

ATTACHMENT 1

COMMUNITY SATISFACTION RESULTS 2007/09 INCLUDING COMPARISONS WITH PREVIOUS YEARS RESULTS

Service/Activity	2007/08	2006/07	2005/06	2004/05
Overall Satisfaction	81.9%	86%	77%	75%
Libraries	93.7%	96%	93%	95%
Parks and Public Open Spaces	91.9%	91%	89%	85%
Mobile Security Patrols	62.3%	71%	72%	65%
Control of Parking	69.4%	72%	69%	68%
Management and Control of Traffic on Local Roads	72.9%	72%	75%	
Planning and Building Approvals	54.8%	61%	72%	70%
Weekly Rubbish Collections	96.3%	98%	95%	96%
Fortnightly Recycling Services	91.9%	95%	72%	67%
Festivals, Events and Cultural Activities	87.6%	88%	84%	83%
Sport and Recreation Centres	88.5%	91%	85%	85%
Appearance of Streets	84.2%	82%	Not measured	Not measured
Ranger Services	79.6%	Not measured	Not measured	Not measured
Graffiti Removal Services	75.4%	75%	71%	73%
Value for Money from Rates	67.5%	67%	Not measured	Not measured

