

CITY OF JOONDALUP HISTORICAL UNDERPASS DATA

Underpass	Location	Owner	Graffiti Damage						Anti-Social Behaviour			Abandoned Trolley			Total Incidents
			2020-2021	Removal \$	2021-2022	Removal \$	2022-2023	Removal \$	2020-2021.	2021-2022.	2022-20233	2020-2021..	2021-20222..	2022-20232..	
WHIT 2	Whitfords Ave, KALLAROO	COJ	26	\$ 3,704.61	20	\$ 5,962.06	16	\$ 1,716.90	0	0	0	1	0	5	68
MARM 1	Marmion Ave, MARMION	MRWA	42	\$ 864.11	13	\$ 152.49	9	\$ 44.25	0	0	0	0	0	0	64
BURN 1	Burns Beach Road, KINROSS	COJ	39	\$ 8,832.46	14	\$ 1,524.90	11	\$ 224.20	0	0	0	0	0	0	64
MARM 4	Marmion Ave, HILLARYS	MRWA	33	\$ 1,157.13	12	\$ 1,228.89	16	\$ 737.50	0	0	0	0	0	0	61
EDDY 1	Eddystone Avenue, HEATHRIDGE	COJ	15	\$ 1,662.44	32	\$ 1,222.91	12	\$ 1,454.35	0	0	0	0	0	0	59
MARM 6	Marmion Ave, KALLAROO	MRWA	24	\$ 1,964.43	19	\$ 5,346.12	10	\$ 230.10	0	0	0	0	0	2	55
MARM 5	Marmion Ave, HILLARYS	MRWA	21	\$ 1,423.24	9	\$ 1,937.52	15	\$ 1,359.95	0	0	0	1	4	1	51
CONN 3	Connolly Drive, KINROSS	COJ	24	\$ 1,330.55	7	\$ 1,796.99	16	\$ 1,539.90	0	0	0	0	0	0	47
MARM 9	Marmion Avenue, ILUKA	COJ	18	\$ 965.77	10	\$ 1,414.27	13	\$ 421.85	0	0	0	0	1	0	42
MARM 3	Marmion Ave, SORRENTO	MRWA	20	\$ 394.68	10	\$ 457.47	9	\$ 643.10	0	0	0	0	0	0	39
JOON 1	Joondalup Drive, Joondalup	COJ	9	\$ 343.85	10	\$ 1,297.66	18	\$ 271.40	0	0	0	0	0	0	37
MARM 2	Marmion Ave, MARMION	MRWA	26	\$ 1,148.16	8	\$ 236.21	2	\$ 306.80	0	0	0	0	0	0	36
MARM 7	Marmion Ave, KALLAROO	MRWA	14	\$ 1,441.18	5	\$ 2,045.16	17	\$ 2,427.85	0	0	0	0	0	0	36
MARM 10	Marmion Avenue, ILUKA	COJ	23	\$ 2,888.34	5	\$ 843.18	6	\$ 162.25	0	0	0	0	0	0	34
WHIT 1	Whitfords Ave, HILLARYS	COJ	16	\$ 313.95	5	\$ 577.07	9	\$ 147.50	0	0	0	0	0	0	30
MARM 8	Marmion Ave, OCEAN REEF	COJ	15	\$ 424.58	5	\$ 1,175.07	9	\$ 395.30	0	0	0	0	0	0	29
CONN 2	Connolly Drive, CURRAMBINE	COJ	16	\$ 499.33	4	\$ 822.25	8	\$ 118.00	0	0	0	0	0	0	28
WHIT 5	Whitfords Ave, WOODVALE	COJ	13	\$ 161.46	5	\$ 421.59	3	\$ 182.90	0	1	0	0	0	0	22
MOOR 1	Moore Drive, Joondalup	COJ	6	\$ 32.89	4	\$ 358.80	7	\$ 259.60	0	0	0	0	0	0	17
WHIT 4	Whitfords Ave, WOODVALE	COJ	8	\$ 26.91	3	\$ 68.77	5	\$ 153.40	0	0	0	0	0	0	16
CONN 1	Connolly Drive, CURRAMBINE	COJ	7	\$ 293.02	2	\$ 161.46	4	\$ 26.55	0	0	0	0	0	0	13
HODG 1	Hodges Drive, CONNOLLY	COJ	5	\$ 134.55	4	\$ 113.62	3	\$ 123.90	0	0	0	0	0	0	12
WHIT 3	Whitfords Ave, WOODVALE	MRWA	8	\$ 62.79	1	\$ 11.96	1	\$ 5.90	0	0	0	0	0	0	10
KING 1	Kingsey Drive, KINGSLEY	COJ	2	\$ 17.94	4	\$ 32.89	2	\$ 61.95	0	0	0	0	0	0	8
SHEN 1	Shenton Avenue, CURRAMBINE	COJ	1	\$ 466.44	0	\$ 119.60	2	\$ 8.85	1	0	0	0	0	0	4
OCEAN 1	Ocean Reef Road, WOODVALE	MRWA	0	\$ -	0	\$ -	0	\$ -	0	0	0	0	1	0	1
SPYG 1	Spyglass Grove, CONNOLLY	COJ	0	\$ -	0	\$ -	0	\$ -	0	0	0	0	0	0	0
Total			431	\$ 30,554.81	211	\$ 29,328.91	223	\$ 13,024.25	1	1	0	2	6	8	883



COMMUNITY CONSULTATION OUTCOMES REPORT

Trial use of CCTV in the Whitfords
West Park underpass

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OVERVIEW

The community were invited to provide feedback from 8 December 2022 to 30 December 2022 on the trial use of CCTV in the underpass connecting Whitfords West Park and Whitfords City Shopping Centre. A total of 135 responses were received during the 23-day consultation period.

Over 40% of respondents were aware of the CCTV trial in the Whitfords West Park underpass. Half of respondents had used the underpass during the last year before the CCTV trial commenced. When they used the underpass before the trial, two-thirds noted that they did not feel safe.

Just over one-third of respondents had used the underpass during the CCTV trial period. Two-thirds of those who used the underpass during the trial indicated that they felt safe when doing so. When provided with the opportunity to make comment on the trial, most respondents specified their support for the CCTV and their desire for it to remain in the Whitfords West Park underpass.

STAKEHOLDERS

A total of 242 stakeholders were directly engaged by the City of Joondalup. Stakeholders identified included:

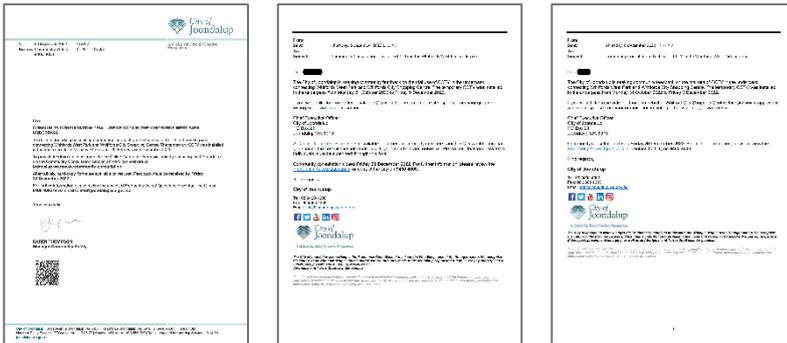
- Residents / landowners within 200 metres of Whitfords West Park (226)
- Resident / ratepayer groups (4)
 - Harbour Rise Home Owners Association Inc
 - Kallaroo Residents' Association
 - Padbury Residents' Association Inc
 - Whitford Community, Ratepayers & Recreation Association Inc
- Whitford City Shopping Centre (1)

CONSULTATION MATERIALS

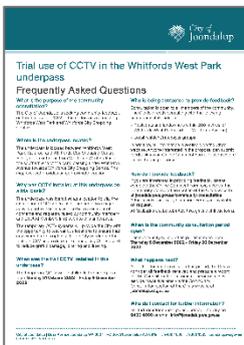
Residents and landowners of properties within 200 metres of Whitfords West Park, were sent information packs through the post on 8 December 2022. Information packs contained a cover letter and a Frequently Asked Questions document which directed these stakeholders to complete an Online Comment Form located on the City's website.

Resident / ratepayer groups and Whitford City Shopping Centre were sent emails on 8 December 2022 which advised them of the consultation and directed them to provide written feedback via post or email. Resident / ratepayer groups were also encouraged to promote the consultation and the Online Comment Form to their members and networks.

