

Minutes

Seniors Interests Advisory Committee

MEETING HELD ON 1 APRIL 2009

CITY OF JOONDALUP

MINUTES OF THE SENIORS INTERESTS ADVISORY COMMITTEE MEETING HELD IN CONFERENCE ROOM 2, JOONDALUP CIVIC CENTRE, BOAS AVENUE, JOONDALUP ON WEDNESDAY, 1 APRIL 2009

ATTENDANCE

Committee Members:

Cr Brian Corr	<i>Presiding Person</i>	South-East Ward	
Ms Margaret March		Community Member	
Ms Joy Coleman		Community Member	<i>from 0936 hrs</i>
Ms Valerie Corey		Community Member	
Ms Patricia Geary		Community Member	
Ms Maria Bunn		Multicultural Aged Care Services WA	<i>from 0936 hrs</i>
Ms Lynda Waterman		Senior Community Liaison Officer	
Mr Patrick Wyburn		WA Retirement Complexes Residents Association	
Ms Anne Pike		Advocare Inc	

Officers:

Ms Debbie Terelinck	Manager, Community Development and Libraries
Ms Pauline Sookloll	Community Development Officer
Ms Barbara Oosterhuis	Community Development Officer
Mrs Rose Garlick	Administrative Secretary

In Attendance:

Mr Graham Wills	Path Transit Officer	<i>to 1009 hrs</i>
Ms Debbie Bognar	Team Leader Aged Care, Community Vision	

DECLARATION OF OPENING

The Presiding Person declared the meeting open at 0933 hrs.

APOLOGIES/LEAVE OF ABSENCE

Apology: Cr Diaz

CONFIRMATION OF MINUTES

MINUTES OF THE SENIORS INTERESTS ADVISORY COMMITTEE MEETING HELD ON
4 FEBRUARY 2009

MOVED Mr P Wyburn, SECONDED Ms M March that the minutes of the meeting of the Seniors Interests Advisory Committee held on 4 February 2009 be confirmed as a true and correct record.

The Motion was Put and

CARRIED (7/0)

In favour of the Motion: Cr Corr, Ms V Corey, Ms P Geary, Mrs M March, Ms A Pike, Ms L Waterman and Mr P Wyburn

ANNOUNCEMENTS BY THE PRESIDING PERSON WITHOUT DISCUSSION

Nil.

DECLARATIONS OF INTEREST

Nil.

IDENTIFICATION OF MATTERS FOR WHICH THE MEETING MAY SIT BEHIND CLOSED DOORS

Nil.

PETITIONS AND DEPUTATIONS

Nil.

REPORTS**ITEM 1 PUBLIC TRANSPORT IN THE CITY OF JOONDALUP - [55511]**

WARD: All

RESPONSIBLE Mr Clayton Higham
DIRECTOR: Planning and Community Development

PURPOSE

To provide the Seniors Interests Advisory Committee (SIAC) with a presentation and information regarding public transport in the City of Joondalup.

EXECUTIVE SUMMARY

The Operations Manager from PathTransit will give a presentation to the Seniors Interests Advisory Committee about the provision of public transport in the City of Joondalup. The presentation will provide additional information to that contained in agenda item 2 developed for the Committee.

At its meeting in October 2008, the SIAC requested that a report be provided to present information about the provision of public transport in the City.

This item has been compiled with the assistance of PathTransit, the provider of local public bus services. Transperth has contributed information as to how bus and train services link together to provide comprehensive public transport services.

A representative from PathTransit will also present at the SIAC meeting in conjunction with this agenda item so that expertise is readily available to explain the complexities of the public transport system.

BACKGROUND

It is considered that the City of Joondalup is well served by metropolitan bus and train services operated by Transperth. Public transport has been part of the infrastructure to support the City as it has developed over the years.

The Central Area Transit (CAT) Service in the City's CBD was introduced in 2006. This service is operated in a partnership between the City, Edith Cowan University and Transperth. Each party pays one third of the operating costs of the service which is \$150,000 per annum. The CAT Service was extended in August 2008 for a trial period of 12 months. The extension was fully funded by the state government as an alternative to providing an additional train station at the Joondalup Arena.

