

City of Joondalup

Community Safety and Crime Prevention Plan 2009-2011

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1.0 INTRODUCTION

The City of Joondalup recognises the importance of minimising the impacts of crime and promoting safety within the community.

In achieving these outcomes, the City has entered into a partnership arrangement with the Government of Western Australia to facilitate the successful delivery of crime prevention and safety initiatives.

A *Community Safety and Crime Prevention Partnership Agreement*, provided as Appendix 8.1, has been co-signed by the City of Joondalup and the Government of Western Australia. This agreement acknowledges that the State Government has a primary responsibility in law enforcement, policing, community safety and crime prevention. The City's role is a complimentary one, which has been reflected in this document.

The Office of Crime Prevention has provided the City with the necessary tools and frameworks required to develop and implement this Plan at a local level. The Plan has been developed with the involvement of State Government agencies, relevant local organisations and the community. A diagram illustrating the planning framework is provided at Section 1.5.

1.1 Purpose

The purpose of the *Community Safety and Crime Prevention Plan 2009-2011* (CSCPP) is to highlight current community safety programs and services within the City and to identify areas for improvement to guide future direction.

The objectives of the CSCPP are to:

- Sustain a partnership between the City of Joondalup, State Government agencies, the community and business to work towards community safety outcomes.
- Identify community safety and crime prevention priorities for the City of Joondalup by researching current criminal and anti-social activity and consulting with the community.
- Set up a process for monitoring and evaluating crime prevention initiatives and strategies that form part of the plan.
- Facilitate safer communities through community connectedness and community ownership.

The objectives of the City's CSCPP are consistent with the Western Australian Government's strategy *Preventing Crime: The State Community Safety and Crime Prevention Strategy 2004-2007*.

The City has utilised the five goals of *Preventing Crime* to guide the development of the CSCPP:

1. Supporting families, children and young people.
2. Empowering communities and regenerating neighbourhoods.
3. Identifying and tackling priority offences in Western Australia.
4. Reducing repeat offending.
5. 'Designing-out' crime and using technology.

1.2 What is 'Community Safety'

Community safety can be linked to 'quality of life' where a high level of community safety enables residents to pursue all aspects of their lives without fear or hindrance from crime or anti-social behaviour. Community safety and crime prevention tackles issues that are both real and perceived, and as such, includes issues for addressing the fear of crime as well as actual incidence of crime.

While a 'safe community' can be difficult to define, improvements in real or perceived levels of personal/community safety in an area can support an attractive quality of life with a reduced fear and incidence of crime. According to the World Health Organisation "Manifesto for Safe Communities" *Safety is considered a fundamental human right, all people should have an equal opportunity to live and work in safe communities*

1.3 What is 'Crime Prevention'

Crime Prevention refers to any measure taken to prevent crime and anti-social behaviour before it occurs. Risk factors such as age, education, income, employment and alcohol abuse are strong indicators of people at risk of both committing crimes and becoming victims of crime.

Social crime prevention is about reducing the desire to commit crime through strategies and programs that address risk factors. Situational crime prevention is about reducing the opportunities for crime to occur.

1.4 Partnership Approach

The prevention and reduction of crime and its causes is the responsibility of each and every Western Australian. As such, undertaking these responsibilities is best achieved through partnership arrangements involving the WA Police, State Government agencies, local government and the community. This way, the whole community is contributing and working collaboratively to make the community safer and to prevent crime. The following external agencies are also in a position take a leadership role in community safety and crime prevention:

- State Government bodies including, but not limited to:
 - WA Office of Crime Prevention
 - WA Police
 - WA Alcohol and Drug Authority
 - WA Department for Child Protection
 - WA Department for Communities
 - WA Department of Corrective Services
 - WA Department of Health
 - WA Department of Housing and Works
 - WA Department of Racing, Gaming and Liquor
 - WA Department of the Attorney General
 - WA Fire and Emergency Services Authority
 - WA Public Transport Authority
- Commonwealth Government bodies including, but not limited to:
 - Attorney-General's Department
 - Australian Institute of Criminology
 - Centrelink
 - Department of Families, Housing, Community Services and Indigenous Affairs
 - Department of Health and Ageing

- Other local government authorities
- Co-agencies, working and technical reference groups
- Young people, families and senior persons
- Local primary, secondary and tertiary schools
- Local businesses
- Community groups
- Media
- Persons with disabilities
- The community at large, etc.

On 27 March 2008, the City of Joondalup and the Government of Western Australia signed *A Community Safety and Crime Prevention Partnership Agreement* (Appendix 8.1). This Partnership Agreement clearly defines the roles and responsibilities of each of the partners.

1.4.1 What is the Role of State Government in Community Safety and Crime Prevention

The State Government has primary responsibility for law enforcement, policing, community safety and crime prevention. The role of the State Government is to provide leadership and direction. Under the Partnership Agreement, the State Government acknowledges that all State Government departments and agencies have a role to play in community safety and crime prevention.

1.4.2 What is the Role of Local Government in Community Safety and Crime Prevention

Local government has an important, complementary role to play in the area of community safety and crime prevention. As the sphere of government closest to the community, local government is well-placed to have a pivotal role in addressing some of the issues surrounding community safety and crime prevention.

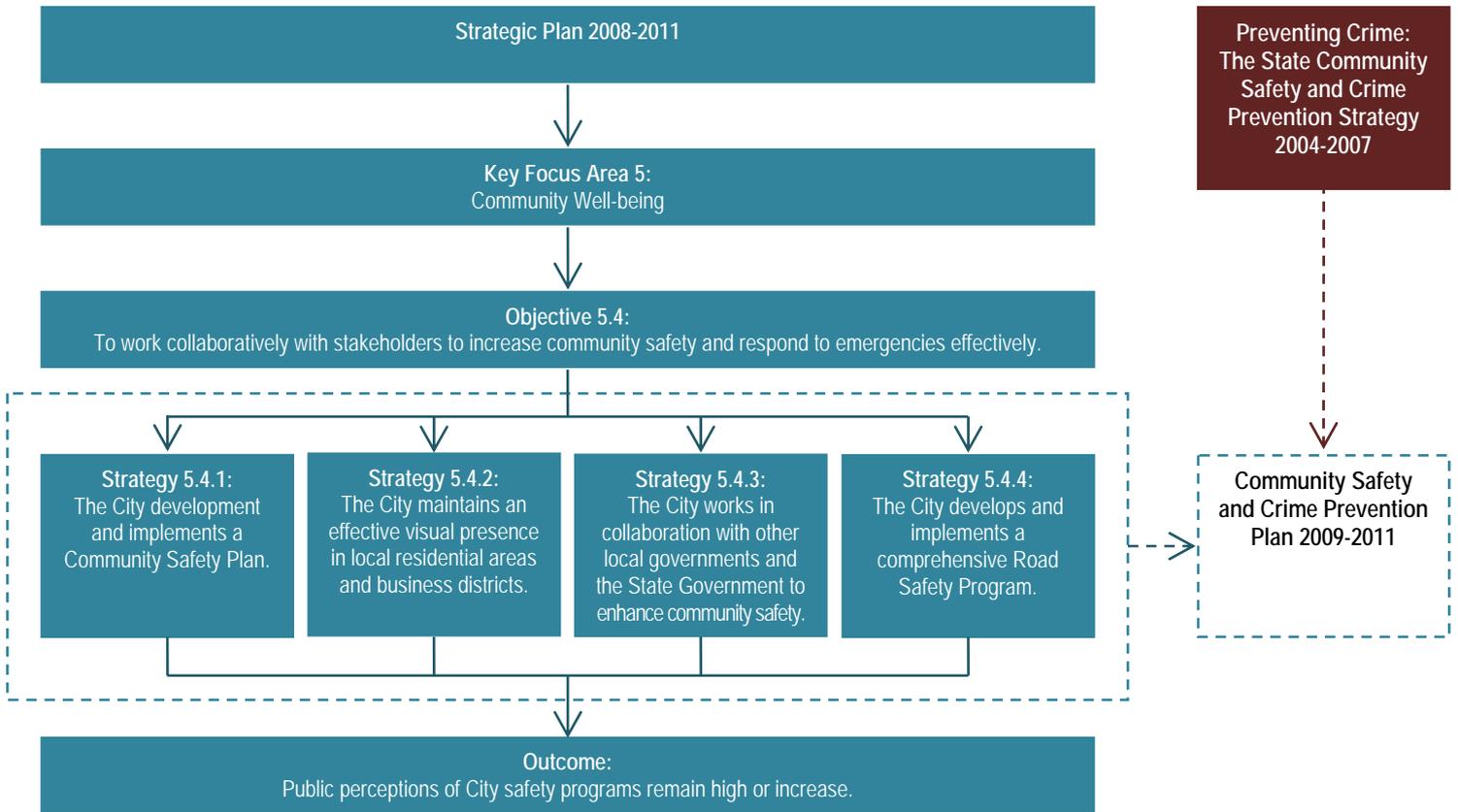
The City of Joondalup is committed to assisting the State Government in the delivery of the programs, projects and services outlined in this document.

1.5 Link to Strategic Plan 2008-2011

The City's *Strategic Plan 2008-2011* drives the development of the CSCPP through the inclusion of specific objectives and strategies. The State's *Preventing Crime: The State Community Safety and Crime Prevention Strategy 2004-2007* informs the structure and content of the City's CSCPP. Both the City's Strategic Plan and partnership with the Government of Western Australia commit the City to co-ordinating the development of a CSCPP.

The City also has other Plans that do not relate specifically to community safety or crime prevention, but contain various actions and strategies that are relevant to this Plan. The City's CSCPP aims to consolidate these actions and strategies into one overarching document.

The following diagram illustrates the broader strategic planning context:



2.0 REPORTED INCIDENCE OF CRIME – STATISTICAL PROFILE

The City of Joondalup has access to various data including: the *2006 Census of Population and Housing* from the Australian Bureau of Statistics (ABS); the *Community Safety and Crime Prevention Profile 2006-07* from the Office of Crime Prevention; quarterly offence data by suburb from the WA Police, and the City's own data from incident reports to City Watch. These data have provided information on the City's demographics, socio-economic indicators and actual incidence of crime.

2.1 Demographics and Socio-Economic Indicators

The City of Joondalup is located in the northern suburbs of the metropolitan region, approximately 25 kilometres north of the Perth CBD. The City of Joondalup is bounded by the City of Wanneroo in the north and east, the City of Stirling in the south and the Indian Ocean in the west.

The City of Joondalup is predominantly residential, with some commercial and light industrial areas. The City encompasses a total land area of approximately 97 square kilometres, including substantial areas of coastline, parkland, foreshore reserves and bushland. The City of Joondalup includes the suburbs of Beldon, Burns Beach, Connolly, Craigie, Currambine, Duncraig, Edgewater, Greenwood, Heathridge, Hillarys, Iluka, Joondalup, Kallaroo, Kingsley, Kinross, Marmion, Mullaloo, Ocean Reef, Padbury, Sorrento, Warwick and Woodvale.