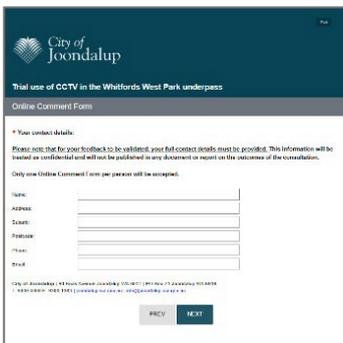
Cover letter to residents and landowners and email to resident / ratepayer groups and Whitford City Shopping Centre (see Appendix 1–3 for full):



Frequently Asked Questions (see Appendix 4 for full):



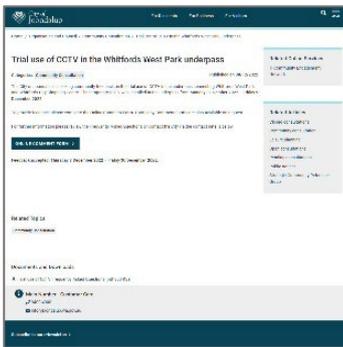
Online Comment Form (see Appendix 5 for full):



In addition to directly contacting the identified stakeholders via post and email, the City advertised the consultation to other community members via the following means:

- Webpage linked through the “Community Consultation” section of the City’s website visible from 8 December 2022 to 30 December 2022.
- Item published in the Community Engagement Network eNewsletter emailed to subscribers on 8 December 2022.
- Item published in the Joondalup Voice insert of the *PerthNow Joondalup* community newspaper on 22 December 2022 and emailed to subscribers of the Joondalup Voice eNewsletter on 22 December 2022.
- Signage erected on-site at each entrance of the Whitfords West Park underpass from 8 December 2022 to 30 December 2022.
- Facebook post published through the City’s Facebook account on 8 December 2022.
- Twitter post published through the City’s Twitter account on 8 December 2022.

Community Consultation webpage of the City’s website (see Appendix 6 for full):



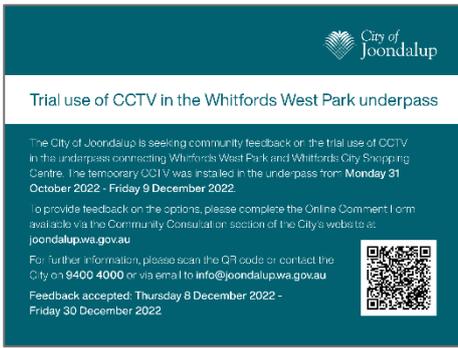
Community Engagement Network eNewsletter (see Appendix 7 for full):



Joondalup Voice item in PerthNow Joondalup community newspaper, and Joondalup Voice eNewsletter (see Appendix 8–9 for full):



Signage erected on-site at each entrance of the Whitfords West Park underpass (see Appendix 10 for full):



Photograph of signage in situ at each entrance of the Whitfords West Park underpass:



Social media posts (see Appendix 11–12 for full):



RESPONSE RATE

The City collected a total of 135 valid responses throughout the 23-day advertised consultation period. Responses that were considered valid include all those which contained contact details enabling identification and were submitted within the advertised timeframe. Of the 226 residents / landowners within 200 metres of Whitfords West Park, 26 submitted feedback. None of the resident / ratepayer groups provided feedback. A submission was received from Whitford City Shopping Centre and is included as Appendix 13. The final response rate was 11.7%. This data is shown in the table below.

	Feedback sought	Feedback received	Response rate
Responses received by stakeholder type:	N	N	%
Local residents / landowners within 200 metres of Whitfords West Park	226	26	11.5%
Whitford City Shopping Centre	1	1	100.0%
Resident / ratepayer groups	1	0	0.0%
Harbour Rise Home Owners Association Inc	1	0	0.0%
Kallaroo Residents' Association	1	0	0.0%
Padbury Residents' Association Inc	1	0	0.0%
Whitford Community, Ratepayers & Recreation Association Inc	1	0	0.0%
Other community members (engaged indirectly)	—	108	—
Total response rate (engaged directly)	242	27	11.7%
Total responses	—	135	—

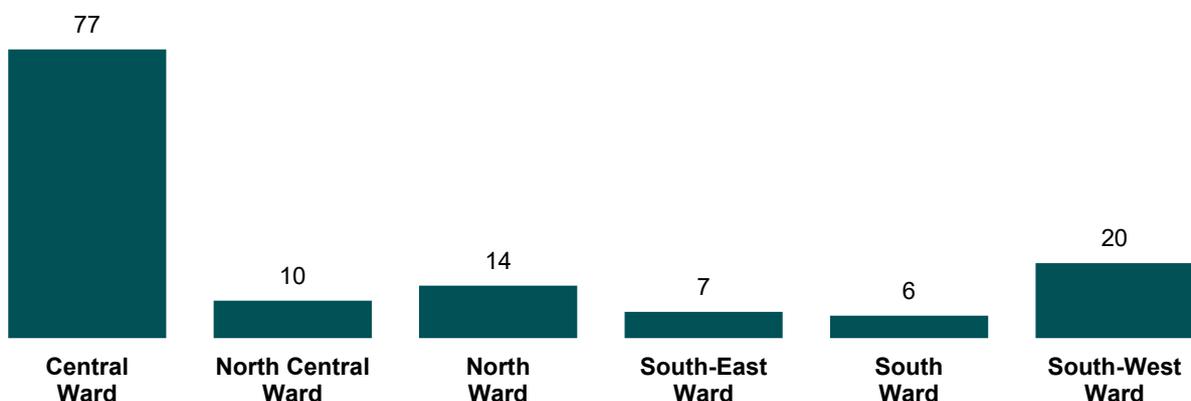
DEMOGRAPHICS

Respondent address

Respondents were asked to provide their contact address and 41.8% of respondents were from Kallaroo (56). This data is shown in the table and chart below.

Responses received by ward and suburb:	N	%
Central Ward	77	57.5%
Beldon	3	2.2%
Craigie	9	6.7%
Kallaroo	56	41.8%
Woodvale	9	6.7%
North Central Ward	10	7.5%
Connolly	1	0.7%
Edgewater	3	2.2%
Heathridge	1	0.7%
Mullaloo	3	2.2%
Ocean Reef	2	1.5%
North Ward	14	10.4%
Burns Beach	1	0.7%
Currambine	2	1.5%
Iluka	3	2.2%
Joondalup	7	5.2%
Kinross	1	0.7%
South-East Ward	7	5.2%
Greenwood	1	0.7%
Kingsley	6	4.5%
South Ward	6	4.5%
Duncraig	6	4.5%
Marmion	0	0.0%
Warwick	0	0.0%
South-West Ward	20	14.9%
Hillarys	14	10.4%
Padbury	4	3.0%
Sorrento	2	1.5%
Total responses	134	100.0%

Responses received by ward:



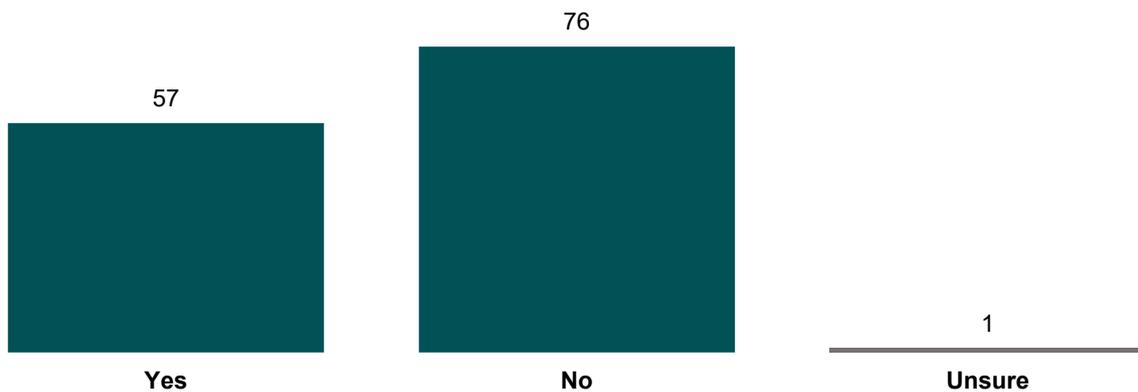
OUTCOMES

QUESTION: “Were you aware that CCTV was installed in the Whitfords West Park underpass on a trial basis?”

Respondents were asked if they were aware that CCTV was installed in the Whitfords West Park underpass on a trial basis. Over 40% of respondents indicated that they were aware of the trial (57). This data is shown in the table and chart below.

Were you aware that CCTV was installed in the Whitfords West Park underpass on a trial basis?	N	%
Yes	57	42.5%
No	76	56.7%
Unsure	1	0.7%
Total responses	134	100.0%

Were you aware that CCTV was installed in the Whitfords West Park underpass on a trial basis?

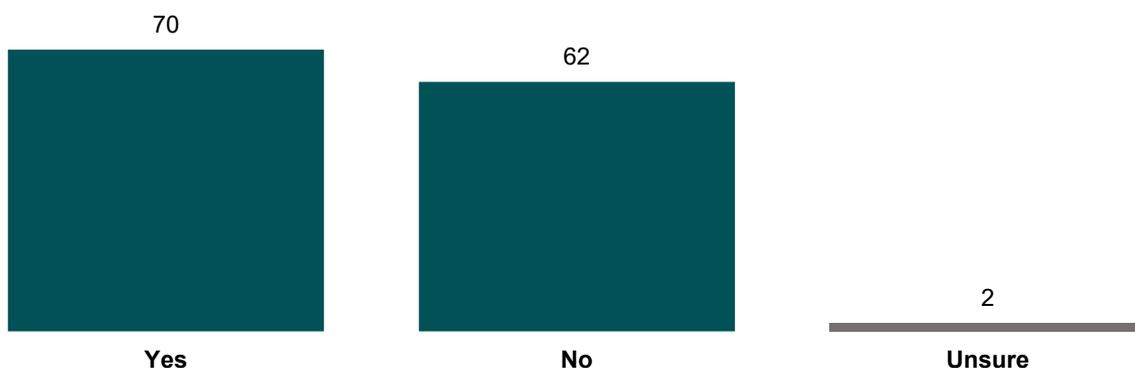


QUESTION: “Before the CCTV trial, which commenced on 31 October 2022, did you use this underpass any time during the last year?”