DETAILS

The Joondalup Train Line bisects the City of Joondalup with major bus and rail interchanges located in the Joondalup CBD, at Whitfords (Whitfords Avenue), Warwick (Beach Road).

Park'n'ride stations are located at Greenwood (Hepburn Avenue), Edgewater (Ocean Reef Road) and Currambine (Burns Beach Road). Train services operate from approximately 5:00am to midnight on weekdays, 5:30am to 2:00am on Saturdays and 7:00am to midnight on Sundays. Frequency of train service varies according to the time of the day from every five minutes in peak periods to every 30 minutes at night.

The major rail stations are fed by a comprehensive feeder bus network which penetrates all areas of the City of Joondalup taking passengers to their nearest bus/rail interchange. Generally the bus routes that feed the rail stations operate in arcs between two major rail stations.

The bus service frequency varies according to demand and resources, however further upgrades across a number of key routes are planned by Transperth. During the peak periods most routes operate about every 15 - 20 minutes. During the middle of the day and at night most operate every 60 minutes.

Between the six stations, Transperth provides in excess of 4,000 parking bays with additional parking planned at a number of stations. At present almost all Park'n'Ride facilities are at capacity on weekdays however most feeder buses are in a position to carry additional passengers to connect with rail services.

Four CAT routes operate in the Joondalup CBD which provide free travel to passengers to key destinations including Edith Cowan University, the Arena Sports Complex, Joondalup Hospital and WA Policy Academy. A number of these services operate in a funding partnership between the City of Joondalup, Transperth and Edith Cowan University.

Issues and options considered:

Not Applicable.

Link to Strategic Plan:

The provision of services, events and activities for seniors by the City is linked to the Strategic Plan through the outcomes, objectives and strategies under the Strategic Plan Key Focus Area- Community Wellbeing; The City of Joondalup is committed to enhancing the wellbeing of all people in the community – socially, emotionally, culturally and physically.

Legislation – Statutory Provisions:

The City does not have a statutory obligation to provide public transport to its community. The City provides a financial contribution to the CAT Service as part of its commitment to the well-being of its residents.

Risk Management considerations:

Not Applicable.

Financial/Budget Implications:

The City pays one third of the total operation of the CAT Service introduced in 2006, through a funding agreement with Edith Cowan University and Transperth. The agreement contract period is five years.

Account No:	
Budget Item:	CAT Service
Budget Amount:	\$150,000 per annum
YTD Amount:	\$ 75,000
Actual Cost:	\$ 450,000

Policy implications:

Not Applicable.

COMMENT

Discussions with PathTransit and Transperth indicate that the City is well serviced with regard to the provision of public transport. Public education sessions about public transport and how train and bus services are linked are readily available to community groups. Access to buses and trains has been greatly improved over the past five years in order to meet the changing mobility needs of seniors and those with disabilities in the community.

ATTACHMENTS

Nil.

VOTING REQUIREMENTS

Simple Majority.

Ms Joy Coleman and Ms Maria Bunn entered the Room at 0936hrs

Mr Graham Wills, Path Transit Officer provided a presentation in relation to the provision of public transport in the City of Joondalup. The following information pamphlets were provided to the Committee:

- Free Public Transport Travel Entitlements;
- Joondalup Station;
- Joondalup CAT Timetable;
- Transperth – Get on Board Station Tour.

A number of questions and concerns were raised and discussed regarding the services provided.

Mr Graham Wills left the Room at 1009 hrs.

MOVED Ms L Waterman, SECONDED Mr P Wyburn that the Seniors Interests Advisory Committee NOTES the information provided in this report on public transport in the City.

Discussion ensued.

AMENDMENT MOVED Ms M March, SECONDED Ms L Waterman that an additional Point 2 be added to the Motion to read:

“2 REQUESTS a report on the City’s Policy on Bus Shelters.”

