females in the workforce (particularly part-time); and
- flexibility of hours and work habits.

5.6 POLITICAL

Policy reform at the international level and decisions made at local, state and national government forums can and will impact on sport and recreation. These include:

- change in government;
- shifts in resource allocation;
- introduction of new legislation; and
- regulations and policy reform.

5.7 SUMMARY

All of these trends will have an impact on the facility and service provision provided by the City of Joondalup for its older population.

The key impacts for the City of Joondalup, which could be significant in planning for their sport and recreation opportunities, are as follows:

5.7.1 Ageing population

The City of Joondalup has an ageing population with 13.9 % of the population over 55 years of age and a further 26.2% of the population in the 40-55 age group. Participation statistics would indicate that active participation declines with age and thus the provision of active sporting facilities could result in an over supply in relation to the community's need.

5.7.2 Economic

The City of Joondalup, along with all other levels of government, is responsive to legislation and reform set by others. The current "economic rationalism" is expected to continue and, as such, will impact on the provision of services and facilities. It must be noted that the public acceptance of this direction is not totally positive with some sections of the community vehemently opposed to the change.

5.7.3 Participation trends

Numerous studies have identified a shift in participation from "organised sport" to "convenience participation" as evidenced in the multi use centres and health clubs which offer a diverse range of services and greater access. Coupled with the change in work patterns, the provision of sport and recreation opportunities needs to reflect these community use patterns.

5.7.4 Increased health awareness

The community in general have increased their awareness of the benefits of physical activity and as such, greater numbers are cycling and walking independent of the formal club or organisation. This leads to an increased demand being placed on governments to provide "safe" spaces for these activities.

5.7.5 Non resident expectations

The City of Joondalup has increased demands placed on it from outside of its physical boundaries due to its city centre, State Association headquarters, and its commercial shopping developments. These demands place pressure on the Council to ensure that its limited resources are best used not only for its resident community but also the visitors to the City of Joondalup. At times it could be seen that the differing demands of residents to visitors can result in conflict and thus careful consideration needs to be given to the reasons for action or non-action.

5.8 SUMMARY

The current trends evident could well provide issues and challenges to the existing structure and need to be addressed to ensure the City's service/facility provision remains relevant to its residential community and visitors.

Issues to be addressed in light of the identified trends include:

- The type of facilities
- The type of programmes
- The desired delivery model
- Environmental positioning

6 FACILITY INVENTORY

Site inspections of all facilities within the City of Joondalup were completed.

Information was collected regarding its location, use and status along with a photographic image.

A detailed inventory is provided separately to this report, which provides for a full and accurate catalogue of facilities for use by Councillors and staff at the City.

This analysis has provided the consultants with a sound base for examining options for the future, by:

- Highlighted "gaps and duplication" in provision
- Provided an assessment of the standard of facilities
- Highlighted issues regarding regional facilities
- Identified issues with dual use
- Raised issues regarding the use of some facilities

The specific issues identified were:

- The large number of facilities
- There is a duplication of facilities between government and private facilities
- Lack of accessibility
- Exclusivity or age specific facilities appears to breed segregation/isolation
- Costs to participate
- Inappropriate location in terms of need
- Poor acoustics in multi use facilities
- Lack of storage facilities in multi use facilities
- Remote locations

and these issues formed the starting point for the consultation within the city.

7 CONSULTATION

An extensive consultation process was undertaken in order to gain an understanding of the older aged communities needs as individuals and as organised groups.

Methods used included surveys to leisure and community centres, all retirement villages and hostels, clubs and associations, a shopping centre survey and an advertisement in the local paper calling for submissions.

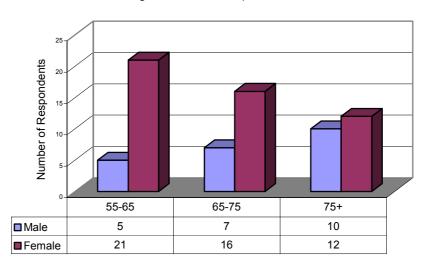
7.1 COMMUNITY SURVEY

Surveys were given out to leisure and community centres, retirement villages and within the Joondalup shopping centre. This was done with personal contact to each centre.

400 surveys were given out and 74 were returned, this constitutes an 18.5% response rate.

7.1.1 Age and sex of respondents

Respondents were asked to indicate their age group and sex and this is shown in the graph below:



Age and Sex of Respondents

They were also asked to state in which suburb they lived and a wide range were covered with the most coming from Duncraig and Ocean Reef:

Duncraig	14
Ocean Reef	7
Kingsley	5
Hillarys, Greenwood, Craigie	4
Kallaroo, Joondalup, Sorrento, Woodvale,	
Mullaloo, Warwick, Currambine	3
Kinross, Beldon, Padbury,	
Edgewater, Heathridge	2

7.1.2 Frequency of activity

When asked for an indication of how frequently each person had participated in a leisure/social activity in the past week, the following responses were gained:

2% □ 1-3 times □ Daily □ None □ None

Frequency of Activity in a Week

This response indicates that the respondents are fairly active with 21 saying they took part daily, 44 1-3 times a week and only 1 saying none and this person said this was only because they had a broken wrist at the time.

7.1.3 What type of activity was this?

Туре	Number
Outdoor Active	7
Indoor Active	47
Outdoor Informal	54
Indoor Aquatic	38
Outdoor Aquatic	13

The most popular outdoor activity was golf (5) with tennis and bowls (1).

Gym (11), various keep fit classes (8), Prime Movers (6), aerobics (6), carpet bowls (5) and dancing (4) are the most popular indoor activities. These take place in various centres within the City of Joondalup.

Walking is by far the most popular informal pastime with 49 participants, followed by cycling (4) and picnicking (2).

28 respondents indicated that they took part in aquarobics regularly, with 10 of these at Craigie Leisure Centre, and 12 swam regularly.

Outdoor aquatic activities were swimming (5) and fishing (4).

Home-based activities comprised mainly of reading (43), watching TV (43), gardening (15) and BBQ's (15). Various handcrafts and crosswords were also popular.

Voluntary work was the main 'other' activity (10) with various arts and crafts (8) and mah-jong (4) next.

7.1.4 Do you think there is a need for more leisure and social facilities in the area?

35 respondents replied 'No' and 31 said 'Yes'.

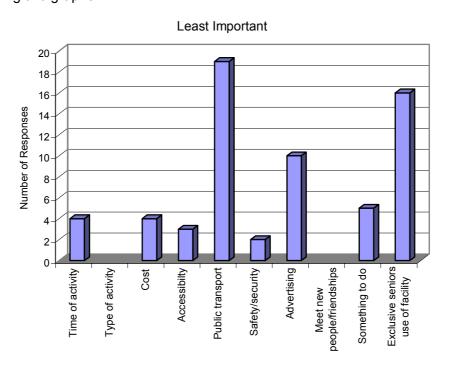
Those who said yes were asked to list the facilities they thought were needed and these are given below:

- Storage facilities at sports centres that are not specifically designed for seniors
- More access to dog friendly areas eg coastal path between Beaumaris and Burns Beach
- * Restaurants, seniors club with pool and billiard facilities in Joondalup North
- Exercise facilities in heated swimming pool
- Coffee/light lunch places when shopping
- ❖ A good public library (Warwick)
- ❖ Warwick Leisure Centre dedicated especially for people over 60
- More picnic facilities
- More advertising of what and where to go to things of interest in local paper
- More social places
- Microwave in Duncraig Senior Citizens for social events
- More transport needed

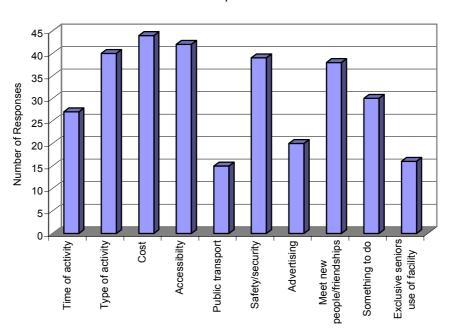
7.1.5 Rating of aspects associated with leisure and social activities

Respondents were asked to rate 10 aspects associated with leisure and social activities on a scale of 1-5 where 1 was the least important and 5 was the most important aspect.

When the two extreme ratings of 1 and 5 are considered, the responses are shown in the following two graphs:

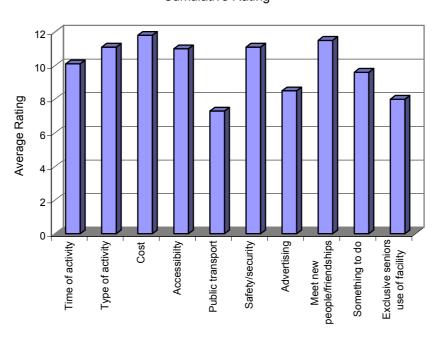






When the responses are collated on a weighting of 1-5, the result is depicted as a percentage in the graph below:

Cumulative Rating



In this way the most important aspects to the least important in order are:

- 1. Cost (11.8)
- 2. To meet new people/develop friendships (11.5)
- 3. Safety/security (11.1)
- 3. Type of activity (11.1)
- 5. Accessibility (11.0)
- 6. Time of activity (10.1)
- 7. Something to do (9.6)
- 8. Advertising
- 9. Exclusive seniors use of facility (8.0)
- 10. Public transport (7.3)

7.1.6 What specific programmes, activities, hobbies or skills would you like to participate in?

There was a large range of activities given and the main ones were:

- Various arts and crafts
- Computer/internet Skills
- Singing
- Drama
- Walking groups
- Dancing

Others mentioned were:

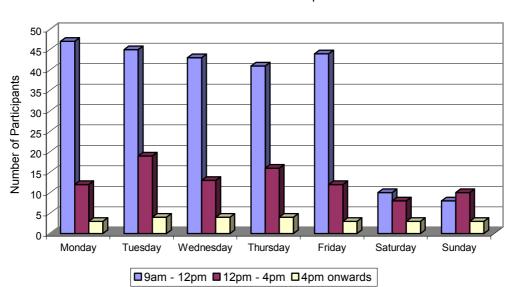
- Active sports including badminton, tennis, swimming, lawn bowls and archery
- Other activities including yoga, tai chi, aerobics, activity groups (eg Young at Heart)
- Exciting different activities like GOLD at reasonable prices
- Limited exercises for senior men, keep fit rather than bodybuilding
- Card games, mah-jong and book club

Social activities included:

- Bus trips
- Picnics
- Social evenings
- Social groups for over 50's
- Discussion groups
- Theatre bus so don't have fear of night travelling
- ❖ More outings and social functions for the 50-60 age group

7.1.7 Please indicate your preferred time to participate in leisure/social activities

The majority of respondents indicated that they would like their activities in the mornings, Monday to Friday and very few wanted anything after 4pm.

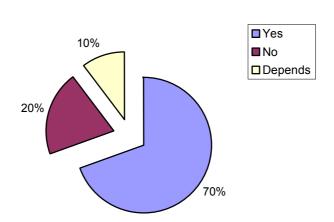


Preferred Time to Participate

7.1.8 Fees and charges

The last question asked if you would be prepared to pay user fees to meet the costs of any new facilities or programmes.

To this 42 said they would, 12 said no and 6 said it would depend on the cost. Of the 42 who said yes, many stressed the fact that the fees would have to be reasonable.



Payment of Entry Fees

7.2 CLUB SURVEY

A mail survey was sent to all clubs, association and groups within the City of Joondalup asking them about membership, facilities, future plans and any current issues.

Of the total of 80 sent out, 33 were received.

The information gained has been summarised and the key elements have been extracted which identifies their current use of facilities, the quality of the facility and their future requirements.

Responses were received from:

Club
1. Warwick Over 50's Club
2. Wanneroo Civic Choir
3. Wanneroo Folk Music Club
Joondalup Encore Theatre Society
5. Warwick Seniors Mah-jong Club
6. Probus Club of Kingsley Inc
7. Duncraig Senior Citizens Club
8. Greenwood /Warwick Senior Citizens Association Inc
9. Kingsley Seniors Group
10. Whitfords Wider Vision Club Inc
11. Padbury Red Cross Informal Unit (Coffee & Craft Club)
12. The Pastel Society of WA Inc
13. Concordia Craft Corner
14. Friends in Craft
15. Dimensional Weavers Guild
16. Joondalup Group – Embroidery Guild of WA
17. North Coast Marine Modellers Inc
18. Orienteering WA
19. Over 55 Walking Association Inc
20. Wallabies Badminton Club
21. Ocean Ridge Senior Citizens Badminton Club
22. Sorrento/Duncraig Seahawks Badminton Club
23. Bini Badminton Club
24. Breakers Badminton Club
25. Marmion Angling and Aquatic Club
26. Carramar 40's+ Golf Club
27. Duncraig Tennis Club
28. Beaumaris Bowling Club
29. Warwick Bowling Club Inc
30. Sorrento Croquet Club
31. Carine Aussie Masters Swimming Club Inc
32. Aussie Whitfords
33. Greenwood Yoga Centre

The survey addressed the following key issues:

Membership

Projected membership

Membership composition

Development plans

Facilities

Fees

Main expenses

Issues

A summary of responses appears below:

It should be noted that the responses from clubs have not been validated by other means and is reprinted as provided by the clubs.