Respondents were asked if they had used the underpass any time in the last year before the CCTV trial commenced on 31 October 2022. Approximately half of respondents had used Whitfords West Park underpass during the last year before the trial commenced (70). This data is shown in the table and chart below.

Before the CCTV trial, which commenced on 31 October 2022, did you use this underpass any time during the last year?	N	%
Yes	70	52.2%
No	62	46.3%
Unsure	2	1.5%
Total responses	134	100.0%

Before the CCTV trial, which commenced on 31 October 2022, did you use this underpass any time during the last year?

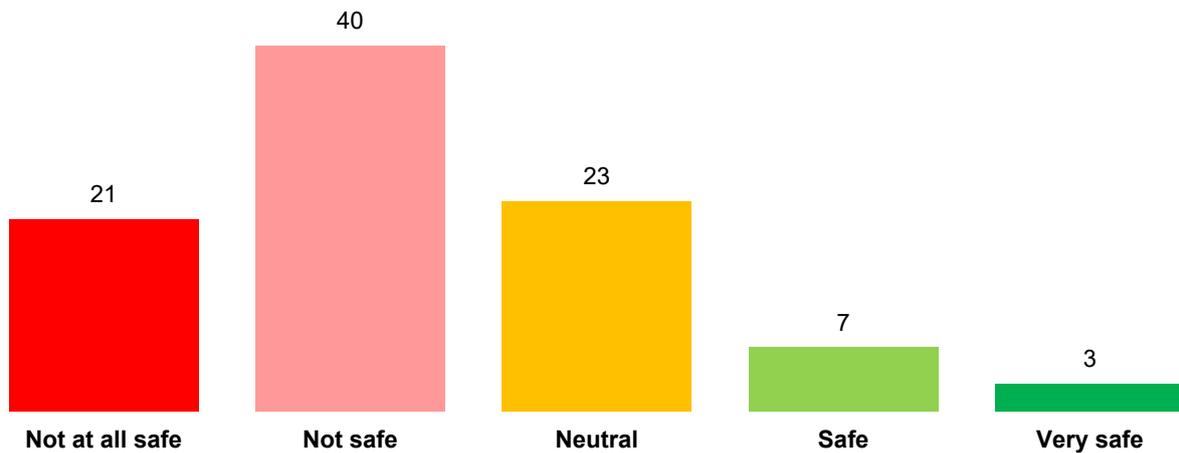


QUESTION: “Overall, how safe did you feel using the underpass before the CCTV was installed?”

Respondents were asked how safe they felt when using the underpass before the CCTV was installed. They were asked to indicate this on a 5-point scale from “not at all safe” to “very safe”. In response, 21 indicated they felt “not at all safe” and 40 felt “not safe” when using the underpass. This data is shown in the table and chart below.

Overall, how safe did you feel using the underpass before the CCTV was installed?	N	%
Not at all safe	21	15.7%
Not safe	40	29.9%
Neutral	23	17.2%
Safe	7	5.2%
Very safe	3	2.2%
<i>Not applicable / did not use underpass</i>	40	29.9%
Total responses	134	100.0%

Overall, how safe did you feel using the underpass before the CCTV was installed?

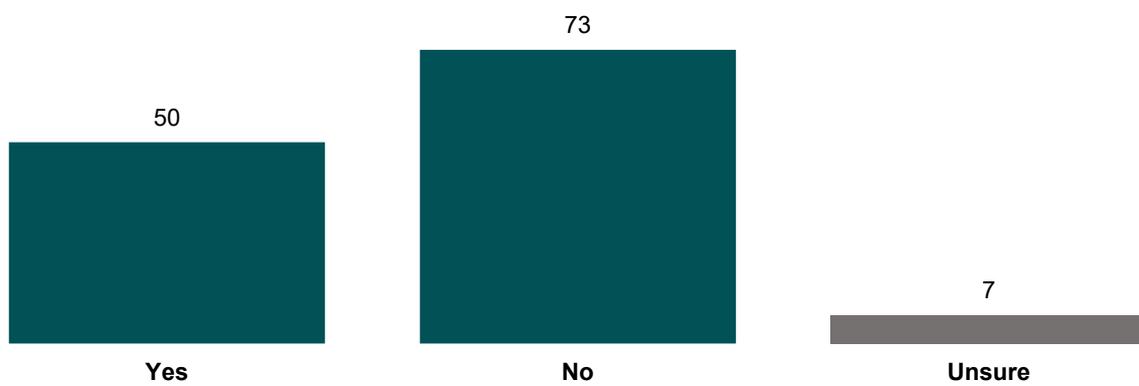


QUESTION: "Have you used this underpass since the CCTV was installed?"

Respondents were asked if they had used the underpass since the CCTV was installed. Overall, 50 respondents had used the underpass since the CCTV was installed. This data is shown in the table and chart below.

Have you used this underpass since the CCTV was installed?	N	%
Yes	50	37.3%
No	73	54.5%
Unsure	7	5.2%
No response	4	3.0%
Total responses	134	100.0%

Have you used this underpass since the CCTV was installed?

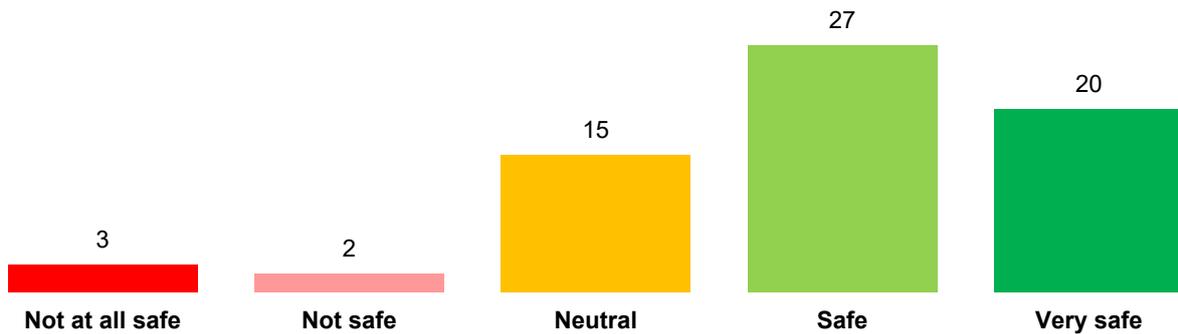


QUESTION: “How safe did you feel using the underpass during the time that the temporary CCTV was installed?”

Respondents were asked how safe they felt using the underpass during the time that the temporary CCTV was installed. They were asked to indicate this on a 5-point scale from “not at all safe” to “very safe” Overall, 47 respondents indicated they felt “safe”. This data is shown in the table and chart below.

How safe did you feel using the underpass during the time that the temporary CCTV was installed?	N	%
Not at all safe	3	2.2%
Not safe	2	1.5%
Neutral	15	11.2%
Safe	27	20.1%
Very safe	20	14.9%
<i>Not applicable / did not use underpass</i>	64	47.8%
<i>No response</i>	3	2.2%
Total responses	134	100.0%

How safe did you feel using the underpass during the time that the temporary CCTV was installed?



QUESTION: “Do you have any comments about the trial use of CCTV in the Whitfords West Park underpass?”

Respondents were asked if they had any comments about the trial use of CCTV in the Whitfords West Park underpass. A total of 113 respondents provided feedback. These comments have been grouped into the themes shown in the table below. The most common theme was general support for the CCTV to remain installed. Some issues raised by respondents included the following:

- Comments about anti-social behaviour that has occurred in the underpass (in general)
- Support for CCTV in other underpasses or all underpasses
- Feedback that residents noticed less anti-social behaviour / fewer people loitering when the CCTV was installed.

All comments are provided verbatim at Appendix 14.