The Amendment was Put and

CARRIED (9/0)

In favour of the Amendment: Cr Corr, Ms M Bunn, Ms J Coleman, Ms V Corey, Ms P Geary, Mrs M March, Ms A Pike, Ms L Waterman and Mr P Wyburn

The Original Motion as amended, being:

That the Seniors Interest Advisory Committee:

1 NOTES the information provided in this report on Public Transport in the City;

2 REQUESTS a report on the City’s Policy on Bus Shelters.

Was Put and

CARRIED (9/0)

In favour of the Motion: Cr Corr, Ms M Bunn, Ms J Coleman, Ms V Corey, Ms P Geary, Mrs M March, Ms A Pike, Ms L Waterman and Mr P Wyburn

ITEM 2 CITY OF JOONDALUP COMMUNITY TRANSPORT PROGRAM – [55511]

WARD: All

RESPONSIBLE Mr Clayton Higham
DIRECTOR: Planning and Community Development

PURPOSE

To provide the Seniors Interests Advisory Committee (SIAC) with information regarding the City’s Community Transport Program.

EXECUTIVE SUMMARY

The City of Joondalup Community Transport Program provides an alternative for older people in the community who do not drive and experience difficulties accessing public transport. The service is offered in order to provide access to shopping venues and Senior Citizens Clubs.

The program is offered because some people have little or no access to other reasonably-priced and reliable transport services. It is important for older people to have access to transport in order for them to maintain a sense of community allowing them to connect with their social networks and the broader community. This offers older people some independence and dignity and helps to reduce feelings of isolation and hopelessness.

BACKGROUND

The Community Transport Program is a continuation of the service provided by the then Shire of Wanneroo which commenced approximately 18 years ago. When the City of Joondalup was formed in 1998, it continued to identify transport as a priority need of the aging population and decided to maintain the program to facilitate this need.

In line with the operating model historically adopted by local governments around Australia, the program is co-ordinated by a paid staff member and supported by a pool of volunteer drivers and assistants.

DETAILS

At present the City has 19 volunteers who implement 22 runs per week. Typical hours donated to the program are eight hours per volunteer per day which equates to an average of 160 hours per week.

There are two buses with a capacity of 22 seats which are used every week day to take people to routine destinations. One bus has a hoist and capacity for two passengers who use wheelchairs. Community groups can book the buses after hours and on weekends at low cost.

A volunteer driver and an assistant facilitate each bus run. The assistant helps clients onto the bus, with the correct fitting of seat belts and lifting of shopping bags on and off the bus. The assistant can also respond quickly to a passenger, thus ensuring that the driver concentrates on stopping the vehicle safely, should a medical emergency occur.

The buses are collected by the volunteers from the City's Works Operation Centre at prescribed times during the week. The drivers and assistants check the schedule for any cancellations. The bus collects clients in the order they are listed on the client sheet and takes them to the venue listed. Clients are left to participate in activities before being collected at a later time and returned to their homes.

The service operates daily Monday to Friday inclusive with the occasional weekend trips being catered for. The program ensures that the requirements of older people residing within the City's boundaries are met. The venues attended range from Seniors Clubs in Whitfords, Warwick, Ocean Reef and Duncraig and shopping centres at Joondalup, Warwick, Whitfords and Kingsley.

Destinations of the runs are decided based on the requirements of the clients using the service. Clients' needs are identified and a suitable place is offered if vacancies exist. Alternative placements may be offered to the client for their consideration, in the absence of vacancies.

Senior residents of the City or members of the family or representatives on their behalf can enquire directly to the Community Transport Officer for inclusion or be referred to the Officer by any of the Community Development team.

Attachment 2 shows the various runs and venues currently offered in the program.

Issues and options considered:

Not Applicable.

Link to Strategic Plan:

The provision of services, events and activities for seniors by the City is linked to the Strategic Plan through the outcomes, objectives and strategies under the Strategic Plan Key Focus Area- Community Wellbeing; The City of Joondalup is committed to enhancing the wellbeing of all people in the community – socially, emotionally, culturally and physically.