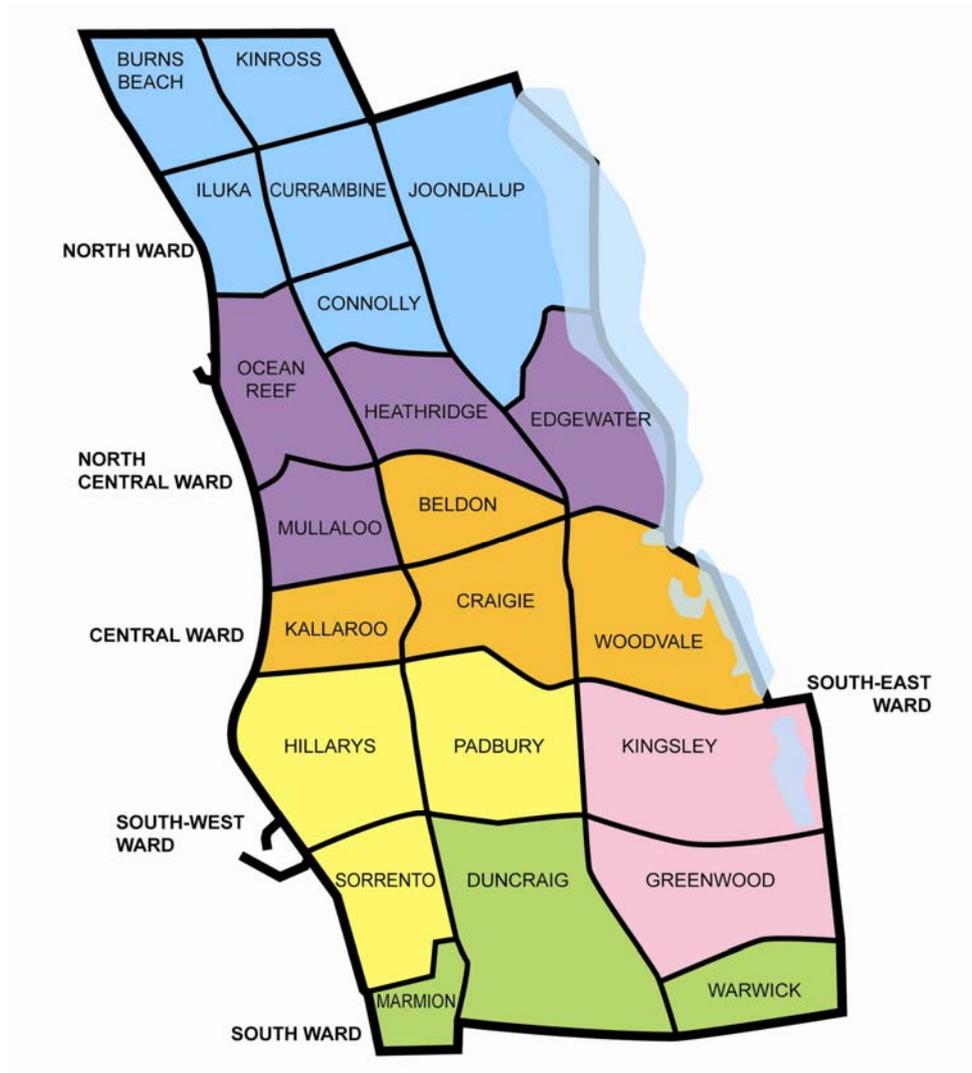
Area resource information drawn from the *2006 Census of Population and Housing* through the City's *Community Profile* software indicates that the City has a significantly higher than average income rate compared to the greater metropolitan region and a high percentage of families with teenage or adult children. The majority of residents in the City are homeowners, with a lower than average renting population. Approximately a quarter of the City's resident population are between 35 and 49 with almost 30% over the age of 50. Approximately 15% of the resident population are under 12, 10% between 12 and 17, and 20% between the ages of 18 and 24.

Socio-cultural data indicates that the City of Joondalup has a significantly high percentage of 'first-generation' immigrants, particularly from the UK, as well as higher than average English literacy. The cultural make-up of the City is therefore predominantly Australian- and UK-born. Higher Education levels of residents are also slightly higher than average, chiefly at the Vocational and Diploma levels. Less than half of the adult population have no qualifications, slightly less than the greater metropolitan region. Additionally, the City has a low unemployment rate of 3% with a large proportion of residents working in the industries of retail trade (12%), health care and assistance (11%) and construction (11%).

2.2 Actual Incidence of Crime

According to the *Community Safety and Crime Prevention Profile 2006-07*, a total of 13,018 offences were recorded in the City of Joondalup in 2006-07, 7.7% more than in 2005-06. The most commonly recorded offences were 'other theft' (30.5%), 'property damage' (16.8%) and 'residential burglary' (7.1%). The rate of offence (ie: offences per 1000 persons) was lower across all categories compared to the wider North Metropolitan Region.

Long-term trends in the crime rate indicate that the City of Joondalup has experienced less crime than the wider North Metropolitan Region across all categories (with the exception of property damage from 1997-1998 to 1999-2000)



The key issues identified from the Profile include:

- Higher average in the category of **‘aggravated robbery’** than in the North Metropolitan Region.
- Higher average in the category of **‘other theft’** than in the North Metropolitan Region.
- Higher average in the category of **‘threatening behaviour’** than in the North Metropolitan Region.
- A significant percentage increase in the categories of **‘dealing or trafficking in illicit drugs’** and **‘possessing and/or using illicit drugs’** since the 2005-2006 period.

Statistical data from the WA Police shows that the highest number of offences were recorded in Hillarys and Joondalup*.

* It should be noted that these two suburbs contain significant tourist facilities and are popular ‘night life’ areas within the City.

The following table details the number of offences in each suburb of the City of Joondalup in 2008:

SUBURB	TOTAL NUMBER OF OFFENCES	NUMBER OF OFFENCES PER 1000 OF USUAL RESIDENT POPULATION	% OF ALL OFFENCES ROUNDED
Beldon	403	10	4.7%
Burns Beach	81	36	17%
Connolly	195	05	2.4%
Craigie	416	07	3.3%
Currambine	501	08	3.8%
Duncraig	757	05	2.4%
Edgewater	292	06	2.8%
Greenwood	738	08	3.8%
Heathridge	464	07	3.3%
Hillarys*	1465	14	6.6%
Iluka	204	05	2.4%
Joondalup*	1949	23	10.8%
Kallaroo	476	09	4.2%
Kingsley	684	05	2.4%
Kinross	348	05	2.4%
Marmion	99	05	2.4%
Mullaloo	462	08	3.8%
Ocean Reef	481	06	2.8%
Padbury	572	07	3.3%
Sorrento	478	07	3.3%
Warwick	814	21	9.9%
Woodvale	502	05	2.4%
		212	

The key issues identified from this statistical data include:

- Significantly higher rates of **theft** in the suburbs of **Hillarys** and **Joondalup** compared to other suburbs in the City*.
- Significantly higher rates of **assault** in the suburbs of **Hillarys** and **Joondalup** compared to other suburbs in the City.
- A significantly higher rate of **property damage** in the suburb of **Joondalup** compared to other suburbs in the City.

In addition to statistical data provided by the Office of Crime Prevention and the WA Police, the City of Joondalup records each occurrence of incident reporting to City Watch.

The following table details the number of incidents reported to City Watch in each suburb of the City of Joondalup in 2008:

SUBURB	NUMBER OF INCIDENTS
Beldon	85
Burns Beach	49
Connolly	143
Craigie	330
Currambine	161
Duncraig	379

SUBURB	NUMBER OF INCIDENTS
Joondalup	891
Kallaroo	108
Kingsley	291
Kinross	232
Marmion	34
Mullaloo	227

Edgewater	243
Greenwood	178
Heathridge	300
Hillarys	364
Iluka	153

Ocean Reef	215
Padbury	222
Sorrento	192
Warwick	124
Woodvale	417

The following table details the number of each type of report to City Watch in 2008:

TYPE OF REPORT	NUMBER OF REPORTS
Additional Patrols	59
Customer Requests	223
Anti-social Behaviour	1079
Assault	7
Alarms / Premises Insecure (Other)	247
Drugs	17
Fire	88
Medical Assistance	6
Missing Persons	8
Recovered Property	15
Noise Complaint	1008
Offender Detained	0

TYPE OF REPORT	NUMBER OF REPORTS
Ranger / Parking / Dogs	45
Suspicious Activity	374
Traffic Incident	34
Vandalism / Damage	464
Alarms / Premise Insecure (Council)	1250
Burglary	55
Environment	19
Graffiti	83
Maintenance Request	168
Stealing	23
Trespass	26
Motor Vehicle Abandoned / Theft	40

The key issues identified from this statistical data include:

- A significantly higher number of reports relating to the suburbs of **Joondalup** and **Woodvale** compared to other suburbs in the City.
- A significantly higher number of reports relating to **alarms / premises being insecure (for City-controlled buildings)** compared to other types of incidents reported in the City.
- A significantly higher number of reports relating to **noise complaints** compared to other types of incidents reported in the City.
- A significantly higher number of reports relating to **anti-social behaviour** compared to other types of incidents reported in the City.

The following table details the number of graffiti removals carried out by the City in each suburb of the City of Joondalup in 2008:

SUBURB	NUMBER OF REMOVALS
Beldon	161
Burns Beach	27
Connolly	70
Craigie	247
Currambine	158
Duncraig	396
Edgewater	52
Greenwood	187
Heathridge	283
Hillarys	331
Iluka	14

SUBURB	NUMBER OF REMOVALS
Joondalup	410
Kallaroo	127
Kingsley	267
Kinross	152
Marmion	29
Mullaloo	113
Ocean Reef	142
Padbury	182
Sorrento	118
Warwick	107
Woodvale	295