7.2.1 Membership (past 5 years)

Club	1996		1997		1998		1999		2000	
	Total	55+	Total	55+	Total	55+	Total	55+	Total	55+
Warwick Over 50's Club	58	58	55	55	53	53	47	46	42	41
Wanneroo Civic Choir	70		62		61		63		56	
Wanneroo Folk Music Club	No membership									
Joondalup Encore Theatre							25	10	32	15
Society									02	
Warwick Seniors Mahjong			8	8	10	10	13	13	16	16
Club									42	42
Probus Club of Kingsley Inc Duncraig Senior Citizens Club	180	180	165	165	160	160	164	164	158	158
Greenwood/Warwick Senior	160	100	100	100	160	160	104	104	136	100
Citizens Serior	160	160	155	155	158	158	156	156	160	160
Kingsley Seniors Group	76	76	74	74	74	74	71	71	71	71
Whitfords Wider Vision Club	70	70	 ' -	7-7	7 -	17	, ,			
Inc									108	108
Padbury Red Cross Informal							29	25	30	25
Unit (Coffee & Craft Club)								-	30	-
The Pastel Society of WA Inc	38	33	46	33	49	33	56	39	60	42
Concordia Craft Corner	70	35	70	35	70	35	60-70	30-35	60-70	30-35
Friends in Craft					24	12	28	14	30	16
Dimensional Weavers Guild	10	9	12	10	12	10	15	13	16	13
Joondalup Group -							6	2	6	2
Embroidery Guild of WA										
North Coast Marine Modellers									16	13
Inc Orienteering WA									350	110
Over 55 Walking Association									350	110
Inc	450	450	450	450	450	450	450	450	450	450
Wallabies Badminton Club	30	5	32	8	25	10	28	8	30	14
Ocean Ridge Senior Citizens				_						
Badminton Club	20	20	20	20	25	25	30	30	30	30
Sorrento/Duncraig Seahawks									00	
Badminton Club	20	2	20	3	20	4	20	4	20	4
Bini Badminton Club	26	10	26	10	24	10	26	10	28	11
Breakers Badminton Club									10	2
Marmion Angling and Aquatic										60%
Club										
Carramar 40's+ Golf Club			37	30	42	40	46	46	53	53
Duncraig Tennis Club							34	1	31	0
Beaumaris Bowling Club	34	31	60	57	110	105	200	190	207	196
Warwick Bowling Club	161	120	170	126	200	150	200	150	230-260	171
Sorrento Croquet Club	32	32							37	34
Carine Aussie Masters			38	20	40	22	34	22	30	20
Swimming Club Inc	40			_						_
Aussie Whitfords	49	4	51	5	54	5	55	6	58	9
Greenwood Yoga Centre							60	60	60	60

7.2.2 Projected membership

Projected membership for 2001 is as follows:

Club	Total	55+
Warwick Over 50's Club		
Wanneroo Civic Choir		
Wanneroo Folk Music Club		
Joondalup Encore Theatre Society	40	20
Warwick Seniors Mahjong Club	18-20	18-20
Probus Club of Kingsley Inc	42	42
Duncraig Senior Citizens Club	200	200
Greenwood/Warwick Senior Citizens	160-180	160-180
Kingsley Seniors Group	70-80	70-80
Whitfords Wider Vision Club Inc	110	110
Padbury Red Cross Informal Unit (Coffee & Craft Club)	30	25
The Pastel Society of WA Inc	70	
Concordia Craft Corner	60-70	30-35
Friends in Craft	35	28
Dimensional Weavers Guild	16-20	13+
Joondalup Group – Embroidery Guild of WA	6	2
North Coast Marine Modellers Inc	32	28
Orienteering WA	340	110
Over 55 Walking Association Inc	450	450
Wallabies Badminton Club	35	10
Ocean Ridge Senior Citizens Badminton Club	35	35
Sorrento/Duncraig Seahawks Badminton Club	20	4-5
Bini Badminton Club	26	10
Breakers Badminton Club		
Marmion Angling and Aquatic Club	1350	
Carramar 40's+ Golf Club	40-50	40-50
Duncraig Tennis Club	31	
Beaumaris Bowling Club	230	220
Warwick Bowling Club	250-260	187-195
Sorrento Croquet Club	40	35
Carine Aussie Masters Swimming Club Inc	40	25
Aussie Whitfords	60	9
Greenwood Yoga Centre	100	100

Year 2001 membership numbers are estimated only

As shown in the tables above, 13 clubs experienced a small growth in membership this year from the previous year. No clubs showed a substantial increase.

The remainder either experienced a small decline or were static.

Projected memberships were mostly small increases or none at all. A few clubs indicated that they thought they would have a substantial increase and these were:

- Duncraig Senior Citizens Club
- Beaumaris Bowling Club
- Greenwood Yoga Centre
- North Coast Marine Modellers

7.2.3 Membership composition

Leisure and Social Activity Needs

Clubs were asked to provide details regarding their membership composition in terms of City of Joondalup residents or non-residents. The majority provided this information, although it must be acknowledged that some groups provided estimates only as they did not have ready access to this information.

Club	Residents %	Non residents %		
Warwick Over 50's Club	93%	7%		
Wanneroo Civic Choir	60%	40%		
Wanneroo Folk Music Club	No membership			
Joondalup Encore Theatre Society	100%	0%		
Warwick Seniors Mahjong Club	88%	12%		
Probus Club of Kingsley Inc	100%	0%		
Duncraig Senior Citizens Club	87%	13%		
Greenwood/Warwick Senior Citizens	80%	20%		
Kingsley Seniors Group	100%	0%		
Whitfords Wider Vision Club Inc	90%	10%		
Padbury Red Cross Informal Unit (Coffee & Craft Club)	93%	7%		
The Pastel Society of WA Inc	68%	32%		
Concordia Craft Corner	80%	20%		
Friends in Craft	100%	0%		
Dimensional Weavers Guild	6%	94%		
Joondalup Group – Embroidery Guild of WA	33%	67%		
North Coast Marine Modellers Inc	81%	19%		
Orienteering WA	Not known			
Over 55 Walking Association Inc	Not known			
Wallabies Badminton Club	90%	10%		
Ocean Ridge Senior Citizens Badminton Club	100%	0%		
Sorrento/Duncraig Seahawks Badminton Club	85%	15%		
Bini Badminton Club	86%	14%		
Breakers Badminton Club	80%	20%		
Marmion Angling and Aquatic Club	70%	30%		
Carramar 40's+ Golf Club	57%	43%		
Duncraig Tennis Club	100%	0%		
Beaumaris Bowling Club	97%	3%		
Warwick Bowling Club	47%	53%		
Sorrento Croquet Club	78%	22%		
Carine Aussie Masters Swimming Club Inc	53%	47%		
Aussie Whitfords	95%	5%		
Greenwood Yoga Centre	100%	0%		

The responses showed that most clubs have a larger proportion of Joondalup residents than non-residents. This is expected given the issues associated with access and transport for the older population.

7.2.4 Annual fees

All clubs were asked to provide a list of membership categories and annual fees.

For ease of comparison the major category of senior membership has been extracted below:

Club	Senior \$
Warwick Over 50's Club	\$32pa
Wanneroo Civic Choir	\$12-18pa
Wanneroo Folk Music Club	\$5 entry
Joondalup Encore Theatre Society	\$12pa
Warwick Seniors Mah-jong Club	\$27pa
Probus Club of Kingsley Inc	
Duncraig Senior Citizens Club	\$20pa
Greenwood/Warwick Senior Citizens	\$3.25pa
Kingsley Seniors Group	\$20pa
Whitfords Wider Vision Club Inc	Annual \$1 Weekly \$2
Padbury Red Cross Informal Unit (Coffee & Craft Club)	\$2-5
The Pastel Society of WA Inc	\$25pa
Concordia Craft Corner	·
Friends in Craft	\$2 at door + cost of materials
Dimensional Weavers Guild	\$10pa \$2 per meeting
Joondalup Group – Embroidery Guild of WA	\$46pa \$3 weekly fee
North Coast Marine Modellers Inc	\$30pa
Orienteering WA	\$60pa
Over 55 Walking Association Inc	\$5pa
Wallabies Badminton Club	\$12 per term
Ocean Ridge Senior Citizens Badminton Club	\$1 per game
Sorrento/Duncraig Seahawks Badminton Club	\$50pa + \$1 levy per visit
Bini Badminton Club	Not given
Breakers Badminton Club	\$5pa \$5 weekly
Marmion Angling and Aquatic Club	\$93-143
Carramar 40's+ Golf Club	\$2 per game
Duncraig Tennis Club	\$40pa
Beaumaris Bowling Club	\$158pa
Warwick Bowling Club	\$146-148
Sorrento Croquet Club	\$135pa
Carine Aussie Masters Swimming Club Inc	\$55pa + entry to pool
Aussie Whitfords	Not given
Greenwood Yoga Centre	\$88 for 10 week term 10% discount for seniors

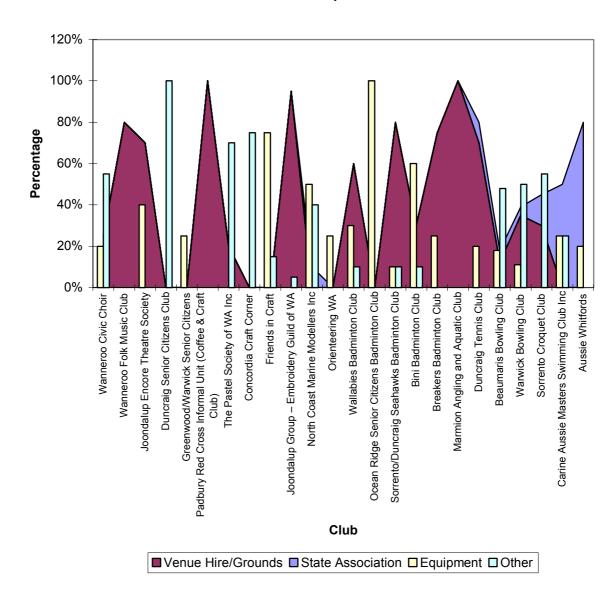
The formal sporting clubs have the highest annual membership fees as well as Yoga which could be due to its commercial nature. Some clubs charge minimal fees merely to cover costs.

7.2.5 Expenses

Clubs were asked to identify the amount spent on an annual basis on their major items as a percentage of total club expenditure eg venue/hall hire, State Association affiliation and registration and equipment.

Club	Venue Hire/Grounds	State Association	Equipment	Other	
Warwick Over 50's Club		N/A			
Wanneroo Civic Choir	25%		20%	55%	
Wanneroo Folk Music Club	80%				
Joondalup Encore Theatre Society	70%		40%		
Warwick Seniors Mah-jong Club					
Probus Club of Kingsley Inc					
Duncraig Senior Citizens Club	Provision of activities 100%				
Greenwood/Warwick Senior Citizens			25%		
Kingsley Seniors Group		N/A			
Whitfords Wider Vision Club Inc		Not availa	ble		
Padbury Red Cross Informal Unit (Coffee & Craft Club)	100%				
The Pastel Society of WA Inc	20%			70%	
Concordia Craft Corner	75%	of funds giver	to charities		
Friends in Craft			75%	15%	
Dimensional Weavers Guild	None given				
Joondalup Group – Embroidery Guild of WA	95%			5%	
North Coast Marine Modellers Inc		10%	50%	40%	
Orienteering WA			25%		
Over 55 Walking Association Inc	Nil				
Wallabies Badminton Club	60%		30%	10%	
Ocean Ridge Senior Citizens Badminton Club			100%		
Sorrento/Duncraig Seahawks Badminton Club	80%		10%	10%	
Bini Badminton Club	30%		60%	10%	
Breakers Badminton Club	75%		25%		
Marmion Angling and Aquatic Club	All monies spent on running of club and repairs and maintenance				
Carramar 40's+ Golf Club	N/A				
Duncraig Tennis Club	70%	10%	20%		
Beaumaris Bowling Club	12%	6%	18%	48%	
Warwick Bowling Club	35%	4%	11%	50%	
Sorrento Croquet Club	30%	15%		55%	
Carine Aussie Masters Swimming Club Inc		50%	25%	25%	
Aussie Whitfords		80%	20%		
Greenwood Yoga Centre		Not give	n		

Main Areas of Expenditure



The majority of clubs state they expend the largest percentage of funds on the hire or maintenance of facilities to conduct their activities. This is difficult to accept in terms of seniors within the City as Council Policy provides for free use of facilities for seniors. It could well be that the clubs who responded have a mixed membership in terms of age and as such do not gain free use of facilities. The issue of expenditures need to be considered in light of their club membership fees, which are quite low.

