

**CITY OF JOONDALUP**

MINUTES OF THE SENIORS INTERESTS ADVISORY COMMITTEE  
HELD ON WEDNESDAY 14 MAY 2003 AT 1.00PM  
IN CONFERENCE ROOM 1, CIVIC CENTRE, BOAS AVENUE, JOONDALUP

**1. ATTENDANCES AND APOLOGIES**

**Elected Members:**

Cr Allison Walker  
Cr Mike O'Brien

**Officers:**

Graeme Hall                      Manager Community Development Services  
Yvette Peterson                Community Development Officer

**In Attendance – Committee Members:**

Lucy Morris                      Executive Director, Community Vision Inc  
Allyn Bryant                      Industry Representative – Association of Independent Retirees Inc  
Jane Heilkema                    Community Representative  
Kevan Rowe                        Community Representative  
Margaret March                  Deputy Community Representative  
Robert Kinloch                  Deputy Industry Representative  
Arthur Lew Thorstensen        Community Representative

**Apologies**

Mayor Don Carlos  
Audrey Poole                      Industry Representative - Australian Red Cross  
Brian Dodds                        Department for Community Development  
Diane Davies White                Industry Representative - Seniors Recreation Council of WA

The Chairperson declared the meeting open at 1.15pm.

**2. APPOINTMENT OF CHAIRPERSON AND DEPUTY CHAIRPERSON**

**MOVED** Arthur Lew Thorstensen, **SECONDED** Allyn Bryant that Cr Allison Walker be nominated as Chair of the Seniors Interests Advisory Committee.

**CARRIED**

**MOVED** Jane Heilkema, **SECONDED** Kevan Rowe that Cr Mike O'Brien be nominated as Deputy Chair of the Seniors Interests Advisory Committee.

**CARRIED**

**3. CONFIRMATION OF PREVIOUS MINUTES**

**MOVED** Kevan Rowe, **SECONDED** Jane Heilkema that the minutes of the meeting held on 30 April 2003 is a true and accurate record.

**CARRIED**

#### 4. INTRODUCTIONS

Introductions were held due to there being new community representatives joining the committee. Arthur Lew Thorstensen stated that he would like to be referred to as Lew in the future.

#### 5. OUTSTANDING ITEMS FROM LAST MEETING

##### 4.1 Current Hairdressing Terms and Conditions

Community Development Officer circulated a document pertaining to the Seniors Hairdressing. Discussion pursued on this matter. Jane Heilkema pointed out that a hairdresser was not listed on the document. Community Development Officer advised that all options would require further in-depth research.

Cr Walker asked if it would be possible for a hairdresser to lease a facility on a peppercorn lease. Manager Community Development Services stated that he believed that this could be a possibility.

Cr O'Brien raised his concerns regarding hairdressers having to provide all their own equipment.

It was agreed that recommendation 3 in the Senior Citizens Master Plan be changed to:

“**THAT** the hairdressing service currently provided for the City senior’s facilities be investigated and formalised.”

##### 4.2 Directory for Older People and People with Disabilities

Cr Walker suggested that the Directory for Older People and People with Disabilities be updated and reintroduced. Community Development Officer believed that this would be looked at in conjunction with the Seniors Action Plan. **MOVED** Kevan Rowe, **SECONDED** Jane Heilkema that the Directory for Older People and People with Disabilities be updated and reintroduced.

**CARRIED**

##### 4.3 Volunteer Programme

Community Development Officer circulated a draft copy of the Connecting Volunteers Metropolitan Outreach Local Area Service Agreement to the Committee.

Kevan Rowe questioned items 6 (a) and (b) of the draft agreement.

Manager Community Development Services gave an overview of his interpretation.

Cr Walker suggested that more time is required to look at this proposal. Manager Community Development Services stated that he did not want this to hold up the Master Plan process.

Margaret March asked whether the Volunteer service was to be housed at the City of Joondalup. Manager Community Development Services explained that a portion of the area known as the “coffee shop” located between the Library and the Civic Centre was a possibility.