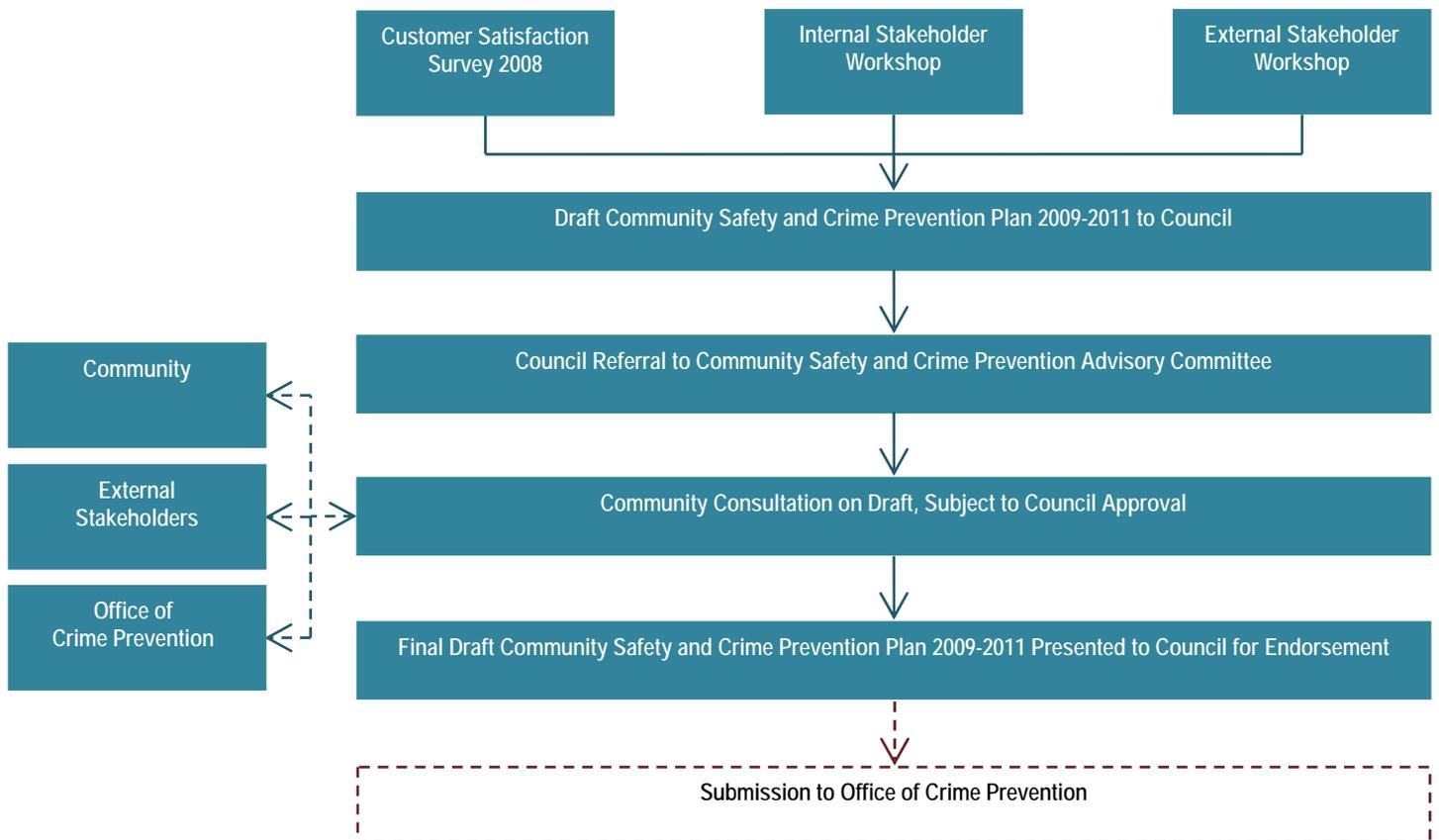
The key issues identified from this statistical data include:

- A significantly higher number of graffiti removals carried out in the suburbs of **Craigie, Kingsley, Heathridge, Hillarys, Duncraig** and **Joondalup** compared to other suburbs in the City.
- A significantly lower number of graffiti removals carried out in the suburbs of **Iluka, Burns Beach, Marmion** and **Edgewater** compared to other suburbs in the City.

3.0 COMMUNITY PERCEPTIONS OF CRIME – CONSULTATION

The City's CSCPP has been informed by consultation at various levels, all of which contributed to the Plan's development.

The following diagram illustrates the consultation process utilised by the City:



3.1 Customer Satisfaction Survey

The Customer Satisfaction Survey (CSS) is an annual survey conducted by an independent market research company to measure the views of residents on the services provided by the City. The CSS is wide-ranging and deals with, among other things, community perceptions of various aspects of safety and crime prevention.

Results of the 2008 CSS rate the following services:

- Ranger Services: 79.6%
- Mobile Security Patrols: 63.3%
- Graffiti Removal Services: 74.4%
- Management and Control of Traffic: 77.9%

The table below summarises comments received from residents in relation to City services relevant to community safety and crime prevention. On occasion, the views expressed are contradictory, (eg: *need more mobile security patrols* and *don't need mobile security patrols*), these comments indicate the wide range of attitudes held by the community.

RANGER SERVICES	<ul style="list-style-type: none"> ▪ <i>enforce the laws</i> ▪ <i>need more rangers, never see them</i> ▪ <i>need to be proactive</i>
GRAFFITI REMOVAL SERVICES	<ul style="list-style-type: none"> ▪ <i>remove faster / better response time</i> ▪ <i>get rid of it / clean it up</i> ▪ <i>need more prevention</i> ▪ <i>better inspection / reporting</i> ▪ <i>catch them & punish them</i> ▪ <i>don't like glass in bus shelters</i> ▪ <i>provide them with other things to do</i>
MANAGEMENT AND CONTROL OF TRAFFIC	<ul style="list-style-type: none"> ▪ <i>need to increase traffic calming</i> ▪ <i>more policing / lots of hoons</i> ▪ <i>particular locations</i> ▪ <i>consult with residents</i> ▪ <i>need better planning / rethink what they have</i> ▪ <i>too many traffic calming restrictions</i> ▪ <i>more road signs</i> ▪ <i>need bigger / wider roads</i> ▪ <i>parking issues</i>
MOBILE SECURITY PATROLS	<ul style="list-style-type: none"> ▪ <i>never see them / need more / be more obvious</i> ▪ <i>need to be more accountable / responsive</i> ▪ <i>don't need / get rid of them / not effective</i> ▪ <i>don't have enough power</i> ▪ <i>need to be more focused</i> ▪ <i>need police instead</i> ▪ <i>need more advertising / information</i>

3.2 Internal Stakeholder Workshop

A cross-organisational workshop was conducted in April 2009 with key City of Joondalup staff from a range of different Business Units. Representatives attended from: Rangers, Parking and Community Safety; Infrastructure Management Services; Asset Management; Approvals, Planning and Environmental Services; Leisure and Cultural Services; Community Development and Libraries; and Strategic Development.

3.3 External Stakeholder Workshop

A workshop was conducted in April 2009 with representatives from various external organisations relevant to community safety and crime prevention in the City of Joondalup. The following organisations were contacted and invited to attend the workshop: Joondalup Police Station; Warwick Police Station; Hillarys Police Station; WA Police North-West Metropolitan District Crime Prevention Unit; WA Police Liquor Enforcement Unit; Lakeside Joondalup Shopping Centre; Department of Education and Training; Department for Child Protection; and the Public Transport Authority. Excepting the WA Police Liquor Enforcement Unit and the Department of Education and Training, all other invited stakeholders were in attendance. Those not in attendance were provided with the opportunity to comment during the community consultation process to ensure their views were incorporated in the development of the Plan.

This Workshop was conducted in an open discussion format and stakeholders were asked to complete a survey outlining the programs, projects and services administered from their

organisation. Given the broad nature of many of these organisations, only programs, projects and services where the City of Joondalup is a partner have been incorporated into this Plan. Relevant information received through the survey process have been included as actions in Section 5.0.

3.4 Public Submissions

Of 2200 surveys distributed to randomly selected households in the City of Joondalup, 451 were returned by the due date. This provides a response rate of 20.5%. The following tables provide a breakdown of the demographics of respondents by gender, age and suburb.

Demographics

Gender	No. Respondents	%
Male	207	46.3
Female	240	53.7
Total	447	100

Age Range	No. Respondents	%
18 - 24	2	0.4
25 - 34	22	4.9
35 - 40	77	17.1
41 - 49	52	11.5
50 - 59	131	29
60 - 69	109	24.2
70 - 84	53	11.8
85+	3	0.7
Total	449	99.6

Ward	Suburb	No. Respondents	% by Ward
North	Burns Beach	15	25.2
	Connolly	26	
	Currabine	16	
	Iluka	20	
	Kinross	20	
	Joondalup	17	
North Central	Edgewater	25	19.8
	Heathridge	21	
	Mullaloo	17	
	Ocean Reef	26	
Central	Beldon	22	16.2
	Craigie	18	
	Kallaroo	20	
	Woodvale	13	
South West	Hillarys	25	18
	Padbury	17	
	Sorrento	26	
South East	Greenwood	22	8.7
	Kingsley	17	
South	Duncraig	25	15
	Marmion	25	
	Warwick	18	

The feedback on overall responses to the full range of programs and services will be presented under the following headings:

- Supporting families, children and young people
- Empowering communities and regenerating neighbourhoods
- Identifying and tackling priority offences
- Reducing repeat offending
- 'Designing out' crime and using technology.

Commentary provided by respondents against individual programs was extensive. In this report, feedback for the programs receiving the most and the least public support in each category has been provided.

Supporting families, children and young people

The services within this category were all supported or strongly supported and are rated as follows:

- COJ Youth Outreach Program 86.4%
- COJ Anchors Youth Linx 77.5%
- Lakeside Shopping Centre Youth Liaison Program 68.6%
- COJ Youth Mobile 76.3%
- COJ Youth Centre School Holiday Program 88.9%
- COJ Youth Projects 76.3%
- WA Police Blue Light Program 90.5%
- WA Police Constable Care Child Safety Program 91.3%
- Safety House Association Program 90.6%

A sample of the comments concerning the top rating Constable Care Child Safety program were as follows:

- *Teach them at an early age ie primary school*
- *Essential in today's society. The police offer fabulous role modelling to the young*
- *A healthy relationship with police officers is very important to avoid a 'them and us' attitude*
- *Absolutely! My kids are learning from this*
- *Essential programs like these promote respect for the Police*
- *I am aware of this program as are many West Australians. Ongoing success here hitting kids at the right ages.*

Comments concerning the City of Joondalup's Youth Mobile and other Youth Projects indicate considerable interest in the programs and how they operate, their availability and affordability. A sample of the comments is shown below:

- *Children need to be active and go somewhere so they are not causing trouble*
- *There seems to be a need for this around the Belridge High School and adjacent shopping centre!*
- *The increasing frequency of youth anti-social behaviour makes this a very high priority*
- *Definitely provide teens with activities to keep them from being bored*
- *Having a mobile utility to visit different locations is a great idea*
- *Again. Wonderful initiative keeping them engaged in 'how' or 'modern' activities - offering options for the more vulnerable young ones, gives them a chance to break away from unsavoury relationships*

Empowering communities and regenerating neighbourhoods

The services within this category were all supported or strongly supported and are rated as follows:

- WA Police Neighbourhood Watch Program 92.4%
- WA Police Home Security Audit Service 72.4%
- COJ School Road Safety Program 85.3%
- COJ School Road Safety Art Competition 66.6%
- WALGA RoadWise Program 79.8%
- WALGA White Ribbons for Road Safety Program 38.1%
- Whitfords Volunteer Sear Rescue Service 93.1%
- Sorrento and Mullaloo Surf Life Saving Services 96.6%
- COJ Additional Summer Surf Life Saving Services 94.4%
- Worksafe 83.1%
- PubWatch 86.2%

In general, comments concerning the top rating Surf Life Saving Services were one-liners such as "Excellent," "So good." "Great service." On the other hand, WALGA's White Ribbons program was

not widely supported. The commentary indicates that the public were unconvinced of the program's efficacy in terms of influencing drivers not to speed and, as such, providing value for money. Comments received on the White Ribbons program included:

- *Unlikely to reach/influence those who do not drive safely and have no intention of not drinking and driving over the Christmas period*
- *I don't believe these types of symbolic measures have any effect*
- *one knows about it and seems to be ineffective in raising awareness.*
- *There are ribbons for many causes - no-one knows what they stand for*

Identifying and tackling priority offences in Western Australia

The services within this category were all supported or strongly supported and are rated as follows:

- COJ Graffiti Reporting and Removal Program 93.5%
- COJ Community Speedwatch Program 86.2%
- COJ Community Safe Speed Promise Program 51%
- WALGA Road Safety Bin Sticker Program 69.4%
- COJ CityWatch Community Patrol Service 84.7%
- COJ CityWatch Holiday Alert Service 70.7%
- COJ CityWatch Party Alert Service 74.7%
- Office of Crime Prevention Eyes on the Street Program 86.2%
- COJ Ranger Services 90.2%
- COJ Events Management Community Safety Planning 78.8%

The top rating program in this category was the City's Graffiti Reporting and Removal Program. Most comments, however, related to the need to punish offenders in some way or at least have them involved in the cleaning up process. Comments included:

- *Strong fines and to clean up their own mess. Be proud of the City*
- *Harder penalties for "graffidiots" and their parents (of re-offenders)*
- *Graffiti, where possible should be removed by the taggers themselves. This would be their biggest deterrent*
- *We need to make all the graffiti vandals clean up their own mess!(If we catch them is the issue I suppose)*

Commentary on the COJ Safe Speed Promise Program indicates that, similarly to the White Ribbons program, the public are unconvinced of its efficacy as a way of influencing speeding behaviours.