7.2.6 Development plans

No clubs had formal development plans but a number do have informal plans to either increase membership or develop their existing facilities. It would be desirable for the City to play an active role in facilitating clubs in their planning and development plan creation.

A number of clubs are expecting to gain financial assistance from the council to undertake various programmes and building developments.

An indication of these informal plans and those wishing to seek council financial assistance is contained in the table below:

Club	Development Plans	Financial Assistance from the City
Warwick Over 50's Club	To increase membership	No
The Pastel Society of WA Inc	To promote pastel art Acquire own studio - gallery	Arts grant of \$1500 in 2001
Friends in Craft	More cupboard space in the activity room at Duncraig Christian Fellowship building	No
North Coast Marine Modellers Inc	To encourage senior members and create community fellowship between older and younger members	Yes
Wanneroo Civic Choir	To encourage younger members	Yes
Greenwood/Warwick Senior Citizens	To increase membership Better heating in main hall	
Wallabies Badminton Club	To increase membership To get younger ladies participating	No
Marmion Angling and Aquatic Club	Refurbishment of clubhouse	If possible
Duncraig Tennis Club	Installation of running water, sink and storage	Yes
Beaumaris Bowling Club	Construction of a fourth green Erection of building to house greens machinery Beautification of surrounds Pole lights for one green	Yes, plus fund raising and sponsorship
Warwick Bowling Club	Increase membership Provide extra recreation and social facilities for members Development of "C" green	Yes
Sorrento Croquet Club	Membership to a maximum of 60, limited by availability of playing surfaces.	No
Carine Aussie Masters Swimming Club Inc	Increase membership	No
Aussie Whitfords	Growth in membership Ocean/pool distance swims	No

Issues

The survey requested that clubs identify any specific issues they have with their use of Council facilities, these being:

- The ever-increasing cost of hall hire especially with GST. (Wanneroo Folk Music Club)
- ❖ The emphasis placed on financial returns from City facilities is counter productive. All sporting facilities for the under 25's should be totally free of charge, pensioners should be subsidised (Bini Badminton Club)

- The taking over of the centre management by a company from Victoria. A crèche facility is needed. (Wallabies Badminton Club)
- The charge made to Orienteering WA for the use of Neil Hawkins Park as a start/assembly area.
- Facilities are substandard (Duncraig Tennis Club)
- Shire bus is very helpful and needed, would like long-term security of tenure. The toilets for main hall need upgrading. (Greenwood/Warwick Senior Citizens Association)
- ❖ Lack of pool space for adult swimming training and high pool entry fee. No heated outdoor pool in the Duncraig, Hillarys area. (Carine Aussie Masters Swimming)
- ❖ The rising cost of pool entry fees and hiring of lanes, availability of lanes, access to function facilities. (Aussie Whitfords)
- Transport of equipment as no storage facilities at Kingsley Football Club premises. (Kingsley Seniors Group)
- ❖ A lot of yoga teachers are not qualified and do not have experience with seniors or understanding of their needs. (Greenwood Yoga Centre)
- Would be good to have Craft programmes advertised to local senior citizens. (Friends in Craft)
- ❖ No access way to get vehicles closer to the Broadbeach Park Lake, Hillarys to unload models, some members are partially incapacitated. Toilet facilities would be helpful and appreciated. (North Coast Marine Modellers Inc)
- ❖ Lack of secure storage space at the Fleur Freame Pavilion for equipment. (Whitfords Wider Vision Club Inc)
- No toilet facilities on oval for sports people and the public (Warwick Bowling Club)

7.3 SUBMISIONS

An advertisement was placed in the community newspaper calling for submissions.

Three submissions were received, and these are summarised below:

7.3.1 Mollie Whitney, Joondalup

As a dog owner, would like to be able to exercise them freely without irritating other members of the public. Feels that:

People without a car have great difficulty accessing dog beaches

Could small parts of less people desirable beaches be made available?

The provision of "poo" bags and bins in local areas would help keep areas clean

7.3.2 E. Kempton, Kallaroo

Leisure and social activities in Kallaroo area are severely lacking.

Have difficulty in getting to anything which is available because:

No car, so night activities are out of the question, day activities not practical because of time between buses

Cost of activities eg exercise classes are \$4-5 and need to be done at least twice a week for benefit

Cost of transport, fares and petrol, have risen recently

What is offered is unimaginative (bingo, bowls)

Would like to see yoga, woodwork, tai chi, massage, languages, health education, cooking, dressmaking, ikebana, gardening, aquarobics etc at a price and venue convenient for older persons.

7.3.3 Marilyn Wood, Activities Coordinator, Kingsley Lodge

Kingsley Lodge uses the Joondalup bus to go to the local shops at \$2 per person. Currently only about 4 use it, and feel that it may be axed, as it is not viable economically. The bus is much valued by those who use it as it keeps them independent from asking family/friends to shop for them.

7.4 Summary

The consultation with the community, through the club survey, random survey, and submissions, has resulted in identifying the expressed needs of the older community and will be considered along with all the other data collated during this study.

Whilst residents and council may already know much of the information, it has achieved the outcome of focussing the needs and identifying key issues, which will be discussed further in this report.

8 FURTHER CONSULTATION

8.1 INTRODUCTION

In February 2001 the City of Joondalup completed a study that addressed the Social and Recreational Needs of Older persons within the City of Joondalup.

This study focussed on four main avenues of enquiry, these being:

- Social Profile
- Community Consultation
- Facility Inventory and Assessment
- ❖ Issue Identification

To ensure the findings of this report retains currency and is relevant to the community needs within Joondalup the Strategic Advisory Committee – Seniors Interest (with community, industry and Council representation), in line with Council recommendations requested that the "Seniors Master Plan – Social and Leisure Needs" be extended as a number of key community groups were not included in the original study. This lead to the belief that further research was required to ensure the study accurately reflected the needs of seniors in relation to recreation, leisure and social needs.

The brief required:

- ❖ Re survey clubs and organisations located within the City of Joondalup that provide recreation, leisure and social services and/or facilities via a mailed survey.
- Follow up all incomplete or returned surveys with a phone call or personal visit to the organisation or group
- Re analyse information collected and information provided by City of Joondalup staff in context of population changes.
- Develop an appropriate advertisement to advertise the survey to the wider community
- ❖ Provision of a written report that will compliment the existing Senior Citizens Master Plan (Social and Leisure Needs) February 2001

8.2 MAIL SURVEY

A mail survey was sent to all clubs, associations and groups that provide services for seniors within the City of Joondalup asking them about membership, facilities, future plans and any current issues.

The survey addressed the following key issues:

- Membership
- Projected membership
- Membership composition (residents/non residents)
- Development plans
- Facilities
- Fees
- Main expenses
- Issues

Of the total of 138 which were sent out, 50 were returned (36%). Telephone contact was undertaken with all non-responding groups. A number of groups who had previously returned surveys stated when contacted by telephone that there needs had not changed and therefore felt there was no need to return a further survey.

It should be noted that the responses from clubs have not been validated by other means and is reprinted as provided by the clubs.

8.3 Responses

Surveys were received from the following:

- 1. Association of Independent Retirees Inc
- 2. Australian Red Cross Heathridge
- 3. Burns Ratepayers, Residents and Community Recreation Association (Inc)
- 4. Disabled Group Inc Creative and Therapy Activities (CATA)
- 5. Duncraig Senior Citizens Club Inc
- 6. Duncraig Tennis Club
- 7. Easybeat Walkers Inc
- 8. Friends in Craft
- 9. Friends of Korella Park Bushland
- 10. GOLD Growing Older and Living Dangerously Program
- 11. Granny Spiers Community House Inc
- 12. Greenwood and Warwick Senior Citizens Club Inc
- 13. Greenwood Tennis Club
- 14. Heathridge Knitting Machine Club
- 15. Joondalup Encore Theatre Society Inc
- 16. Kingsley Church of Christ Craft Group
- 17. Kingsley Seniors Group Inc
- 18. Lake Joondalup Badminton Club
- 19. Lions Club of Whitfords Inc
- 20. Mercyville Hostel
- 21. National Seniors Association Joondalup Branch
- 22. North Coast Marine Modellers Inc.
- 23. Northern Suburbs Garden Club
- 24. Ocean Reef Retirement Country Club
- 25. Orienteering WA
- 26. Perth Social Tennis Club
- 27. Prime Lifestyle Retirement Village
- 28. Prime Movers Inc
- 29. Prime Timers
- 30. Probus Club of Kingsley (Inc)
- 31. Probus Club of Whitfords WA (Inc)
- 32. Sandgropers Badminton Club
- 33. Sequence Dance for Seniors
- 34. Sorrento Croquet Club
- 35. Sorrento Tennis Club Inc.
- 36. Sorrento/Duncraig Red Cross Care Centre
- 37. St Ives Residents Association

38. Sunset Coast Ladies Probus Club Inc Joondalup

- 39. The Fairways
- 40. Timberside Villas
- 41. Viking Sailing School
- 42. Wallabies Badminton Club
- 43. Wanjoo Community Group (RSL Day Club)
- 44. Wanneroo Civic Choir
- 45. Warwick Community Mah-jong
- 46. Whitfords Senior Citizens Club
- 47. Whitfords Wider Vision Club Inc
- 48. Women's Healthworks Craft Group
- 49. Women's Healthworks Walking Group
- 50. Woodturners Association WA Joondalup-Wanneroo Group

A summary of responses appears below:

8.3.1 Membership (past 5 years)

Club	199	98	199	99	200	00	200	01	200	02
	Total	55+	Total	55+	Total	55+	Total	55+	Total	55+
Association of Independent Retirees	85	85	119	119	150	150	156	156	185	185
Australian Red Cross Heathridge	30- 40	30- 40	40	40	40	40	40	40	40	40
Burns Ratepayers Association	40- 55	10- 20	40- 55	10- 20	40- 55	10- 20	40- 55	10- 20	55	15
Disabled Group Inc(CATA)	80	40	80	40	90	45	95	45	100	50
Duncraig Senior Citizens Club Inc					159	159	188	188	172	172
Duncraig Tennis Club	30	5	30	5	28	5	32	5	45	5
Easybeat Walkers Inc					40	40	45	45	50	50
Friends in Craft	15	5	15	5	24	7	32	10	30	10
Friends of Korella Park Bushland	12	11	12	11	12	11	12	11	12	11
GOLD					105	105	105	105		
Granny Spiers Community House Inc									274	4
Greenwood and Warwick Senior Citizens Club Inc	130	130	125	125	130	130	121	121	119	119
Greenwood Tennis Club									230	10
Heathridge Knitting Machine Club	15	14	15	14	15	14	15	14	12	11
Joondalup Encore Theatre Society Inc	20	10	30	15	60	15	60	15	30	15
Kingsley Church of Christ Craft Group	50	30	60	40	60	40	60	30	50	30
Kingsley Seniors Group	60-70	60- 70	60-70	60- 70	60-70	60- 70	60-70	60- 70	60-70	60- 70
Lake Joondalup Badminton Club	28	0	25	0	24	1	24	1	25	1
Lions Club of Whitfords	40	20	40	20	40	20	40	20	45	22
Mercyville Hostel	17	17	17	17	17	17	17	17	17	17
National Seniors Association							25	24	35	33
North Coast Marine Modellers Inc					11	11	22	20	25	23
Northern Suburbs Garden					52		50		45	40

Jill Powell and Associates Page 42

ı	Club					

Club	1998 Total	1999 55+	2000 Total	2001 55+	2002 Total	Club 55+	1998 Total	1999 55+	2000 Total	2001 55+
Ocean Reef Retirement										
Country Club	52	52	53	53	48	48	51	51	50	50
Orienteering WA	400	240	400	240	400	240	400	240	400	240
Perth Social Tennis Club	100	50	100	50	70	35	65	32	62	31
Prime Lifestyle Retirement Village					Not g	given				
Prime Movers Inc	1700	1700	2200	2200	2800	2800	3100	3100	3400	3400
Prime Timers					20	20	25	25	30	30
Probus Club of Kingsley							35	35	30	30
Probus Club of Whitfords WA (Inc)									46	46
Sandgropers Badminton									16	5
Sequence Dance for Seniors	20-30	20-30	20-30	20-30	20-30	20-30	20-30	20-30	20-30	20-30
Sorrento Croquet Club			39	34					26	24
Sorrento Tennis Club Inc									490	74
Sorrento/Duncraig Red	10-	10-	10-	10-	12-	12-	12-	12-	12-	12-
Cross Care Centre	15	15	15	15	15	15	15	15	15	15
St Ives Residents Association			175	175	190	190	196	196	180	180
Sunset Coast Ladies Probus Club Inc	35	35	32	32	29	29	17	17	21	21
The Fairways		•	•	•	Not g	given	•	•	•	•
Timberside Villas									190	190
Viking Sailing School					Not app	olicable				
Wallabies Badminton Club	39	11	35	10	40	12	38	14	40	15
Wanjoo Community Group			15	15	35	35	50	50	67	67
Wanneroo Civic Choir									50	20
Warwick Community Mah- jong	13	13	14	14	15	15	15	15	16	16
Whitfords Senior Citizens Club									298	298
Whitfords Wider Vision Club Inc	105	105	114	114	112	112	101	101	120	120
Women's Healthworks Craft Group									13	0
Women's Healthworks Walking Group									20	
Woodturners Association					25	23	25	23	25	23

- ❖ As shown in the table, 13 clubs experienced a small growth in membership this year from the previous year. Prime Movers were the only group to show a substantial increase of 300 members.
- ❖ The remainder either experienced a small decline or were static.