Do you have any comments about the trial use of CCTV in the Whitfords West Park underpass?	N	%
General support for CCTV / would like it to remain installed	96	71.6%
Support for CCTV in other / all underpasses	17	12.7%
Anti-social behaviour has occurred in the underpass	19	14.2%
Noted less anti-social behaviour / fewer people were loitering when the CCTV was installed	14	10.4%
Concerned about other locations where there are safety issues	10	7.5%
Concerned about vandalism of CCTV equipment	3	2.2%
Questions about how the CCTV works / what actions are taken with vision / recordings	5	3.7%
Other / miscellaneous comment	10	7.5%
Total comments	113	84.3%
Total responses	134	—

APPENDIX 1 — Cover letter to residents / landowners within 200 metres of Whitfords West Park (8 December 2022)



Date: 8 December 2022
Enquiries: Community Safety
9400 4000

Your Ref:
Our Ref: 110587

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Dear

COMMUNITY CONSULTATION: TRIAL USE OF CCTV IN THE WHITFORDS WEST PARK UNDERPASS

The City of Joondalup is seeking community feedback on the trial use of CCTV in the underpass connecting Whitfords West Park and Whitfords City Shopping Centre. The temporary CCTV was installed in the underpass from Monday 31 October 2022 to Friday 9 December 2022.

To provide feedback, please complete the Online Comment Form available by scanning the QR code, or via the Community Consultation section of the City's website at joondalup.wa.gov.au/community-consultation

Alternatively, hard-copy forms are available on request. Feedback must be received by **Friday 30 December 2022**.

For further information please review the enclosed Frequently Asked Questions or contact the City on **9400 4000** or via email to info@joondalup.wa.gov.au

Yours sincerely

A handwritten signature in black ink, appearing to read "Karen Thompson".

KAREN THOMPSON
Manager Community Safety



APPENDIX 2 — Email to ratepayer / residents groups

From:
Sent: Thursday, 8 December 2022 8:52 AM
To:
Subject: Community Consultation: Trial use of CCTV in the Whitfords West Park underpass

Dear [REDACTED]

The City of Joondalup is seeking community feedback on the trial use of CCTV in the underpass connecting Whitfords West Park and Whitfords City Shopping Centre. The temporary CCTV was installed in the underpass from Monday 31 October 2022 to Friday 9 December 2022.

If you would like to provide feedback, the City would appreciate a formal response from your group in writing either via [email](#), or via post to:

Chief Executive Officer
City of Joondalup
PO Box 21
Joondalup WA 6919

An [Online Comment Form](#) is also available for general community members, and the City would appreciate you sharing the consultation information with your members and networks. Please note that feedback from individuals must be submitted through this form.

Community consultation closes **Friday 30 December 2022**. For further information, please review the [Frequently Asked Questions](#), or contact the City on **9400 4000**.

Kind regards,

City of Joondalup

Tel: 08 9400 4000
Fax: 08 9300 1383
Email: info@joondalup.wa.gov.au



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The City of Joondalup acknowledges the Traditional Custodians of this land, the Whadjuk people of the Noongar nation. We recognise the culture of the Noongar people and the unique contribution they make to the Joondalup region and Australia. We pay our respects to Elders past, present, and emerging, as well as all Aboriginal and Torres Strait Islander peoples.

The information contained in this communication may be confidential or commercially sensitive. If you are not the intended recipient you must not copy this communication, disclose its contents to any other party, or take any action in reliance on it. Please delete and destroy all copies and immediately notify the sender on 9400 4360 or by reply email.

APPENDIX 3 — Email to Whitfords City Shopping Centre

From:
Sent: Thursday, 8 December 2022 11:51 AM
To:
Subject: Community Consultation: Trial use of CCTV in the Whitfords West Park underpass

Dear [REDACTED]

The City of Joondalup is seeking community feedback on the trial use of CCTV in the underpass connecting Whitfords West Park and Whitfords City Shopping Centre. The temporary CCTV was installed in the underpass from Monday 31 October 2022 to Friday 9 December 2022.

If you would like to provide feedback on behalf of Whitford City Shopping Centre, the City would appreciate a formal response from your organisation in writing either via [email](#), or via post to:

Chief Executive Officer
City of Joondalup
PO Box 21
Joondalup WA 6919

Community consultation closes **Friday 30 December 2022**. For further information, please review the [Frequently Asked Questions](#), or contact the City on **9400 4000**.

Kind regards,

City of Joondalup

Tel: 08 9400 4000
Fax: 08 9300 1383
Email: info@joondalup.wa.gov.au



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Trial use of CCTV in the Whitfords West Park underpass

Frequently Asked Questions

What is the purpose of the community consultation?

The City of Joondalup is seeking community feedback on the trial use of CCTV in the underpass connecting Whitfords West Park and Whitfords City Shopping Centre.

Where is the underpass located?

The underpass is located between Whitfords West Park, Kallaroo, and Whitfords City Shopping Centre, Hillarys. The entrance from Whitfords West Park is at the southern end of the park, passing under Whitfords Avenue towards Whitfords City Shopping Centre. The map overleaf provides an approximate location.

Why was CCTV installed at this underpass on a trial basis?

The underpass was identified as a location to trial the installation of CCTV because it connects to a major activity centre. There have also been a number of concerns and requests raised by community members and Elected Members in relation to this underpass.

The temporary CCTV systems will provide the City with the opportunity to test various locations to ensure that any expenditure is optimised. The City conducted the trial of CCTV use to determine if installing CCTV acted to reduce graffiti damage, loitering and littering.

When was the trial CCTV installed in this underpass?

The temporary CCTV was installed in the underpass from **Monday 31 October 2022 – Friday 9 December 2022**.

Who is being contacted to provide feedback?

Consultation is open to all members of the community. The City is directly consulting with the following community stakeholders:

- Residents and landowners within 200 metres of Whitfords West Park (north of Whitfords Avenue)
- Local resident/ratepayer groups

In addition, all information is available on the City's website. Anyone interested in the proposal can submit feedback via an Online Comment Form. Responses are limited to one per person.

How do I provide feedback?

If you are interested in providing feedback, please complete the Online Comment Form available via the Community Consultation section of the City's website at joondalup.wa.gov.au/community-consultation. Alternatively hard-copy Comment Forms are available on request.

All feedback must be submitted through one of these forms.

When is the community consultation period open?

The community consultation period is open from **Thursday 8 December 2022 – Friday 30 December 2022**.

What happens next?

After the close of the consultation period, the City will consider all feedback received and prepare a report for the Council on the outcomes. The outcomes will also be made available via the Community Consultation section of the City's website at joondalup.wa.gov.au

Who do I contact for further information?

For further information, please contact the City on **9400 4000** or email info@joondalup.wa.gov.au

Map of location of underpass connecting Whitfords West Park, Kallaroo and Whitfords City Shopping Centre:



APPENDIX 5 — Online Comment Form (page 1)

Exit

 **City of
Joondalup**

Trial use of CCTV in the Whitfords West Park underpass

Online Comment Form

The City of Joondalup is seeking community feedback on the trial use of CCTV in the underpass connecting Whitfords West Park and Whitfords City Shopping Centre.

It is recommended that you review the [Frequently Asked Questions](#) prior to providing feedback. If you have any questions, please contact the City on **9400 4000** or via [email](#).

City of Joondalup | 90 Boas Avenue Joondalup WA 6027 | PO Box 21 Joondalup WA 6919
T: 9400 4000 F: 9300 1383 | joondalup.wa.gov.au | info@joondalup.wa.gov.au

NEXT



Trial use of CCTV in the Whitfords West Park underpass

Online Comment Form

*** Your contact details:**

Please note that for your feedback to be validated, your full contact details must be provided. This information will be treated as confidential and will not be published in any document or report on the outcomes of the consultation.

Only one Online Comment Form per person will be accepted.

Name:	<input type="text"/>
Address:	<input type="text"/>
Suburb:	<input type="text"/>
Postcode:	<input type="text"/>
Phone:	<input type="text"/>
Email:	<input type="text"/>

City of Joondalup | 90 Boas Avenue Joondalup WA 6027 | PO Box 21 Joondalup WA 6919
T: 9400 4000 F: 9300 1383 | joondalup.wa.gov.au | info@joondalup.wa.gov.au

PREV

NEXT

[Exit](#)



Trial use of CCTV in the Whitfords West Park underpass

Were you aware that CCTV was installed in the Whitfords West Park underpass on a trial basis?

Yes

No

Unsure

Before the CCTV trial, which commenced on 31 October 2022, did you use this underpass any time during the last year?

Yes

No

Unsure

Overall, how safe did you feel using the underpass before the CCTV was installed?

Not at all safe	Not safe	Neutral	Safe	Very safe	Not applicable/did not use underpass
<input type="radio"/>					

[PREV](#) [NEXT](#)

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Trial use of CCTV in the Whitfords West Park underpass

Online Comment Form

Have you used this underpass since the CCTV was installed?

Yes

No

Unsure

How safe did you feel using the underpass during the time that the temporary CCTV was installed?

Not at all safe	Not safe	Neutral	Safe	Very safe	Not applicable/did not use underpass
<input type="radio"/>					

Do you have any comments about the trial use of CCTV in the Whitfords West Park underpass?

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T: 9400 4000 F: 9300 1383 | joondalup.wa.gov.au | info@joondalup.wa.gov.au

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 **City of
Joondalup**

Trial use of CCTV in the Whitfords West Park underpass

Online Comment Form

Request to be informed:

Community consultation assists Council in deliberating and then making decisions on certain matters. The analysis from this consultation will be provided to Council to assist them in their decision-making role first at a Briefing Session and then at a Council meeting. Deputations can be made at Briefing Sessions by appointment and questions and public statements can be presented at Council meetings.