Reducing repeat offending

The services within this category were all supported or strongly supported and are rated as follows:

- DrugArm WA Street Van Outreach Service 80%
- WA Department of Racing Gaming and Liquor – Responsible Serving of Alcohol in Licensed Premises 83.6%
- COJ Local Graffiti Removal Volunteer Program 87.1%
- COJ Mural Art Program 67.3%

The top rating service is the COJ Local Graffiti Removal Volunteer Program. Similarly to the commentary provided about the COJ Graffiti Reporting and Removal Program, most people feel that graffiti removal should be something done by the perpetrators as part of their punishment. Receiving less support in this category is the COJ Mural Art Program. Of interest was feedback received independently from two respondents concerning a similar program that had become a tourism drawcard in Tasmania in recent years. This program has already been referred to the officer responsible for the Mural Arts program

Designing out crime and using technology

The services within this category were all supported or strongly supported and are rated as follows:

- COJ Provision of Traffic Treatments 87.5%

- Main Roads WA Anti Hoon Speed Hump Program 74.3%
- COJ Crime Prevention through Environmental Design 72.2%
- COJ Public Areas Video Surveillance Project 88.9%

The top rating service is the COJ Public Areas Video Surveillance Project which the commentary indicates is a significant and necessary crime deterrent.

- *Almost 'absolutely necessary' unfortunately. Essential today. Cameras need to be good quality though*
- *Needs to be more. Put a few in high traffic areas in residential areas*
- *Important for providing evidence to police to up convictions and down crime.*
- *Strongly support this as we need to stop the "thugs" like those that injured Matt Butcher (he was looking out for our community and didn't deserve what happened to him!)*
- *Should be a lot more cameras around prone black spot areas*

Commentary provided on COJ Crime Prevention through Environmental Design indicates that a number of respondents did not understand how this program or activity of the City operated and that more information was required to be able to give an opinion. A sample comment is *"I don't quite understand this one, so I cannot comment"*

4.0 IDENTIFIED PRIORITIES

The consultation process identified a number of areas that are considered a high priority by many respondents. Not all respondents indicated the same levels of support and between some respondents on some subjects, there were diametrically opposed views. In summary, and where there was broad support for priorities, these areas are described below.

- Support by the City for young people particularly in intervention/ support and youth liaison roles for youth “at risk” and also for the general youth population. It is acknowledged that young offenders should be supported by the state agencies responsible for Custodial, Family or other specialist services.
- Support for primary school programs that develop good relationships with the WA Police and which develop responsible citizenship as children grow into young adults
- Management of drugs and alcohol in society, particularly in terms of responsible consumption management
- Support for CCTV in areas where a demonstrated need has been identified, thus avoiding “big brother” concerns
- Support for the WA Police in a “Law and Order” context for managing all manner of anti social and criminal behaviour
- Support for restorative justice approaches, particularly in terms of graffiti offenders
- Neighbourhood Watch was identified as a program which is well used by those who know it but which could be promoted to a bigger range of potential participants with support from the City

5.0 CURRENT PROGRAMS

Outlined in the following Actions are the programs, projects and services relating to community safety and crime prevention that the City of Joondalup currently co-ordinates and those the City is currently involved in with an external partner(s). These Actions have been categorised under the five goals of the Western Australian Government's strategy *Preventing Crime: The State Community Safety and Crime Prevention Strategy 2004-2007*:

- 5.1 Supporting families, children and young people.
- 5.2 Empowering communities and regenerating neighbourhoods.
- 5.3 Identifying and tackling priority offences in Western Australia.
- 5.4 Reducing repeat offending.
- 5.5 'Designing-out' crime and using technology.

It is recognised that various external agencies are also involved in the delivery of programs, projects and services relating to community safety and crime prevention. However, given the limitations of the CSCPP, the Actions included in this Plan are restricted to those in which the City of Joondalup is directly involved.

Note

black text denotes programs / projects / services co-ordinated by the City of Joondalup
blue text denotes programs / projects / services co-ordinated by an external organisation

5.1 Supporting Families, Children and Young People

1	PROGRAM / PROJECT / SERVICE & DESCRIPTION	RELATED PLANS / STRATEGIES / GUIDELINES	CO-ORDINATING STAKEHOLDER	PARTNERS	CITY OF JOONDALUP ROLE	TIMEFRAME	EXTERNAL FUNDING / GRANT	ANNUAL BUDGET
YOUNG PEOPLE & FAMILIES	<p>## Youth Outreach Program</p> <p><i>A range of services to assist young people in the community, including advocating on behalf of young people, providing diversionary programs to reduce anti-social behaviour, and providing information about relevant services.</i></p>	<p><i>Strategic Plan 2008-2011 (CoJ)</i></p> <p><i>Community Development Strategy 2006-2011 (CoJ)</i></p> <p><i>Youth Plan 2006-2011 (CoJ)</i></p>	City of Joondalup	<p>Juvenile Justice Team (Dept. Corrective Services (WA))</p> <p>Path Transit (WA)</p> <p>Dept. Education (WA)</p>	<ul style="list-style-type: none"> ▪ Support and assist with issues presented in public spaces. ▪ Provide information about services of relevance to young people. ▪ Advocate on behalf of young people. ▪ Provide diversionary programs to reduce anti-social behaviour. ▪ Refer young people to external providers. ▪ Provide issue-based activities to address social problems that can lead to crime. 	ongoing	N / A	\$185,000 (2009/10)
YOUNG PEOPLE & FAMILIES	<p>## Anchors YouthLinx</p> <p><i>A prevention and early intervention program that supports young people aged 11 to 16 and their families to build self-reliance, strengthen their family relationships and encourage community involvement.</i></p>	<p><i>Strategic Plan 2008-2011 (CoJ)</i></p> <p><i>Community Development Strategy 2006-2011 (CoJ)</i></p> <p><i>Youth Plan 2006-2011 (CoJ)</i></p>	City of Joondalup	Office for Youth (Dept. Education, Employment and Workplace Relations (AUS))	<ul style="list-style-type: none"> ▪ Provide information sessions for young people and families. ▪ Advocate on behalf of young people. 	ongoing	\$34,310 (2009/10 – Dept of Education, Employment and Workplace Relations (AUS))	\$87,000 (2009/10)
YOUNG PEOPLE & FAMILIES	<p>## Lakeside Joondalup Shopping Centre Youth Liaison Program</p> <p><i>A service to assist young people accessing Lakeside Joondalup Shopping Centre. Youth Workers interact with young people to provide support and reduce the likelihood of anti-social behaviour.</i></p>	<i>Strategic Plan 2008-2011 (CoJ)</i>	Savills Australia (Lakeside Joondalup Shopping Centre)	<p>City of Joondalup</p> <p>Public Transport Authority (WA)</p> <p>WA Police</p>	<ul style="list-style-type: none"> ▪ Support and assist with issues relating to young people at Lakeside Joondalup Shopping Centre. ▪ Advocate / mediate between shopping centre management, young people and security. 	ongoing (extra Youth Workers present during busy periods (eg: school holidays))	\$20,040 (2009/10 – Savills Australia)	N / A

1	PROGRAM / PROJECT / SERVICE & DESCRIPTION	RELATED PLANS / STRATEGIES / GUIDELINES	CO-ORDINATING STAKEHOLDER	PARTNERS	CITY OF JOONDALUP ROLE	TIMEFRAME	EXTERNAL FUNDING / GRANT	ANNUAL BUDGET
YOUNG PEOPLE & FAMILIES	<p>## Youth Mobile</p> <p><i>The Youth Mobile operates from a converted bus and visits different locations in the City after school hours. It offers young people activities such as computer and board games, wheeled and ball sports, as well as structured programs and activities.</i></p>	<p><i>Strategic Plan 2008-2011 (CoJ)</i></p> <p><i>Community Development Strategy 2006-2011 (CoJ)</i></p> <p><i>Youth Plan 2006-2011 (CoJ)</i></p>	City of Joondalup	<p>Path Transit (WA)</p> <p>Savills Australia (Lakeside Joondalup Shopping Centre)</p>	<ul style="list-style-type: none"> Advocate on behalf of young people. Support and assist with issues presented in public spaces. 	ongoing	N / A	\$71,915 (2009/10)
YOUNG PEOPLE & FAMILIES	<p>## Youth Centre School Holiday Program</p> <p><i>A program that provides diversionary activities to promote positive behaviour, specifically over the school holiday period.</i></p>	<p><i>Strategic Plan 2008-2011 (CoJ)</i></p> <p><i>Community Development Strategy 2006-2011 (CoJ)</i></p> <p><i>Youth Plan 2006-2011 (CoJ)</i></p>	City of Joondalup	Dept. Child Protection (WA)	<ul style="list-style-type: none"> Provide information about services of relevance to young people. Advocate on behalf of young people. Role-model positive behaviour Provide diversionary activities to reduce anti-social behaviour 	ongoing (during school holidays)	\$3,000 (2009/10 – Dept. Child Protection (WA))	\$88,783 (2009/10)
YOUNG PEOPLE & FAMILIES	<p>## Youth Projects</p> <p><i>Annual projects and events that promote inter-generational relationships and positive behaviour.</i></p>	<p><i>Strategic Plan 2008-2011 (CoJ)</i></p> <p><i>Community Development Strategy 2006-2011 (CoJ)</i></p> <p><i>Youth Plan 2006-2011 (CoJ)</i></p>	<p>City of Joondalup</p> <p>City of Stirling</p>	<p>Healthway (Dept. Health (WA))</p> <p>Be Active (Dept. Sport and Recreation (WA))</p>	<ul style="list-style-type: none"> Assist in the provision of various projects and events for young people, including BMX / skate competitions, Youth Forums, Battle of the Bands competitions and music festivals) 	annual (subject to successful grant application(s))	<p>\$5,000 (2009/10 – Healthway)</p> <p>\$1,000 (2009/10 – Office of Youth (WA))</p>	\$101,065 (2009/10)
YOUNG PEOPLE & FAMILIES	<p>## Blue Light Program</p> <p><i>An early intervention program that assists in the development of young people into responsible community citizens. Blue Light Events provide safe, healthy, supervised entertainment for young people in an environment which excludes drugs, alcohol consumption and violence.</i></p>	<p><i>Strategic Plan 2008-2011 (CoJ)</i></p>	Federation of Western Australian Police and Community Youth Centres	<p>City of Joondalup</p> <p>WA Police</p> <p>Wanneroo Blue Light</p>	<ul style="list-style-type: none"> Provide venues and access for Blue Light events. Provide promotional support for Blue Light events. 	ongoing	N / A	operational (in-kind support)