8.3.2 Projected membership

Projected membership for 2003 is as follows:

Club	Total	55+
Association of Independent Retirees Inc	200+	200+
Australian Red Cross Heathridge	40	40
Burns Ratepayers Association	55	15
Disabled Group Inc (CATA)	100	50

Duncraig Senior Citizens Club Inc

170

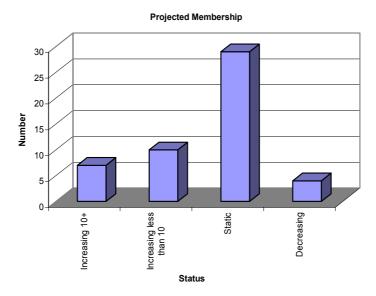
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Duncraig Tennis Club	Olyh	T-4-1	cc.
Easybeat Walkers Inc	Club	Total	55+
Friends in Craft 40 15 Friends of Korella Park Bushland 12 11 GOLD Not known Granny Spiers Community House Inc Not known Greenwood Tennis Club 255 20 Heathridge Knitting Machine Club 12 11 Joondalup Encore Theatre Society Inc 60 20 Kingsley Church of Christ Craft Group 65 35 Kingsley Seniors Group Inc 60-70 60-70 Lake Joondalup Badminton Club 25 1 Lions Club of Whitfords 50 25 Mercyville Hostel 17 17 Not given Not given Northor Coast Marine Modellers Inc 30 27 Northern Suburbs Garden Club 50 45 Ocean Reef Retirement Country Club 50 50 Orienteering WA 350 220 Perth Social Tennis Club 62 31 Prime Lifestyle Retirement Village Not given Prime Bowers Inc 3600 3600 Probus Club of Kingsley			
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Women's Healthworks Walking Group Not given	Whitfords Wider Vision Club Inc	120	120
Women's Healthworks Walking Group Not given	Women's Healthworks Craft Group	Not o	jiven
	Women's Healthworks Walking Group		
	Woodturners Association	30	26

Year 2003 membership numbers are estimated only

- Projected membership numbers indicate that the following groups expected their membership to grow as follows:
 - ⇒ Prime Movers (200 member increase)
 - ⇒ Wanjoo Community Group (33) (this is double the growth experienced between 2000 and 2001)

- ⇒ Greenwood Tennis Club (25 additional members of which 10 are expected to be over 55 years of age)
- ⇒ Association of Independent Retirees (15)
- ⇒ Probus Club of Whitfords (14)
- ⇒ Sorrento Tennis Club (60 additional members of which 8 are expected to be over 55 years of age)
- ⇒ Kingsley Church of Christ Group (15 additional members of which 5 are expected to be over 55 years of age)
- ❖ 10 other groups indicated that they expected increase in membership of 1-10 members.
- ❖ 29 groups are expecting static/no change in membership.
- ❖ 4 groups are anticipating a decline in membership, these are:
 - ⇒ Whitfords Senior Citizens Club
 - ⇒ Duncraig Senior Citizens Club
 - ⇒ Orienteering WA
 - ⇒ Sorrento Croquet Club



8.3.3 Membership Origin

The membership composition of residents and non-residents is shown as a percentage below:

Club/Organisation	Residents	Non-Residents
Association of Independent Retirees Inc	85%	15%
Australian Red Cross Heathridge	85%	15%
Burns Ratepayers Association	100%	
Disabled Group Inc (CATA)	41%	59%
Duncraig Senior Citizens Club Inc	100%	
Duncraig Tennis Club	95%	5%
Easybeat Walkers Inc	100%	
Friends in Craft	100%	
Friends of Korella Park Bushland	100%	
GOLD	100%	

Club/Organisation	Residents	Non-Residents
Granny Spiers Community House Inc	Not	known
Greenwood and Warwick Senior Citizens Club	100%	
Inc	100%	
Greenwood Tennis Club	90%	10%
Heathridge Knitting Machine Club	95%	5%
Joondalup Encore Theatre Society Inc	83%	17%
Kingsley Church of Christ Craft Group	90%	10%
Kingsley Seniors Group Inc	100%	
Lake Joondalup Badminton Club	72%	28%
Lions Club of Whitfords	100%	
Mercyville Hostel	100%	
National Seniors Association	72%	28%
North Coast Marine Modellers Inc	92%	8%
Northern Suburbs Garden Club	87%	13%
Ocean Reef Retirement Country Club	100%	
Orienteering WA	22%	78%
Perth Social Tennis Club	50%	50%
Prime Lifestyle Retirement Village	100%	
Prime Movers Inc	8%	92%
Prime Timers	100%	
Probus Club of Kingsley	84%	16%
Probus Club of Whitfords WA (Inc)	66%	34%
Sandgropers Badminton Club	100%	
Sequence Dance for Seniors	80%	20%
Sorrento Croquet Club	77%	23%
Sorrento Tennis Club Inc	80%	20%
Sorrento/Duncraig Red Cross Care Centre	95%	5%
St Ives Residents Association	100%	
Sunset Coast Ladies Probus Club Inc	81%	19%
The Fairways	100%	
Timberside Villas	100%	
Viking Sailing School	Not ap	oplicable
Wallabies Badminton Club	100%	
Wanjoo Community Group	100%	
Wanneroo Civic Choir	70%	30%
Warwick Community Mah-jong	75%	25%
Whitfords Senior Citizens Club	100%	
Whitfords Wider Vision Club Inc	90%	10%
Women's Health works Craft Group	38%	62%
Women's Health works Walking Group		known
Woodturners Association	60%	40%

The majority of groups (27) indicated that City of Joondalup residents were the bulk of their membership (90% of total).

However 5 groups indicated non-residents were above 50% of the membership, these are:

- ⇒ Prime Movers (92% non-residents)
- ⇒ Orienteering WA (78% non-residents)
- ⇒ Women's Healthworks Craft Group (62% non-residents)
- ⇒ (CATA) Disabled Group Inc (59% non-residents)
- ⇒ Perth Social Tennis Club (50% non-residents)

8.3.4 Membership Fees

Clubs and Organisations were asked to provide a list of membership categories and fees. For ease of comparison these have been divided into full, per session and other.

Club/Organisation	Full	Per Session	Other
_	Single \$25		Life = 10x annual
Association of Independent Retirees Inc	Couple \$40		fee
Australian Red Cross Heathridge	\$20 per year		
Burns Ratepayers Association	\$5 per year		
Disabled Group Inc (CATA)	\$5 per year	\$1.50-\$2.50	Transport \$1.50
Duncraig Senior Citizens Club Inc	\$20		,
Duncraig Tennis Club	Single \$40		F 1 - 070
	Couple \$60		Family \$70
Easybeat Walkers Inc	\$10	Contribution	
Friends in Craft		\$2 per week	Crèche \$1
Friends of Korella Park Bushland	Nil		
GOLD	All fees	50% subsidised by	Council
Granny Spiers Community House Inc	\$5 per year		
Greenwood and Warwick Senior Citizens			
Club Inc	\$27 per year		
Croonwood Tonnia Club	Adult \$135		Social #20
Greenwood Tennis Club	Juniors \$40 - \$80		Social \$30
Heathridge Knitting Machine Club		Not given	
Joondalup Encore Theatre Society Inc	\$12	\$1	
Kingsley Church of Christ Craft Group		\$2 per week	
Kingsley Seniors Group Inc	\$80	Bowls \$1	
Lake Joondalup Badminton Club	\$28	\$4 & \$5.50	
Lions Club of Whitfords		Not given	
Mercyville Hostel	Accomm	odation fee 85% of	pension
National Seniors Association		for profit organisati	
North Coast Marine Modellers Inc	\$30 per year		\$15 nomination
Northern Suburbs Garden Club	\$10 per year	\$2	
Ocean Reef Retirement Country Club		ata Title owned uni	ts
	Adult \$40	Adult \$7	Family \$80
Orienteering WA	Junior \$25	Junior \$3	, ,
	(20	\$8 non	
Perth Social Tennis Club	\$30 per year	members	
	\$15 mid year	\$6 members	
Prime Lifestyle Retirement Village	No fees (Independent Living	Village)
Prime Movers Inc	\$5	\$2	
Prime Timers		\$2 per Friday	
Probus Club of Kingsley	\$25 per year	\$4	Entry \$20
Probus Club of Whitfords WA (Inc)	\$27 per year	\$2.75	
Sandgropers Badminton Club	\$65 per year		
Sequence Dance for Seniors	50c per time,	\$1 non	
Sequence Dance for Seniors	members	members	
Sorrento Croquet Club	\$20 per year	\$3	
	Adult \$229		Family \$470
Sorrento Tennis Club Inc	Couple \$419		Associate \$20
	Junior \$70		/ 100001α(6 ψ20
Sorrento/Duncraig Red Cross Care Centre		Free	
St Ives Residents Association		Nominal fees	1
Sunset Coast Ladies Probus Club Inc	\$12 per year		
The Fairways		Independent Living	
Timberside Villas	No fees (Independent Living	Village)

Club/Organisation	Full	Per Session	Other		
Viking Sailing School	Commercial rates		Discounts for senior groups		
Wallabies Badminton Club	\$12 per term	\$3 & \$4.50			
Wanjoo Community Group	Sponsored by Wanneroo/Joondalup RSL and DVA				
Wanneroo Civic Choir	\$18 per year	\$5			
Warwick Community Mah-jong	\$27 per year	\$1 non members			
Whitfords Senior Citizens Club	\$25 per year				
Whitfords Wider Vision Club Inc	\$3 per year	\$2			
Women's Healthworks Craft Group	Not given				
Women's Healthworks Walking Group	Not given				
Woodturners Association	\$30 per year		\$25 joining fee		

The majority of groups pay from \$5-\$30 a year for fees. The annual fees have a wide variance from free to \$229. The breakdown of fees indicates the number of groups within 4 specific categories, as follows:

⇒ Free 4 groups
 ⇒ \$5-\$30 per year 25 groups
 ⇒ \$30-\$100 per year 4 groups
 ⇒ \$100+ 2 groups

(Sorrento \$229, and Greenwood Tennis Clubs \$135)

8.3.5 Facilities Currently Used

All groups are currently accommodated in a range of Council, community or church facilities.