I would like to be informed via email when this consultation will be presented at a Briefing Session and Council meeting
Please ensure your email address is provided in the 'Your contact details' section above

City of Joondalup Community Engagement Network eNewsletter:

The Community Engagement Network eNewsletter is an online newsletter for community members who want to keep up to date on community consultation activities in the City of Joondalup. If you are interested in subscribing, visit the City's website at joondalup.wa.gov.au

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Trial use of CCTV in the Whitfords West Park underpass

Online Comment Form

Thank you for taking the time to complete this Online Feedback Form. Please click on the SUBMIT FORM button below to finalise.

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[PREV](#) [SUBMIT FORM](#)

APPENDIX 6 — Community Consultation webpage



[For Residents](#) [For Business](#) [For Visitors](#) SEARCH MENU

[Home](#) / [Organisation and Council](#) / [Community Consultation](#) / [Trial use of CCTV in the Whitfords West Park underpass](#)

Trial use of CCTV in the Whitfords West Park underpass

Categories: [Community Consultation](#) Published on 08/12/2022

The City of Joondalup is seeking community feedback on the trial use of CCTV in the underpass connecting Whitfords West Park and Whitfords City Shopping Centre. The temporary CCTV was installed in the underpass from **Monday 31 October 2022 – Friday 9 December 2022**.

To provide feedback please complete the Online Comment Form. Hard-copy Comment Forms are also available on request.

For further information please review the Frequently Asked Questions or contact the City via the contact details below.

[ONLINE COMMENT FORM >](#)

Feedback accepted: Thursday 8 December 2022 – Friday 30 December 2022.

Related Online Services

- [Community Engagement Network](#)

Related Articles

- [Closed consultations](#)
- [Community consultation](#)
- [Leisure planning](#)
- [Open consultations](#)
- [Pending consultations](#)
- [Public notices](#)
- [Strategic Community Reference Group](#)

Related Topics

- [Community Consultation](#)

Documents and Downloads

- [Trial use of CCTV Frequently Asked Questions \(pdf 830 KB\)](#)

i **Main Number - Customer Care**
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<ul style="list-style-type: none">Library catalogue and member log inBooking a bulk hard waste serviceFind general waste, green waste, recycling and bulk verge green waste collection dateseNewsletter sign upDogs - registration renewal payments	<ul style="list-style-type: none">Current job vacanciesWaterwise Verge Rebate Program 2022-23Contact the CityMusic in the Park - free concerts this summer!Get ready for the 2023 Valentine's Concert ABBA Symphonic!	<ul style="list-style-type: none">Contact UsOpening HoursAccessibilityPrivacyNew residents welcome pack <p>Select Language ▾</p>

The City of Joondalup acknowledges the Traditional Custodians of this land, the Whadjuk people of the Noongar nation and pay our respects to Elders past, present and emerging as well as all Aboriginal and Torres Strait Islander peoples.

[CONTACT US](#)
[9400 4000](#)

Something wrong with this page?

APPENDIX 7 — Community Engagement Network eNewsletter (distributed 8 December 2022)

No images? [Click here](#)

Community Engagement Network 

Thursday 8 December 2022

Dear



View the latest community engagement opportunity:

Trial use of CCTV in the Whitfords West Park underpass

The City of Joondalup is seeking community feedback on trial use of CCTV in the underpass connecting Whitfords West Park and Whitfords City Shopping Centre.

To view more information and to provide feedback click the 'Have your say' button.

Feedback accepted: Thursday 8 December 2022 — Friday 30 December 2022

Have your say

Keep up to date via social media:



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APPENDIX 8 — Joondalup Voice item in *PerthNow* Joondalup community newspaper (22 December 2022, p11)



MAYOR'S COLUMN – HON ALBERT JACOB



Call for nominations

Do you know a high achiever who deserves recognition? The City of Joondalup is calling for nominations for the second round of inductees into its Walk of Fame.

If you know someone who has ties to the City of Joondalup and has excelled in their field, nominate them to be recognised alongside inaugural inductees: Brian Bratich, Jessica Bratich-Johnson, Casey Dellacqua, Greg Hire, David Hussey, Mike Hussey, Justin Langer, Michael Malone, Matt Priddis, Daniel Ricciardo and Shaun Tan.

Each Walk of Fame member has their name inscribed on a paver in Central Walk.

The pavers are located at the Boas Avenue end of the thoroughfare with a view to extend the walk to Reid Promenade in the years ahead.

The Walk of Fame was first proposed by Cr Russ Fishwick who wanted to publicly recognise members of the Joondalup community who have achieved success at an elite level.

Nominations are open until **Tuesday 3 January 2023**. See joondalup.wa.gov.au

Reconciliation Action Group meets

Members of the City's Reconciliation Action Plan (RAP) Community Reference Group recently met to continue their work towards the establishment of the City's first RAP.

Presiding Member Sharon Wood-Kenney and facilitator Bevan Bessen led the fruitful discussions on topics including: "What does a RAP for the City of Joondalup want to achieve and what does it look like?"

The City is aiming to seek formal Council endorsement of the RAP in late-2023.

Joondalup Christmas Lunch

The City is proud to again sponsor the Joondalup Christmas Lunch at Joondalup's Central Park (south) on **Sunday 25 December**.

This free annual event for people who would otherwise spend Christmas Day alone has grown to become one of the biggest of its kind in Perth.

Organised by local church groups and volunteers, about 500 guests from a variety of backgrounds will come together for a traditional Christmas meal, live entertainment and Christmas carols.

More than 150 volunteers will take time away from their own celebrations with family and friends to share the Christmas spirit.

Ziggy headlines second concert

Mawson Park in Hillarys hosts the City's second free Music in the Park concert on **Saturday 14 January**.

Indigenous Australian singer, songwriter and activist Ziggy Ramo is the headline act with support from Ken Paolo and the Space Cadets and MALI JOSE. The concert runs from 5.30pm – 8.30pm and is Auslan-Interpreted. Entry from 5.00pm. Food trucks are available or bring along a picnic dinner.

Season's Greetings

On behalf of my fellow Elected Members, I would like to take this opportunity to wish you a very Merry Christmas and a Happy New Year.

While it has presented some challenges, 2022 has been another successful 12 months for our City and the 165,000 people lucky enough to live within our 22 suburbs.

The City of Joondalup celebrates its 25th anniversary in July 2023. You'll hear more about how we plan to celebrate this significant milestone in due course. Wishing you all a safe and successful 2023.

2023 COMMUNITY CHORAL PROJECT

Registrations are now open until Monday 23 January 2023



Have you ever wanted to sing in a choir but never took that first step? Now is your chance to get involved, the City of Joondalup's beloved Community Choral Project is back!

Over several weeks, participants will meet with a Musical Director and other passionate community members to create a show-stopping performance for Joondalup Festival 2023.

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Feedback accepted: Thursday 8 December 2022 — Friday 30 December 2022

bee waterwise

bring life to your verge



The City launched its Waterwise Verge Rebate Program on **28 November 2022** to encourage residents to replace their grass, synthetic lawn and hardstand materials, such as paving, on their verge with waterwise native plants and mulch. Waterwise verge gardens provide many benefits to neighbourhoods including creating a cooling effect, reducing water consumption and maintenance, improving streetscape amenity and potentially increasing property prices, providing habitat for local wildlife and promoting biodiversity.

This initiative is proudly co-funded by Water Corporation's Waterwise Greening Scheme and forms part of our ambition for the City to be a leading waterwise community.

2023 COMMUNITY ART EXHIBITION

CALL FOR ENTRIES

Closing Monday 13 February 2023

Local artists! It's time to start your artwork for the Community Art Exhibition. This is a fantastic opportunity for budding artists to grow their profile, network with other artists, have their work displayed and for sale in a public place, and be in the running to win some generous cash and commission prizes.

Exhibition dates:
Sunday 26 March - Sunday 16 April 2023
 at Lakeside Joondalup Shopping City




APPENDIX 9 — Joondalup Voice eNewsletter (distributed 22 December 2022)

No images? [Click here](#)

Joondalup Voice 



Mayor's Column - Hon Albert Jacob

Thursday 22 December 2022

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(continues)

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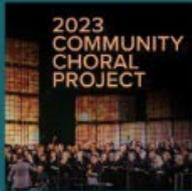
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[View more City of Joondalup news](#)



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[Learn more](#)

(continues)



Waterwise Verge Rebate Program

Bring to life your verge

The City launched its Waterwise Verge Rebate Program on **Monday 28 November 2022** to encourage residents to replace their grass, synthetic lawn and hardstand materials, such as paving, on their verge with waterwise native plants and mulch. Waterwise verge gardens provide many benefits to neighbourhoods including creating a cooling effect, reducing water consumption and maintenance, improving streetscape amenity and potentially increasing property prices, providing habitat for local wildlife and promoting biodiversity.