1	PROGRAM / PROJECT / SERVICE & DESCRIPTION	RELATED PLANS / STRATEGIES / GUIDELINES	CO-ORDINATING STAKEHOLDER	PARTNERS	CITY OF JOONDALUP ROLE	TIMEFRAME	EXTERNAL FUNDING / GRANT	ANNUAL BUDGET
CHILDREN'S SAFETY	<p>## Constable Care Child Safety Program</p> <p><i>This program provides personal safety, crime deterrent and diversionary information to primary-school aged students through performances and promotional materials.</i></p>	<p><i>Strategic Plan 2008-2011 (CoJ)</i></p>	<p>Constable Care Child Safety Foundation (WA)</p>	<p>City of Joondalup</p> <p>local primary-schools</p> <p>WA Police</p> <p>Dept. Education and Training (WA)</p> <p>Office of Crime Prevention (WA)</p> <p>National Community Crime Prevention Program (Attorney General's Dept. (AUS))</p> <p>Working with Children Check</p> <p>DrugAware (Drug and Alcohol Office (WA))</p> <p>Lotterywest</p> <p>Vodafone</p>	<ul style="list-style-type: none"> • Provide financial support for the program to deliver information, resources and child safety performances in local schools. 	<p>ongoing</p>	<p>N / A</p>	<p>\$22,000 (2009/10)</p>

1	PROGRAM / PROJECT / SERVICE & DESCRIPTION	RELATED PLANS / STRATEGIES / GUIDELINES	CO-ORDINATING STAKEHOLDER	PARTNERS	CITY OF JOONDALUP ROLE	TIMEFRAME	EXTERNAL FUNDING / GRANT	ANNUAL BUDGET
CHILDREN'S SAFETY	<p>##. Safety House Program</p> <p><i>The Safety House Program is an organised preventative method of protecting children. The program is community-based and consists of a network of Safety Houses where children can go if they require help or protection. The program aims to provide children with the skills and confidence to feel safe. The program also acts as a deterrent to undesirable people who may come into an area and approach children whilst they are in transit to and from school.</i></p>	Strategic Plan 2008-2011 (CoJ)	Safety House Association of WA	City of Joondalup WA Police local schools local businesses Dept. Education and Training (WA) State School Teachers Union of WA WA Council of State School Organisations	<ul style="list-style-type: none"> • Provide financial support to local schools to carry out the Safety House Program. • Provide promotion opportunities and support to carry out the Safety House Program 	ongoing	N / A	\$4,000 (2009/10)

5.2 Empowering Communities and Regenerating Neighbourhoods

2	PROGRAM / PROJECT / SERVICE & DESCRIPTION	RELATED PLANS / STRATEGIES / GUIDELINES	CO-ORDINATING STAKEHOLDER	PARTNERS	CITY OF JOONDALUP ROLE	TIMEFRAME	EXTERNAL FUNDING / GRANT	ANNUAL BUDGET
COMMUNITY SAFETY	<p>## Neighbourhood Watch Program</p> <p><i>Neighbourhood Watch is a community-based program aimed at reducing the incidence of preventable crime in residential areas through neighbour co-operation. The program also delivers information about basic crime deterrent measures, community safety information and events.</i></p>	<p><i>Strategic Plan 2008-2011 (CoJ)</i></p> <p><i>Neighbourhood Watch WA Operations Manual 2007 (Neighbourhood Watch WA)</i></p>	Neighbourhood Watch WA (WA Police)	<p>City of Joondalup</p> <p>WA Police</p> <p>RAC Insurance</p> <p>WIN Television</p>	<ul style="list-style-type: none"> ▪ Provide contact details for Neighbourhood Watch as required. ▪ Provide assistance with some promotional activities. ▪ Co-operate with street and area co-ordinators in local suburbs. ▪ Erect Neighbourhood Watch signs and distribute program information in the community. 	ongoing	N / A	operational
COMMUNITY SAFETY	<p>## Home Security Audit Service</p> <p><i>This service offers home visits to local residents and businesses to provide independent and unbiased crime deterrent advice and resources.</i></p>	<p><i>Strategic Plan 2008-2011 (CoJ)</i></p>	WA Police	City of Joondalup	<ul style="list-style-type: none"> ▪ Accompany Police on visits to provide residents and businesses with advice and information on City crime deterrent resources (eg: City Watch Services). 	ongoing	N / A	operational
ROAD SAFETY	<p>## School Road Safety Program</p> <p><i>This program provides advice and guidance to local primary-schools to help them deal with local traffic management issues.</i></p>	<p><i>Strategic Plan 2008-2011 (CoJ)</i></p> <p><i>Towards Zero: Road Safety Strategy 2008-2020 (Office of Road Safety (WA))</i></p>	City of Joondalup	local primary-schools	<ul style="list-style-type: none"> ▪ Conduct school visits to discuss local road safety issues with Principals and P&C Committees. 	ongoing	N / A	operational
ROAD SAFETY	<p>## School Road Safety Art Competition</p> <p><i>The School Road Safety Art Competition aims to raise awareness of road safety issues. Primary-school students create A3 artworks on specific road safety themes. The winners of the competition are presented with prizes and certificates at a ceremony.</i></p>	<p><i>Strategic Plan 2008-2011 (CoJ)</i></p> <p><i>Towards Zero: Road Safety Strategy 2008-2020 (Office of Road Safety (WA))</i></p>	City of Joondalup	local primary-schools	<ul style="list-style-type: none"> ▪ Co-ordinate School Road Safety Art Competition with local primary-schools. ▪ Provide judging expertise for competition entries. ▪ Conduct ceremonies and present competition winners with prizes and certificates. 	ongoing	N / A	\$3,000 (2009/10)

2	PROGRAM / PROJECT / SERVICE & DESCRIPTION	RELATED PLANS / STRATEGIES / GUIDELINES	CO-ORDINATING STAKEHOLDER	PARTNERS	CITY OF JOONDALUP ROLE	TIMEFRAME	EXTERNAL FUNDING / GRANT	ANNUAL BUDGET
ROAD SAFETY	<p># RoadWise Program</p> <p><i>The RoadWise Program is WALGA's community road safety program which aims to contribute to the long-term vision of the Road Safety Council in eliminating road crashes as a major cause of premature death and injury.</i></p>	<p><i>Towards Zero: Road Safety Strategy 2008-2020 (Office of Road Safety (WA))</i></p>	<p>Roadwise (WALGA) Office of Road Safety (WA)</p>	<p>City of Joondalup local primary-schools</p>	<ul style="list-style-type: none"> ▪ Distribute <i>Guidelines for Road Safety Around Schools</i> to local primary-schools. 	<p>ongoing</p>	<p><i>Guidelines for Road Safety Around Schools</i> provided by Roadwise</p>	<p>operational</p>
ROAD SAFETY	<p>## White Ribbons for Road Safety Program</p> <p><i>Program distributes symbolic white ribbons to remind residents to drive safely over the Christmas and New Year period.</i></p>	<p><i>Strategic Plan 2008-2011 (CoJ)</i> <i>Towards Zero: Road Safety Strategy 2008-2020 (Office of Road Safety (WA))</i></p>	<p>Roadwise (WALGA)</p>	<p>City of Joondalup</p>	<ul style="list-style-type: none"> ▪ Provide white ribbons at the City's Customer Service Centres. ▪ Encourage City staff to distribute digital white ribbons via email. 	<p>ongoing</p>	<p>ribbons provided by RoadWise</p>	<p>operational</p>

2	PROGRAM / PROJECT / SERVICE & DESCRIPTION	RELATED PLANS / STRATEGIES / GUIDELINES	CO-ORDINATING STAKEHOLDER	PARTNERS	CITY OF JOONDALUP ROLE	TIMEFRAME	EXTERNAL FUNDING / GRANT	ANNUAL BUDGET
BEACH & OCEAN MANAGEMENT	<p>## Sea Rescue Service</p> <p><i>The Whitfords Volunteer Sea Rescue Service (WVSRG) serves the local boating community by providing a 24-hour support base, community assistance and public educational facilities for the Northern suburbs of Perth.</i></p>	<p><i>Strategic Plan 2008-2011 (CoJ)</i></p>	<p>Whitfords Volunteer Sea Rescue Group</p>	<p>City of Joondalup</p> <p>Town of Cambridge</p> <p>St John Ambulance (WA)</p> <p>Dept. Planning and Infrastructure (WA)</p> <p>Bureau of Meteorology (WA)</p> <p>Metropolitan Volunteer Sea Rescue Alliance</p> <p>Fremantle Volunteer Sea Rescue Group</p> <p>Cockburn Volunteer Sea Rescue Group</p> <p>Castrol</p> <p>Konica Minolta</p> <p>SGIO Insurance Australia</p> <p>Hutchison Telecoms</p> <p>Challenge Marine</p>	<ul style="list-style-type: none"> ▪ Provide financial support to the WVSRG. 	<p>ongoing</p>	<p>N / A</p>	<p>(CoJ contribution subject to successful grant application(s) by WVSRG)</p>

2	PROGRAM / PROJECT / SERVICE & DESCRIPTION	RELATED PLANS / STRATEGIES / GUIDELINES	CO-ORDINATING STAKEHOLDER	PARTNERS	CITY OF JOONDALUP ROLE	TIMEFRAME	EXTERNAL FUNDING / GRANT	ANNUAL BUDGET
	## Sea Rescue Service (cont.)			Just Propellers WA West Australian Networks National Australia Bank Hillarys Boat Shop Get Smart Clothing Taylor Marine Nautilus Marine Bunnings Peter Ward LLB A.B. Sheehan & Co. Quality Campers Osborne Park Legend Boat Builders Mark Ellis Marine Design				
	## WorkSafe Promoting and supporting safe working practices within the City of Joondalup	The principal objective of the <i>Occupational Safety and Health Act 1984</i> is to promote and secure the safety and health of persons in the workplace	WorkSafe	Injuury Control Council City of Joondalup	Provide access to educational material Provide Health Inspection Services			