Club/Organisation	Facility			
Association of Independent Retirees Inc	Main hall at Fleur Freame Pavilion			
Australian Red Cross Heathridge	Room 2, Ocean Ridge Community Centre			
Burns Ratepayers Association	Jack Kikeros Hall, Burns Beach			
Disabled Group Inc (CATA)	Greenwood/Warwick Community Care Centre			
Duncraig Senior Citizens Club Inc	Mildenhall Senior Citizens Centre			
Duncraig Tennis Club	Courts, shelter with storage and water Toilets at Recreation Centre			
Easybeat Walkers Inc	Padbury Community Centre			
Friends in Craft	Church building with hall, office, kitchen and crèche			
Filends in Crait	room			
Friends of Korella Park Bushland	None			
GOLD	Reserves, halls and natural resources			
Granny Spiers Community House Inc	Own building			
Greenwood and Warwick Senior Citizens Club Inc	Warwick Senior Citizens Centre			
Greenwood Tennis Club	Warwick Regional Open Space Clubrooms			
Heathridge Knitting Machine Club	Room 2, Ocean Ridge Community Centre			
Joondalup Encore Theatre Society Inc	Salvation Army Community Hall, Heathridge Joondalup City Church Performing Arts Theatre			
Kingsley Church of Christ Craft Group	Kingsley Church of Christ			
Kingsley Seniors Group Inc	Kingsley Sports Hall			
Lake Joondalup Badminton Club	Sports hall			
Lions Club of Whitfords	Various Council buildings and grounds			
Mercyville Hostel	Frail aged accommodation			
National Seniors Association	Emerald Park Clubrooms			
North Coast Marine Modellers Inc	Clubrooms at Percy Doyle Reserve Lake Broadbeach Park, Hillarys			

	Landsdale Lake, Landsdale
Northern Suburbs Garden Club	Members gardens

Club/Organisation	Facility			
Ocean Boof Betirement Country Club	Have own swim pool, spa, bowling green and club			
Ocean Reef Retirement Country Club	house			
Orienteering WA	Bush and park locations			
Perth Social Tennis Club	Sorrento Tennis Club			
Prime Lifestyle Retirement Village	Retirement accommodation			
	Arena Joondalup			
Prime Movers Inc	Kalaroo Community Centre			
	Warwick Community Hall			
Prime Timers	North City Christian Centre			
Probus Club of Kingsley	Whitfords Tavern meeting room			
Probus Club of Whitfords WA (Inc)	Conference rooms at Whitfords Tavern			
Sandgropers Badminton Club	Duncraig Recreation Centre			
Sequence Dance for Seniors	Warwick Senior Citizens Centre			
Sorrento Croquet Club	Clubhouse and 2 greens			
Sorrento Tennis Club Inc	20 floodlit hard courts, clubhouse			
Sorrento/Duncraig Red Cross Care Centre	Greenwood Scouts and Guides Hall			
St Ives Residents Association	Retirement accommodation			
Sunset Coast Ladies Probus Club Inc	Room 1,Ocean Ridge Leisure Centre			
The Fairways	Strata Title Retirement Village			
Timberside Villas	On site club house			
Viking Sailing School	Commercial yacht based at Hillarys			
Wallabies Badminton Club	Ocean Ridge Recreation Centre			
Wanjoo Community Group	Garden Room in Woodvale Community Centre			
Wanneroo Civic Choir	Westminster Church, Kingsley			
Warwick Community Mah-jong	Warwick Senior Citizens Centre			
Whitfords Senior Citizens Club	Whitfords Senior Citizens Centre			
Whitfords Wider Vision Club Inc	Fleur Freame Pavilion meeting room			
Women's Healthworks Craft Group	Lotteries House, Joondalup			
Women's Healthworks Walking Group	Burns Beach walk and cafe			
Woodturners Association	Design and Technology Dept, Wanneroo Senior High School			

Most groups indicated that they were satisfied with their accommodation currently but where conscious that any hire fee increase would impact on their membership.

No responses indicated the need for new facilities or developments.

8.3.6 Utilisation Agreements

Clubs and organisations were asked to describe the utilisation agreement they currently have with the City.

Club/Organisation	Agreement			
Association of Independent Retirees Inc	Annual contract			
Australian Red Cross Heathridge	Free of charge			
Burns Ratepayers Association	Hire the hall as required			
Disabled Group Inc (CATA)	Rent free annual lease			
Duncraig Senior Citizens Club Inc	Not given			
Duncraig Tennis Club	Not given			
Easybeat Walkers Inc	Ongoing arrangement with Council			
Friends in Craft	Not applicable			
Friends of Korella Park Bushland	Not applicable			
GOLD	In-house program			

Granny Spiers Community House Inc	5 year building lease with option of another 5 years
Greenwood and Warwick Senior Citizens Club	3 days per week with full use of facility

Club/Organisation	Agreement				
	Lease agreement for building				
Greenwood Tennis Club	Courts hired from City of Joondalup				
Heathridge Knitting Machine Club	Rent free				
Joondalup Encore Theatre Society Inc	Not applicable				
Kingsley Church of Christ Craft Group	Not applicable				
Kingsley Seniors Group Inc	Once a week and special events				
Lake Joondalup Badminton Club	Yearly booking				
Lions Club of Whitfords	Casual hire				
Mercyville Hostel	Not applicable				
National Seniors Association	Annual agreement for free use of facility				
North Coast Marine Modellers Inc	Hall free of charge once a month				
North Coast Marine Modellers inc	Use of lake once a month				
Northern Suburbs Garden Club	Not applicable				
Ocean Reef Retirement Country Club	Not applicable				
Orienteering WA	Not applicable				
Perth Social Tennis Club	Hire courts at \$11 per half hour				
Prime Lifestyle Retirement Village	Not applicable				
Prime Movers Inc	Hire of premises				
Prime Timers	Not applicable				
Probus Club of Kingsley	Not applicable				
Probus Club of Whitfords WA (Inc)	Not applicable				
Sandgropers Badminton Club	Pay by term				
Sequence Dance for Seniors	Yearly bookings				
Sorrento Croquet Club	Leased to Bowling Club				
Sorrento Tennis Club Inc	21 year lease expiring 31/12/08				
Sorrento/Duncraig Red Cross Care Centre	Community use free of charge for Red Cross				
St Ives Residents Association	Not applicable				
Sunset Coast Ladies Probus Club Inc	City subsidises room @ \$267 per year				
The Fairways	Not applicable				
Timberside Villas	Not applicable				
Viking Sailing School	Not applicable				
Wallabies Badminton Club	Yearly booking				
Wanjoo Community Group	Monday and Thursday for activities				
Wanneroo Civic Choir	Not applicable				
Warwick Community Mah-jong	Yearly bookings				
Whitfords Senior Citizens Club	Not given				
Whitfords Wider Vision Club Inc	Rent free use of meeting room				
Women's Healthworks Craft Group	Not applicable				
Women's Healthworks Walking Group	Not applicable				
Woodturners Association	Not applicable				

Annual hire arrangements are in place for the majority of groups.

Three groups have longer term lease agreements.

8.3.7 Development Plans

Clubs and organisations were asked if they had any visions or plans for the future.

Club/Organisation	Development Plans
Association of Independent Retirees Inc	Currently becoming a Company Ltd Increase membership Continue to lobby government
Australian Red Cross Heathridge	Carry on as long as possible

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Leisure and Social Activity Needs				
Burns Ratepayers Association	Continue as they are, hope to have involvement with the local coastal reserve and bushland			
Club/Organisation	Development Plans			
Disabled Group Inc (CATA)	In process of formulating a new business plan Need additional office and storage space and enclosing patio ar for woodwork			
Duncraig Senior Citizens Club Inc	Need new billiard tables			
Duncraig Tennis Club	Nil			
Easybeat Walkers Inc	Forming similar clubs in area under banner of "Hearty Health"			
Friends in Craft	To reach more local residents especially those in retirement homes			
Friends of Korella Park Bushland	Liasion with other groups and more advertising			
GOLD	Increase number of participants and for them to continue doing these activities in their own time			
Granny Spiers Community House Inc	Extend the building (this is still in the planning process)			
Greenwood and Warwick Senior Citizens Club Inc	Improve existing facilities			
Greenwood Tennis Club	To have a State Grade Ladies as well as the current men's, boys and girls			
Heathridge Knitting Machine Club	Learning machine knitting			
	T o find a suitable venue to stage shows and rehearse without			
Joondalup Encore Theatre Society Inc	having to transport equipment			
Kingsley Church of Christ Craft Group	Continue to grow and also provide social interaction			
Kingsley Seniors Group Inc	Nil			
Lake Joondalup Badminton Club	Nil			
Lions Club of Whitfords	Will operate into the future			
Mercyville Hostel	Would like to be able to access transport assistance			
National Seniors Association	Working towards a better future for seniors			
Trational Centers / Goodlation	Encourage more seniors			
North Coast Marine Modellers Inc	Improve present facilities as funds become available			
Northern Suburbs Garden Club	To continue with helpful social meetings			
Ocean Reef Retirement Country Club	Nil			
Orienteering WA	Have business and development plan			
Perth Social Tennis Club	Trying to survive			
Prime Lifestyle Retirement Village	Nil			
Prime Movers Inc	Provide exercise classes to more people			
Prime Timers	Advertise more regularly in Wanneroo Times			
Probus Club of Kingsley	Nil			
Probus Club of Whitfords WA (Inc)	Extend club benefits to more eligible individuals of either sex			
Sandgropers Badminton Club	Nil			
Sequence Dance for Seniors	Nil			
Sorrento Croquet Club	To increase membership to 45			
Sorrento Tennis Club Inc	Provide and promote social and competitive tennis for all levels on 1 st class facilities			
Sorrento/Duncraig Red Cross Care Centre	More publicity			
St Ives Residents Association	Nil			
Sunset Coast Ladies Probus Club	Increase membership			
The Fairways	Nil			
Timberside Villas	Make full use of mature aged facilities in area			
Viking Sailing School	To provide best service to groups and individuals			
Wallabies Badminton Club	Continue playing at same centre			
Wanjoo Community Group	An outdoor area, a constitution is being written			
Wanneroo Civic Choir	3 year plan to increase a younger membership			
Warwick Community Mah-jong	Would like a secure facility just for mah-jong			
Whitfords Senior Citizens Club	Nil			
	1			
Whitfords Wider Vision Club Inc	Continue as at present			
Women's Healthworks Craft Group	Further develop craft skills and overcome isolation and undertake social activities			

Jill Powell and Associates

Women's Healthworks Walking Group	Continued development of social and exercise activities
Woodturners Association	To be part of a community craft centre

The majority of associations are looking to increase their membership in the future. A number of groups cited the lack of "younger senior members" as a concern. This concern is evident in participation trends throughout the community in the baby boomer population as being inclined to be "non-joiners"

8.3.8 Council Interaction

Clubs and organisations were asked what interaction they have with the City of Joondalup that affects their operation.

Club/Organisation	Interaction				
	Tenants of City of Joondalup, have representative on Strategy				
Association of Independent Retirees Inc	Committee for Seniors				
	Sought assistance in mailing potential members				
Australian Red Cross Heathridge	Nil				
Burns Ratepayers Association	Broad range of issues, mostly happy with interaction with				
, ,	Council				
Disabled Group Inc (CATA)	Building maintenance and capital works				
Duncraig Senior Citizens Club Inc	Nil				
Duncraig Tennis Club	Nil				
Easybeat Walkers Inc	Members of 'Be Active' group run by Council and Health				
,	Department				
Friends in Craft	Nil				
	Support of Conservation Officer				
Friends of Korella Park Bushland	Representative on the Conservation Advisory Group that				
	recommends to Council				
0015	Councillors not interested enough				
GOLD	City of Joondalup organised program				
Granny Spiers Community House Inc	City responsible for maintaining car park and surrounds (needs				
Greenwood and Warwick Senior	to be done more often)				
Greenwood and Warwick Senior Citizens Club Inc	Close relationship with the City				
Greenwood Tennis Club	Pegular contact re maintenance ungrades etc				
Heathridge Knitting Machine Club	Regular contact re maintenance, upgrades etc. Nil				
	Data available on the net				
Joondalup Encore Theatre Society Inc	Given a grant				
Kingsley Church of Christ Craft Group	Nil				
Kingsley Seniors Group Inc	Advice regarding amenities				
Lake Joondalup Badminton Club	Nil				
Lions Club of Whitfords	Continual discussion				
Mercyville Hostel	Nil				
National Seniors Association	Pick up and return of keys to facility				
North Coast Marine Modellers Inc	Lack of toilet facility at the lake and poor disability access				
Northern Suburbs Garden Club	Data base				
Ocean Boof Botiroment Country Club	Books on Wheels, shoppers bus on Fridays, carers for some				
Ocean Reef Retirement Country Club	residents				
Orienteering WA	Occasional booking or seeking use of public park				
Perth Social Tennis Club	Nil				
Prime Lifestyle Retirement Village	Nil				
Prime Movers Inc	Agreements on hire and use				
	Report any maintenance needed				
Prime Timers	Nil				
Probus Club of Kingsley	Nil				
Probus Club of Whitfords WA (Inc)	Nil				

Bookings for hall only

Sandgropers Badminton Club	Bookings for hall only
Sequence Dance for Seniors	Nil
Sorrento Croquet Club	Nil

Club/Organisation	Interaction			
Sorrento Tennis Club Inc	Terms of lease constrain club financially preventing growth a development Council provides no contribution			
Sorrento/Duncraig Red Cross Care Centre	Nil			
St Ives Residents Association	Nil			
Sunset Coast Ladies Probus Club	The subsidising of the room			
The Fairways	Nil			
Timberside Villas	Seniors transport			
Viking Sailing School	Provided services through "Gold Program" for seniors 2001 and 2002			
Wallabies Badminton Club	Nil			
Wanjoo Community Group	Nil			
Wanneroo Civic Choir	Nil			
Warwick Community Mah-jong	Provides computer data base for Mah-jong			
Whitfords Senior Citizens Club	Nil			
Whitfords Wider Vision Club Inc	Agreement for rent free use of meeting room			
Women's Healthworks Craft Group	Nil			
Women's Healthworks Walking Group	Collaboration with Recreation Department			
Woodturners Association	Funds for equipment needs			

The majority of groups indicated that they were satisfied with the level of interaction with the City of Joondalup. 46% of respondents did not register any comments and it is assumed that they have either little direct interaction or the interaction is positive and does not impact in a negative manner on their operations.