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[Learn more](#)



Trial use of CCTV in the Whitfords West Park underpass

The City of Joondalup is seeking community feedback on the trial use of CCTV in the underpass connecting Whitfords West Park and Whitfords City Shopping Centre. The temporary CCTV was installed in the underpass from **Monday 31 October 2022 - Friday 9 December 2022**

For further information visit the Community Consultation section of the City's [website](#).

Feedback accepted: **Thursday 8 December 2022 - Friday 30 December 2022.**

[Learn more](#)

(continues)



2023 Community Art Exhibition

Call for entries close Monday 13 February 2023.

Local artists! It's time to start your artwork for the Community Art Exhibition. This is a fantastic opportunity for budding artists to grow their profile, network with other artists, have their work displayed and for sale in a public place, and be in the running to win some generous cash and commission prizes.

Exhibition dates: **Sunday 26 March - Sunday 16 April 2023** at Lakeside Joondalup shopping City.

[Learn more](#)

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APPENDIX 10 — Signage



Trial use of CCTV in the Whitfords West Park underpass

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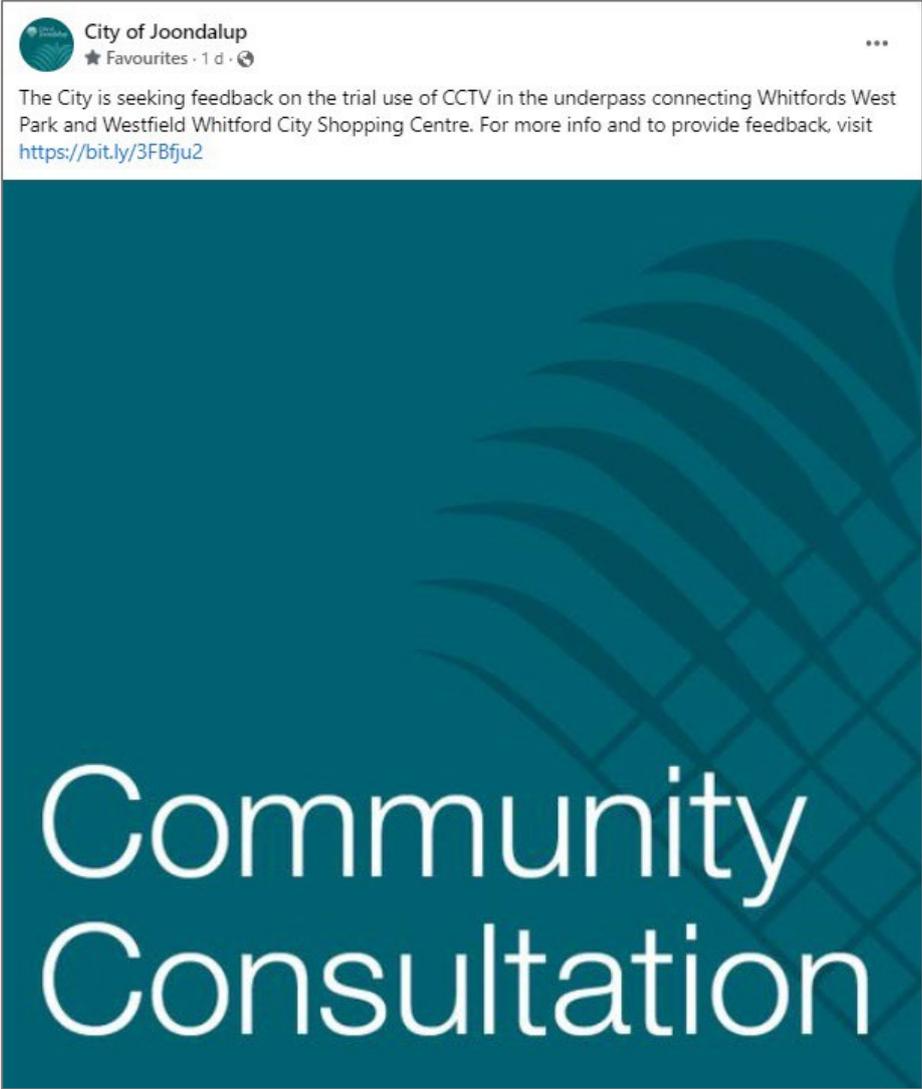
To provide feedback on the options, please complete the Online Comment Form available via the Community Consultation section of the City's website at joondalup.wa.gov.au

For further information, please scan the QR code or contact the City on **9400 4000** or via email to info@joondalup.wa.gov.au

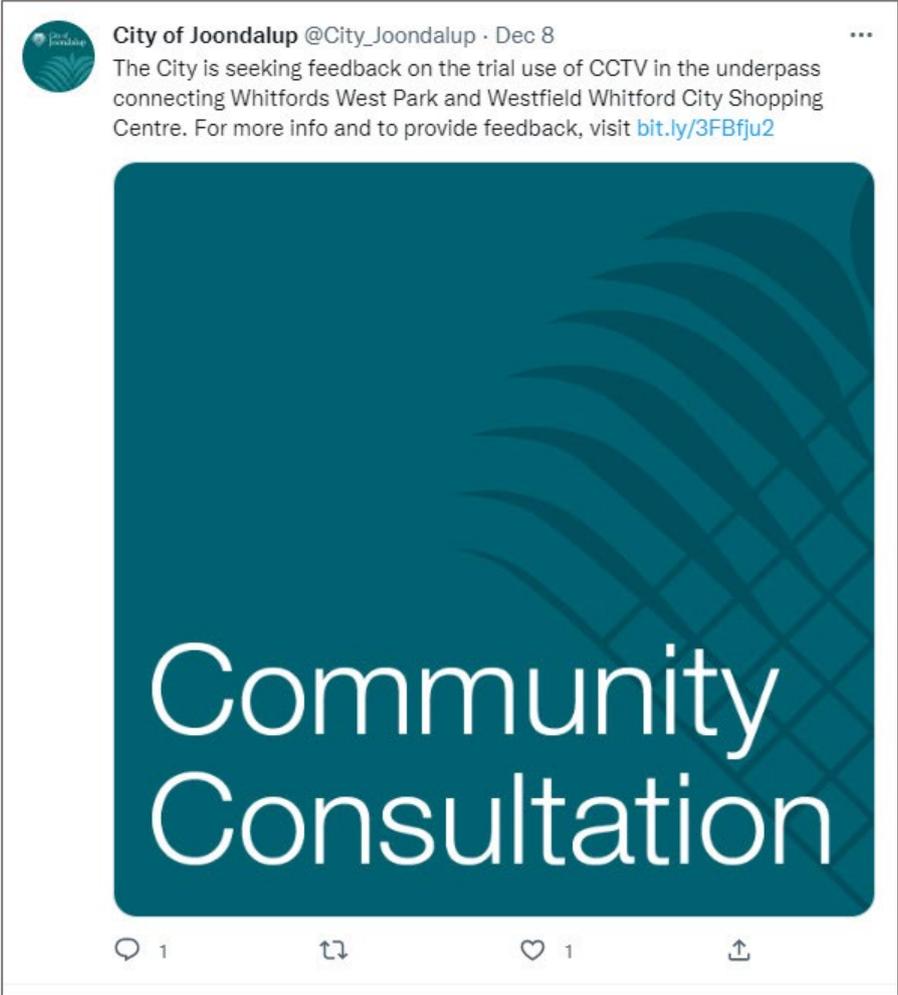
Feedback accepted: Thursday 8 December 2022 - Friday 30 December 2022



APPENDIX 11 — Social media post on the City’s Facebook account (8 December 2022)



APPENDIX 12 — Social media post on the City’s Twitter account (8 December 2022)



APPENDIX 13 — Response from Whitford City Shopping Centre

From:
Sent: Monday, 12 December 2022 2:41 PM
To: info@joondalup.wa.gov.au
Subject: Trial use of CCTV - Whitfords West Park underpass.

Good afternoon,

Please see comments in relation to the Trial use of CCTV in the Whitfords West Park underpass.

Our Risk and Security Team have visited the tunnel on numerous occasions and have noticed a big difference.

There used to be a lot of trollies and groups of youths in the area however, this behaviour seems to have been reduced.

We have numbers of offenders who leave the centre via this tunnel and we are certain this footage will also help authorities with recognising the offenders.

Overall we believe it has had a positive impact .

Kind regards

[Redacted]
Centre Manager
Westfield Whitford City

SCENTRE GROUP

M [Redacted]
E [Redacted]
W scentregroup.com



APPENDIX 14 — Verbatim comments

Question: “Do you have any comments about the trial use of CCTV in the Whitfords West Park underpass?”

Note: Words that may identify respondents or contain offensive language have been removed and replaced with square brackets, i.e. [- - -]. Minor alterations have been made to spelling/grammar to enhance readability.