2	PROGRAM / PROJECT / SERVICE & DESCRIPTION	RELATED PLANS / STRATEGIES / GUIDELINES	CO-ORDINATING STAKEHOLDER	PARTNERS	CITY OF JOONDALUP ROLE	TIMEFRAME	EXTERNAL FUNDING / GRANT	ANNUAL BUDGET
BEACH & OCEAN MANAGEMENT	<p>## Surf-lifesaving Services</p> <p>Sorrento Surf-lifesaving Club and Mullaloo Surf-Lifesaving Club provide life-saving services along the City's beaches on weekends. These clubs patrol the beaches and maintain a safe environment for the community.</p>	<p><i>Strategic Plan 2008-2011 (CoJ)</i></p> <p><i>Strategic Plan (Surf Life Saving Association Western Australia)</i></p>	<p>Sorrento Surf-lifesaving Club</p> <p>Mullaloo Surf-lifesaving Club</p>	<p>City of Joondalup</p> <p>TYR Sport</p> <p>Mullaloo Beach Hotel</p> <p>Greg Kelleher Homes</p> <p>The Mortgage Gallery</p> <p>Peard & Associates</p> <p>Hays Recruitment</p> <p>XXXX Gold</p> <p>Marmion Angling and Aquatic Club WA</p> <p>Woolworths</p> <p>Chevron</p> <p>Barbagallo Group</p> <p>Accor Première Vacation Club</p> <p>Carpet Choice</p> <p>Kerri Russel Garden Design</p> <p>RBD Building & Maintenance</p>	<ul style="list-style-type: none"> Provide financial support to the surf-lifesaving clubs located in the City. 	ongoing	N / A	\$30,000 (2009/10)

2	PROGRAM / PROJECT / SERVICE & DESCRIPTION	RELATED PLANS / STRATEGIES / GUIDELINES	CO-ORDINATING STAKEHOLDER	PARTNERS	CITY OF JOONDALUP ROLE	TIMEFRAME	EXTERNAL FUNDING / GRANT	ANNUAL BUDGET
BEACH & OCEAN MANAGEMENT	<p>## Additional Summer Surf-lifesaving Services</p> <p>The City supplies additional surf-lifesaving services along Mullaloo and Sorrento beaches on weekdays during the summer period. Contracted lifeguards patrol the beaches and maintain a safe environment for the community.</p>	<p><i>Strategic Plan 2008-2011 (CoJ)</i></p> <p><i>Strategic Plan (Surf Life Saving Association Western Australia)</i></p>	City of Joondalup	<p>Surf Life-saving Western Australia</p> <p>Sorrento Surf-lifesaving Club</p> <p>Mullaloo Surf-lifesaving Club</p>	<ul style="list-style-type: none"> ▪ Organise life-saving service contract through appropriate tender processes. ▪ Ensure weekday lifeguard service is available during summer period at Mullaloo and Sorrento beaches. 	ongoing (November – March)	N / A	\$113,000 (2009/10)

2	PROGRAM / PROJECT / SERVICE & DESCRIPTION	RELATED PLANS / STRATEGIES / GUIDELINES	CO-ORDINATING STAKEHOLDER	PARTNERS	CITY OF JOONDALUP ROLE	TIMEFRAME	EXTERNAL FUNDING / GRANT	ANNUAL BUDGET
EMERGENCY MANAGEMENT	<p>## Local Emergency Management and Committee</p> <p>The City of Joondalup Local Emergency Management Committee (LEMC) is guided by the North-West Metropolitan District Emergency Management Committee (DEMC) and the WA State Emergency Management Committee (SEMC) to ensure effective emergency management at a local level. This includes managing risks, hazards, natural disasters and recovery planning.</p>	<p>Community Emergency Management Arrangements (CoJ)</p> <p>State Emergency Management Committee WESTPLANS (Fire and Emergency Services Authority of WA)</p> <p>Policy 2.5: Emergency Management in Local Government Districts (SEMC)</p>	WA Police	<p>City of Joondalup</p> <p>City of Wanneroo</p> <p>Fire and Emergency Services Authority of WA</p> <p>North-West Metropolitan District Emergency Management Committee (DEMC)</p> <p>State Emergency Management Committee (SEMC)</p> <p>Dept. of Health (WA)</p> <p>Dept. Child Protection (WA)</p> <p>Dept. Environment and Conservation (WA)</p> <p>Edith Cowan University</p> <p>Public Transport Authority (WA)</p> <p>Water Corporation (WA)</p> <p>Red Cross (WA)</p> <p>Dept. Planning and Infrastructure (WA)</p> <p>Bureau of Meteorology (AUS)</p>	<ul style="list-style-type: none"> ▪ Participate in LEMC meetings and planning sessions as required under the <i>Emergency Management Act 2005</i> and <i>SEMC Policy 2.5: Emergency Management in Local Government Districts</i>. ▪ Participate in training exercises to test and review emergency management arrangements. ▪ In the event of an emergency, manage recovery process. ▪ Attend and participate in DEMC meetings. 	ongoing	N / A	operational

5.3 Identifying and Tackling Priority Offences in Western Australia

3	PROGRAM / PROJECT / SERVICE & DESCRIPTION	RELATED PLANS / STRATEGIES / GUIDELINES	CO-ORDINATING STAKEHOLDER	PARTNERS	CITY OF JOONDALUP ROLE	TIMEFRAME	EXTERNAL FUNDING / GRANT	ANNUAL BUDGET
VANDALISM	<p>## Graffiti Reporting and Removal Program</p> <p><i>This Program addresses graffiti vandalism in local areas through a graffiti removal service and the provision of graffiti deterrent information to local residents and businesses.</i></p>	<p><i>Strategic Plan 2008-2011 (CoJ)</i></p> <p><i>Graffiti Vandalism Reduction Strategy 2007-2010 (Office of Crime Prevention (WA))</i></p>	City of Joondalup	WA Police	<ul style="list-style-type: none"> Report and record requests for graffiti removal. Remove graffiti from privately-owned buildings (with owners' permission) Provide rapid 'paint outs' to City-controlled assets. Provide information to residents and businesses regarding methods of deterring graffiti vandalism. 	ongoing	N / A	\$345,000 (2009/10)
VANDALISM	<p>## Give20 Community Service Program</p> <p><i>Give20 is a community service program for WA high-school students that is a requirement to achieve the WA Certificate of Education. Students need to perform at least 20 hours of community service between years 10-12 in order to graduate.</i></p>	<p><i>Community Service Guidelines (Curriculum Council (WA))</i></p>	Dept. Education and Training (WA)	<p>City of Joondalup</p> <p>Curriculum Council (WA)</p> <p>local high-schools</p> <p>Volunteering WA</p>	<ul style="list-style-type: none"> Work with local high-school volunteers from the Give20 Community Service Program to remove and/or 'paint out' graffiti vandalism on City-controlled property. 	ongoing	N / A	N / A
ROAD SAFETY	<p>## Community Speedwatch Program</p> <p><i>Residents are encouraged to report 'hoon' and speed issues which are then forwarded on to the North Metropolitan Traffic Police.</i></p>	<p><i>Strategic Plan 2008-2011 (CoJ)</i></p> <p><i>Towards Zero: Road Safety Strategy 2008-2020 (Office of Road Safety (WA))</i></p>	City of Joondalup	WA Police	<ul style="list-style-type: none"> Provide residents with information and resources to report 'hoon' and speed issues. Forward on reports from residents to the North Metropolitan Traffic Police. 	ongoing	N / A	operational
ROAD SAFETY	<p>## Community Safe Speed Promise Program</p> <p><i>Program encourages residents to sign a promise to commit to the speed limit. Participants are provided with a rear-window sticker for their car to encourage other drivers to keep to the speed limit.</i></p>	<p><i>Strategic Plan 2008-2011 (CoJ)</i></p> <p><i>Towards Zero: Road Safety Strategy 2008-2020 (Office of Road Safety (WA))</i></p>	<p>City of Joondalup</p> <p>City of Stirling</p>	Roadwise (WALGA)	<ul style="list-style-type: none"> Provide information to residents on the Community Safe Speed Promise Program. Collect signatures and distribute bumper stickers to residents who sign the Community Safe Speed Promise. Advertise the Program in the local media. 	ongoing	\$48,610 (2009/10– Roadwise Community Road Safety Grant)	operational

3	PROGRAM / PROJECT / SERVICE & DESCRIPTION	RELATED PLANS / STRATEGIES / GUIDELINES	CO-ORDINATING STAKEHOLDER	PARTNERS	CITY OF JOONDALUP ROLE	TIMEFRAME	EXTERNAL FUNDING / GRANT	ANNUAL BUDGET
ROAD SAFETY	<p>## Road Safety Bin Sticker Program</p> <p><i>Program supplies residents with 'Please Slow Down Consider Our Kids' stickers to place on their green rubbish bins. The stickers are intended to remind motorists to drive carefully in residential streets.</i></p>	<p><i>Strategic Plan 2008-2011 (CoJ)</i></p> <p><i>Towards Zero: Road Safety Strategy 2008-2020 (Office of Road Safety (WA))</i></p>	Roadwise (WALGA)	City of Joondalup	<ul style="list-style-type: none"> ▪ Distribute 'Please Slow Down Consider Our Kids' stickers to residents. 	ongoing	N / A	\$4,500 (2009/10)
CITY WATCH	<p>## City Watch Community Patrol Service</p> <p><i>The City Watch Patrol Service operates 24-hours a day patrolling the City of Joondalup in four patrolling zones. The City Watch team operates with an observe & report emphasis, providing a physical presence in the community, acting as a visual deterrent to anti-social situations and providing assistance to local Police as required.</i></p>	<p><i>Strategic Plan 2008-2011 (CoJ)</i></p>	City of Joondalup	<p>WA Police</p> <p>City of Wanneroo</p>	<ul style="list-style-type: none"> ▪ Act as a deterrent to anti-social and/or illegal behaviour. ▪ Respond to calls for assistance from community members. ▪ Observe and report suspicious and/or illegal behaviour to the relevant authority (ie: Police, City Rangers, State Government Departments). ▪ Report vandalism damage to City administration. ▪ Collect dangerous sharp objects (eg: syringes) as recovered in the course of patrols. ▪ Check City buildings, parks, reserves and facilities to ensure security. ▪ Attend to noise complaints on behalf of City Environmental Health Officers as required. ▪ Meet regularly with Police and City of Wanneroo representatives to provide updates and exchange information. 	ongoing	N / A	<p>\$1,332,000 (security contract)</p> <p>operational (administration etc.)</p>