The only negative responses were received from:

- ⇒ Sorrento Tennis Club who considered that their existing lease restricts their operation and that they received no contribution from the council.
- ⇒ Friends of Korella Bushland who felt that Councillors were not interested in their issues.
- ⇒ Granny Spiers Community House who thought that the Council should increase the maintenance of the car park and surrounds.

8.3.9 Expenses

Clubs and organisations were asked to identify the amount spent, on an annual basis, on their major items, as a percentage of total club expenditure eg rent, equipment etc.

Club/Organisation	Rent/ Grounds	Equipment	Registration	Other
Association of Independent Retirees Inc			70%	Branch Administration30%
Australian Red Cross Heathridge	Not applicable			
Burns Ratepayers Association	100% on administration			
Disabled Group Inc (CATA)		16%		Wages 73% Other 11%

ATTACHMENT 1 Draft Copy 9 May 2003

Duncraig Senior Citizens Club Inc			Social activities 100%
Duncraig Tennis Club		Not given	

	D	1			
Club/Organisation	Rent/ Grounds	Equipment	Registration	Other	
Easybeat Walkers Inc		100%			
Friends in Craft	Crèche 12%	85%		Photocopying 3%	
Friends of Korella Park Bushland	Nil				
				Marketing 25%	
GOLD				Program activities 75%	
Granny Spiers Community House Inc		No	t given		
Greenwood and Warwick Senior Citizens Club Inc	75%	10%		Insurance 15%	
Greenwood Tennis Club	17%	9%	23%	50%	
Heathridge Knitting Machine Club	Non profit organisation				
Joondalup Encore Theatre	000/	000/		Insurance 30%	
Society Inc	30%	20%		Costumes /Royalties 20%	
Kingsley Church of Christ Craft Group	Nil				
Kingsley Seniors Group Inc		No	t given		
Lake Joondalup Badminton Club	80%				
Lions Club of Whitfords			t given		
Mercyville Hostel			pplicable		
National Seniors Association		Not a	pplicable		
North Coast Marine Modellers Inc		60%		Insurance 40%	
Northern Suburbs Garden Club		20%		Insurance 30% Social activities 50%	
Ocean Reef Retirement Country Club	10%	Management and utilities 35%		Maintenance 50% Insurance 5%	
Orienteering WA		Making and printing maps 50%		Running weekly events 30%	
Perth Social Tennis Club	100%	,		•	
Prime Lifestyle Retirement Village		Not a	pplicable		
Prime Movers Inc	Not applicable				
Prime Timers		No	t given		
Probus Club of Kingsley	5%			Outings 80% Sundries 15%	
Probus Club of Whitfords WA (Inc)	25%	20%	20%	Liaison 25% Sundries 10%	
Sandgropers Badminton Club	50%	15%		Sundries 20% Pennant fees 15%	
Sequence Dance for Seniors	Nil				
Sorrento Croquet Club	50%		25%		
Sorrento Tennis Club Inc	28%	6%		Wages and salaries 28%	
Sorrento/Duncraig Red Cross Care Centre	Not applicable				
St Ives Residents Association	Not applicable				

Senior Citizens Master Plan Leisure and Social Activity Needs

Sunset Coast Ladies Probus Club	9%	Admin 24% Events 45%
The Fairways	Not applicable	
Timberside Villas	Not applicable	

Club/Organisation	Rent/ Grounds	Equipment	Registration	Other
Viking Sailing School	25%	Advertising 25%		Insurance 15% Maintenance 35%
Wallabies Badminton Club	85%	15%		
Wanjoo Community Group		25%		Lunch 60% Tea 15%
Wanneroo Civic Choir	25%	20%		55%
Warwick Community Mah-jong			Nil	
Whitfords Senior Citizens Club		N	ot given	
Whitfords Wider Vision Club Inc		30%		Insurance 60% Sundries 10%
Women's Healthworks Craft Group			Nil	
Women's Healthworks Walking Group			Nil	
Woodturners Association	60%	40%		

Active sporting groups major item of expenditure is playing facility hire accounting for 28%-100% of expenses:

\Rightarrow	Perth Social Tennis Club	100%
\Rightarrow	Lake Joondalup Badminton Club	80%
\Rightarrow	Wallabies Badminton Club	85%
\Rightarrow	Sandgropers Badminton Club	50%
\Rightarrow	Sorrento Croquet Club	50%

Whereas craft groups have higher equipment expenses:

\Rightarrow	Friends in Craft	85%
\Rightarrow	North Coast Marine Modellers	60%
\Rightarrow	Woodturners Association	40%

The most common 'other major expense' is insurance which is of concern within the community currently.

The issue of public liability insurance for the sport and recreation industry continues to challenge groups, local government, small business and state government.

There is no doubt that there has been an ongoing trend for an increasing number of liability claims to be made by the public. This trend has been driven by changing community attitudes and expectations.

Some attention needs to be given to alleviating the concerns of the community and strategies to minimise risk identified and implemented.

The WA Department of Sport and Recreation is currently running risk management workshops. These workshops give sporting bodies the knowledge to be able to identify and manage risks within their organisations.

8.3.10 Issues

The survey requested that clubs identify any specific issues they are currently concerned with in terms of their participation.

Association of Independent Retirees Inc

> Have interest in all aspects of City administration and policy relating to seniors.

Australian Red Cross Heathridge

More activities for seniors at Ocean Ridge Leisure Centre eg key board or piano for sing-along and bingo etc for daytime.

Friends in Craft

General information of local events not available to relevant groups i.e. craft displays or shows.

Friends of Korella Park Bushland

- More biography and history books in the library.
- Courses on email proficiency run in centres within the City.
- Cost of venues for seniors should be subsidised by the City.

Joondalup Encore Theatre Society Inc

- Need a venue where they can rehearse and put on shows.
- A lot of seniors watch the shows and a venue close to transport with elevated seating and more sound equipment.

Kingsley Seniors Group Inc

Need assistance for storage of bowls mats and lifting tables as seniors are too old to handle these items.

Kingsley Church of Christ Craft Group

➤ There is always a need for more transport to help out groups

Lake Joondalup Badminton Club

Maintenance of lighting in sports hall not carried out despite written requests.

Mercyville Hostel

- ➤ To have the City recognize hostel residents are members of the community and should be able to access transport etc.
- The boundaries of HACC funding and aged care need to be looked into to enable sharing of opportunities.

National Seniors Association

- Advertising of seniors events should be better, maybe a senior's page in the local paper or a flyer with the rates notices.
- Upgrade of facilities eg heating/cooling/kitchen equipment and provide BBQ's in parks.
- City of Joondalup to accept National Seniors Card for same rates as Seniors Cards for admission to facilities.

North Coast Marine Modellers Inc

Lack of bench seating in parks, a jetty or landing is desirable at the lake.

Orienteering WA

Draft Copy 9 May 2003

> No longer use Neil Hawkins Park because cost became too much eg \$50 when they only take \$150.

Perth Social Tennis Club

Non profit club, 7.30-9.30pm each Thursday at Sorrento Tennis Club, also social activities for 35-60 year olds.

Sorrento Tennis Club

Not happy with the lack of contribution from the Council.

Sunset Coast Ladies Probus Club Inc

Would like to express appreciation to City for room subsidy.

Timberside Villas/Prime Lifestyle Retirement Village/The Fairways

Would like visits from the City of Joondalup staff to advise residents of services available, maybe a packaged presentation of all services related to the mature age group.

Wanjoo Community Group

- More parking areas needed, particularly disabled parking.
- > All buildings should have an amplifying system.

Wanneroo Civic Choir

> Need a performing arts centre in Joondalup

Woodturners Association

Would like to be part of a plan to create a community craft centre

The issues raised further confirmed the findings of the Senior Citizens Master Plan (Social and Leisure Needs) February 2001, these being:

- ⇒ Advertising/programs (refer 9.4.4)
- ⇒ Storage (refer 9.3.2)
- ⇒ Amplifying system (refer 9.3.1)
- ⇒ Hire costs (refer 9.2.1)
- ⇒ Transport (refer 9.3.6)

8.4 TELEPHONE CONTACT

Telephone contact was made with all groups who did not return a survey and various comments made were recorded as follows:

- 1. Alexander Heights Senior Citizens Club Inc⁶
- 2. AUSSI Whitford Swimming Club
- 3. Australian Red Cross Shop (Did not consider the survey was relevant to them)
- 4. Banksia Lodge/Cambrai Village (RAAFA Estate)
- 5. Barridale Lodge (Low care facility, 24 residents)

Jill Powell and Associates Page 57

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⁶ Alexander Heights Senior Citizens Club Inc indicated that they were situated within the City of Wanneroo and that the survey did not apply to them

⁷ Banksia Lodge/Cambrai Village (RAAFA Estate) indicated that they were situated within the City of Wanneroo and that the survey did not apply to them

- 6. Bini Badminton Club (Play once a week, 25 members, about 10 seniors)
- 7. Blue Jays Ladies Golf Club (Play at Carramar once a week, around 18 players of which half are seniors, pay Association fees and green fees)
- 8. Carramar 40's Plus Golf Club (no membership fees, play once a week, about 30 players do 18 holes and 20 players 9 holes, majority of players over 55 years of age)
- 9. Duncraig Drifters Badminton Club (Play at Sorrento Duncraig Leisure Centre once a week, pay court hire \$3 for 2hours, 12-18 members, half of members are seniors)
- 10. Duncraig Social Badminton (Play at Duncraig Senior High School, have 10 players, no seniors and therefore did not complete the survey)
- 11. Edgewater Mercy Hostel (Respite accommodation with 21 beds)
- 12. Edgewater Mercy Village (Low care facility with 32 beds, part of Brightwater Care Group)
- 13. Friends of Craigie Bushland (Did not consider the survey was relevant to them)
- 14. Friends of Hepburn and Pinnaroo Bushland Inc (Did not consider the survey was relevant to them)
- 15. Friends of Warwick Bushland (Did not consider the survey was relevant to them)
- 16. Glengarry Lodge (Low care facility with 33 beds)
- 17. Greene Line dancing (Use Girrawheen Hall on Mondays 10am to 12pm)
- 18. Greenwood Yoga Centre (70+ members)
- 19. JDK Jive (Conduct activities at Mullaloo Surf Lifesaving Club and Doubleview Bowling Club, only 3% are over 55 years of age, non profit social club)
- 20. Joondalup City Senior Citizens Club (have no hall, waiting for one to be built in Currambine by City so club is not functioning at the moment)
- 21. Joondalup Oxford Gardens (Brightwater Care Group is a high care facility with 61 beds)
- 22. Just Darts (Teaches darts from home, presently negotiating with Internet service providers to set up playing and coaching on the internet)
- 23. Kingsley Retirement Village (Strata Title units)
- 24. Kinross Cove Hostel (Low care home, 40 beds)
- 25. Lady McCusker Home (Anglican Homes high care facility with 50 single rooms)
- 26. Local Plants Group (30-80 people who remove plants from new building sites)
- 27. Marmion Angling and Aquatic Club (Too busy to fill in form as they have been renovating. Did not consider the survey was relevant to them)
- 28. Marmion Probus Mixed Club (Had no issues and therefore did not complete form)
- 29. Moonpenny Needleworks
- 30. Padbury Red Cross Coffee and Craft Club (Social, non profit club, about 30 members, mostly seniors)
- 31. Pastel Society of WA (Responded when last survey undertaken and needs have not changed. They still need their own venue)
- 32. Patricia Teague Villas (Independent living units)
- 33. Penistone Ladies Badminton (Considered that the survey was not relevant to them)
- 34. Seacrest Retirement Village (Independent living units, have swimming pool/spa, bowling green, gym and lounge area)
- 35. South Duncraig Badminton Club (No longer use City of Joondalup facilities, playing at Balcatta High School)
- 36. The Outback Outlaws Bootscooters (Responded when last survey undertaken and issues are still the same with the costs of hire of halls too high, use Rob Baddock Hall, Kallaroo, most are 60-85 years of age)

- 37. Trinity Village (32 villas and accommodation for 34 low care persons and 5 in respite, have own transport)
- 38. Wanneroo Districts Machine Knitters (Meet at homes, used to have 25 members, now 8 as all wool factories closed down, have own machines)
- 39. Wanneroo Folk Club (No membership, meet once a month at the Dorchester Community Centre, Warwick for anyone who wants to play or listen to music)
- 40. Warwick Village, Lodge and Nursing Home (Low care facility with 31 beds and 66 independent living units)
- 41. West Coast Lapidary and Mineral Club (meet Ocean Reef Leisure Centre, 1st Wednesday every month, 20 members pay annual fee of \$22, have workshops at homes, need younger members as mainly 50 to 55 age group)

The telephone contacts revealed some commonalities in responses, these being

- ⇒ 10 groups considered that the survey was not relevant to them.
- ⇒ 13 groups were accommodation service providers and either provided their own leisure opportunities or were high care/respite accommodation and as such the survey had little relevance to them
- ⇒ 3 groups specifically stated that their needs had not changed from the initial consultation
- ⇒ 1 group had relocated to use facilities in the City of Stirling due to the increase hire charges at the City's Recreation Centres proving to be too costly
- ⇒ The Joondalup City Senior Citizens Club advised that there club was not functioning due to a lack of facility.