Do you have any comments about the trial use of CCTV in the Whitfords West Park underpass? (N = 113)
<i>Unsure why CCTV is being installed?</i>
<i>If I knew they were there I would have used the underpass. My [- - -] year old was pushed off their bike by teenagers using the underpass to hang out. I also had to stop riding to Whitfords due to the anti-social behaviour. If cameras are there, I would use the underpass.</i>
<i>Any security / safety equipment initiatives are worthy. It will only affect those who are involved in unlawful and / or anti-social behaviour.</i>
<i>Any devices installed to protect the community are a good thing. The location of the camera could have been installed on a pole where idiots can graffiti the camera or try to break it.</i>
<i>No problem if it helps stop bad behaviour.</i>
<i>CCTV should be mandatory in all underpasses.</i>
<i>A fantastic initiative, given the housing opportunity area nearby, and this underpass being a critical route to both key transport routes and a major activity centre. The inclusion of CCTV promotes active transport for everyone and complements lighting upgrades recently completed. It should definitely proceed.</i>
<i>If this a trial, where is it proposed to extend the use of CCTV in the future? Who monitors these CCTV feeds and how do they respond if an act of concern is seen? Has the current trial been of any benefit to the community at all? If so, how? Does this trial in anyway use or involve facial recognition software? Do recordings of the CCTV feed exist? If so, who has access to them and for how long are they retained?</i>
<i>Yes, great idea. Please get CCTV in the Whitfords East Park underpass too.</i>
<i>Improved feeling of safety due to fewer people loitering in and around the tunnel.</i>
<i>Please keep it there.</i>
<i>While I applaud the decision to install CCTV cameras in needed areas, I feel the need for a camera in the underpass at Connolly Drive near Currambine Boulevard. This would have been appropriate as an effort to identify the unlicensed trail bike riders using the underpass as an easy way to escape detection when they are on their way to Caledonia Avenue racetrack. They force pedestrians to negotiate crossing a 4-lane road.</i>
<i>I approve the use of CCTV in all underpasses in our City. The safety of our citizens is of importance to us all.</i>
<i>Should be made permanent.</i>
<i>I think it's a great idea as it will encourage people to use the underpass. Currently none of the underpasses feel safe and they are often dirty and smelly.</i>
<i>Agree it is a good idea and should be a permanent installation.</i>
<i>There are better places for the CCTV to be used. For example, in areas where there is activity from people at night, near clubs and pubs or near restaurant precincts like Hillarys Marina.</i>
<i>I have no issue with using CCTV cameras to curb unsocial activity and to provide a safer environment for the general public.</i>
<i>More CCTV coverage in areas like an underpass seems like a positive step for community security.</i>
<i>I think that it will certainly improve the way that users feel about the underpass. I will use the underpass instead of risking crossing the road.</i>
<i>I think it is a great idea. I would love to have underpasses like this (I do use others in the area) as safe as possible, and, if a camera helps, then these should be installed in all underpasses.</i>
<i>Keep it there. The more cameras the better.</i>

<i>I support the installation of a CCTV in the Whitfords West Park underpass for my safety and for authorities to determine who is making the underpass so smelly and grubby with rubbish, food, upturned trolleys and cigarette butts. Puddles of dirty water collect after rain sometimes making the underpass impassable. There is a poor view through to what is happening on the Whitfords West Park (WWP) side. A large mirror set up on the righthand side of the underpass on the WWP side could assist the walker to check it is safe to continue through.</i>
<i>No matter how well-lit they are, all underpasses are prone to littering, graffiti, loitering, homeless people sleeping / camping and criminal activity. CCTV cameras are a must for underpasses. Also, there should be regular Ranger checks and rubbish bins placed at the entrances. Underpasses are supposed to keep people safe from traffic but, unfortunately, they attract undesirable behaviour who can present a danger or risk to the general population who transit through them. Can this underpass be gated and locked both ends when cinemas and shops are closed?</i>
<i>Might help stop some of the anti-social behaviour.</i>
<i>CCTV is absolutely necessary in this underpass (and all underpasses) for safety reasons.</i>
<i>A good initiative by the City but I feel that it would be better to use a 360-degree camera.</i>
<i>Very good idea if it can be monitored and controlled to stop vandalism to the cameras and the underpass. Padbury also needs one at MacDonald Park.</i>
<i>A great idea. Community safety is paramount. There have been periods of intensive shoplifting by organised gangs at the shopping centre. Also, for the safety of students using the nearby bus stop on Marmion Avenue who need to be protected and now have the support.</i>
<i>We need everything possible to ensure and enhance our safety. Our police are under-resourced, understaffed and underpaid, so we cannot afford to rely on them at this point in time. So this camera has to stay. In addition, James Cook Park should be added to the list for CCTV monitoring as this is now a haven for delinquent youngsters, drug addicts and hostile vagrants. I am anxious every time I have to walk through this park, day or night, as the park has attracted sinister patronage that seems to carry on unabated. Not forgetting the mindless, rampant vandalism. At very least cameras should be installed around the children's playground and the ablution block.</i>
<i>Reliance on a single CCTV camera to ensure one's personal safety and security would be naïve as our criminals are not all deterred by surveillance devices in operation. A good testament to this on our public transport. Whilst CCTV is an excellent addition, we need this to be backed up by our WA Police and the judiciary. Lenient sentencing (the current trend) given for vile crimes such as assault, rape and murder devalues the victim. Families often have to care for victim's rehabilitation at their own expense, adding insult and trauma. Prevention is better than cure. We need to have a system that is effective, as it is, the fact that we rely on incentives rather than deterrents to prevent crime is a joke and it has to stop. Our reoffending rate is unacceptably high for one reason, there is no real deterrent and, even if perpetrators finally end up incarcerated, as soon as they are released, they revert, because our goals have become nothing more than a holiday resort.</i>
<i>For me, additional CCTV is always welcome.</i>
<i>Absolutely sensational idea. Recommend adopting CCTV at local parks as well. We have too many youths tagging and being a part of anti-social behaviour in the City of Joondalup. Parenting has become a non-event due to disfunction and fiscal pressures. Thank you for your time.</i>
<i>I think any CCTV is beneficial. Prevention is better than reaction.</i>
<i>Definitely required.</i>
<i>I believe it can only be a good thing having CCTV located in underpasses in general. These areas would be a natural attraction to some of our community to hang out in, given the nature of location and that it is hidden from passing traffic.</i>
<i>CCTV is needed in all the underpasses to stop anti-social behaviour.</i>
<i>I think all underpasses should have CCTV installed permanently.</i>
<i>There is definitely less anti-social behaviour in the park itself. My [- -]'s friend had a knife held to their throat in the underpass (in the presence of my [- -] and couple of others) [- -] years ago, since then I never use the underpass. Plus is always smelled like [- -]. Walking past it though there is visibly less graffiti, smell and rubbish.</i>

<i>I think it will be a major asset for people who need to use the underpass and should be continued after the trial.</i>
<i>There have been many reports of homeless people sleeping under there during rough weather and, whilst the public might not feel safe, those who are desperate enough to want to rest there, also need protection from violence and robbery. A win-win until chronic homelessness can be made rare, brief, and non-recurring. Also, petty theft from homes and gardens is on the rise because the perpetrators feel the risk of being caught is low. CCTV can help identify them and have the community start to feel safe again.</i>
<i>Unfortunately, CCTV has become necessary to police bad behaviour. I have no problems with being recorded as I go about my business.</i>
<i>Reasonable idea.</i>
<i>Typical Joondalup Council. Install the CCTV and then ask for comments.</i>
<i>Very good idea as a lot of anti-social behaviour happens in and around that underpass.</i>
<i>Provides a little reassurance, as a [- -], it makes me feel a little more comfortable.</i>
<i>Not really, as I do not use the underpass. I cross the road using traffic lights when going to the shopping centre. However, I believe it is a good idea and I support the installation of permanent CCTV.</i>
<i>I think the CCTV installation should be permanent. Thank you.</i>
<i>Security is an issue and the CCTV is necessary. Please can it be made permanent. Is it possible to also brighten the area with street art?</i>
<i>I am sure that CCTV cameras will deter anti-social behaviour and make the underpass safer. Hopefully, as well as recording events, the cameras are constantly monitored thereby ensuring that the police can swoop if necessary.</i>
<i>I think it is a great idea.</i>
<i>Not having a camera there would stop me using it [- -] due to the drug aspect. Best news ever when it was installed. I can't imagine why CCTV cameras are not in every underpass.</i>
<i>I am [- -] and use the underpass daily as do other [- -] residents. Having the CCTV camera made me and my friends feel much safer. I have noticed it was much cleaner plus there was no stench of urine. I hope they keep the CCTV camera.</i>
<i>I think it a good idea to discourage loitering and drug use. I have not used the underpass for quite a few years, initially due to feeling uncomfortable walking past youths wearing hoodies who were sitting in there and more recently due to mobility issues. This has been going on for years so CCTV is a great deterrent. The underpass is for all of the local community to use and we should feel safe to do so.</i>
<i>I am most pleased to discover that a CCTV trial has been used in the Whitfords West Park underpass. I am sure that this will deter those responsible for graffiti damage, loitering and littering. Presumably the cameras, as well as recording, are continuously monitored so that the police can deal with any anti-social behaviour immediately if necessary.</i>
<i>I support the use of CCTV cameras in known trouble spots. This reduces the workload of rangers / police and improves overall security for residents as well. Please retain the CCTV.</i>
<i>Was not game enough to use the underpass, but having the camera there definitely makes an improvement. Every time I have been past, there is no one lurking anymore.</i>
<i>I am a [- -] and have been crossing the road as many people do here as it seems safer than the underpass prior to the camera. My [- -] rides a bike and the camera helps with anti-social behaviour in there. I feel it is a necessity to have a camera in there for people's safety.</i>
<i>I fully support having the CCTV in the underpass for the people of our community that use it. Please expand this initiative to other areas of Kallaroo, wherever it is required. Security and safety are essential for all of us who call this place home.</i>
<i>Positive addition to the underpass.</i>
<i>I think it's a valuable deterrent for anti-social behaviour and it may address and possibly capture perpetrators. I believe the camera addresses graffiti, litter, drug use, trolley dumping, assault and anti-social behaviour.</i>
<i>I walk past it or through it every day and, since it's installation, there I've noticed zero loitering and teenage gangs' bongs fare going on. Please let us keep them.</i>
<i>I see that the graffiti has stopped. It was a regular feature. I use a mobility scooter, and the path leading into the underpass going towards the shopping centre is very rough.</i>