Legislation – Statutory Provisions:

The Community Transport Program operates under the Department of Planning and Infrastructure guidelines for Omnibus operations – Tour and Charter Licences.

Risk Management considerations:

The City ensures the safety and comfort of its clients by assessing volunteers for both driving and social interaction skills. Volunteers are required to provide Police checks, current Senior First Aid certificates and hold the appropriate Drivers Licence. Volunteers are provided with wheelchair and restraint training.

Clients on the program are assessed to identify whether they are suitable for the transport offered and whether high care assistance is needed. The City gathers information from the clients regarding medical conditions, medication, allergies and emergency contact details.

Financial/Budget Implications:

Account No:	1234 - 456
Budget Item:	Community Transport
Budget Amount:	\$189,000
YTD Amount:	\$128,000
Actual Cost:	\$202,000

Policy implications:

Not Applicable.

COMMENT

The City of Joondalup Community Transport Program is very highly regarded by the customers and their respective families and is in high demand. Ongoing consultation with the City's clients and their families and carers, plus feedback from the volunteers, provides the City with valuable information allowing the City to continue to provide a service of the highest standards within the budget provided for this program.

It is expected there will be a higher demand for this type of service in the future as the population ages. An increase in the City's fleet of vehicles may be necessary to continue to provide the quality of service to the community it now offers.

ATTACHMENTS

Attachment 1 Community Transport Program Policy
Attachment 2 Community Transport Schedule

VOTING REQUIREMENTS

Simple Majority.

MOVED Mr P Wyburn, SECONDED Ms M March that the Seniors Interests Advisory Committee NOTES the information provided in this Report on the Community Transport Program.

Discussion ensued

AMENDMENT MOVED Ms M March, SECONDED Ms M Bunn that an additional Point 2 be added to the Motion to read:

“2 REQUESTS Council to investigate the anomaly in providing the services of the City’s Community Transport Program to Jacaranda Lodge, Wanneroo.”

The Amendment was Put and

CARRIED (9/0)

In favour of the Amendment: Cr Corr, Ms M Bunn, Ms J Coleman, Ms V Corey, Ms P Geary, Mrs M March, Ms A Pike, Ms L Waterman and Mr P Wyburn

Discussion ensued

AMENDMENT MOVED Mr P Wyburn, SECONDED Ms P Geary that an additional Point 3 be added to the Motion to read:

“3 REQUESTS the City to investigate the viability and need for a third bus for the Community Transport Program.”

The Amendment was Put and

CARRIED (9/0)

In favour of the Amendment: Cr Corr, Ms M Bunn, Ms J Coleman, Ms V Corey, Ms P Geary, Mrs M March, Ms A Pike, Ms L Waterman and Mr P Wyburn

The Original Motion as amended, being:

That the Seniors Interest Advisory Committee:

- 1 NOTES the information provided in this Report on the Community Transport Program;**
- 2 REQUESTS Council to investigate the anomaly in providing the services of the City’s Community Transport Program to Jacaranda Lodge, Wanneroo;**
- 3 REQUESTS the City to investigate the viability and need for a third bus for the Community Transport Program.**

Was Put and

CARRIED (9/0)

In favour of the Motion: Cr Corr, Ms M Bunn, Ms J Coleman, Ms V Corey, Ms P Geary, Mrs M March, Ms A Pike, Ms L Waterman and Mr P Wyburn

Appendix 1 refers

MOTIONS OF WHICH PREVIOUS NOTICE HAS BEEN GIVEN

Nil.

REQUESTS FOR REPORTS FOR FUTURE CONSIDERATION

Nil.

CLOSURE

There being no further business, the Presiding Person declared the Meeting closed at 1140 hrs; the following committee members being present at that time:

Cr Brian Corr
Ms Margaret March
Ms Joy Coleman
Ms Valerie Corey
Ms Patricia Geary
Ms Maria Bunn
Ms Lynda Waterman
Mr Patrick Wyburn
Ms Anne Pike