3	PROGRAM / PROJECT / SERVICE & DESCRIPTION	RELATED PLANS / STRATEGIES / GUIDELINES	CO-ORDINATING STAKEHOLDER	PARTNERS	CITY OF JOONDALUP ROLE	TIMEFRAME	EXTERNAL FUNDING / GRANT	ANNUAL BUDGET
CITY WATCH	<p>## City Watch Holiday Alert Service</p> <p><i>A service which offers additional City Watch Patrols to registered properties while the occupants are away.</i></p>	<p><i>Strategic Plan 2008-2011 (CoJ)</i></p>	<p>City of Joondalup</p>	<p>WA Police</p>	<ul style="list-style-type: none"> ▪ Provide a registration service for residents who are going on holiday. ▪ Conduct additional patrols around registered properties. 	<p>ongoing</p>	<p>N / A</p>	<p>operational (as part of security contract for City Watch Regular Patrol Service (see above))</p> <p>operational (administration etc.)</p>
CITY WATCH	<p>## City Watch Party Alert Service</p> <p><i>A service which offers additional City Watch Patrols to registered properties that are having a party.</i></p>	<p><i>Strategic Plan 2008-2011 (CoJ)</i></p>	<p>City of Joondalup</p>	<p>WA Police</p>	<ul style="list-style-type: none"> ▪ Provide a registration service for residents who are having a party. ▪ Conduct additional patrols around registered properties. 	<p>ongoing</p>	<p>N / A</p>	<p>operational (as part of security contract for City Watch Regular Patrol Service(see above))</p> <p>operational (administration etc.)</p>
COMMUNITY SAFETY	<p>## Eyes on the Street Program</p> <p><i>This program encourages and enables State Government agencies, local governments and businesses to identify and record possible criminal activities and suspicious behaviour to report to police.</i></p>	<p><i>Strategic Plan 2008-2011 (CoJ)</i></p>	<p>Office of Crime Prevention (WA)</p>	<p>City of Joondalup WA Police</p>	<ul style="list-style-type: none"> ▪ Observe and report suspicious and/or illegal behaviour to the WA Police during the course of City Watch, Parking Officer and Ranger Patrols. 	<p>ongoing</p>	<p>N / A</p>	<p>operational (as part of security contract for City Watch Regular Patrol Service(see above))</p> <p>operational (administration etc.)</p>

3	PROGRAM / PROJECT / SERVICE & DESCRIPTION	RELATED PLANS / STRATEGIES / GUIDELINES	CO-ORDINATING STAKEHOLDER	PARTNERS	CITY OF JOONDALUP ROLE	TIMEFRAME	EXTERNAL FUNDING / GRANT	ANNUAL BUDGET
RANGER SERVICES	<p>#.# Ranger Services</p> <p><i>City Rangers provide a range of services, some of which are related to community safety and crime prevention. These include services relating to littering, fire safety, regulation of animals, abandoned vehicles and the placement of signage.</i></p>	<p><i>Strategic Plan 2008-2011 (CoJ)</i></p>	<p>City of Joondalup</p>	<p>WA Police City of Wanneroo</p>	<ul style="list-style-type: none"> ▪ Enforce specific State laws relating to community safety and crime prevention, including the <i>Bush Fires Act 1954, Litter Act 1979, Dog Act 1976</i> and <i>Control of Vehicles (Off-Road Areas) Act 1978</i>. ▪ Enforce City of Joondalup local laws. ▪ Assist Police as required. ▪ Conduct regular patrols to act as a deterrent to anti-social and/or illegal behaviour. ▪ Conduct targeted patrols at known 'hot spots' to deter anti-social and/or illegal behaviour. ▪ Conduct targeted patrols around schools to enforce parking restrictions and encourage a safe environment for all road users. ▪ Remove and impound abandoned and/or obstructing vehicles from City streets and public places. ▪ Remove and impound abandoned shopping trolleys from City streets and public places. ▪ Inspect vacant land and developed properties to check fire breaks comply with legal requirements. ▪ Respond to calls for assistance from community members. ▪ Meet regularly with Police and City of Wanneroo representatives to provide updates and exchange information. 	<p>ongoing</p>	<p>N / A</p>	<p>operational</p>

3	PROGRAM / PROJECT / SERVICE & DESCRIPTION	RELATED PLANS / STRATEGIES / GUIDELINES	CO-ORDINATING STAKEHOLDER	PARTNERS	CITY OF JOONDALUP ROLE	TIMEFRAME	EXTERNAL FUNDING / GRANT	ANNUAL BUDGET
EVENTS MANAGEMENT	<p>#.# Events Management Community Safety Planning</p> <p><i>Community safety planning is an element of events management for all City-managed community events (eg: Valentines Concert, Joondalup Festival etc.)</i></p>	<p><i>Strategic Plan 2008-2011 (CoJ)</i></p>	<p>City of Joondalup</p>	<p>(partners dependent upon specific event)</p>	<ul style="list-style-type: none"> ▪ Provide appropriate security at community events. ▪ Organise access and availability of appropriate emergency services for community events. 	<p>ongoing</p>	<p>(external funding / grant dependent upon specific event)</p>	<p>operational</p>

5.4 Reducing Repeat Offending

4	PROGRAM / PROJECT / SERVICE & DESCRIPTION	RELATED PLANS / STRATEGIES / GUIDELINES	CO-ORDINATING STAKEHOLDER	PARTNERS	CITY OF JOONDALUP ROLE	TIMEFRAME	EXTERNAL FUNDING / GRANT	ANNUAL BUDGET
DRUGS & ALCOHOL	<p>## DrugArm Street Van Outreach Service</p> <p><i>The Street Van Outreach Service is a mobile outreach service which supports street-present young people who are at risk. The Service provides mobile advice and information to young people on drugs and alcohol.</i></p>	<p><i>Strategic Plan 2008-2011 (CoJ)</i></p>	DrugArm (WA)	City of Joondalup	<ul style="list-style-type: none"> Assist in the provision of advice, information and support to drug-affected young people within the Joondalup City Centre. 	ongoing	N / A	operational
DRUGS & ALCOHOL	<p>## Responsible Serving of Alcohol in Licensed Premises</p> <p><i>The Liquor Control Act 1988 (WA) places an obligation on licensees in the City of Joondalup to sell and supply liquor in a responsible manner. The WA Police are responsible for enforcing this Act and City Officers provides assistance, as required, in obtaining data and information.</i></p>	<p><i>Strategic Plan 2008-2011 (CoJ)</i></p> <p><i>Responsible Promotion of Liquor for Consumption on Premises and for Take-away Packaged Liquor: Industry Guidelines 2008 (Dept. Racing, Gaming and Liquor (WA))</i></p>	<p>Department of Racing, Gaming and Liquor</p> <p>WA Police</p>	City of Joondalup	<ul style="list-style-type: none"> Co-operate with WA Police on a case-by-case basis to provide data and information relating to issues in and around licensed premises. 	ongoing	N / A	operational
VANDALISM	<p>## Local Graffiti Removal Volunteer Program</p> <p><i>This Program provides support to community volunteers to 'paint-out' graffiti on bus shelters, footpaths and other City-controlled assets to reduce the 'reward' for offenders through tag exposure.</i></p>	<p><i>Strategic Plan 2008-2011 (CoJ)</i></p> <p><i>Graffiti Vandalism Reduction Strategy 2007-2010 (Office of Crime Prevention (WA))</i></p>	City of Joondalup	local schools	<ul style="list-style-type: none"> Provide advice, information and support to community volunteers conducting rapid 'paint-outs' of City-controlled assets. 	ongoing	N / A	\$7,000 (2009/10)

4	PROGRAM / PROJECT / SERVICE & DESCRIPTION	RELATED PLANS / STRATEGIES / GUIDELINES	CO-ORDINATING STAKEHOLDER	PARTNERS	CITY OF JOONDALUP ROLE	TIMEFRAME	EXTERNAL FUNDING / GRANT	ANNUAL BUDGET
VANDALISM	<p>## Mural Art Program</p> <p><i>The Mural Arts Program engages different sections of the community in the development of new mural artworks which reflect the culture and lifestyles of people living in the City of Joondalup. The program enables a number of community groups and individuals to participate and incorporate a wide range of artistic styles. The Mural Arts Program aims to combat the incidence of illegal graffiti and to provide community access to high quality mural arts for education and appreciation purposes.</i></p>	<p><i>Strategic Plan 2008-2011 (CoJ)</i></p> <p><i>Policy 1.2: Public Participation (CoJ)</i></p>	City of Joondalup	<p>artists</p> <p>local schools</p> <p>local businesses</p> <p>local community groups</p>	<ul style="list-style-type: none"> ▪ Provide financial support and guidance for the development of mural art projects. ▪ Co-ordinate and monitor mural art projects. ▪ Maintain and preserve current and future mural art. 	ongoing	N / A	\$30,811 (2009/10)

5.5 'Designing-out' Crime and Using Technology

5	PROGRAM / PROJECT / SERVICE & DESCRIPTION	RELATED PLANS / STRATEGIES / GUIDELINES	CO-ORDINATING STAKEHOLDER	PARTNERS	CITY OF JOONDALUP ROLE	TIMEFRAME	EXTERNAL FUNDING / GRANT	ANNUAL BUDGET
ROAD SAFETY	<p>## Provision of Traffic Treatments</p> <p><i>As part of the Capital Works Program, the City of Joondalup installs, upgrades and maintains traffic treatments.</i></p>	<p><i>Strategic Plan 2008-2011 (CoJ)</i></p> <p><i>Towards Zero: Getting There Together Road Safety Strategy 2008 -2020 (Office of Road Safety (WA))</i></p>	City of Joondalup	<p>Main Roads (WA)</p> <p>Black Spot Program (Dept. Infrastructure, Transport, Regional Development and Local Government (AUS))</p>	<ul style="list-style-type: none"> ▪ Investigate problem traffic areas and give a ranking according to priority. ▪ Apply for funding from the Black Spot Program. ▪ Apply traffic treatments to identified priority traffic areas. 	ongoing	subject to successful grant application(s) (Black Spot Program Funding)	(CoJ contribution subject to successful grant application(s))
ROAD SAFETY	<p>## Anti-hoon Speed Hump Program</p> <p><i>This Program provides funding to local governments to install speed cushions in problem traffic areas.</i></p>	<p><i>Strategic Plan 2008-2011 (CoJ)</i></p> <p><i>Towards Zero: Road Safety Strategy 2008-2020 (Office of Road Safety (WA))</i></p>	Main Roads (WA)	City of Joondalup	<ul style="list-style-type: none"> ▪ Investigate problem traffic areas that could benefit from the installation of a speed cushion and give a ranking according to priority. ▪ Apply for funding from Anti-hoon Speed Hump Program. ▪ Apply speed cushions to identified priority traffic areas. 	ongoing	subject to successful grant application(s) (Anti-hoon Speed Hump Program)	(CoJ contribution subject to successful grant application(s))

5	PROGRAM / PROJECT / SERVICE & DESCRIPTION	RELATED PLANS / STRATEGIES / GUIDELINES	CO-ORDINATING STAKEHOLDER	PARTNERS	CITY OF JOONDALUP ROLE	TIMEFRAME	EXTERNAL FUNDING / GRANT	ANNUAL BUDGET
DESIGNING-OUT CRIME	<p>## Crime Prevention Through Environmental Design (CPTED)</p> <p><i>CPTED promotes effective planning and use of the built environment to reduce the fear and incidence of crime.</i></p>	<p><i>Strategic Plan 2008-2011 (CoJ)</i></p> <p><i>Policy 7-16: Pedestrian Accessways (CoJ)</i></p> <p><i>Designing Out Crime Planning Guidelines 2006 (WA Planning Commission)</i></p>	City of Joondalup	<p>WA Planning Commission</p> <p>Office of Crime Prevention (WA)</p>	<ul style="list-style-type: none"> ▪ Apply CPTED principles to the design of new City buildings. ▪ Encourage private developers to apply CPTED principles to large mixed-use, commercial and residential developments. 	ongoing	N / A	operational
VIDEO SURVEILLANCE	<p>## Public Areas Video Surveillance Project</p> <p><i>This project involves installing video surveillance in suitable public areas to deter criminal, anti-social and suspicious behaviour, and to view and record images of such activity in progress. Relevant surveillance images will be referred to local Police to assist their investigations.</i></p>	<i>Strategic Plan 2008-2011 (CoJ)</i>	City of Joondalup	<p>WA Police</p> <p>Office of Crime Prevention (WA)</p>	<ul style="list-style-type: none"> ▪ Install video surveillance in public areas in the Joondalup City Centre. ▪ Install video surveillance in selected City-owned vehicles. ▪ Refer relevant surveillance images to local Police to assist their investigations. 	installation complete June 2009	\$100,000 (grant from Office of Crime Prevention (WA))	\$7,000 (2009/10 – CoJ contribution)

6.0 MONITORING AND REPORTING MECHANISMS

The CSCPP is a working document that is subject to review in response to community and stakeholder needs. The Plan will be reviewed annually to determine its relevance and focus. Its achievements are ascertainable through the annual Customer Satisfaction Survey (CSS) and the Annual Report. All programs, projects and services that the City is involved with are also evaluated annually as part of the City's budgeting process to ensure efficient and effective use of public funds.