<i>It was much needed to ensure that the area was monitored. That will deter incidents in the area.</i>
<i>Thank you for installing the cameras. I have been using the underpass on a weekly basis with my [- -] children (now [- -] and [- -] years old) for the last 4 years. In that time, I have felt uncomfortable using the underpass. There were regularly people smoking drugs in there, and characters that made me feel unsafe with my children. Sometimes I felt I had to cross the road on top of the underpass, with my children, which is also unsafe, but it felt safer than the tunnel. Now with the cameras, I've noticed fewer of the above problems happening. I also feel safe just with the simple fact there are cameras in there and I have not needed to cross the road with the kids. I really appreciate the cameras being placed there and hope they can stay.</i>
<i>Urine smell in the tunnel is gone. Dudes sleeping in the tunnel is less. Trolleys are gone.</i>
<i>Please keep permanently for safety.</i>
<i>I am more confident using it now. Please keep it there permanently for our safety. Less urine, less rubbish, less graffiti and fewer people sitting around in there. Many thanks.</i>
<i>We have many homeless people trying to set up in our suburb the more deterrents we have the better. The local youth are also acting out more and more graffiti, and vandalism is occurring. The cameras are just one small step in solving a bigger problem.</i>
<i>I'd like it to stay.</i>
<i>Yes, the CCTV has had the intended reaction and has made the underpass a usable space for residents that is much safer than previously.</i>
<i>What has come from it? Was anyone found doing illegal things? If so, was the footage used to convict them?</i>
<i>It is a good idea. The last time I used the underpass there were trolleys, rocks and rubbish in and around the entrances. Anything that assists in keeping the area clean and to identify any troublemakers is welcome.</i>
<i>It was definitely a deterrent to groups hanging around. I felt safer using the underpass early in the morning walking to the gym.</i>
<i>I use this regularly with [- -] children. The CCTV made a huge difference to how safe we felt. Please bring it back.</i>
<i>Great idea. Hopefully it will stop graffiti and vandalism plus make people feel safer using it.</i>
<i>Keep it please.</i>
<i>Unsure if I have been through in the last 6 weeks, due to feeling unsafe previously and there is no path access from the park across to the tunnel. We have tended to give it a miss. Would like to use it more, as it is safer than crossing the road. However, I do remember the last time we did use it, it was clear from rubbish and did not smell like weed. At the time, I didn't realise CCTV was up and thought it had just been cleaned for a change. I'm guessing it must have been in the last 6 weeks. Please keep the camera.</i>
<i>Highly supportive of permanent CCTV installation.</i>
<i>It has made no difference to me. I used the underpass many times prior to the installation with no worries or issues at all.</i>
<i>The CCTV would make me feel safer and I would like it to remain.</i>
<i>It's about time.</i>
<i>Hopefully it becomes a permanent fixture as it seems to have deterred ongoing graffiti, school kids congregating (kids from [- -] are the main culprit) intimidating passers-by and hopefully it has deterred homeless people that tend to camp out there from drug taking and drinking.</i>
<i>CCTV is a good modern approach to crime prevention.</i>
<i>Anything that makes the streets safer for our children is worth the money.</i>
<i>Our house is [- -]. We have witnessed and heard the undesirable activities and noise on a daily basis. These activities have reduced immensely in the underpass since the installation of the camera. Your consideration to keep the camera as a permanent fixture would be appreciated. Thank you.</i>
<i>Does it work? Well the evidence is clear. Since the camera we have had less graffiti, fewer teenagers hanging out and less damage to the park. Does it work? Yes.</i>
<i>My [- -] year old [- -] uses the underpass daily and has commented that it makes [- -] feel safer as have a few other [- -]. My [- -] and I have noticed a huge improvement in kids not hanging around the underpass, hence not hearing their aggressive and noisy behaviour. I hope the camera will stay. Thank you [- -] for what you do for the community.</i>

<i>Please keep it. Before, I would not use the underpass unless I'm with our dog or if I go walking with my [- -]. But in the last couple of months I feel safer to use it if I was by myself. I still won't use it after sunset, especially on weekends. Thank you. Please keep it.</i>
<i>There are often homeless people and teens smoking and hanging out in underpass, which is intimidating to walk past. I feel safer knowing that, if a crime is committed, they know it will be filmed and hopefully they won't hang out there. It is a busy road and lots of older residents will benefit from feeling safer to use the underpass. All residents. I feel the cameras will deter anti-social behaviour and loitering.</i>
<i>This deterrent is long overdue and should be made permanent without question. I have used the traffic lights rather than use the underpass. The anti-social behaviour occurring there is unacceptable, especially for the elderly.</i>
<i>Although I haven't used the underpass, I do use Whitfords West Park, and, with the CCTV installed, there was significantly less vandalism and groups of youths hanging around.</i>
<i>I think the idea is good in that it may deter behaviour, but I am also concerned with the potential vandalism of the CCTV which then would incur extra cost to ratepayers.</i>
<i>I think it is a brilliant idea. I just hope the camera can see people coming into the pass and going out of the pass and it is used on all underpasses. I have used the underpass between Winton Road to Joondalup Shops as well as from Whitfords Avenue to [- -] and have felt very unsafe and have seen some interesting characters at times sitting in the underpass not for the right intentions, so I think this is great for safety.</i>
<i>I don't ever use any underpass in the daytime and so far, have always felt safe. I am guessing the CCTV is for anti-social behaviour which occurs at night. Hopefully it will also deter people who tag the area.</i>
<i>I think it should make people feel safer.</i>
<i>I believe CCTV and all other security measures are always a good idea even if they are not applicable to me.</i>
<i>I feel that if this trial is successful then it could be installed in other high-risk areas.</i>
<i>A minor concern about how much big brother continues to monitor us. Though, if the underpass has been a problem spot for vandalism and anti-social behaviour, it makes sense to have the CCTV installed.</i>
<i>Now that I know there is CCTV, I am more likely to use the underpass.</i>
<i>Should be more cameras around.</i>
<i>Comment: I normally cross the road. I note rust marks and red lines on the photo. Crossing exit on south side is too steep and high to be used.</i>
<i>I think it is a great idea.</i>
<i>Think it's great. With the increase in theft and car break-ins in our area lately and with the people involved being on foot, we had CCTV footage to show this, but they were too far away to get a clear photo. These cameras could help identify these people and make our community safer.</i>
<i>I think it's much needed and will encourage local people to use the underpass more.</i>
<i>I like that there is a camera. Using the underpass always makes me feel a little uneasy. Although it is short, the location makes it exposed to anti-social behaviour. I would not use it after dark unless the lighting is very good and the camera stays.</i>
<i>I think it is an excellent idea. I have not used any underpass as I feel they are unsafe. It is not an invasion of privacy, it is much needed security.</i>
<i>I think it's a great idea, anything or device used to stop these thugs gets my thumbs up.</i>
<i>I am aware of the issues that were happening before the trial, and that the local Councillor's suggestion that CCTV be installed was rejected. Underpass safety in all suburbs is a concern and I have felt unsafe using the underpasses in Woodvale. I believe that it should be installed everywhere where there are issues. I therefore support the permanent installation of CCTV in the Whitfords West Park underpass.</i>
<i>This trial has my complete agreement and I am looking forward to it being permanent.</i>
<i>Good idea to trial the system and, with proper signage, it should deter any unsavoury or criminal conduct in there. It has been a black spot in the evenings for quite a while.</i>

My comments are not really related to this particular underpass. I feel that we need more CCTV in other areas, like the parks around Woodvale and car park areas, to try to identify thefts and damage in the area. As a resident, I am worried about the increase in violence and thefts in the area. I, myself, have security cameras around my home, but feel more is needed to help reduce or track down offenders.