The following clubs were contacted and advised that they were in the midst of committee change overs and had no comments to make regarding the survey:

- > Lions Clubs of:
 - Duncraig
 - Joondalup
 - Ocean Reef
 - > Whitfords
- > Rotary Clubs of:
 - Hillarys
 - Joondalup
 - Whitfords

The following groups advised that they would return the survey documents which have not been received as yet:

- ⇒ Kingsley Tennis Club
- ⇒ Sapphires Badminton Club
- ⇒ Duncraig and Districts Badminton Club (not happy with what is happening to the Rec centres, will return form)
- ⇒ Cake Decorators Association of WA

Twelve groups had incorrect phone numbers or no reply and despite numerous attempts contact has not been successful, these were:

- ⇒ Kallaroo Anglican Seniors Group
- ⇒ Warwick Over 50's Club
- ⇒ Warwick Woodcarving Group
- ⇒ Yoga to You
- ⇒ Antonian Italian Seniors
- ⇒ Australian Anglo Indian Association Inc (message left on answering machine)
- ⇒ Undercroft Bridge Club
- ⇒ Craft with Friends (message left on answering machine at Woodvale Baptist Church)
- ⇒ Warwick Church of Christ Craft Group
- ⇒ Whitfords and Districts Radio Controlled Aircraft Club
- ⇒ Westcoast Masters AUSSI Swimming Club

8.5 SUBMISSIONS

Two submissions were received as a result of the advertisement placed in the Community Newspaper. The submissions have been summarised below:

8.5.1 E. Kempton, Kallaroo

E Kempton also made a submission in the initial consultation phase

- ⇒ Need a wider range of activities
- ⇒ "There is more to senior years than bingo bowls and painting"
- ⇒ Need some study courses and a fitness centre for seniors; existing fitness centres are too costly and uncomfortable for seniors.
- ⇒ Need an improved bus service at weekends.

8.5.2 Christine Davidson, email

- ⇒ "There is SO much for seniors to do whatever their interests"
- ⇒ Is involved in Prime Movers, golf, cycling, cross stitching
- ⇒ Encourages all seniors to get involved in the many past times available

8.6 SUMMARY

The survey of community groups within the City of Joondalup further confirms the initial findings of the Senior Citizens Master Plan (Social and Leisure Needs) February 2001.

The major issues have not changed and the following issues require attention, these being:

- ⇒ Advertising/programs (refer 9.4.4)
- ⇒ Storage (refer 9.3.2)
- ⇒ Amplifying system (refer 9.3.1)
- ⇒ Hire costs (refer 9.2.1)
- ⇒ Transport (refer 9.3.6)

An additional concern raised by the groups is that of insurance and this is restricting some group's activities due to the increase in associated costs.

A number of groups did not respond as they provided the information in December 2000 and considered that nothing had changed in their circumstances since that time.

9 ISSUE IDENTIFICATION

A number of issues were identified during the study, and the consultation phase has provided an opportunity to separate real issues from perceived issues.

The key issues have been grouped into four specific areas, these being:

- Philosophy/Policy
- Financial
- Facility Development
- Management

9.1 PHILOSOPHY/POLICY

9.1.1 SENIORS LEISURE POLICY

The site inspections of all facilities within the City, the review of current policies and the community consultation have revealed some inconsistency in facility provision standards and utilisation agreements. This could be a result of historical agreements, which should now be addressed to ensure equity in provision.

The lack of a specific Seniors Leisure Policy has led to a lack of understanding among the public regarding their responsibilities and the City's responsibilities.

The development of clear policy statements will not remove all areas of contention but will aid decision making by the provision of a guideline or standard for consideration.

It allows for clear statements of intent and can prevent ad hoc decision-making resulting in precedent setting. It is not intended to limit the City's ability to manage individual cases but rather aid the management and policing of expected standards and expectations.

In developing an Older Adults Leisure Plan the City needs to consider the following questions, these are:

- > Should there be a separate policy for older adults, or should it be part of a general policy for leisure?
- ➤ What should be the policy with respect to the costs of City leisure programmes for older adults? Should they pay for themselves, or should they be subsidized? If they are to be subsidised, to what extent?
- Whose responsibility is it to provide recreation for older adults? If it is to be shared among several groups, what principles should be used to determine who does what?
- What role should the City play in providing these services? Should it actually provide the services? Should it help other agencies, or the older adults themselves, to provide the services? Or should it take no role at all?

For example, is it important that:

⇒ The City directly provides those services?

- ⇒ The City ensures that services are provided, but does not necessarily need to provide them itself?
- ⇒ The social outcomes of the services (the social benefits to the community) are foremost and the city is prepared to pay extra to ensure that those social outcomes are achieved?
- ⇒ The Leisure services (provided by, or facilitated by, the City) pay for themselves and require no subsidy from the City?
- ⇒ The Leisure services provided by, or facilitated by, the City are a source of economic return to the City?

It is important that the City considers these questions carefully and develops a Seniors Leisure Policy, which will guide the future design and provision and management of services.

9.1.2 PROPOSED POLICY

To further aid discussion we have developed a Seniors Leisure Policy that addresses a "Statement of Philosophy" followed by a "Policy Statement" based on the following key areas:

- Programmes and Services
- Human Resources
- User Fees
- Transportation
- Physical Accessibility
- Education
- Community Collaboration

9.2 FINANCIAL

9.2.1 Fees and Charges

The City currently has a wide range of fees and charges, which are inconsistent and lead to confusion and disquiet amongst participants. The City charges no fees for facilities hired by, or used by seniors. It charges the direct costs for programmes albeit that a deliberate marketing decision is taken in some instances to subsidise this cost.

There are some difficulties with the existing system such as the policing and determination of what constitutes a senior (there are various definitions ranging from over 50 to over 65). Also there are some inconsistencies in the levying of a charge where seniors are charged for the use of Craigie Leisure Centre but not at other centres within the City.

The right of the City to determine that seniors should receive "free use" of certain facilities is acknowledged and accepted but we are of the opinion that, similar to the issue of Junior Fee setting, the issue needs to be fully explored and determined.

We are aware that the issue of fees and charges is a perennial question for all Local Authorities but feel that this issue needs to be revisited and at the very least

a Fees and Charges Policy needs to be developed and published to show quite clearly the reasoning behind the setting of these figures.

In determining any pricing policy/structure the following questions should be asked:

- Are the pricing policies fair and equitable without favouring any particular group unless there are good social justice reasons that are clearly stated?
- Are the users of the facilities predominantly rate payers, does it matter if they are not?
- ❖ What is the basis starting point for your fee schedule?
- What is your required cost recovery target?
- ❖ Are the charges easily understood and consistent for all users?

9.2.2 Hairdressers

The City currently provides space for the services of a commercial hairdresser to provide hairdressing for its senior population. Whilst this service is warranted, the "free use" of Council facilities for the purpose of conducting a commercial venture is difficult to support.

It must be noted that it is not intended to remove this service, rather to ensure that Council is seen to fulfil its fiscal responsibilities and as such it will be recommended that this service be tendered and the City gain a financial return from the use of its resources.

9.3 FACILITIES

The review of existing facilities revealed that there are a large number of facilities provided not only by the City of Joondalup but also private facilities (Retirement Homes/Nursing homes) and commercial leisure providers.

The main issues identified are:

- The large number of facilities
- There is a duplication of facilities between government and private facilities
- Lack of accessibility
- Exclusivity or age specific facilities appears to breed segregation/isolation
- Costs to participate
- Inappropriate location in terms of need
- Poor acoustics in multi use facilities
- Lack of storage facilities in multi use facilities
- Remote locations

In general terms it must be stated that the City has sufficient facilities to cater for the current needs and the expected future demands (not counting the private facilities) and there are no identified "gaps in provision". A number of existing facilities are under utilised and some existing facilities require modifications to cater for improved utilisation. These modifications are discussed below.

9.3.1 Acoustics

A number of facilities are not conducive to multi use by the older population due to the hearing difficulties of some of the older population. The multi use of facilities requires that the various functional areas within a centre are utilised by a range of groups and activities. It is not unusual in this situation to have a meeting occurring in an area adjacent to another area that is being used for aerobics or physical activity.

The lack of suitable acoustics or soundproofing of the more active areas causes problems for the more passive activity.

It will be recommended that an Acoustic Analysis be undertaken of those City facilities that are considered to have the ability to be used by multiple groups and activities and an appropriate action be determined.

9.3.2 Storage

The lack of suitable storage space at the City's facilities can cause difficulties for the older users in that equipment needs to be removed on a booking-by-booking basis. The distance to car parks from facilities may be physically restrictive to the less able community either aged or disabled.

It could well be that sufficient storage is provided but access to the area is not controlled and thus groups perceive that their equipment is not secure and are reticent to use the store.

Where the City manages the facility it will be recommended that a review of the existing storage be undertaken that considers, not only the overall size but also the management and alternative arrangement of separate secure areas within the storage area (by the use of internal divisions, wire cages or additional shelving)

The need to better utilise existing facilities with the increasing demands being placed on them it is vital to ensure that existing facilities are more useable, rather than constructing more facilities.

It is considered that if the acoustics of the facility and the storage areas are reviewed and action taken to remedy these issues, a number of facilities will be more attractive to the users.

9.3.3 Land holding at Railway Station

It has been suggested that the City is considering the development of a facility adjacent to the railway station and, whilst this location provides for good access, it has become evident during this study that the City does not lack in the number of facilities and no gaps in provision of need have been identified.

It should be noted that a number of new retirement villages have developed significant leisure facilities as part of their overall development and as a

Senior Citizens Master Plan Leisure and Social Activity Needs

> marketing exercise. A number of villages provide swimming pools, bowling greens, gymnasiums and meeting spaces. All of these villages are aimed at providing for the whole needs of its residents on site and therefore there is no expectation from their residents for the local authority to provide these facilities.

> The needs of the future generation of "baby boomers" will impact on the City (26.2% of the population are contained within the 40-54 age group). This groups needs and expectations vary significantly from the existing aged population. In general terms they will be fitter and more active, more educated, more discerning placing demands on providers for "top class" programmes and have a higher expectation for excellent facilities.

> Should the City determine that they need a centralised facility it should not be designed for just the older community. It would be of greater use if the facility was developed for the whole community as the preferred time of use by the older community (predominantly Monday - Friday mornings) would not conflict with the peak times of use of the rest of the community who would prefer Monday to Friday evenings and weekends.

> However, this study has not identified any "gaps" in facility provision rather it is fair to say the City is well provided for in terms of facilities.

8.3.4 Assessment Criteria for the development of new or redevelopment of existing facilities

The Council receives individual requests each year either from existing groups or new groups looking for the City to provide land and funding towards development of new facilities or for the redevelopment of existing facilities. Each of these requests is currently assessed against criteria "Application for Financial Support For The Construction or Upgrade of Community Facilities".

Based on the findings in this report it can be seen that no gaps in facility provision have been identified. Further the decline in "club" membership and the impact of the baby boomer generation may impact on the viability of current proposals before the City.

However, community needs change and Councils position changes based on community demand, thus it would be advantageous to develop a preliminary assessment criteria against which all requests for development can be measured to determine the need prior to completing the comprehensive "Application for Financial Support For The Construction or Upgrade of Community Facilities".

Assessment of "Community Needs" can be difficult to quantify due to the varying demands placed on the City. For instance the need for additional meeting space at one facility may be seen as vital to the existing users, whereas another locality may have no accessible facility. To prioritise these projects results in some subjectivity based on the Councils philosophy or guiding direction.

To aid in the determination of need the following criteria have been developed to aid the community and officers to quantify "need".

The criteria takes into account the need for the City to proactively identify "gaps" in provision, demography and utilisation trends (such as the decline in club membership) as well as assessment of the community group where one exists.