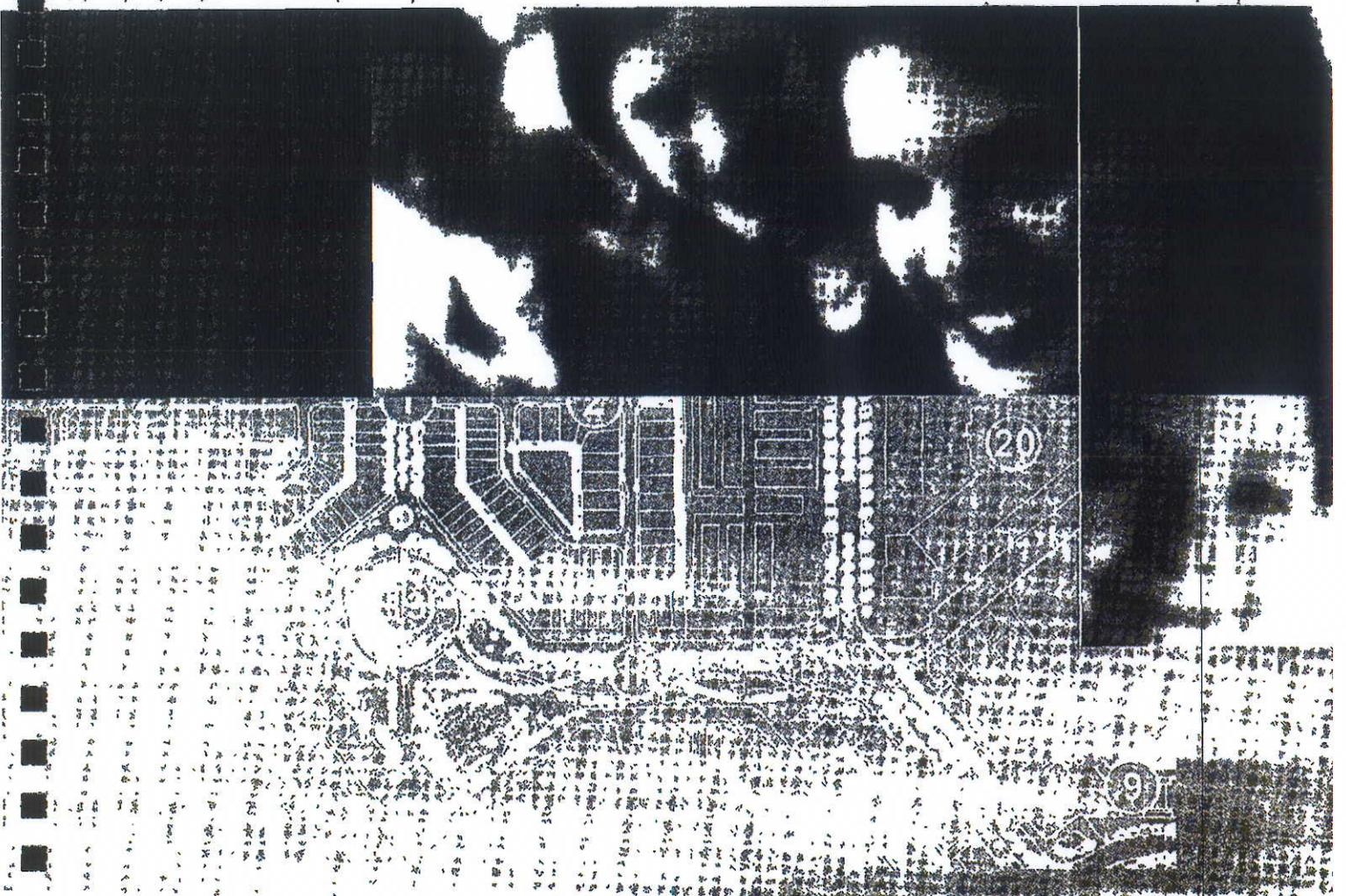
The Community Safety and Crime Prevention Committee (CSCPC), which act in an advisory role to Council, is comprised of various sections of the community and raises issues on behalf of the people they represent. The CSCPC will discuss actions identified in this Plan and will assist in identifying future priorities.

Statistical information provided by the Office of Crime Prevention's *Community Safety and Crime Prevention Profile*, quarterly offence data provide by the WA Police, the City's CSS and City Watch data will be used to measure changes in community perceptions and actual incidence of crime.

Appendix 7.1

City of Joondalup DOCUMENT REGISTRATION
Reference # : 66581 63511
Letter # : 818195
Action Officer : CEO01 CC: CEO DGS
Date Received : 28/05/2008
Action Required: NOTE
Note : ORIG TO CEO01

PREVENTING CRIME



2008 City of Joondalup
Community Safety and Crime Prevention
Partnership Agreement



A COMMUNITY SAFETY AND CRIME PREVENTION
PARTNERSHIP AGREEMENT
BETWEEN
THE GOVERNMENT OF WESTERN AUSTRALIA
AND
CITY OF JOONDALUP

The prevention and reduction of crime and its causes is the responsibility of each and every Western Australian. The parties to this agreement recognise that the most effective approach to tackling crime and its causes to enhance community safety is through partnerships involving the WA Police Service, State Government agencies, Local Government and the community.

1. Title

2008 City of Joondalup Community Safety and Crime Prevention Partnership Agreement.

2. Partners

The partners to this agreement are the Government of Western Australia (State Government) and the City of Joondalup.

3. Purpose of the Agreement

The State Government and the City of Joondalup recognise the important role each party has in the prevention of crime and sustainable community safety and security.

The purpose of this agreement is to:

- i. Acknowledge that the State Government has primary responsibility for law enforcement, policing, community safety and crime prevention.
- ii. Acknowledge the important role the City of Joondalup has to play in the area of community safety and crime prevention.
- iii. Promote the development and implementation of a *Community Safety and Crime Prevention Plan* for the City of Joondalup community.
- iv. Develop effective lines of communications between the State Government and the City of Joondalup.

4. Principles

The community safety and crime prevention principles that underpin this agreement are:

- i. Recognise that partnerships between the community, and State and Local Government are essential to achieve sustainable community safety and crime prevention outcomes.
- ii. Recognise and respect the role that State and Local Government plays in enhancing sustainable community safety and crime prevention.
- iii. Engage all levels of the community in working to reduce and prevent crime.
- iv. Develop an evidence-based and planned approach to crime prevention that focuses on areas of highest need and where outcomes can be observed.
- v. Continually work to improve the efficiency and effectiveness of government service delivery.
- vi. Promote fairness, openness and transparency in managing community safety and crime prevention planning and service delivery.

5. Scope of the Agreement

This partnership agreement commits the parties to:

- i. Supporting, coordinating and administering a local community safety and crime prevention partnership and developing and implementing a local *Community Safety and Crime Prevention Plan*.
- ii. Engaging and involving the whole community in planning and implementing community safety and crime prevention strategies.
- iii. Evidence-based decision making that targets areas of greatest need, and monitors and evaluates policies, programs and services.
- iv. Sharing information and experiences between the State Government and the City of Joondalup.
- v. Promoting greater community awareness and involvement in community safety and crime prevention efforts to reduce fear of crime levels.
- vi. Coordinating and integrating community safety and crime prevention activities through local service agreements between local government and State Government agencies.
- vii. Establishing measures to monitor progress towards improving community safety and reducing crime.

6. Responsibilities

State Government

- i. To provide leadership and direction for crime prevention in Western Australia.
- ii. To develop a State Crime Prevention Strategy.
- iii. To ensure that appropriate law enforcement strategies are maintained.
- iv. To support the City of Joondalup's community safety and crime prevention activities.

- v. To provide funds to support the City of Joondalup's community safety and crime prevention planning and initiatives.
- vi. To adopt a whole of Government approach to community safety and crime prevention and ensure that relevant State Government agencies participate in local *Community Safety and Crime Prevention Partnerships*.
- vii. To produce relevant data to assist the City of Joondalup in its community safety and crime prevention planning and activities.
- viii. To support the development of the City of Joondalup's capacity to participate in community safety and crime prevention by providing information and advice about "what works" and "what does not work" in crime prevention.

City of Joondalup

- i. To support, coordinate and administer local *Community Safety and Crime Prevention Partnership*.
- ii. To support and facilitate the development and implementation of a local *Community Safety and Crime Prevention Plan*.
- iii. To have a final draft plan submitted to the Office of Crime Prevention within 6 months of receiving the planning monies.
- iv. To ensure that the *Community Safety and Crime Prevention Plan* is consistent with the overall State Crime Prevention Strategy.
- v. To engage and involve the community, State Government agencies and non-government organisations in local *Community Safety and Crime Prevention Partnerships*.
- vi. To build the community's capacity to participate in the *Community Safety and Crime Prevention Partnership*.
- vii. To adopt evidence-based decision-making processes that target areas of greatest need.
- viii. To monitor and evaluate the effectiveness of community safety and crime prevention activities.
- ix. To build community capacity to participate in community safety and crime prevention by providing information and advice about "what works" and "what does not work" in crime prevention.

7. Management

The Office of Crime Prevention and City of Joondalup will manage this agreement jointly.

8. Reviews

This agreement will be reviewed in twelve months and thereafter every three years.

9. Break Clause

This Agreement can be modified or amended with the consent of the parties. This Agreement can be terminated by either of the parties giving written notice to the other party.

10. **Agreement in Good Faith**

This agreement is made in good faith based on the parties' commitment to an effective and sustainable relationship.

Signed on behalf of the Government
of Western Australia by the Minister
for Community Safety

Signed on behalf of the City of
Joondalup



Mayor Troy Pickard



Garry Hunt
Chief Executive Officer

DATED: 27TH DAY OF MARCH 2008