

## SUMMARY OF TENDER SUBMISSIONS

[illegible]

Respondent & Description of Response	Is it Compliant Yes or No	Comment Against Criteria					Evaluation Score	Price	Rank
		Functionality	Support Services	Degree of Technical Fit	Implementation Services	Vendor & Product Track Record			
EnvisionWare Pty Ltd All requirements have been met.	Yes	Generally met functionality requirements, but have some concerns with responses to security & report output limited to HTML. Self serve units not very aesthetically pleasing.	Standard support provided on Adelaide business hrs. Onsite services provided by subcontractor. Gold service customers get on-call 24/7 technical support. Was not clear if this was an additional cost. Maintenance fees were high.	Generally met technical requirements, no error logging available to staff. Has not been implemented with a Spydus LMS.	Response covered the general aspects of work, but lacked detail and did not address City's required staged implementation.	Have no RFID systems installed with a Spydus LMS, creating some concern whether system is capable of connecting & communicating with City's LMS.	63.33%	\$667,602.79	3
FE Technologies All requirements have been met.	Yes	Brief amount of info made assessment difficult. Method for multiple component items not v. effective. System did not appear to have any standard reporting.	Phone support 9am-5pm AEST On-site services next business day. Not clear whether they have local support services in WA. Support terms restrictive & support outside normal hrs at additional cost.	Generally met the technical requirements.	Plan covered main aspects of installation. Timeframes for tasks were tight & possibly insufficient. Plan did not take into consideration City's required staged implementation.	Relatively new to WA market. 1 <sup>st</sup> installation to be City of Gosnells. At present they have 2 installations in VIC with a Spydus LMS.	60%	\$618,840	4