**MOVED** Kevan Rowe, **SECONDED** Lew Thorstensen that Recommendation 14 in the Seniors Master Plan remain the same.

**CARRIED**

It was agreed that the Seniors Master Plan and Action Plan be forwarded to Council with the recommendations from the Senior Interest Advisory Committee for their endorsement.

#### **4.3 Letter to Wanneroo Aged Persons Trust**

Cr Walker read a draft letter from the Seniors Interest Advisory Committee to the Wanneroo Aged Persons Trust. The committee felt that the following should be included in the letter:

*That the City of Joondalup would like to continue their support for the Elderbloom Community Care Centres and have an ongoing interest in the operation at Kingsley.*

A brief discussion was held regarding the imposition of general rates on retirement facilities - for example the decision by the City of Wanneroo to charge a property tax to residents at the retirement facilities at the RAAF complexes in Merriwa.

**MOVED** Kevan Rowe, **SECONDED** Cr O'Brien that Council refrains from imposing general rates on retirement facilities.

**CARRIED**

#### **4.4 Letter to City of Wanneroo concerning hands free mobile phone units**

Manager Community Development Services advised that a letter has not been sent to the City of Wanneroo. The City of Joondalup has been informed that the City of Wanneroo is currently in the process of installing hands free mobile phone units.

### **5. GENERAL BUSINESS**

#### **5.1 Fees and Charges – Craigie Leisure Centre**

Cr Walker advised that many ratepayers had approached her regarding the issue of changes in membership fees at the Craigie Leisure Centre and it was not understood why the seniors discount fees had stopped.

Manager Community Development Services explained to the Committee that the fees to a large range of categories had been reduced to three simple categories. The three categories are:

- Gym Membership – access to the gym only
- Group Fitness Membership – access to aerobics
- Combination Membership – access to gym and aerobics

Manager Community Development Services spoke about the management team at the centre working very hard behind the scenes to make significant improvements to the business of Craigie Leisure Centre. He also spoke about the past culture of the City to discount and undervalue products and services that had made the facility appear to be inefficient in its operation and was therefore vulnerable to commercial pressures.

Manager Community Development Services advised the issue of discounts for seniors (not just for the gym but the whole operation) was currently being looked in to. A framework and policy for a standard discount for means tested sections of the community would be developed and once finalised it is envisaged that the policy will assist the Council with an equitable discounting position.

Cr Walker asked Manager Community Development Services how the City of Joondalup compares to other leisure facilities. Manager Community Development Services advised that the City had carried out a comparable survey with other similar sized facilities and Craigie was in the median area.

Margaret March asked if there were any plans to extend the gym area back to its original size. Manager Community Development Services stated that the resizing of the gym happened under the management of the RANS Management Group and plans for the gym would include more diverse and improved equipment, which would enhance the gym

Manager Community Development Services advised that conceptual plans for the redevelopment of the Craigie Leisure Centre should be available in the near future and will be presented to Council.

## **5.2 Correspondence**

Lew Thorstensen advised he has been a member of the Craigie Leisure Centre for two years as a discounted senior. He recently received two letters from the City of Joondalup and was extremely concerned with the standard of the correspondence received. He stated that one in particular was incorrectly addressed, unsigned, grammatically incorrect and incoherent.

Manager Community Development Services apologised to Lew Thorstensen and advised he would investigate the correspondence.

**MOVED** Lew Thorstensen, **SECONDED** Kevan Rowe that the Manager Community Development Services be requested to provide a report to the next committee meeting indicating what steps will be taken to improve the standard of correspondence between the Community Development Services Business Unit and the public, with particular reference to correspondence dated 5 May 2003.

**CARRIED**

**7. DATE OF FUTURE MEETINGS AND CLOSE**

Discussion took place regarding the most convenient day and time to hold future meetings. It was agreed that all future meetings would be held on the 3<sup>rd</sup> Wednesday of each month at 9.00am. The next meeting is to be held on Wednesday 18 June 2003 at 9.00am.

Cr Walker declared the meeting closed at 2.30pm.