The need for the service will be assessed by:

- A minimum growth in participation in an existing activity of at least five percent over the last three years and clear evidence that this trend will continue for another five years.
- Evidence of the demand for a new service that is consistent with documented trends for the demographic profile of the City.
- Evidence of demand for a new service that demonstrates a capacity for the service to be viable in accordance with the management options that have been proposed.
- At least 60% of the growth or new demand must be created by residents of the City.

The essential nature of the service will be assessed by:

- The lack of any existing or planned service or any opportunity for another similar service within the City to meet the expressed need.
- The lack of any suitable or planned service with the capacity to meet the need within a five-kilometre distance of the proposed development.

The <u>innovative nature</u> of the service will be assessed by:

- A comparison of the model that is proposed for the service with models in other places.
- Clear evidence of planned outcomes that will achieve new experiences for users of the service.
- Clear evidence of key performance indicators and tools that will be used to measure those outcomes.

The need to stimulate the service will be assessed by:

• Evidence that if the need is not met by the applicant organisation, that there will be strong pressure on the City to meet the need.

The viability of the service will be assessed through:

- Historical evidence from an existing service.
- An examination of the capacity of the organisation to meet the commitments of any loan repayments from existing or planned resources.
- An examination of the capacity of the organisation to meet the commitments required under any lease arrangement with the City.
- An examination of the capacity of the organisation's officers to manage the service in an appropriate and competent manner.

Any proposal for development or redevelopment should in its initial stages be assessed against the Preliminary Needs Assessment and should it be seen that the proposal meets over 75% of the criteria then the proposal should proceed to more detailed assessment as contained within the "Application for Financial Support For The Construction or Upgrade of Community Facilities".

9.3.5 Passive facilities

Our assessment of current trends and participation rates would indicate that pressures will be placed on the Council over the next ten years in this area. The demography of the population coupled with the development of smaller blocks for residential use has led to an increase in demand on the local authority to provide leisure spaces, which in effect replace the back yard.

The provision of additional "passive" facilities needs to take into account adequate shade, safety of use, and safe access.

Consideration needs to be given to the placement of additional passive recreation facilities in the form of:

- Multi-use paths (providing a pedestrian and cycling link throughout the City)
- Seating and picnic facilities
- Pedestrian lighting
- Security lighting

The need to cater for the increasing demand of the publics "passive" use of facilities is evident in all recent trend analysis and, whilst it will result in capital expenditure to provide facilities, it will also lead to better use of the Council's existing resources and assets.

9.3.6 **Buses**

The need to provide transport to the City's facilities, particularly seniors centres, recreation centres, libraries and shopping centres is acknowledged by the older population as a vital component in allowing seniors to access community facilities and address the common issue of increasing isolation within the target group.

Whilst the "younger" seniors group are mobile due to their ability to drive diminishing health problems restrict their driving ability and thus the issue of access will be a constant.

The City currently facilitates the Whitfords Sport and Recreation Association in the purchase of its buses but has no input into its use or management. It would be opportune to assess the level of management or use requirements needed to ensure a larger clientele can access the bus.

The type of buses purchased should also have the capacity to carry wheelchairs and walking aids. The existing system of the City facilitating groups to purchase buses is supported but requires some attention in setting up utilisation and management procedures.

9.3.7 Precinct Development Plans

The City's Planning Department has as one of its key objectives:

To develop precincts which enhance existing communities, giving them a sense of place.

Practical examples of this objective can be seen in the development of the Sorrento and Mullaloo Beach Precinct Plans.

The needs of the City's older population will continue to have an impact on these Precinct Plans as identified in the Ministry of Planning's recent publication "Western Australia Tomorrow" which stated:

"Due to the shift towards an older population social planning of communities will need to consider the future long-term shape of these communities and plan for the next phase of their life cycles.

These effects may be most apparent in flexible facility planning to ensure that there is a possibly a combination of uses to allow for demographic change.

Also there are likely to be impacts on future household and family composition that will require flexible residential development control and density provision to facilitate the continuation of supportive family relationships."

The Ministry for Planning's "Liveable Neighbourhoods" encourages:

- a wide variety of lot sizes and housing types;
- opportunities for local employment;
- better local access to a wide range of facilities;
- support and better access to public transport; and
- ❖ a sense of community focussed on safe and attractive walkable neighbourhoods and towns.

The findings in this study support all of these initiatives and continuation of the development of Precinct Plans for the whole community will serve to address the specific needs and requirements of the City. The Office of Seniors Interest has published seven principles for Universal Design that should be incorporated into the City's design guidelines to ensure that the needs of its older population are accounted for. These Principles are as follows:

"These Principles of Design address only universally usable design and it should be noted that the practice of design involves more than consideration for usability. Designers must also incorporate other considerations such as economic, engineering, cultural, gender and environmental concerns in their design processes.

Principle one: Equitable use

The design is useful and marketable to people with different abilities.

Principle two: Flexibility in use

The design accommodates a wide range of individual preferences and abilities.

❖ Principle three: Simple and Intuitive use

Use of the design is easy to understand, regardless of the user's experience, knowledge, language skills, or current concentration level.

Principle four: Perceptible information

The design communicates necessary information effectively to the user, regardless of ambient conditions or the user's sensory abilities.

Principle five: Tolerance for error

The design minimises hazards and the adverse consequences of accidental or unintended actions.

Principle six: Low physical effort

The design can be used efficiently and comfortably and with a minimum of fatigue.

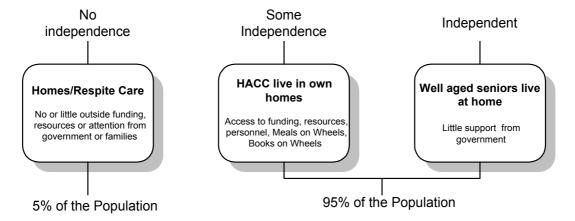
❖ Principle seven: Size and space for approach and use

Appropriate size and space is provided for approach, reach, manipulation and use regardless of user's body size, posture or mobility."

9.4 MANAGEMENT

9.4.1 Need to develop links between frail aged HACC Clients/Facilities with well aged seniors

The funding and resourcing of services and programmes for older people are currently segregated into three specific groupings as depicted in the diagram below:



There is a need to ensure that attention is given to the large majority of the population who do not live in homes or meet HACC criteria. Access to City managed facilities and programmes needs to ensure that all seniors are catered for and all barriers to participation are addressed to see if they can be removed.

9.4.2 Seniors Consultation

Collectively, seniors have worked to develop an increasingly strong voice that ensures their quality of life needs are being addressed. It would be advantageous to the City to develop a formal link with its senior population by requiring that the viewpoints of seniors be considered within all public projects. The inclusion of seniors as a specific grouping would provide feedback on numerous issues relating to their specific needs.

Viewpoints from seniors would need to be gained from all geographic areas within the City and ideally should not be representatives of any one group, rather they should be individuals with a range of experience and skills.

Jill Powell and Associates Page 70

It could well be that a panel of seniors could be developed based on their skills and experiences to provide advise and input in a number of projects.

9.4.3 Volunteers

This study has identified that nearly one quarter of volunteers in WA are aged 55 years or more. The City currently has an untapped resource in its senior population that could be better coordinated to provide services and support by volunteering.

Volunteering WA has identified the most commonly quoted reasons by seniors for volunteering as:

- ❖ A satisfying activity to fill spare time
- ❖ A way to contribute to the quality of community life
- ❖ A way of expressing care and concern for others
- ❖ The opportunity to meet people and make friends
- The chance to positively contribute to individuals and community organisations
- ❖ To assist the development of new services
- To share your skills and life experience
- To maintain your skills and learn new ones
- ❖ To stay active and alert

Volunteering WA provides for all seniors who wish to volunteer via the programme Retired and Senior Volunteer Program (RSVP) and, rather than duplicate this service, it will be recommended that the City consider developing a partnership with Volunteering WA with the aim of coordinating the volunteer resources within the City for a range of projects and programmes.

What is RSVP?

- The RSVP (Retired and Senior Volunteer Program) aims to provide enriching volunteer opportunities for mature people.
- RSVP opportunities are provided by community based, not-for-profit organisations which establish innovative group projects to utilise volunteers with special skills, experience, commitment, time, and a willingness to learn.
- RSVP aims to develop new social networks for mature volunteers. Project coordinators are encouraged to create opportunities for the group to socialise.
- RSVP is a service of Volunteering WA and has been operating here since 1990.
- In the Perth metropolitan area there are currently about 30 projects involving around 200 people. In the Peel region there are a small number of groups recently established, coordinated by the Peel Volunteer Centre.
- RSVP in WA is part of a worldwide network, existing in over 35 countries and providing enriching volunteer work for over a million mature volunteers. RSVP originated in New York in 1966 and started in Perth in 1990.

9.4.4 Programmes

Draft Copy 9 May 2003

All sport, culture and recreation activities - including concerts, heritage festivals, seniors' bowling leagues, and activities at the local seniors centre - help seniors maintain their sense of independence, and a higher quality of life than they might otherwise enjoy. Seniors are only one segment of our society who benefit from active participation in sport, culture, and recreation.

Participation in recreation activities can assist older adults who feel a need to have some structure put on their time. Retired people, especially those who are accustomed to having to be in a certain place at a set time, may find that commitments on their time, through involvement in recreation activities, help ease the transition from work to retirement.

Organised recreation activities can also help older adults in making and maintaining social contacts. These may be especially important for newcomers to a community, or those who are lonely. The people they meet in recreational activities can provide the human contact essential for good mental health.

Participation in both structured and unstructured recreation can also promote a sense of competence as people discover new skills or reactivate dormant ones.

Traditionally programmes for seniors have been limited to bowls, bingo and walking. Programmers need to ensure that they do not limit recreation activities to the traditional activities but explore alternative opportunities and activities. It must be remembered that although the population is ageing they are also fitter and more active than previous years.

The City should play a key role in the dissemination of information to people involved in the development of services and activities, as well as the piloting of a number of alternative programmes with a view to "handing over" to the community once established. The community should determine the ongoing success of any programme.

Older adults, by virtue of the variety of their life experiences, are among the most varied groups in society and as such seniors programmes need to reflect this variety.

10 RECOMMENDATIONS

- 1. **THAT** a Seniors Leisure Policy be developed which clearly states the Councils position in its provision of sport and recreation facilities and services for its older community.
- **2. THAT** a Fees and Charges Policy be developed which clearly states the Councils position in its provision of Sport and Recreation facilities and services and specifically addresses the following:
 - Depreciation requirements
 - Maintenance costs and responsibilities
 - Desired cost recovery
 - Utilisation
 - Capacity to pay
 - Overheads
- **3. THAT** the hairdressing service currently provided for at the City's senior facilities be advertised as a commercial tender.
- **4. THAT** an Acoustic Analysis be undertaken of those City facilities that are considered to have the ability to be used by multiple groups and activities and an appropriate action be determined.
- 5. THAT a review of the existing storage be undertaken that considers, not only the overall size but also the management and alternative arrangement of separate secure areas within the storage area (by the use of internal divisions, wire cages or additional shelving).
- **6. THAT** it be acknowledged that there are no identified "gaps" in community building's provision to cater for the existing and projected population.
- 7. THAT the Preliminary Need Assessment Criteria contained in Section 8.3.4 be adopted as the basis against which all requests for Council assistance in the development or redevelopment of facilities be determined prior to progressing to the formal assessment process contained within the "Application for Financial Support For The Construction or Upgrade of Community Facilities".
- **8. THAT** additional passive recreation facilities be developed in the form of multi-use paths, seating and picnic facilities around the City to cater for the potential increase in population.

- **9. THAT** the City undertakes a review of the Whitfords Community bus utilisation and management to determine an appropriate standard of access for the older community.
- **10. THAT** as part of this review the type of bus be examined to ensure it has capacity to carry all equipment needs including wheelchairs.
- **11. THAT** the City incorporates the principles for Universal Design in its development and review of its Precinct plans to ensure that communities are designed and developed with the specific needs of seniors being considered.
- **12. THAT** the City addresses current procedures and systems within its provision of HACC services and facilities to identify and remove any barriers to participation for seniors within the community.
- **13. THAT** the City amends its current consultation processes to ensure that seniors are consulted, as a generic group, in each project.
- **14. THAT** the City develop a partnership with Volunteering WA with the aim of coordinating and facilitating the volunteer resources within the City for a range of projects and programmes.
- **15. THAT** the findings of this study be made available to all recreation activity leaders within the City to assist the creation of a variety of programmes are created and not limited to the traditional programmes of "bingo and bowls"
- **16. THAT** the Senior Citizens Master Plan, Leisure and Social Activity Needs Report and its action plans be adopted.
- **17. THAT** the Senior Citizens Master Plan, Leisure and Social Activity Needs be reviewed internally every three years to ensure that it retains currency.